Flexible Lifetime® – **Protection**

- **Death, Total and Permanent Disablement, Trauma**
- **Death, Total and Permanent Disablement (Superannuation)**
- **Income Protection**
- **Business Overheads Insurance**

Product Disclosure Statement

Issue date 9 September 2006

Flexible Lifetime – Protection Death, Total and Permanent Disablement, Trauma, Income Protection and Business Overheads Insurance are issued by AMP Life Limited ABN 84 079 300 379 AFSL No. 233671. Flexible Lifetime – Protection (Superannuation) is issued by AMP Superannuation Limited ABN 31 008 414 104 AFSL No. 233060, RSE Licence No. L0000550 the trustee of the AMP Personal Superannuation Fund RSE Registration No. R1001662.
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This Product Disclosure Statement ("PDS") is an important document. You should read all of it so you can understand how Flexible Lifetime – Protection and Flexible Lifetime – Protection (Superannuation) works. This document describes the benefits, options and features that are available in Flexible Lifetime – Protection and Flexible Lifetime – Protection (Superannuation).

This PDS is issued by AMP Life Limited for Flexible Lifetime – Protection Death, Total and Permanent Disablement, Trauma, Income Protection and Business Overheads Insurance and AMP Superannuation Limited (ASL) for Flexible Lifetime – Protection (Superannuation). Both AMP Life Limited and ASL take full responsibility for the whole of the PDS. No other company in the AMP Group or any of the investment managers of the investment options is responsible for any statements or representations made in this PDS.

No other company in the AMP Group or any investment manager of an investment option guarantees the performance of AMP Life Limited or ASL's obligations to customers or assumes any liability to customers in connection with Flexible Lifetime – Protection and Flexible Lifetime – Protection (Superannuation).

This offer is available only to persons receiving it (including electronically) within Australia. We can't accept cash or applications signed and mailed from outside Australia. Monies received or paid must always be in Australian dollars.

The information contained in this PDS is of a general nature only. It isn't based on your personal objectives, financial situation and needs. You are encouraged to consult a financial planner before making any decision as to how appropriate Flexible Lifetime – Protection or Flexible Lifetime – Protection (Superannuation) is to your objectives, financial situation and needs. If you don't have a financial planner you can contact AMP on 1300 360 838 to obtain a copy of our premium rates or a premium quote.

Changes to this PDS

As the information in this PDS may change from time to time, you can obtain updated information simply:

- by asking your financial planner (if applicable), or
- by visiting www.amp.com.au/pdsupdates, or
- by calling us on 133 888 to request a free paper copy of the updated information.

However, if the change to the information is materially adverse, we will issue a Supplementary PDS.

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About AMP and your plan

About AMP

The AMP group is a leading financial solutions provider and one of the leading investment managers in Australia. The AMP group provides investment, insurance, superannuation and retirement solutions to more than 3 million Australians and manages over $87 billion.

For over 150 years, AMP has helped generations of Australian families, individuals and business enterprises safeguard and build their financial future. AMP Life Limited was formed in 1998. Its ultimate holding company is AMP Limited. Flexible Lifetime – Protection Death, Total and Permanent Disablement, Trauma, Income Protection and Business Overheads Insurance are issued by AMP Life Limited.

Secured by our Australian No. 1 Statutory Fund

Your plan is backed by our Australian No. 1 Statutory Fund. As at 31 December 2005 the assets available in our Australian No. 1 Statutory Fund were more than 50% higher than the solvency requirements required under the Life Insurance Act.

About Flexible Lifetime Solutions

Flexible Lifetime – Protection and Flexible Lifetime – Protection (Superannuation) are part of the Flexible Lifetime Solutions range and are designed to help you accumulate and have more throughout your life.

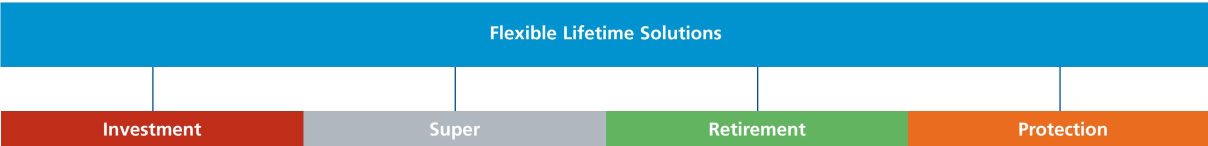
Flexible investment choice and a range of features.

Simple, easy to understand product features and pricing structure.

Contemporary product features, designed to meet a broad range of individual financial needs.

Consistent service delivery and compatible product features and pricing across the range.

Value for money through competitive pricing, taking into account the features and investment choice available.



Talk to your financial planner today about how the Flexible Lifetime Solutions range can help you get more out of life.

About Flexible Lifetime – Protection

Flexible Lifetime – Protection offers protection solutions to help protect your lifestyle and provide for your dependants.

You can choose:

- Flexible Lifetime – Protection (Superannuation), which offers you Death cover and TPD cover within superannuation, where you may be eligible to take advantage of the benefits that superannuation can provide. We may also refer to Flexible Lifetime – Protection (Superannuation) as *"Death, Total and Permanent Disablement (Superannuation)"*, or
- Flexible Lifetime – Protection, which offers you a range of insurance options including Death cover, Total and Permanent Disablement (TPD) cover, Trauma cover, Income Protection and Business Overheads Insurance to provide you with peace of mind.

We encourage you to speak with your financial planner to help you decide which insurance options are best for you.

Overview

This Product Disclosure Statement (PDS) contains information about 4 insurance products. You should read each relevant product component together with "Information common to all products" (see pages 46 to 51) before you apply.

Death, Total and Permanent Disablement, Trauma

AMP Life Limited provides you with a choice of the following covers:

- Death (we will pay a specified lump sum if the insured person dies or suffers a terminal illness).
- Total and Permanent Disablement (we will pay a specified lump sum if the insured person becomes totally and permanently disabled).
- Trauma (we will pay a specified lump sum if the insured person suffers one of the trauma conditions covered).

Read Part 1 (pages 5 to 16) and "Information common to all products" (pages 46 to 51).

Death, Total and Permanent Disablement (Superannuation)

You may apply for Death cover that pays a lump sum on the death or terminal illness of the member, with an option to add Total and Permanent Disablement cover.

If your application for this product is accepted, you become a member of the AMP Personal Superannuation Fund ("the Fund"). AMP Superannuation Limited is Trustee of the Fund and will apply to AMP Life Limited for a new plan to provide you with the insurance benefits you select. The owner of this plan will be AMP Superannuation Limited and all benefits payable under the terms of the plan will be payable to the Trustee.

The Trustee can only pay you these benefits where it is permitted to do so under superannuation legislation and the governing rules of the Fund.

All contributions made by you will be credited as premiums towards the plan AMP Superannuation Limited has taken out on your behalf with AMP Life Limited.

Read Part 2 (pages 17 to 28) and "Information common to all products" (pages 46 to 51).

Income Protection

AMP Life Limited pays a monthly amount while the insured person is so ill or injured that they are unable to work.

Read Part 3 (pages 31 to 40) and "Information common to all products" (pages 46 to 51).

Business Overheads Insurance

AMP Life Limited reimburses the plan owner for eligible business overheads while the insured person is so ill or injured that they are unable to work.

Read Part 4 (pages 41 to 45) and "Information common to all products" (pages 46 to 51).

Please note that these products aren't savings products. If you end the plan at any time after the cooling off period has expired (see page 48), you won't get anything back.

Significant risks in taking out this insurance

- You may select a product that doesn't provide the type of cover you need.
- You may choose an inadequate amount of cover.
- You may be unable to get cover or increases due to your particular health or other circumstances.
- You may not comply with your Duty of Disclosure which may result in us not paying all or part of your claim or cancelling your plan.
- The Trustee may not release funds for Death, Total and Permanent Disablement (Superannuation).

See page 46 for further details.

How to apply

Before you apply you need to obtain your individual premium quote from your financial planner who can help you assess your needs and explain the details of the plan to you. If you don't have a financial planner, you can contact AMP on 1300 360 838 to obtain a premium quote. The quote generally assumes that your health and pastimes indicate a standard insurance risk. We may increase the premium, restrict the available cover or decline cover altogether if our underwriting indicates that the insured person(s) is greater than a standard risk.

The only way to apply for these plans is to complete an application form, and generally, a Personal Statement. You can obtain these at the back of the PDS. Your financial planner will assist you with the application process, or you can contact us on 1300 360 838. The information provided is used by our underwriters to assess whether to accept the risk, refuse the risk, apply a higher premium or apply an exclusion or restriction to the plan.

Depending on the insured person's age and the level and type of cover being applied for, and the information provided, we may ask the insured person to provide further information, undergo a medical test(s) and/or medical examination(s).

If the insured person has, or has had, a medical condition, their doctor may be asked to provide details of the insured person's medical history from their records or the insured person may be asked to undergo an up to date medical examination. We will generally pay for any medical consultation or medical test that we request for the insured person to undertake for the purposes of considering your application.

In some cases we may offer insurance that is different to what you applied for. We may offer insurance for a lower sum insured, at a higher premium or apply an additional exclusion. If this happens we will write to you requesting your agreement to proceed with the application on the revised terms. In some cases we won't be able to accept your application for cover and we will inform you of this.

Legislation ensures that personal information is protected. We have strict guidelines about how the information collected about you and the insured person is used, stored and accessed. This is set out in our Privacy Policy. See page 49.

After we have received a completed application and, either your first premium payment or valid direct debit details, we provide you with Interim accident cover. This cover is different to the cover you have applied for. See pages 63 to 64 for further details.

When your insurance starts

Your plan will start when we accept your application. We will send you a Certificate of Insurance showing you the details of your insurance. The Certificate of Insurance will show the date your insurance starts.

Understanding terms in this PDS

Throughout this document:

- **AMP** means the AMP Group (the AMP Group is made up of several entities, which include AMP Superannuation Limited and AMP Life Limited).
- **We**, **us** and **our**, in relation to Death, Total and Permanent Disablement (Superannuation) means AMP Superannuation Limited, and means AMP Life Limited, for all other types of cover in this PDS.
- **You**, **your** and **yourself**, in relation to Death, Total and Permanent Disablement (Superannuation) means the insured person, and means the plan owner, for all other types of cover in this PDS.
- **Insured person(s)** is the person(s) insured under the plan.
- **AMP Life** means AMP Life Limited.
- **Trustee** means AMP Superannuation Limited.
- **Plan**, in relation to Death, Total and Permanent Disablement (Superannuation) means your interest in the AMP Personal Superannuation Fund, and means the policy of insurance issued by AMP Life, for all other types of cover in this PDS.
- **The Fund** means the AMP Personal Superannuation Fund.

Other terms are defined in "Trauma definitions and descriptions" (see pages 53 to 60) and "Other definitions and descriptions" (see pages 61 to 62).

1. Death, Total and Permanent Disablement, Trauma

Provided under Flexible Lifetime – Protection

Please read this product component together with "Information common to all products" (see pages 46 to 51) before you complete the application form.

Plan at a glance

Purpose of Death, Total and Permanent Disablement, Trauma

This plan provides you with a specified lump sum if you:

- have selected Death cover, and the insured person dies, or has less than 12 months to live due to a terminal illness
- have selected Total and Permanent Disablement (TPD) cover, and the insured person becomes totally and permanently disabled
- have selected Trauma cover and the insured person suffers one of the trauma conditions we cover.

You can select one, or any combination of the types of cover available, subject to our approval.

If more than one type of cover applies to an insured person, you will need to decide whether the covers are taken as Stand alone or Linked. See page 14.

Extra options you can select for an additional premium include:

- Own Occupation TPD cover
- Business Safeguard option
- Trauma cover Premier with Buy back
- Children's Trauma cover
- Waiver of Premium option.

