

AIG Life 2007 Claims Review

AIG Life's claims philosophy is simple – helping people when they need it most. Our team is highly trained, accessible and are good listeners who understand that it is at the claim stage that our ability to deliver on a promise is tested.

Claims Paid:	1 Dec 2004 – 30 Nov 2005	1 Dec 2005 – 30 Nov 2006	1 Dec 2006 – 30 Nov 2007
Crisis Recovery	\$ 2,979,315.00	\$ 7,717,500.61	\$ 7,047,751.48
Term Life	\$29,168,019.00	\$40,151,643.30	\$55,898,988.32
Disability Income	\$ 6,651,153.00	\$11,512,264.60	\$ 15,825,215.00
Total & Permanent Disablement	\$ 9,780,912.00	\$18,552,950.10	\$ 20,535,023.16
Total	\$48,579,299.00	\$77,934,358.61	\$99,306,977.96

Selected Claims

Occupation	Benefit	Payment	Gender	Cause of Claim	Age
General Manager	Death Benefit	\$5,000,000.00	Male	Multiple injuries – plane crash	49
Specialist Medical Practitioner	Death Benefit	\$1,246,500.00	Male	Stroke	37
Technical Director	Death Benefit	\$ 945,825.60	Male	Cancer	61
Financial Investment Adviser	Death Benefit	\$ 749,999.23	Male	Liver Cancer	48
Systems Programmer	Death Benefit	\$ 744,444.00	Male	Cancer	47
General Medical Practitioner	Crisis Recovery	\$ 708,388.00	Male	Stroke	49
Supervisor, Structural Steel and Welding Tradesperson	Total & Permanent Disability	\$ 669,500.00	Male	Bowel and Liver Cancer	62
Company Director	Death Benefit	\$ 555,656.05	Female	Ruptured Liver from motor vehicle accident	43
General Plumber	Death Benefit	\$ 520,000.00	Male	Brain Tumour	48
General Medical Practitioner	Death Benefit	\$ 500,000.00	Male	Heart Attack	61
Commodities Trader	Crisis Recovery	\$ 500,000.00	Male	Heart Attack	61
Hotel or Motel Manager	Death Benefit	\$ 500,000.00	Male	Infection due to rupture of the Pancreas	54
Business and Information Professional	Death Benefit	\$ 500,000.00	Female	Skin Cancer	47
General Medical Practitioner	Crisis Recovery	\$ 386,765.00	Male	Bowel Cancer	55
Refrigeration and Air-conditioning Mechanic	Death Benefit	\$ 380,000.00	Male	Multiple injuries – motor vehicle accident	41
Finance Manager	Death Benefit	\$ 377,694.60	Male	Cardiac Arrest and Cancer	40
Urban and Regional Planner	Death Benefit	\$ 364,997.00	Male	Kidney Cancer	42
Bus Driver	Death Benefit	\$ 350,000.00	Male	Heart Attack	61
Intermediate Clerical Worker	Total & Permanent Disability	\$ 350,000.00	Male	Parkinson's Disease	52
Real Estate Salesperson	Total & Permanent Disability	\$ 283,000.00	Male	Heart Attack	59
Computer Systems Auditor	Total & Permanent Disability	\$ 267,000.00	Male	Schizophrenia	38
General Manager	Crisis Recovery	\$ 266,500.00	Male	Cancer of the Testicles	40
Psychiatrist	Income Protection	\$ 263,742.59	Male	Mental Illness	52
Domestic Housekeeper	Crisis Recovery	\$ 263,680.00	Female	Breast Cancer	37

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Selected Claims (continued)

Occupation	Benefit	Payment	Gender	Cause of Claim	Age
Psychiatrist	Income Protection	\$ 249,965.62	Male	Mental Illness	49
Barrister	Death Benefit	\$ 229,520.00	Female	Lymph Cancer	41
Business and Information Professional	Death Benefit	\$ 226,543.35	Male	Skin Cancer	46
Credit and Loans Officer	Total & Permanent Disability	\$ 223,510.44	Female	Bone Marrow Cancer	31
Project or Program Administrator	Death Benefit	\$ 220,000.00	Female	Lung Cancer and Pneumonia	57
Miner	Death Benefit	\$ 220,000.00	Male	Brain Injury	44
Motor Mechanic	Death Benefit	\$ 217,272.30	Male	Cancer of the Pancreas	59
Solicitor	Crisis Recovery	\$ 215,512.43	Male	Prostate Cancer	59
Customer Service Manager	Total & Permanent Disability	\$ 214,686.00	Male	Cancer	41
Customer Service Manager	Total & Permanent Disability	\$ 160,429.00	Male	Multiple Sclerosis	40
Office Manager	Crisis Recovery	\$ 160,000.00	Female	Breast Cancer	41
Specialist Manager	Total & Permanent Disability	\$ 156,460.00	Male	AIDS	39
Agricultural and Horticultural Labourer	Death Benefit	\$ 152,760.00	Male	Kidney Failure	28
Sales Representative	Death Benefit	\$ 150,920.03	Female	Lung Failure	38
Sales Assistant	Total & Permanent Disability	\$ 150,810.00	Female	Low back, Pelvis and Stomach injuries	53
Secondary School Teacher	Death Benefit	\$ 150,801.45	Female	Ovarian Cancer	51
Dental Specialist	Income Protection	\$ 137,028.81	Male	Prostate Cancer	57
General Medical	Income Protection	\$ 128,995.85	Male	Stroke	49
Aged or Disabled Person Carer	Total & Permanent Disability	\$ 124,010.00	Female	Breast Cancer	53
Sales Representative	Death Benefit	\$ 122,852.00	Male	Heart Attack	51
Education Officer	Death Benefit	\$ 120,000.00	Male	Open wound of head	22
Retail Pharmacist	Death Benefit	\$ 117,400.00	Male	Unknown and unspecified causes of morbidity	27
Supervisor, Accounting Clerk	Death Benefit	\$ 117,300.00	Female	Ovarian Cancer	44
Process Worker	Death Benefit	\$ 113,157.89	Male	Heart Attack	39
Anaesthetist	Income Protection	\$ 112,687.55	Male	Unspecified fall	56
Wood and Wood Products Factory Hand	Death Benefit	\$ 111,327.00	Male	Heart Attack	52
Construction Project Manager	Total & Permanent Disability	\$ 110,208.00	Male	Disease of the heart muscle	59
Ship's Engineer	Death Benefit	\$ 103,000.00	Male	Other sudden death, cause unknown	61
Forestry Worker	Death Benefit	\$ 103,000.00	Male	Other sudden death, cause unknown	49
Computing Support Technician	Crisis Recovery	\$ 103,000.00	Male	Prostate Cancer	28
Personnel Officer	Total & Permanent Disability	\$ 100,953.00	Female	Liver Cancer	47
Pathologist	Total & Permanent Disability	\$ 100,000.00	Female	Rectal Cancer	61
Psychiatrist	Income Protection	\$ 96,751.11	Male	Stomach Cancer	57

This summary includes information about past payments only and is not indicative of payments which may be made to you in the future. Refer to the Product Disclosure Statement for full details of the benefits under these products available from your adviser or by calling us on 1800 033 490 before deciding whether these products are appropriate for you.



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