



JOINT COMMITTEES

PARLIAMENTARY JOINT COMMITTEE ON CORPORATIONS AND FINANCIAL SERVICES

Life insurance industry

**PUBLIC HEARING**  
**Wednesday 22 February 2017**

**Parkroyal Melbourne Airport**  
**Arrival Drive, Melbourne**

Time	Witness
9.00 am	<b>Mr Richard Ruggiero</b> ( <i>Submission 3</i> ) <b>Mr Philip O'Sullivan</b> <b>Mr Jason Keiller</b> <b>Mr Keith Barnes</b> ( <i>Submission 53</i> )
10.00 am	<b>Break</b>
10.15 am	<b>Beyondblue</b> ( <i>Submission 18</i> ) Ms Nadine Bartholomeusz-Raymond, General Manager, Education, Families and Diversity and Access Mr Stephen Carbone, Policy, Research and Evaluation Leader <b>Royal Australian and New Zealand College of Psychiatrists</b> ( <i>Submission 15</i> ) Mr Malcolm Hopwood, President
11.05 am	<b>Consumer Action Law Centre</b> ( <i>Submission 27</i> ) Mr Gerard Brody, Chief Executive Officer Ms Susan Quinn, Senior Policy Officer <b>Maurice Blackburn Lawyers</b> ( <i>Submission 12</i> ) Mr Ben Hubbard, General Manager of Policy and Strategy <b>Berrill &amp; Watson Lawyers</b> ( <i>Submission 19</i> ) Mr John Berrill, Director
12.00 pm	<b>Lunch</b>

Committee Chair: Mr Steve Irons MP  
Committee Secretary: Patrick Hodder

PO Box 6100, Parliament House Canberra ACT 2600 Tel: +61 2 6277 3583 Fax: +61 2 6277 5719  
Email: [corporations.joint@aph.gov.au](mailto:corporations.joint@aph.gov.au) Internet: [www.aph.gov.au/joint\\_corporations](http://www.aph.gov.au/joint_corporations)

12.50 pm	<p><b>Mr David Ward</b> (<i>Submission 48</i>)</p> <p><b>Association of Independently Owned Financial Professionals</b> (<i>Submission 7</i>) Mr Peter Johnston, Executive Director Mr Michael Harrison, Chairman of Syndron/Member of AIOFP</p> <p><b>Rate Detective</b> (<i>Submission 56</i>) Mr Damon Rasheed, CEO</p> <p><b>Bombora (Submission)</b> Ms Antoinette Handley, Representative of Bombora Advice Pty Ltd</p>
1.40 pm	<p><b>Finance Sector Union of Australia</b> (<i>Submission 11</i>) Ms Angela Galati, Executive Officer</p>
2.20 pm	<p><b>Break</b></p>
2.30 pm	<p><b>Industry Super Australia</b> (<i>Submission 23</i>) Mr Richard Watts, ISA Consultant</p> <p><b>Australian Institute of Superannuation Trustees</b> (<i>Submission 23</i>) Mr David Haynes, Executive Manager, Policy and Research Mr Richard Webb, Policy and Regulatory Analyst</p>
3.20 pm	<p><b>Financial Ombudsman Service Australia</b> (<i>Submission 28</i>) Mr Shane Tregillis, Chief Ombudsman Dr June Smith, Lead Ombudsman, Investment and Advice</p> <p><b>Credit and Investments Ombudsman</b> Mr Raj Venga, Chief Executive Officer &amp; Ombudsman</p> <p><b>Superannuation Complaints Tribunal</b> Ms Helen Davis, Chairperson</p>
4.00 pm	<p><b>Adjournment</b></p>