Who can own the plan?

The plan can be owned by an individual, a company, the trustee of a trust – including trustees of superannuation funds (subject to legislative restrictions) or by multiple persons (as joint tenants only, see "Other definitions and descriptions" on pages 61 to 62). Your financial planner can help you decide the plan ownership that best suits your circumstances.

Who can be insured and for how much?

The plan can be taken out to insure one person or multiple persons. For example one plan may cover all family members, or business partners. You can insure more than one person (including children) on the same plan.

You can apply to cover people in the age ranges shown in the table below. The maximum insured amounts are also shown in the table below. The insured person's occupation, pastimes and health may restrict their available options. This will be determined when your application is being considered.

Type of cover	Entry age ranges of the insured person	Maximum sum insured
Death	10 to 69	no limit (subject to conditions)
TPD	15 to 59	$2.5M
Trauma	15 to 59	$2M
Children's Trauma with built-in Death	1 to 12	$50,000
Waiver of Premium	10 to 54	n/a

This table applies to new business, and to increases and additions to existing plans.

Premiums and fees

The premium you pay depends on a number of factors including a plan fee. For information on premiums and fees, see page 47.

Current minimum premium

The current minimum premium is:

- $250 pa for the first adult insured person, and
- $200 pa for each subsequent adult insured person.

These amounts include the annual plan fee. See page 47.

How long will your plan last?

The plan or cover(s) will end in the circumstances listed on page 15.

Taxation

As at the preparation date of this PDS, our understanding of taxation law and how it is interpreted for Death, TPD and Trauma is that generally premiums aren't deductible and amounts we pay don't attract income tax or capital gains tax (CGT).

However:

- When we pay the Death cover amount, CGT may apply if the plan owner isn't the same person or entity as the plan owner when the plan began. CGT also applies to TPD cover and Trauma cover amounts we pay if the plan owner isn't the insured person, or a relative (as defined for taxation purposes) of the insured person.
- Where a business arranges the plan to cover loss of revenue (profits) should a key employee suffer a trauma condition, be totally and permanently disabled, become terminally ill or die, premiums may be tax deductible and the amounts we pay will attract income tax.

How taxation law applies to you depends on your circumstances. We recommend you consult your tax adviser.

Nominating a beneficiary

If you are both the sole plan owner and the insured person, and have selected Death cover, you may nominate one or more beneficiaries to receive the death benefit from your plan when you die. See page 8 for further details.

Interim accident cover

While your application is being considered, we will provide you with Interim accident cover at no extra cost. The Interim accident cover is different to the insurance being applied for. See pages 63 to 64.

Cooling off

If you aren't satisfied with your plan, you can return it within the 14 day cooling off period and receive a refund of the premiums you have paid on this plan. See page 48 for further details.

Complaints

We have internal processes to manage complaints. However, if we are unable to resolve the complaint to your satisfaction, then you may be able to refer the matter to the Financial Industry Complaints Service. See page 51.

Death **cover**

If we provide Death cover it will be shown in the Certificate of Insurance you will receive from us and we will charge a premium for the cover.

We pay a specified lump sum to the plan owner(s) or any nominated beneficiaries if an insured person dies.

Death cover automatically includes the following 3 features at no additional cost:

Terminal illness cover

If an insured person is diagnosed as having less than 12 months to live, we will advance up to 100% of the Death cover.

The maximum we'll pay in advance for an insured person (under all plans held with AMP) is $2 million.

If there is a balance of Death cover we will pay this if the insured person dies.

Funeral benefit

We will advance up to $10,000 on the death of an insured person while the claim is being assessed, to cover funeral expenses. The death benefit payable will be reduced by the amount of the advance.

Guaranteed future insurability

You may increase an insured person's Death cover without providing any evidence of health if:

- the insured person marries, or
- the insured person divorces, or
- the insured person's child is born or they legally adopt a child, or
- the insured person's child starts school, or
- the insured person is granted a housing loan by a financial institution to buy their first home, or
- the insured person completes their first undergraduate degree at a recognised Australian university, or
- the insured person becomes a carer* for the first time.

* For the definition of *"carer"*, see "Other definitions and descriptions" on pages 61 to 62.

You must apply for the increase within 30 days of the first plan anniversary following the event. You must provide appropriate proof of that event, that is acceptable to us, such as certification of the event or a statutory declaration.

Premiums will be based on the rates applicable at the time of exercising this feature. You can only increase the Death cover amount once under this feature in any 12 month period. Each time, you may increase the Death cover amount by 25% of the original sum insured or $250,000, whichever is the lesser.

The maximum total amount by which you can increase the Death cover under this feature over the life of the plan is the lesser of:

- the initial amount of Death cover under the plan (excluding CPI increases and increases effected under this feature), and
- $1,000,000.

You can't exercise this feature if at the time of your request:

- the insured person is older than 55 years of age, or
- the insured person's plan has a premium loading or special terms, or
- the insured person's premiums are being waived under the waiver of premium option, or
- the insured person is eligible to make, or has made a terminal illness, TPD or trauma claim under any plan that the insured person holds with AMP.

Nominating a beneficiary

You may nominate one or more beneficiaries to whom payment of the lump sum death benefit is to be made.

To make a nomination, there must be only one plan owner and they must be the insured person.

We will pay the nominated beneficiary(ies) in the event of your death.

This nomination can be cancelled at any time in writing to us. If no nomination is made or if the nomination is cancelled, payment will be made to the estate of the plan owner. If there is a change in plan ownership, any nomination will be automatically revoked.

Total and Permanent Disablement **cover**

If we provide TPD cover it will be shown in the Certificate of Insurance you will receive from us and we will charge a premium for the cover.

We pay a specified lump sum to the plan owner(s) if an insured person becomes totally and permanently disabled before the plan anniversary immediately before they turn 65.

The insured person can be totally and permanently disabled if they:

- are unable to work, or
- are unable to perform specified home duties, or
- suffer loss of use of limbs and/or sight, or
- suffer loss of the ability to perform activities of daily living, or
- suffer loss of cognitive functioning

as described in the definition of TPD. See page 11.

Own occupation option

If you select this option a modified definition of totally and permanently disabled will be applied to the nominated insured person(s).

If we provide Own occupation option it will be shown in the Certificate of Insurance you will receive from us and we will charge a premium for it.

Under this definition, we will pay you a lump sum where we consider the insured person is unlikely ever to work in their primary full-time occupation.

This option is only available to certain occupations which include professional and white collar workers.

Business safeguard **option**

If Death and/or TPD cover is taken up, you can also choose Business safeguard to apply to the insured person(s) who you nominate.

If we provide Business safeguard, it will be shown in the Certificate of Insurance you will receive from us and we will charge a premium for it.

This option can be used for business purposes such as:

- business succession planning (buy/sell agreement)
- loan guarantor insurance, and
- key person insurance.

It allows you to increase the level of Death cover and/or TPD cover for the nominated insured person(s), without providing further evidence of health. This gives you the flexibility to structure your insurance in line with your growing business.

You can apply for this option for an insured person(s) who is up to age 59 for Death cover and 54 for TPD cover. The option is only available when the sum insured for Death and/or TPD cover for the insured person is greater than $500,000. If both Death and TPD covers are selected each level of cover must exceed $500,000. It isn't available if the insured person's plan has a premium loading or exclusion for health reasons.

If this plan forms part of a written buy/sell, share purchase or business continuation agreement, you can apply to increase the cover under this option by the actual increase in the value of the insured person's interest in the business since the latter of the last time the option was exercised and the start of the option.

If the insured person is a key person to the business, you can apply to increase the cover under this option by the actual increase in the value of the insured person to the business since the latter of the last time the option was exercised and the start of the option.

The maximum you can increase the cover in any 12 month period is the lower of:

- 25% of existing cover, or
- $2m.

We will require financial evidence of the increase in the value of the business from an independent qualified accountant, business valuer, or other appropriate person, all of whom must be approved by us.

This option ceases when any of the following occurs:

- you don't exercise the option for 5 years, or
- the Death cover reaches $15m or the TPD cover reaches $2.5m, or
- the Death or TPD cover is 5 times the original amount, or
- after 10 years from the start of the option, or
- the insured person turns 65, or
- the insured person is eligible to make, or has made a terminal illness, TPD or trauma claim under any plan that the insured person holds with us.

If increased cover is provided under this option, your premium will increase in line with the higher level of cover.

Definition of Total and Permanent Disablement†

Definition	Does cover continue when the insured person has left employment (for reasons other than total and permanent disablement)?	The insured person is totally and permanently disabled if they:
Part 1 Unable to work	Yes, for 6 months after leaving work	• suffer an illness or injury, and • the illness or injury wholly prevents them from engaging in **regular remunerative work** for at least 6 months in a row, and • since they became ill or injured, they have been under the ongoing care and attention of a doctor for that illness or injury, and • in our opinion, the illness or injury means that they are unlikely to ever work in **regular remunerative work** for which they are reasonably fitted by education, training or experience. The insured person must also survive 6 months. Upon admittance of your claim, we will refund any premiums falling due during this 6 month period, that have been paid for the insured person.
Part 2 Unable to work – **Own occupation** (Part 2 is only applicable to insured persons who have selected the **own occupation** option)	Yes, for 6 months after leaving their **own occupation**	• suffer an illness or injury, and • the illness or injury wholly prevents them from engaging in their **own occupation** for at least 6 months in a row, and • since they became ill or injured, they have been under the ongoing care and attention of a doctor for that illness or injury, and • in our opinion, the illness or injury means that they are unlikely to ever work in their **own occupation**. The insured person must also survive 6 months. Upon admittance of your claim, we will refund any premiums falling due during this 6 month period, that have been paid for the insured person.
Part 3 **Home duties**	Yes	• suffer an illness or injury, and • the illness or injury wholly prevents them from engaging in **home duties** for at least 6 months in a row, and • since they became ill or injured, they have been under the ongoing care and attention of a doctor for that illness or injury, and • in our opinion, the illness or injury means that they are unlikely to ever attend to **home duties**. The insured person must also survive 6 months. Upon admittance of your claim, we will refund any premiums falling due during this 6 month period, that have been paid for the insured person.
Part 4 Loss of use of limbs and/or sight	Yes	• suffer from the total and irrecoverable loss of: – the use of two limbs, or – the sight of both eyes, or – the use of one limb and the sight of one eye where a limb means the whole hand below the wrist or the whole foot below the ankle. The loss must be unable to be remedied and the insured person must survive for 14 days after the loss.
Part 5 Loss of independent living	Yes	• become totally and permanently unable to perform at least 2 of the activities of daily living* without assistance from someone else. We will not pay for loss of independent living caused directly by alcohol or drug abuse. The insured person must survive for 14 days after the loss.
Part 6 Loss of cognitive functioning	Yes	• suffer significant and permanent cognitive impairment with a loss of intellectual capacity, and • they are required to be under the continuous care and supervision of someone else. The insured person must survive for 14 days after the loss.

* See page 61 for the definition of activities of daily living
† For the definition of terms in **bold**, see "Other definitions and descriptions" on pages 61 to 62.

Trauma **cover**

Trauma cover for adults

If we provide Trauma cover it will be shown in the Certificate of Insurance you will receive from us and we will charge a premium for the cover.

We pay a specified lump sum to the plan owner(s) if the insured person suffers one of the trauma conditions set out in the tables on page 13 and survives for 14 days.

The conditions the insured person is covered for depends on the level of Trauma cover you choose. You can choose between 2 levels of Trauma cover, being Standard and Premier. Standard covers 15 trauma conditions while Premier covers 48 and as a result is more expensive.

We have specific definitions for each of the trauma conditions. See "Trauma definitions and descriptions" on pages 53 to 60.

Most trauma conditions are covered immediately, however, cover for certain trauma conditions is delayed for a period of 3 months from the commencement or recommencement of this cover. If you increase the amount of cover, we won't cover the amount of the increase for these trauma conditions for a period of 3 months from the date of the increase. If the insured person suffers one of these trauma conditions within the 3 month period we will never pay for that condition, even if they suffer the same trauma condition again later. See page 13 for more details of when cover starts for each trauma condition.

Cover continues until the insured person turns:

- 74 for Standard, and
- 84 for Premier.

From the plan anniversary following the insured person's 64th birthday for Standard, and 69th birthday for Premier, cover is restricted to the trauma conditions:

- Loss of independent living, and
- Loss of use of limbs and/or sight.

Premier with Buy back Option

If you choose Premier Linked with Death cover, you can select the Premier with Buy back option. See page 14 for further details on Linked cover.

If we provide Premier with Buy back, it will be shown in the Certificate of Insurance you receive from us and we will charge a premium for it.

This option allows you to choose to restore Death cover by the amount it was reduced after payment of your claim for Trauma cover.

This option becomes available one year after we pay the Trauma cover claim, and is exercisable for 30 days.

We will base the premium for the restored cover on our normal Death cover rates and the insured person's age at the time, taking into account the benefit amount and any special conditions or premium loadings applying to the original Death cover.

This option will cease on the plan anniversary following the insured person's 64th birthday.

Children's Trauma cover

If we provide Children's Trauma cover it will be shown on the Certificate of Insurance you will receive from us and we will charge a premium for the cover.

Children's Trauma cover is an optional cover available when a child (or children) is included as an insured person on an adult Flexible Lifetime – Protection plan.

Children's Trauma cover has in-built Death cover, and covers 15 conditions.

We pay a lump sum of:

- $50,000 (plus CPI indexation increases) if, before the plan anniversary following the insured person's 16th birthday, they suffer one of the trauma conditions for which they are covered and survive 14 days, or
- $10,000 if an insured person dies after age 2 but before the plan anniversary following the insured person's 16th birthday.

On the plan anniversary following the insured person's 16th birthday their Children's Trauma cover will automatically be converted at that date to Death cover.

We have specific definitions for each of the trauma conditions. See "Trauma definitions and descriptions" on pages 53 to 60.

Most trauma conditions are covered immediately, however, cover for certain trauma conditions is delayed. See page 13 for more details on when cover starts for each trauma condition.

If the insured person suffers a trauma condition within this period or before age 10 (whichever is relevant) we will never pay for that condition, even if they suffer the same trauma condition again later.

Once we have paid a Children's Trauma claim, the Children's Trauma cover applying to that insured person will end.

Replacement trauma cover

If your plan replaces a previous plan issued by us or another insurer, the delay explained previously won't apply if you were eligible to claim for the same condition under the previous plan provided:

- the previous plan was in force at the time we issued your plan, and
- the previous plan was in place for at least 3 months.

We will require satisfactory evidence of these points at the time of any claim for this to apply.

Trauma cover Premier covers the following trauma conditions for adults

Cover for the conditions in this column starts immediately		Cover for the conditions in this column is delayed for 3 months
Alzheimers disease and other dementias Aplastic anaemia Blindness Cardiomyopathy Coma Encephalitis HIV/AIDs – medically acquired HIV/AIDS – occupationally acquired Intensive care Kidney failure Liver failure Loss of hearing Loss of independent living Loss of speech Loss of use of limbs and/or sight Lung failure Major head trauma Major organ transplant Motor neurone disease	Multiple sclerosis Muscular dystrophy Myelodysplasia Myelofibrosis Paralysis that is one of: – diplegia – hemiplegia – paraplegia – quadriplegia – tetraplegia Parkinsons disease Peripheral blood stem cell or bone marrow transplant Peripheral neuropathy Primary pulmonary hypertension Severe burns Systemic sclerosis	Aortic surgery Benign tumour of the brain or spinal cord Cancer Coronary artery angioplasty – triple vessel Coronary artery surgery Heart attack – myocardial infarction Heart attack – out of hospital cardiac arrest Heart valve surgery Open heart surgery Pneumonectomy Severe rheumatoid arthritis Stroke **Partial benefit only:** Cancer (Partial)* Coronary artery angioplasty (Partial)*

* For a payment under this condition, the Trauma sum insured must be $100,000 or greater.

Trauma cover Standard covers the following trauma conditions for adults

Cover for the conditions in this column starts immediately	Cover for the conditions in this column is delayed for 3 months
Kidney failure Major organ transplant Paralysis that is one of: – diplegia – hemiplegia – paraplegia – quadriplegia – tetraplegia Peripheral blood stem cell or bone marrow transplant	Aortic surgery Cancer Coronary artery surgery Heart attack – myocardial infarction Heart attack – out of hospital cardiac arrest Heart valve surgery Stroke

Children’s Trauma Cover covers the following trauma conditions for children

There is no cover if the child is less than 10 for the conditions in this column. For children 10 and older cover starts immediately	Cover for the conditions in this column is delayed for 3 months
Major head trauma Major organ transplant Paralysis that is one of: – diplegia – hemiplegia – paraplegia – quadriplegia – tetraplegia Peripheral blood stem cell or bone marrow transplant Severe burns	Aplastic anaemia Bacterial meningitis Cancer Leukemia Subacute sclerosing panencephalitis Viral encephalitis

See “Trauma definitions and descriptions” on pages 53 to 60.

Waiver of Premium option

Waiver of Premium is an option you can choose along with Death, TPD and/or Trauma covers. If we provide Waiver of Premium it will be shown on the Certificate of Insurance you will receive from us and we will be charge a premium for it.

Under this option, we will waive premiums that fall due under this plan if the insured person is "totally disabled" for a period of more than 6 months. Upon admittance of your claim, we will refund any premiums paid for the insured person, falling due during this 6 month period. Our definition of "totally disabled" is different from the definition of totally and permanently disabled. See page 62.

You can choose from 2 types of Waiver of Premium:

- Individual life – we waive the premium and plan fee for a particular insured person should they become totally disabled, or
- Nominated life – we waive the premium and plan fee payable for all insured persons if the nominated person is totally disabled.

Your financial planner can help you decide which type is more appropriate to your circumstances.

Waiver of Premium continues until the plan anniversary immediately before the insured person turns 60.

However, if we are waiving your premium under this benefit when the insured person turns 60, we will continue to waive your premium until they turn 70, provided they remain totally disabled.

Information applicable to Death, Total and Permanent Disablement, Trauma

Financial planning benefit

We will pay up to $1,500 to reimburse you for the cost of financial planning advice after a claim has been paid on this plan.

This benefit is payable only once for each insured person on this plan, and must be claimed within 12 months of the claim being paid. This benefit is automatically included in your plan. There is no additional cost for it.

Stand alone or Linked cover

If you select more than one type of cover for the same insured person, you need to decide whether:

- you want their remaining cover to stay the same after we pay a claim (we call this Stand alone), or
- you want their remaining cover to reduce after we pay a claim (we call this Linked).

For example, an insured person is covered for:

- TPD cover of $250,000
- Trauma cover of $200,000, and
- Death cover of $400,000.

The insured person suffers kidney failure and we pay a $200,000 trauma claim. On payment of this claim their Trauma cover will cease.

If you had chosen Stand alone cover:

- their TPD and Death covers would continue unchanged at $250,000 and $400,000 respectively.

However, if Linked cover had been chosen:

- the remaining cover would reduce by the $200,000 we had paid. That is, their TPD cover would reduce to $50,000 and their Death Cover to $200,000.

You can see in this example that the maximum we could pay with Linked cover is $400,000. But potentially, with Stand alone cover, we could pay $850,000. These numbers could vary had you chosen Premier with Buy back option.

Stand alone cover is more expensive than Linked cover. The decision between choosing Stand alone and Linked is an important one which your financial planner can help you make.

Automatic increases to your cover amount

Each year, unless we agreed not to when the cover started, we increase the amount of cover by any increase in the Consumer Price Index (CPI) or 3%, whichever is higher. If you don't want this increase, in full or in part, then you need to tell us.

The maximum initial insured amount that we will increase automatically for each insured person is:

- $3 million for Death cover
- $2 million for TPD cover, and
- $1.5 million for Trauma cover.

For example Trauma cover can rise above $1.5 million over time with each year's CPI adjustment, however if the initial amount of Trauma cover is greater than $1.5 million, any sum insured over $1.5 million won't be indexed.

Please note that we don't increase the $10,000 death cover under Children's Trauma cover.

The maximum age at which we will apply automatic increases for each insured person is:

- 74 for Death and Trauma cover
- 64 for TPD cover
- 16 for Childrens Trauma cover.

24 hours a day worldwide cover

The insured person(s) is covered worldwide, 24 hours a day, 7 days a week.

When we won't pay

We won't pay the Death cover or any increase in the Death cover if the insured person dies (or becomes terminally ill) by their own hand within one year and 30 days of the date the cover, or the increase in cover, starts or restarts (respectively). If your plan replaces a previous plan issued by us, or another insurer, the one year and 30 day period won't apply if you would have been entitled to claim under the previous plan, provided:

- the previous plan was in force at the time we issued your plan, and
- the previous plan was in place for at least one year and 30 days.

We will require satisfactory evidence of the above points at the time of any claim for this exception to apply.

We won't pay if the total and permanent disablement, total disablement or trauma condition was caused directly or indirectly by an intentional or deliberate act by you or the insured person.

We won't pay for a trauma condition if the insured person dies within 14 days of the trauma.

We won't pay where an insured child's trauma condition is caused by any congenital condition. Also we won't pay where the trauma condition or death is caused by alcohol or drugs, or by someone connected to the child, or either of their parents, or a de facto spouse of either of their parents.

When Death cover stops

Death cover for an insured person stops when one of the following occurs:

- the plan anniversary immediately before the insured person's 100th birthday, or
- we pay a death benefit for the insured person, or
- we pay a terminal illness claim for the whole amount of the Death cover, or
- we pay a TPD and/or trauma claim for amounts equal to or greater than the Death cover, where the covers are Linked, and the Buy back option doesn't apply, or
- you write to us and ask to cancel this cover, or
- your plan ends for any of the reasons set out under the heading "When your plan stops".

When TPD cover stops

The TPD cover for an insured person will stop when one of the following occurs:

- the plan anniversary immediately before the insured person's 65th birthday, or
- we pay the TPD benefit for the insured person, or
- the insured person dies, or
- we pay a trauma or terminal illness claim for an amount equal to or greater than the level of TPD cover where the covers are Linked (refer to page 14 for details about Linked cover), or
- you write to us and ask to cancel this cover, or
- your plan ends for any of the reasons set out below under the heading "When your plan stops".

When Trauma cover for adults stops

The Trauma cover for an insured person will stop when one of the following occurs:

- the plan anniversary immediately before the insured person's 75th birthday for Standard, and 85th birthday for Premier, or
- we pay a trauma benefit for the insured person with the exception of a payment under a trauma partial benefit, or
- the insured person dies, or
- we pay a TPD or terminal illness claim for an amount equal to or greater than the level of trauma cover and covers are Linked (refer to page 14 for details about Linked cover), or
- you write to us and ask to cancel the insured person's Trauma cover, or
- your plan ends for any of the reasons set out under the heading "When your plan stops".

When Children's Trauma cover stops

Children's Trauma cover will stop when one of the following occurs:

- we pay the trauma benefit for the insured child, or
- the insured child dies, or
- on the plan anniversary following the insured child's 16th birthday (the cover then converts to Death cover), or
- you write to us and ask to cancel the Children's Trauma cover, or
- your plan ends for any of the reasons set out below under the heading "When your plan stops".

When your plan stops

Your plan will stop when one of the following occurs:

- the last insured person under the plan dies, or
- all the cover(s) for the last insured person under the plan end, or
- you write to us and ask to cancel your plan, or
- we cancel your plan because you haven't paid your premium or any other amount payable under the plan (see page 47 for further details), or
- your plan is cancelled by us for reasons permitted by law.

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2. Death, Total and Permanent Disablement (Superannuation)

Provided under Flexible Lifetime – Protection (Superannuation)

Please read this product component together with "Information common to all products" (see pages 46 to 51) before you complete the application form.

Plan at a glance

Purpose of Death, Total and Permanent Disablement (Superannuation)

This plan offers Death cover with the option of adding Total and Permanent Disablement (TPD) cover in a superannuation environment. By selecting this plan you become a member of the Fund. The type(s) of cover selected on your plan is subject to our approval.

Should you select both Death and TPD covers you will need to decide whether the covers are taken as Stand alone or Linked. See page 22.

You can also select the Waiver of Premium option for an additional premium. See page 22 for details.

Who can be insured and for how much?

You can apply if you are within the entry age ranges shown in the table below. Note that you must also satisfy the contribution conditions under the heading “Making contributions” on page 24 to remain in the Fund.

Type of cover	Entry age	Maximum sum insured
Death	15 to 64	No limit (subject to conditions)
TPD	15 to 59	$2.5M
Waiver of Premium	15 to 54	n/a

This table applies to new business, and to increases and additions to existing plans.

A benefit can only be paid to you if you meet a requirement of the superannuation rules. See “What has to happen before we pay” on page 23.

Premiums and fees

All contributions to your plan will be credited by us as premium payments to a life insurance policy we will hold with AMP Life to secure your benefits.

The premiums paid from your contributions depends on a number of factors including a plan fee. The fees charged for your plan and information on premiums are set out on page 47. It is important you read this page.

Current minimum premium

The current minimum premium is $250 pa.
This includes the annual plan fee. See page 47.

How long will your plan last?

The plan will end or cover cease in the circumstances listed on page 23.

Taxation

There may be some tax concessions that apply to contributions that fund premiums. Amounts we pay may be taxable in accordance with superannuation taxation rules. See page 26 for further details.

We recommend you discuss your own circumstances with your tax adviser.

Nominating your beneficiaries

You can nominate one or more beneficiary(ies) to receive your death benefit from your plan when you die. See page 25.

Interim accident cover

While your application is being considered, AMP Life will provide you with Interim accident cover at no extra cost. The Interim accident cover is different to the insurance being applied for. See pages 63 to 64.

Cooling off

If you aren't satisfied with your plan, you can return it within the 14 day cooling off period and have your premium paid to another superannuation entity. See page 48 for further details.

Complaints

We have internal processes to manage complaints. However, if we are unable to resolve the complaint to your satisfaction, you may be able to refer the matter to the Financial Industry Complaints Service or, in certain circumstances, the Superannuation Complaints Tribunal. See page 51 for further details.

Death **cover**

If you are provided with Death cover it will be shown in the Certificate of Insurance you will receive from AMP Life, and a premium will be charged for the cover.

We will pay a lump sum if you die.

Death cover automatically includes the following 2 features at no additional cost.

Terminal illness cover

If you are diagnosed as having less than 12 months to live, we may advance up to 100% of the Death cover (subject to superannuation rules – see "What has to happen before we pay?" on page 23). The maximum we'll pay in advance (under all plans held with AMP) is $2 million.

If there is a balance of Death cover AMP Life will pay this if you die.

Guaranteed future insurability

You may increase your Death cover without providing any evidence of health if:

- you marry, or
- you get divorced, or
- your child is born or you legally adopt a child, or
- your child starts school, or
- you are granted a housing loan by a financial institution to buy your first home, or
- you complete your first undergraduate degree at a recognised Australian university, or
- you become a carer* for the first time.

You must apply for the increase within 30 days of the first plan anniversary following the event. You must provide appropriate proof of that event, that is acceptable to AMP Life, such as certification of the event or a statutory declaration.

Premiums will be based on the rates applicable at the time of exercising this feature. You can only increase the Death cover amount once under this feature in any 12 month period. Each time, you may increase the Death cover amount by 25% of the original sum insured or $250,000, whichever is the lesser.

The maximum total amount by which you can increase the Death cover under this feature over the life of the plan is the lesser of:

- the initial amount of Death cover under the plan (excluding CPI increases and increases effected under this feature), and
- $1,000,000.

You can't exercise this feature if at the time of your request:

- you are older than 55 years of age, or
- your plan has a premium loading or special terms, or
- your premiums are being waived under the waiver of premium option, or
- you are eligible to make, or you have made, a terminal illness, TPD or trauma claim under any plan that you hold with AMP.

* For the definition of *"carer"*, see "Other definitions and descriptions" on pages 61 to 62.

Total and Permanent Disablement **cover**

When you apply for TPD cover you must also have Death cover. If you are provided with TPD cover it will be shown on the Certificate of Insurance you will receive from AMP Life, and a premium will be charged for the cover.

We pay (subject to superannuation rules – see "What has to happen before we pay?" on page 23) a lump sum if you become totally and permanently disabled before you turn 65.

You can be totally and permanently disabled if you:

- are unable to work, or
- are unable to perform specified home duties, or
- suffer loss of use of limbs and/or sight, or
- suffer loss of the ability to perform activities of daily living, or
- suffer loss of cognitive functioning

as described in the definition of TPD. See page 21.

Own occupation option

If you select this option a modified definition of totally and permanently disabled will be applied to your plan. If you are provided with Own occupation cover it will be shown in the Certificate of Insurance you will receive from AMP Life, and a premium will be charged for the cover.

Under this definition, we will pay a lump sum where we consider you are unlikely to ever work in your primary full-time occupation (subject to superannuation rules – see "What has to happen before we pay?" on page 23).

This option is only available to certain occupations which include professional and white collar workers.

Definition of Total and Permanent Disablement†

Definition	Does cover continue when you have left employment (for reasons other than total and permanent disablement)?	You are totally and permanently disabled if you:
Part 1 Unable to work	Yes, for 6 months after leaving work	• suffer an illness or injury, and • the illness or injury wholly prevents you from engaging in **regular remunerative work** for at least 6 months in a row, and • since you became ill or injured, you have been under the ongoing care and attention of a doctor for that illness or injury, and • in our opinion, the illness or injury means that you are unlikely to ever work in **regular remunerative work** for which you are reasonably fitted by education, training or experience. You must also survive 6 months. Upon the admittance of your claim, we will refund^ any premiums falling due during this 6 month period that you have paid.
Part 2 Unable to work – **Own occupation** (Part 2 is only applicable if you have selected the **own occupation** option)	Yes, for 6 months after leaving your **own occupation**	• suffer an illness or injury, and • the illness or injury wholly prevents you from engaging in your **own occupation** for at least 6 months in a row, and • since you became ill or injured, you have been under the ongoing care and attention of a doctor for that illness or injury, and • in our opinion, the illness or injury means that you are unlikely to ever work in your **own occupation**. You must also survive 6 months. Upon the admittance of your claim, we will refund^ any premiums falling due during this 6 month period that you have paid.
Part 3 **Home duties**	Yes	• suffer an illness or injury, and • the illness or injury wholly prevents you from engaging in **home duties** for at least 6 months in a row, and • since you became ill or injured, you have been under the ongoing care and attention of a doctor for that illness or injury, and • in our opinion, the illness or injury means that you are unlikely to ever attend to **home duties**. You must also survive 6 months. Upon the admittance of your claim, we will refund^ any premiums falling due during this 6 month period that you have paid.
Part 4 Loss of use of limbs and/or sight	Yes	• suffer from the total and irrecoverable loss of: – the use of 2 limbs, or – the sight of both eyes, or – the use of one limb and the sight of one eye where a limb means the whole hand below the wrist or the whole foot below the ankle. The loss must be unable to be remedied and you must survive for 14 days after the loss.
Part 5 Loss of independent living	Yes	• become totally and permanently unable to perform at least 2 of the activities of daily living* without assistance from someone else. We will not pay for loss of independent living caused directly by alcohol or drug abuse. You must survive for 14 days after the loss.
Part 6 Loss of cognitive functioning	Yes	• suffer significant and permanent cognitive impairment with a loss of intellectual capacity, and • you are required to be under the continuous care and supervision of someone else. You must survive for 14 days after the loss.

* See page 61 for the definition of activities of daily living
† For the definition of terms in bold, see "Other definitions and descriptions" on pages 61 to 62.
^ This refund will be paid into an account in the AMP Eligible Rollover Fund on your behalf, or a similar complying superannuation fund that you nominate.

Waiver of Premium option

If you select this option it will be shown on the Certificate of Insurance you will receive from AMP Life and a premium will be charged for it.

Under this option, we will waive premiums that fall due under this plan after you have been "totally disabled" for a period of more than 6 months. Upon admittance of your claim, we will refund any premiums paid falling due during this 6 month period.

This refund will be paid into an account in the AMP Eligible Rollover Fund on your behalf, or to a similar complying superannuation fund that you nominate. Our definition of "totally disabled" is different from the definition of totally and permanently disabled. See page 62.

Waiver of Premium continues until the plan anniversary immediately before you turn 60.

Information applicable to Death, Total and Permanent Disablement (Superannuation)

Stand alone or Linked

If you select more than one type of cover you need to decide whether:

- you want your remaining cover to stay at the same amount after AMP Life pays a claim (we call this Stand alone), or
- you want your remaining cover to reduce after AMP Life pays a claim (we call this Linked).

For example, you are covered for:

- TPD cover of $250,000, and
- Death cover of $400,000.

Then you have a car accident and we pay a $250,000 TPD claim. On payment of this claim your TPD cover will cease.

If you had chosen Stand alone cover:

- your Death cover would continue unchanged at $400,000.

However, if Linked cover had been chosen:

- your Death cover would reduce by the $250,000 we had paid. That is, your Death cover would reduce to $150,000.

You can see in this example that the maximum we could pay with Linked cover is $400,000. But potentially, with Stand alone cover, we could pay $650,000.

Stand alone cover is more expensive than Linked cover. The decision between Stand alone and Linked is an important one which your financial planner can help you make.

Automatic increases to your cover amount

Each year, unless we agreed not to when the cover started, we increase the amount of your cover by any increase in the Consumer Price Index (CPI) or 3%, whichever is higher. If you don't want this increase, in full or in part, then you need to tell us.

The maximum initial insured amount that we will increase automatically is:

- $3 million for Death cover
- $2 million for TPD cover.

For example, if the initial amount of Death cover is below $3 million, it can rise above $3 million over time with each year's CPI adjustment. However, if the initial amount of Death cover is greater than $3 million, any sum insured amount over $3 million won't be indexed.

The maximum age at which we will apply automatic increases for each insured person is:

- 74 for Death cover, and
- 64 for TPD cover.

24 hours a day world wide cover

You are covered worldwide, 24 hours a day, 7 days a week.

When we won't pay

We won't pay the Death cover or any increase in the Death cover if you die (or become terminally ill) by your own hand within one year and 30 days of the date the cover, or the increase in cover, starts or restarts (respectively).

If your plan replaces a previous plan issued by AMP, or another insurer, the one year and 30 day period won't apply to the extent that you would have been entitled to claim under the previous plan when it was cancelled, provided:

- the previous plan was in force at the time AMP issued your plan, and
- the previous plan was in place for at least one year and 30 days.

Evidence satisfactory to us of the above 2 points must be provided to us at the time of any claim for this exception to apply.

We won't pay the TPD cover if the total and permanent disablement was caused directly or indirectly by your intentional or deliberate act.

When Death cover stops

Your Death cover stops if one of the following occurs:

- you die (in which case a payment will be made), or
- the plan anniversary immediately before your 75th birthday, or
- AMP Life pays a terminal illness claim for the whole amount of the Death cover, or
- you write to us and ask to cancel your Death cover (any TPD cover will also be cancelled), or
- we pay a TPD claim and the Death and TPD covers are Linked and the TPD claim is for an amount greater than or equal to the Death cover, or
- your plan ends for any of the reasons set out under the heading "When your plan stops".

When TPD cover stops

Your TPD cover stops if one of the following occurs:

- the plan anniversary immediately before your 65th birthday, or
- AMP Life pays a TPD benefit, or
- you die, or
- you write to us and ask to cancel your TPD benefit, or
- you cancel your Death cover or AMP Life pays a terminal illness claim for the whole amount of the Death cover (TPD cover can only be held in conjunction with Death cover in this plan), or
- your plan ends for any of the reasons set out under the heading "When your plan stops".

When your plan stops

Your plan will stop if one of the following occurs:

- Death cover under the plan ends, or
- you write to us and ask us to cancel your plan, or
- we cancel your plan because you haven't paid your premium or any other amount payable under the plan (see page 47 for further details), or
- you are no longer able to contribute to superannuation, or superannuation contributions can't be made on your behalf or you can't remain in the Fund. A Replacement option is available in these circumstances, or
- your plan is cancelled by us for reasons permitted by law.

Replacement option

If you wish to continue your Death cover after you are unable to remain in the Fund, or we are unable to accept contributions, you can apply for a current AMP non-superannuation plan without providing any evidence of health. The application for the new plan will be dependent on the terms and conditions applicable at the time.

You must apply within 30 days of cancellation of the cover.

You can't take up this option if you're eligible to make a terminal illness or TPD claim under this plan.

What has to happen before we pay?

We can only pay the Terminal illness cover and TPD cover in accordance with superannuation rules. So before we can pay you, those rules require that you also demonstrate to the Trustee:

- you have had to retire from the workforce because of ill health, and
- the Trustee is reasonably satisfied you are unlikely to ever again, because of the ill health, be engaged in gainful employment for which you are reasonably qualified by education, training or experience.

As the superannuation rules are different from AMP Life's definition of "total and permanent disablement" there may be some instances where we won't be able to pay a TPD benefit directly to you. In this case, we will transfer the benefit to an account in the AMP Eligible Rollover Fund set up on your behalf, or to a similar complying superannuation fund that you nominate. Any such transferred benefits can only be subsequently released if you are able to satisfy superannuation payment rules (eg retirement once your preservation age has been obtained).

Making **contributions**

What are the different types of contributions that can be made?

The following types of contributions can be made to the Fund:

Contribution type	Contribution description
Member contributions	Contributions you as a member either pay from your after-tax income or which you personally claim as a tax deduction.
Spouse contributions	Contributions your spouse pays into your plan. (Your spouse must not be entitled to a tax deduction for the contributions and must not live separately from you on a permanent basis.)
Superannuation Guarantee (SG) and Award/Industrial Agreement Employer contributions*	Contributions an employer must pay under legislation, including contributions paid to comply with an award or industrial agreement.
Salary Sacrifice and Additional Employer contributions	You may be able to arrange for your employer to make contributions to your plan instead of paying you an equivalent amount of pre-tax salary. These "salary sacrifice" contributions are treated as employer contributions. Your employer can also make employer contributions to your plan in addition to SG, Award/Industrial Agreement and Salary Sacrifice contributions.

* This plan isn't designed to solely meet an employer's total SG obligations. Your employer may need to contribute to other superannuation products to meet their total SG obligations.

When can contributions be made?

All types of contributions can be made into your plan if you are under age 65.

From age 65, the contributions that can be made are set out in the table below:

Type of contribution^	You are under age 65	You are age 65 to under 70	You are age 70 to under 75	You are age 75 or over
Member contributions*	At any time.	Only if you are working at least on a part-time basis**.	Only if you are working at least on a part-time basis**.	No Member contributions accepted.
Spouse contributions*	At any time.	Only if you are working at least on a part-time basis**.	No Spouse contributions accepted.	No Spouse contributions accepted.
Superannuation Guarantee (SG) and Award/Industrial Agreement Employer contributions	At any time.	At any time.	Award/Industrial Agreement Employer contributions at any time (SG contributions end at age 70).	Award/Industrial Agreement Employer contributions at any time (SG contributions end at age 70).
Salary Sacrifice and Additional Employer contributions	At any time.	Only if you are working at least on a part-time basis**.	No Salary Sacrifice or Additional Employer contributions accepted✓.	No Salary Sacrifice or Additional Employer contributions accepted.

* Government superannuation reform proposals may require member after-tax contributions (including spouse contributions received) in excess of a $150,000 pa cap to be returned and may also not allow us to accept any after-tax contributions if we don't have your Tax File Number. See page 26.

** You are considered to be working on a part-time basis if you have already worked at least 40 hours in a period of 30 days during the same financial year that the contribution is made.

^ Different rules apply when claiming tax deductions for contributions (see page 26).

✓ Superannuation reform proposals may allow contributions from 1 July 2007 if working at least on a part-time basis.

If you don't satisfy these requirements we won't be able to accept your contributions. Your interest in the Fund will cease and your cover, unless it is transferred to another AMP product, will lapse.

Nominating your beneficiaries

What happens if you die?

You can nominate one or more beneficiary(ies) to receive your death benefit. Generally, all beneficiaries must be your dependants. You can also nominate your estate (we call this your "legal personal representative").

Under superannuation law, you can't nominate anyone else as a beneficiary.

Who is a dependant?

A dependant includes:

- your spouse (including a de facto spouse)
- your children (including an adopted child, a step child or ex-nuptial child)
- any person who is financially dependent on you, and
- any person with whom you have an interdependency relationship (see below).

A person must be a dependant on the date of your death to be a beneficiary.

What is an interdependency relationship?

Two persons (whether or not related by family) have an interdependency relationship if:

- they have a close personal relationship, and
- they live together, and
- one or each of them provides the other with financial support, and
- one or each of them provides the other with domestic support and personal care.

An interdependency relationship also includes 2 persons (whether or not related by family):

- who have a close personal relationship, and
- who don't meet the other 3 criteria listed in the paragraph above because either or both of them have a physical, intellectual or psychiatric disability.

How can your death benefit be paid?

Flexible Lifetime – Protection (Superannuation) allows you to choose how you would want your death benefit paid. You have a choice of :

- Option 1 – Non-binding (or preferred) nomination
- Option 2 – No nomination.

They are discussed below.

Option 1 – Non-binding (or preferred) nomination

If you make a non-binding (or preferred) death benefit nomination, then we will decide which of your beneficiaries will receive your benefit after your death. We will generally pay your nominated beneficiary(ies), but depending on your circumstances at the time of your death, we may decide to pay your death benefit differently.

When you submit the nomination we won't check if:

- your nominated beneficiaries on the nominated form are your dependants or your legal personal representative, or
- you have signed or completed the nomination form correctly.

A non-binding nomination will continue to apply until you cancel an existing nomination or make a new one. Therefore, it is important that you keep your non-binding nomination up to date in line with your personal circumstances. You can cancel your non-binding nomination at any time or make a new one.

If you cancel your non-binding nomination without making another nomination, then we must pay your death benefit in accordance with Option 2 – No nomination.

Option 2 – No nomination

If you don't make a nomination or you cancel your existing nomination, and don't make a new nomination, then we must pay your death benefit to your estate. However, if your estate is insolvent or if a legal personal representative hasn't been appointed to manage your estate within a reasonable period of time, then we will decide:

- if you have dependants, which of your dependants will receive your death benefit (and in what proportions), or
- if you have no dependants, which other person will receive your death benefit and in what proportions.

This means that if you don't have a non-binding nomination, you should consider making a Will or altering your Will to cover your Flexible Lifetime – Protection (Superannuation) benefit.

Taxation

We have outlined below our general understanding of current legislation and rules as at the date of preparation of this document. Taxation laws and their interpretation may change from time to time. We will keep you informed of any changes that could affect your plan. We recommend you consult your tax adviser.

Tax deductions for employers or self-employed individuals

Contributions made by employers to fund premiums to secure cover for the benefit of their employees are generally tax deductible within age related limits. In many circumstances individuals (eg a self-employed person or a non-working investor age under 65, not in receipt of employer superannuation support) may be able to claim a tax deduction for their personal contributions.

Other tax concessions

Contributions by employees on lower incomes and contributions made by a spouse may attract tax concessions. Your financial planner or tax adviser can provide you more details about these.

Tax on death claims

Death benefit lump sums paid to dependants as defined for tax purposes (eg spouse, de facto spouse, your child under age 18, or people financially dependent on you at the time of death or in an interdependent relationship) are generally tax free within the deceased's available pension Reasonable Benefit Limit (RBL).

Where death benefit lump sums within the deceased's available pension RBL are paid to a person who isn't a tax dependant they are generally taxed at a rate of up to 15% (30% in certain circumstances) plus the Medicare levy. Death benefit lump sum amounts in excess of the deceased's available pension RBL are taxed depending on the components of the benefit that generated the benefit, at a 38% or 45% rate plus the Medicare levy.

Tax on Total and Permanent Disablement claims

Where the lump sum total and permanent disablement benefit that is paid satisfies certain rules, a system of tax concessions applies if the disablement results in your termination of employment.

The concessions effectively mean very little tax may be paid on disablement benefits received at younger ages.

The closer to age 65 that disablement occurs, the more the tax payable will be similar to that applying to retirement lump sums (ie a maximum rate for amounts within the applicable RBL of 15% plus Medicare levy if you are 55 and over, or 20% plus Medicare levy if under 55).

Your tax adviser can provide more details on the tax concessions available to you.

Proposed Government changes to superannuation rules

Some rules described on this page will change if the Government implements proposed reforms to Australia's Superannuation system announced in the 9 May 2006 Federal Budget. Some of the proposed changes would apply from 9 May this year (the date of the Budget). Others are expected to apply from 1 July 2007.

When we wrote this document, the Government proposals were not "final" so we wrote this document describing the existing rules but have provided some further information below on the rules that may change. Where appropriate we will update you on the proposals via our website www.amp.com.au.

Changes applying from 9 May 2006

A proposed change scheduled to apply from 9 May 2006 is an annual $150,000 per person cap on the amount of personal after-tax contributions that each person can make to their super.

Changes applying from 1 July 2007

The proposed changes scheduled to apply from 1 July 2007 include:

- Abolishing RBLs. This will mean generally, death benefits will be exempt from tax, provided the benefit is paid to a "dependant" (see page 25).
- Removing the 15% tax on superannuation amounts paid as a lump sum for people aged 60 and over.
- Setting a new limit on the amount of your pre-tax money you can pay into your super (and receive tax concessions).

Other important information

The Trustee

Flexible Lifetime – Protection (Superannuation) is part of the Fund. We are the Trustee of the Fund and are responsible for all aspects of its operation.

What is the legal structure of Flexible Lifetime – Protection (Superannuation)?

The trust deed

The trust deed establishes the Fund. It also contains:

- your rights and obligations relating to Flexible Lifetime – Protection (Superannuation), and
- our rights and obligations as the trustee – for example, the right to charge fees, the right to be indemnified, the right to terminate the trust and the limits on our liability.

The rights and obligations of a trustee are also governed by laws affecting superannuation and general trust law.

We can amend the trust deed – but only with the consent of AMP Life. You can ring us to get a copy of the trust deed (contact details are on the back cover).

Collection of Tax File Numbers

We are required to tell you the following details before you provide your Tax File Number (TFN).

We can collect your TFN under the Superannuation Industry (Supervision) Act 1993. You are under no obligation to tell us your TFN, either now or later, and it isn't an offence for you to not tell us your TFN.

However, if you don't tell us your Tax File Number then:

- You may have to pay more tax than you have to on benefits such as Eligible Termination Payments (ETPs). This additional tax could re-claimed at your next tax assessment with the Australian Taxation Office.
- Surcharge tax for contributions or rollovers prior to 1 July 2005 may apply to your benefit which you would not otherwise have to pay.
- When we need to pay benefits to you, it may be more difficult for us to locate or amalgamate all the superannuation benefits to which you are entitled.

If you do tell us your Tax File Number, then we will treat it as confidential and use it only for legal purposes – for example:

- to find your superannuation benefits, if other information is insufficient
- to calculate tax on any Eligible Termination Payment (ETP) to which you may be entitled
- if we are paying unclaimed money, then we must give your TFN to the relevant state authority
- we may also give your TFN to the Commissioner of Taxation either if you receive a benefit or for the purposes of the Lost Members' Register
- if you wish to transfer benefits to another superannuation fund or to a Retirement Savings Account, then we will provide your TFN to the Trustee of the other fund or the Retirement Savings Account provider. However, if you don't want us to do this, you can notify us in writing.

These consequences or purposes may change in the future as a result of legislative changes.

Annual Report

The Annual Report of the Fund can be obtained by contacting AMP Customer Service. We will send you a copy annually.

Regulated Superannuation Fund Certification (to be shown to any contributing employer)

9 September 2006

AMP Superannuation Limited, in its capacity as trustee, certifies that the AMP Personal Superannuation Fund:

- is a complying superannuation fund and is a resident regulated superannuation fund within the meaning of the Superannuation Industry (Supervision) Act (SIS Act), and
- will accept contributions from an employer.

We undertake to advise each employer sponsor if we become aware that the fund:

- ceases to be a resident regulated superannuation fund, or
- becomes subject to a direction under section 63 of the SIS Act.

AMP Superannuation Limited

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Comparison table – insurance in and out of superannuation

Feature	Death, Total and Permanent Disablement, Trauma	Death, Total and Permanent Disablement (Superannuation)
Covers available		
• Death	Yes	Yes
– Terminal illness	Yes	Yes
– Funeral benefit	Yes	No
– Guaranteed future insurability	Yes	Yes
• Total and Permanent Disablement	Yes	Only available with Death cover.
• Trauma – Adult and child	Yes	No
Financial planning benefit	Yes	No
Options		
• Trauma Premier with Buy back	Yes	No
• Own occupation TPD cover	Yes	Yes
• Business safeguard on Death and/or TPD	Yes	No
• Waiver of Premium	Yes	Yes
Plan ownership	Insured person(s), other individual(s) and entity(ies). See page 6.	AMP Superannuation Limited See page 3.
Death benefit beneficiary options	If the plan owner and insured person are the same person, you can nominate multiple beneficiaries for the Death cover. We will pay the Death benefit to these nominated individuals. In all other circumstances, claims are payable to the plan owner(s). See page 8.	Able to nominate beneficiaries. However, the trustee ultimately decides who will receive the death benefits. See page 25.
Taxation concessions for premiums	Generally, no taxation concessions apply except in certain business ownership arrangements. See page 7.	Contributions to fund premium payments may attract tax concessions. See page 26.
Taxation treatment of benefits		
• Death	Generally, no income tax or Capital gains tax (CGT) applies. Income tax may apply in certain business ownership arrangements. CGT may apply if benefits are paid to other than the original plan owner.	Nil up to available pension Reasonable Benefits Limit ($1,356,291 for 2006/07 indexed annually) if paid to a dependant as defined for taxation purposes.
• TPD	Generally, no income tax or CGT applies. Income tax may apply in certain business ownership arrangements. CGT may apply if benefits are paid to other than the insured person or a relative as defined for taxation purposes. See page 7.	Concessional treatment may apply in certain circumstances. See page 26.
Cooling off period	14 days – refund in full to owner	14 days – payable to another superannuation fund or AMP Eligible Rollover Fund.
Complaints/dispute resolution body	Financial Industry Complaints Service	Superannuation Complaints Tribunal Financial Industry Complaints Services.

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3. Income Protection

Provided under Flexible Lifetime – Protection

Please read this product component together with "Information common to all products" (see pages 46 to 51) before you complete the application form.

Plan at a glance

Purpose of Income Protection

This plan provides you with a regular income while you are unable to work due to illness or injury. After you have been unable to work for a period you select and continue to be unable to work, we will pay you an income for a period you select. You apply for an Income Protection plan on your own life, this means you will be both the insured person and the plan owner.

Only one person can be insured under each plan.

The amount we pay will depend upon whether you select Agreed value or Indemnity. See page 35.

We also pay if, after being unable to work, you return to work but earn less due to illness or injury. See page 35.

Choosing your plan

This insurance is flexible and can be tailored to your circumstances. After you have selected whether you want Agreed value or Indemnity, you may select:

- how long you want to be paid for (the benefit period)
- how long you must have been unable to work before we start paying you (the waiting period)
- the level of cover you want – Advanced, Standard or Basic
- the type of premium you want to pay – Stepped or Level.

Who can be insured?

When this insurance starts, you must be at least 19 years old.

Your occupation, pastimes and health may restrict your available options. This will be determined when your application is being considered.

How much can you be insured for?

You can choose a maximum monthly benefit up to 75% of your monthly earned income.
The minimum monthly benefit is currently $1,250. See page 34.

Premiums and fees

The premium you pay depends on a number of factors including a plan fee. For information on premiums (and fees), see page 47. It is important you read this page.

How long will your plan last?

Your plan will end in the circumstances listed on page 36.

Under a basic plan, cover is variable and cancellable by us after we have paid a claim. See page 39.

The table below shows the differences in features between Advanced, Standard and Basic plans

Features offered under these plans are	Advanced	Standard	Basic
Agreed value or Indemnity	✓	✓	✓
Automatic CPI increase in benefit while not on claim	✓	✓	✓
Automatic CPI increase in benefit while on claim	✓	Opt	Opt
Choice of waiting period	✓	✓	✓
Partial disability payment	✓	✓	✓
Choice of benefit period	✓	✓	✓
Continuous cover to age 60 or 65	✓	✓	✗
Superannuation contribution option	Opt	Opt	Opt
Rehabilitation costs feature	✓	✓	✓
Rehabilitation bonus	✓	✓	✓
Cover guaranteed to continue after a claim has been paid	✓	✓	✗
14 day cooling off period	✓	✓	✓
24 hour cover worldwide	✓	✓	✓
Up to 3 months payment while overseas	✓	✓	✓
Trauma feature	✓	✗	✗
Bedcare feature	✓	✗	✗
Major fracture or loss feature	✓	✗	✗
Domestic transport benefit	✓	✗	✗
Accommodation benefit	✓	✗	✗
Family support benefit	✓	✗	✗
Death feature	✓	✓	✗
Chronic condition option	Opt	✗	✗
Premiums	**Advanced**	**Standard**	**Basic**
Non-smoker discount	✓	✓	✓
Tax deductible premiums	✓	✓	✓
Choice of level or stepped premiums	✓	✓	✗
Pay no premium while we pay you*	✓	✓	✓
AIDS exclusion option	✓	✓	✓
Choice of yearly, half yearly or monthly premiums	✓	✓	✓

✓ Built-in feature ✗ Not applicable Opt Optional (at extra cost).
* We will reimburse your premiums upon acceptance of your claim.

Taxation

As at the preparation date of this document, our understanding of taxation law and how it is interpreted for Income Protection insurance is that generally:

- premiums are tax deductible, and
- the amounts we pay attract income tax. This means that you may have to pay tax on this amount and should include it in your tax return.

How taxation law applies to you depends on your circumstances. We recommend you consult your tax adviser.

Interim accident cover

While your application is being considered, we will provide you with Interim accident cover at no extra cost. The Interim cover is different to the insurance being applied for. See Pages 63 to 64.

Cooling off

If you aren't satisfied with your plan, you can return it within the 14 day cooling off period and receive a refund of the premiums you have paid on this plan. See page 48.

Complaints

We have internal processes to manage complaints. However, if we are unable to resolve the complaint to your satisfaction, then you may be able to refer the matter to the Financial Industry Complaints Service. See page 51.

Plan **details**

Your plan options

How long we pay – the benefit period	The oldest you can be when you apply Level premium*	Stepped premium*	Expires when you turn	Waiting periods available (weeks)
Advanced and Standard cover				
Until you turn 65	59	54	65	2, 4, 8, 13, 26, 52, 104
Until you turn 60	54	49	60	2, 4, 8, 13, 26, 52, 104
For 5 years	54	49	60	2, 4, 8
For 2 years	54	49	60	2, 4
For 1 year	N/A	49	60	4
Basic cover				
For 5 years	N/A	49	60	2, 4, 8
For 1 or 2 years	N/A	49	60	2, 4

* For a description of terms see "Level or Stepped premium on Advanced and Standard covers" on this page. Availability of cover depends on satisfying underwriting criteria.

This table applies to new business and increases to existing plans.

If we provide Income Protection insurance to you it will be shown on the Certificate of Insurance you receive from us and we will charge a premium for the cover.

Your occupation

Based on the duties of your occupation, we allocate you an occupation category. We use the following codes to describe occupation categories: 4A, 3A, 2A, 2M, A, B or C. Your occupation category will affect the premium you pay. Your financial planner can tell you which category your occupation belongs to. Your occupation category will be shown in your premium quote.

Level or Stepped premium on Advanced and Standard covers

With Advanced and Standard levels of cover you can choose a level premium structure so that the premium rate doesn't increase each year just because you get older. A level premium will continue to be based on your age when you started the cover.

If you choose a stepped premium, your current age will determine the premium payable each year.

In the early years of the plan, the level method is more expensive than the stepped method. However, if you keep the plan for many years, the level method is likely to be cheaper than the stepped method. Your financial planner can explain the difference in more detail.

Please note that with both level and stepped methods, the premium will rise when the maximum monthly benefit increases. This can occur when we increase it because you ask us to and when we do so each year by any increase in the CPI.

How much you can insure

You can choose to insure up to 75% of your monthly earned income from your own efforts. The percentage is lower if you earn in excess of $250,000 per annum. Your financial planner can help explain this to you. If you don't have a financial planner, you can contact AMP on 133 888.

The minimum monthly benefit is currently $1,250 for new plans and $250 for increases to existing plans.

If you are employed the amount you can insure will be determined from your total remuneration package, including regular overtime and fringe benefits. Any regular bonuses and/or commission payments must be specified in the application and will be considered on a case by case basis.

For self-employed persons, the amount you can insure will be determined from gross earnings of the business less business expenses at the time of application or prior to application.

Employer superannuation contributions can be covered under the Superannuation Contribution option (refer to page 40). Employee contributions arranged through salary sacrifice can be insured as income.

How much we pay

The amount we pay won't exceed the maximum monthly benefit that applies at the time of the claim.

The maximum monthly benefit is the amount you nominate in your application and which we agree to insure you for, subject to changes for CPI, and changes you request and which we agree to.

Your maximum monthly benefit will be displayed on your Certificate of Insurance, and subsequent annual statements and confirmation letters following an agreed change to the maximum monthly benefit.

How we decide if you are "unable to work"

We will pay if you are so ill or injured that you can't do your usual occupation. You must remain under the ongoing care and attention of your doctor and not do any remunerative work.

However, if your occupation is classified as group B or C (refer to "Your occupation" on page 34), we stop paying after the first 2 years unless you are then unable to do any remunerative work for which you are reasonably suited by training, education or experience.

To help you understand our approach, when we assess your ability to do your usual occupation, the assessment is based on your capacity to carry out any one duty, or combination of duties, which are critical to the proper performance of your usual occupation.

Partial disability

When you start work again, and because of your illness or injury you earn less, you are partially disabled.

To qualify, you must have been unable to work for at least 2 weeks.

Decide whether you want Agreed value or Indemnity

You may choose an Agreed value or Indemnity plan. A lower premium is charged for Indemnity plans. Your choice will be shown on your Certificate of Insurance.

The amount we pay may be different under Agreed value and Indemnity.

When we determine what we pay under Agreed value, we base it on the maximum monthly benefit. Maximum monthly benefit is defined on page 61.

When we determine what we pay under Indemnity, we base it on your "income" in the 12 months immediately before you became "unable to work".

Income (as it applies to an employee or self-employed person) is explained on page 61.

What we pay you

When you are unable to work

When you are eligible to claim, if you aren't receiving regular income from other sources (explained below) then:

- we will pay you the maximum monthly benefit if you have chosen Agreed value, or
- if you have chosen Indemnity we will pay you a benefit which is up to 75% of your income in the 12 months immediately before you became unable to work. We divide your annual income by 12 to get your monthly income. However, we won't pay more than the maximum monthly benefit.

You pay no premiums when we agree to pay your claim.

When you are partially disabled

If you are partially disabled we pay the amount we would pay if you were unable to work, reduced by a percentage to reflect what you are earning.

When we work out how much to pay we use the following formula:

$$\frac{(A - B)}{A} \times C = \text{your monthly partial disability benefit}$$

Where

A = your monthly "pre-disability income"

B = the current monthly amount you earn from working

C = the monthly benefit we pay if you are unable to work.

"Pre-disability income" is explained on page 62.

If you receive income from other sources

If you receive regular income amounts from "other sources" while we pay you, we will reduce what we pay you. We will reduce the amount so that you don't receive more than 75% of your pre-disability income while you are unable to work, or more than 100% of your "pre-disability" income if you are partially disabled

"Other sources" include payments from your occupation (other than any amount you are earning when you are being paid under Partial disability), or regular payments from:

- government or government authorities, or
- any compensation scheme, or
- other superannuation, pension or insurance plans payable because you are ill or injured.

We don't take into account investment income, other forms of unearned income, social security payments or sick leave.

Automatic increases to your cover amount

Each year, unless we agreed not to when the plan started, we increase the maximum monthly benefit by any annual increase in the Consumer Price Index (CPI).

If you don't want the annual CPI increase, in full or in part, you need to tell us at the time.

Claim escalation

For Advanced plans, we continue to make CPI increases while we are paying a claim. While we are paying a claim, we automatically increase it on the plan anniversary by any increase in the CPI.

For Standard and Basic plans, we only do that if you have added the Claim escalation option at an additional cost. Under this option, when we pay a monthly amount, we automatically increase it on the claim anniversary each year by any increase in the CPI. But after we have stopped paying under a Standard or Basic plan, the maximum monthly benefit reduces to what it was when you became unable to work.

When we pay

We start paying when you have been unable to work for a specified period. We call this the "waiting period".

You choose the length of the waiting period when you apply for this insurance. You can choose a waiting period of 2, 4, 8, 13, 26, 52 or 104 weeks (depending on what type of plan you have chosen, refer to table on page 34).

Your financial planner will be able to help you decide what waiting period would be suitable for you.

Because we pay in arrears, we make the first payment one month after the waiting period ends.

Ability to work during the waiting period

You may work during the waiting period for 5 days (or less) in a row without the waiting period starting again. The waiting period will end when the number of days you have been unable to work equals the waiting period.

If you work for more than 5 days in a row during the waiting period, that waiting period stops and must restart if you are again unable to work.

How long we pay

When you apply for this insurance, you choose how long you want us to pay while you are unable to work. We call this the "benefit period".

You can choose from a range of benefit periods (refer to the table on page 34). We stop paying when the benefit period ends – even if you are still unable to work.

We stop paying for Partial disability when the benefit period ends, or you earn your full income again. For Standard and Basic plans, when we are paying under Partial disability, the longest we will pay is 2 years.

What happens when the benefit period ends?

For plans with benefit periods to age 60 and 65.

Once the benefit period ends, your plan ends.

For plans with benefit periods of 1, 2 or 5 years.

Once the benefit period ends your plan continues until you turn 60.

If you are still unable to work once the benefit period ends, we will waive the premiums for this cover until you are able to work again.

When we determine whether you are unable to work, we assess your ability to do any remunerative work for which you are reasonably suited by education, training or experience.

What happens if you suffer a relapse?

A "relapse" occurs when you suffer the same illness or injury as previously, and the illness or injury arises from the same or a related cause. What happens when a relapse occurs depends on the type of plan chosen.

For plans with benefit periods to age 60 and 65.

If you suffer a relapse within 12 months after we stopped paying, we treat the claim as a continuation of a previous claim. The waiting period won't be applied again.

For plans with benefit periods of 1, 2 or 5 years.

If we previously paid for the full benefit period, we treat a relapse as a new claim only where you have worked in your usual occupation for at least 6 months in a row since we stopped paying. In these circumstances both the waiting period and benefit period start again.

If we haven't previously paid for the full benefit period, and you suffer a relapse within 6 months of us stopping payments, the claim will be treated as a continuation of the previous claim. The waiting period and benefit period don't start again. We will add up all the periods we pay you and treat them as one benefit period.

If the relapse is suffered more than 6 months after we stopped paying we treat the relapse as a new claim, and both the waiting period and benefit period start again.

For Partial disability on Standard and Basic plans

If we are paying under Partial disability, we add up all the periods we pay you for that claim when we calculate the 2 year limit that applies (refer to "How long we pay" on this page).

When your plan stops

Your plan will stop when one of the following occurs:

- plan expiry age (refer to the table on page 34), or
- you write to us and ask to cancel your plan, or
- we cancel your plan because you haven't paid your premiums or any other amount that relates to the plan, or
- you die, or
- your plan is cancelled by us for reasons permitted by law, or
- your plan is a Basic plan and it is cancelled after a claim (see page 39), or
- you leave work permanently for reasons other than illness or injury.

We continue to provide cover for 12 months after you temporarily stop working for reasons other than illness or injury. Then the cover changes. See "What happens if you temporarily leave work?" on page 37.

What happens if you temporarily leave work?

If you suffer an illness or injury more than 12 months after temporarily leaving remunerative work, we only pay if, due to your illness or injury, you can't do any remunerative work for which you are reasonably suited by your education, training or experience.

You must remain under the ongoing care and attention of your doctor and not do any remunerative work.

Note, we don't consider maternity or paternity leave as temporarily leaving remunerative work.

On hold option

You can ask us to put the plan "on hold" within the first 12 months after you stop remunerative work.

While the plan is "on hold" your premium is reduced and there is no cover. That means, we won't pay for any illness or injury which happens while the plan is "on hold".

However, this guarantees your entitlement to cover when you return to work. While the plan is on hold, you pay a reduced premium.

You must tell us when you return to work. The plan then goes off hold and the premium will then be based on our premium rates which apply at the time. However, if you leave the workforce permanently for reasons other than illness or injury, the cover ends as soon as you leave work.

When we won't pay

We won't pay if you injure yourself directly or indirectly by your intentional or deliberate act, or if your illness or injury was caused by war.

We don't regard pregnancy or childbirth as either an illness or an injury, so we don't pay for this condition. However, we will pay if you are unable to work because you suffer complications during pregnancy or while giving birth.

How often you can claim

Provided that you meet the relevant benefit definitions and conditions described in this PDS, there are generally no limits on the number of times that you can claim.

Automatic inclusions with Advanced, Standard and Basic plans

24 hours a day worldwide cover

You are covered worldwide, 24 hours a day, 7 days a week. However, if we are paying while you are outside Australia or New Zealand, payment beyond 3 months is at our discretion.

If you have been outside of Australia for more than 30 days and you become unable to work for at least 14 days, we will assist your return to Australia. We will reimburse your out of pocket costs up to the cost of a single economy airfare.

Rehabilitation costs feature

We reimburse rehabilitation costs that are approved by us, for equipment or programs, such as:

- wheelchairs, home and motor car modifications
- prosthetic devices (for example, artificial limbs), and
- rehabilitation program fees.

We do this while you are unable to work, both during the waiting period and while we are paying under this plan.

Your doctor must certify that the expense is necessary for your rehabilitation and we may reduce what we pay by amounts you receive from other sources.

We will pay up to 12 times the monthly benefit.

Rehabilitation bonus

We will pay an additional one-third of the maximum monthly benefit we would pay if you are unable to work for up to 12 months while you participate in a rehabilitation program approved by us. Before you start the program, we must have approved it in writing.

We do this while you are unable to work, both during the waiting period, and while we are paying under this plan. We may continue this benefit for up to 3 months after your return to continuous full time work.

Other **important information**

Advanced cover

Advanced is our most comprehensive level of cover. It includes the following features, which Basic and Standard don't have.

Trauma feature

We pay if you suffer any one of the following trauma conditions and the condition causes you to be unable to work for the waiting period:

- Aortic surgery
- Cancer
- Coma
- Coronary artery surgery
- Heart attack – myocardial infarction
- Heart attack – out of hospital cardiac arrest
- Heart valve surgery
- Intensive care
- Kidney failure
- Major head trauma
- Major organ transplant
- Open heart surgery
- Peripheral blood stem cell or bone marrow transplant
- Severe burns
- Stroke.

Full definitions are set out in "Trauma definitions and descriptions". See pages 53 to 60. The Cancer (Partial) definition doesn't apply to this feature.

Cover starts 3 months after your plan starts. We pay only once for each condition.

When we pay under this feature we won't reduce the amount we pay by any other income you receive. We stop paying after 6 months or earlier if the plan ends for any reason.

Bedcare feature

We pay you a benefit if you are unable to work and your doctor requires you to be under the full time care of a registered nurse, for more than 3 consecutive days during the waiting period. We pay one-thirtieth of the monthly benefit for each day that you are bedridden, up to the end of the waiting period.

We will pay for a maximum of 180 days. We pay the benefit until the first of the following occurs:

- at the end of the waiting period, or
- the 180 days ends, or
- you are no longer bedridden.

Major fracture or loss feature

If you suffer certain fractures or losses we pay your monthly benefit for the specified number of months (up to your benefit period).

We pay even if you don't stop work.

We pay under this feature one month after you suffer the fracture or loss and then each month after that until the payment period expires, or earlier if the plan ends for any reason.

The fractures and losses we cover and the period we pay are shown in the table below.

Fracture covered

We cover fracture of	Payment period
The spine causing paraplegia or quadriplegia	60 months
Thigh	3 months
Pelvis	3 months
Leg between the knee and foot	2 months
Kneecap	2 months
Upper arm	2 months
Shoulder blade	2 months
Hand (requiring a plaster cast or surgery)	1 month
Forearm above the wrist	1 month
Collar bone	1 month

These fractures are described in the Plan Rules.

Losses covered

We cover permanent and irrecoverable loss of use of	Payment period
Both feet, or both hands	24 months
The entire sight of both eyes	24 months
Any 2 of, a foot, a hand, and the entire sight of one eye	24 months
One leg at or above the knee joint	18 months
One arm at or above the elbow	18 months
One foot, or one hand, or the entire sight of one eye	12 months
The entire thumb, and index finger, of the same hand	6 months

These losses are described in the Plan Rules.

Domestic transport benefit

If you are in Australia but more than 100km from your usual residence when you become unable to work and require emergency transportation within Australia, we will reimburse costs directly arising from your transportation other than:

- ambulance services, or
- costs reimbursed from other sources.

This benefit is payable only once in any 12 month period and will be limited to an amount equivalent to 3 times the maximum monthly benefit payable.

Accommodation benefit

We will reimburse the reasonable accommodation expenses of an immediate family member who accompanies you if:

- you are eligible for a Bedcare benefit, and
- you became unable to work and remain over 100km away from home.

We will pay up to $250 per day for a maximum period of 60 days. This benefit is only payable once in any 12 month period.

Family support benefit

We will pay an additional amount while you are unable to work if:

- we have been paying you the monthly benefit under this plan for more than one month, and
- you require the full-time assistance of either:
  - a registered nurse (not being your immediate family member), or
  - an immediate family member who was in full-time paid employment when you became unable to work but who stops all paid employment to look after you.

Under this benefit we will pay the lesser of $150 per day or 1/30 of the maximum monthly benefit payable for a maximum period of 6 months on any one claim.

Chronic condition option (not available for Indemnity plans)

Chronic condition option is available under Advanced plans with a benefit period to age 60 or 65.

If you select this option it will be shown on your Certificate of Insurance you will receive from us and a higher premium will be charged.

Chronic condition option is intended to insure you against a situation where you suffer some progressive deterioration in health due to a chronic incurable physical condition which leads to an inability to work full-time.

You have a chronic condition if:

- you have an illness or injury which is constantly present for life, and for which there is no known cure, and
- both your income from work and your normal work hours reduce by more than 25% for at least 3 consecutive months and this reduction continues.

We start to pay you on the later of:

- when you lodge your claim, or
- you have satisfied the above requirements.

You don't need to meet your waiting period. We pay so that the total you earn from work plus what we pay equals the amount we would pay if you were unable to work.

We base our calculation on your highest income for any 12 consecutive months between 2 years before the plan started and the date you claimed.

We don't pay for conditions that are non-physical, psychosomatic or psychiatric in nature.

Advanced and Standard cover

Death feature

The Death feature is automatically included with Advanced and Standard plans. Basic plans don't have the Death feature.

If you die while we are paying monthly benefits to you, we will pay an additional amount equal to 6 times the monthly benefit payable if you were unable to work.

We won't pay this amount where you die during the waiting period or where you are over 65 at the time of death.

The maximum we will pay as a death benefit under all income protection plans with us is $60,000.

Basic cover

Variable and cancellable after we have paid a claim

For Basic plans if you pay the premium on time and we haven't paid any claims under the plan we will keep the plan going on the same terms each year and won't cancel it or any part of it. However, we can cancel the plan after we have finished paying a claim. When we have finished paying a claim we have the choice of:

- keeping the plan going on the same terms as it had before the claim, or
- after the first plan anniversary, we can change the terms of the plan (for example we can charge extra premiums or add a specific rule to your plan), or
- after the second plan anniversary, we can cancel the plan.

What we will do will depend on the circumstances of the claim.

If we don't cancel the plan after a claim, we will keep the plan going each year on the terms we set out when the claim was finished. We will do this as long as you pay the premium on time – until we finish paying any other claim under the plan. When we finish paying any other claim, we can again change the terms of the plan or cancel it.

Optional features available with Advanced, Standard and Basic plans

AIDS exclusion option – premiums are reduced if you choose this option

If you choose this option it will be shown in the Certificate of Insurance you will receive from us. No benefit will be paid for disability arising from the presence of HIV in the insured persons body, or any AIDS or AIDS-related illness.

We can change or withdraw this premium reduction at any time. If we do that, we will tell you in your Annual Statement.

Superannuation Contribution option

If you select this option it will be shown on the Certificate of Insurance you receive from us and a higher premium will be charged. If you apply to include this option, we will pay you an extra amount if you are unable to work.

The additional amount is 12% of the monthly benefit that we pay you, and must be paid directly into a complying superannuation fund (as defined by legislation) or to you to be paid into a complying superannuation fund.

We also pay you an extra amount if we are paying you under partial disability feature or the Chronic condition option if you selected it – see page 39.

If you select the Superannuation Contribution option, we automatically increase the maximum monthly benefit set out in your plan to take account of the maximum additional amount we pay under this optional benefit. The amounts paid under this option are assessable income.

4. Business Overheads Insurance

Provided under Flexible Lifetime – Protection

Please read this product component together with "Information common to all products" (see pages 46 to 51) before you complete the application form.

Plan at a glance

Purpose of Business Overheads Insurance

This plan reimburses eligible business overheads for up to one year with a possible extension period of up to 6 months, while the insured person is unable to work because they are ill or injured. We start to pay after the insured person has been unable to work for either 2 or 4 weeks – the waiting period.

Only one person can be insured under each plan. This plan can be owned by the person or business entity that incurs the overhead costs of the business.

Who can be insured?

When this insurance starts the insured person must be at least age 19.

The insured person's occupation, pastimes and health may restrict their available options. This will be determined when the application is being considered.

How much can you be insured for?

You can choose a maximum monthly benefit up to 75% of your monthly earned income. The minimum monthly benefit is currently $1,250. See page 43.

Premiums and fees

The premium you pay depends on a number of factors including a plan fee. For information on premiums and fees, see page 47. It is important you read this page.

How long will your plan last?

The plan will end in the circumstances listed on page 45.

Taxation

As at the preparation date of this document, our understanding of taxation law and how it is interpreted for Business Overheads Insurance is that generally:

- premiums are tax deductible, and
- the amounts we pay attract income tax.

How taxation law applies to you depends on your circumstances. We recommend you consult your tax adviser.

Interim accident cover

While your application is being considered, we will provide you with Interim accident cover at no extra cost. The Interim accident cover is different to the insurance being applied for. See pages 63 to 64.

Cooling off

If you aren't satisfied with your plan, you can return it within the 14 day cooling-off period and receive a refund of the premiums you have paid on this plan. See page 48.

Complaints

We have internal processes to manage complaints. However, if we are unable to resolve your complaint to your satisfaction, then you may be able to refer the matter to the Financial Industry Complaints Service. See page 51.

Plan **details**

If we provide Business Overheads Insurance to you it will be shown on the Certificate of Insurance you will receive from us and we will charge a premium for the cover.

Eligibility

Please note that, to be eligible for this insurance, you need to show us that:

- the insured person's efforts are largely responsible for generating the business cashflow (or their share of its cashflow), and
- if the insured person were unable to work, that cashflow would significantly decline, or even cease.

This plan is particularly appropriate for:

- Small businesses, partnerships with 5 or less partners and sole traders. Generally, it doesn't matter how that business is structured or who owns it.
- Businesses where the cashflow is earned as a result of services rendered – eg professionals, consultants, tradespeople in their own business.

Generally it won't be suitable for businesses where cashflow is earned from the sale of goods, eg retail shopkeepers.

Location of the business

The part of the business the insured person is involved in needs to be managed from Australia, and the business must be liable to submit a taxation return in Australia.

If the business doesn't meet these conditions, we may still agree to insure this person – but it is unlikely.

How much you can insure

You choose the monthly benefit up to a maximum of $10,000 per month. We may insure amounts over $10,000 per month, based on the insured person's eligible expenses.

The minimum you can choose is currently $1,250 a month.

What we pay you

We pay you the lower of:

- the monthly cover you choose, increased by any increases in the CPI, and
- the eligible overheads the business has actually paid in the previous month.

What we pay may be reduced by:

- any amount the insured person or the business receives from any other business expense insurance they have, and
- any amount which the person who replaces the insured person generates over and above the costs of employing them.

You don't have to pay premiums on your plan while we are paying a benefit under it. We will reimburse your premiums when we agree to pay your claim.

The types of overheads we pay

Some examples of the eligible overheads we pay include:

- salaries of most non–income producing staff
- workers compensation and superannuation costs
- rent and mortgage interest on business premises – unless the premises are also the insured person's residence
- property rates and property taxes
- leasing costs of office equipment and motor vehicles
- electricity, water, gas and telephone bills
- cleaning and laundry bills
- general insurance premiums
- subscriptions to professional associations
- advertising costs
- "accountants" and "auditors" fees.

Please note that when the business employs someone to replace the insured person (eg a locum), if all of the reasonable costs of employing that replacement person (eg salary, travel, accommodation, superannuation, etc) exceed the business income the replacement generates, then we will treat that excess as an eligible business overhead.

The types of overheads we won't pay

Some examples of the overheads that we won't pay include:

- the insured persons remuneration, or
- remuneration of people who earn income for the business (eg sales staff and locums – see previous page), or
- remuneration of any member of the insured persons family who has been employed in the business for less than 3 months when the insured person becomes unable to work, or
- the cost of stock, equipment or other assets of the business, or
- rent or mortgage on a private residence even if it is used for business purposes, or
- any tax the business has to pay, or
- depreciation, or
- expenses which the business doesn't incur regularly, and
- expenses which aren't normal and necessary for the business.

Coping with peaks and troughs

We aim to help you cope with peaks and troughs in the insured persons eligible business overheads from month to month, while the claim continues.

This means where:

- your eligible business overheads are higher than the maximum monthly benefit in a particular month, but
- we have paid less than the maximum monthly benefit multiplied by the number of months we have been paying for this claim, then we will pay any amounts that we haven't paid in earlier months up to the amount of your eligible business overheads for that month.

When we pay

We start paying when the insured person has been unable to work for a specified period. We call this the "waiting period". You choose the length of the waiting period (2 weeks or 4 weeks) when you apply for this insurance.

Because we pay in arrears, we make the first payment one month after the waiting period ends.

Ability to work during the waiting period

You may work during the waiting period for 5 days (or less) in a row without the waiting period starting again. The waiting period will end when the number of days you have been unable to work equals the waiting period.

If you work for more than 5 days in a row during the waiting period, that waiting period stops and must restart if you are again unable to work.

How we decide whether the insured person is unable to work

You can claim if the insured person is so ill or injured that they can't do their usual occupation. They must remain under the ongoing care of their doctor and must not do any remunerative work.

To help you understand our approach, when we assess the insured person's ability to do their usual occupation, the assessment is based on their capacity to carry out any one duty or combination of duties which is critical to the proper performance of their usual occupation.

How long we pay

We pay for up to 12 months. This period is called the benefit period. If we have paid for the full 12 months we won't pay again unless:

- the insured person suffer a new illness or injury, or
- the insured person has worked in their usual occupation for their usual income for at least 6 months since we stopped paying.

If they suffer the same illness or injury, or one that arises from the same or a related cause, within 6 months after we stop paying, we will pay the remaining months of the 12 month period – the waiting period doesn't apply again.

Benefit period extension

If we have been paying you for a period of 12 months, we will extend the period we pay you if the total amount we have paid is less than 12 times the maximum monthly benefit.

The period of extension will be:

- 6 months, or
- until the total amount we have paid equals 12 times the maximum monthly benefit, or
- until the insured person is able to work, or
- until the plan ends

whichever comes first.

24 hours a day world-wide cover

You are covered world-wide, 24 hours a day, 7 days a week. However, if we are paying while you are outside Australia or New Zealand, payment beyond 3 months is at our discretion.

If you have been outside of Australia for more than 30 days and you become unable to work for at least 14 days, we will assist your return to Australia. We will reimburse your out of pocket costs up to the cost of a single economy airfare.

Automatic increases to your cover amount

Each year, unless we agreed not to when the plan started, we increase the maximum monthly benefit by any increase in the CPI. If you don't want the annual CPI increase in full or in part, you need to tell us.

AIDS exclusion option – premiums are reduced if you choose this option

If you choose this option it will be shown in the Certificate of Insurance you will receive from us. No benefit will be paid for disability arising from the presence of HIV in the insured persons body, or any AIDS or AIDS-related illness.

We can change or withdraw this premium reduction at any time. If we do that, we will tell you in your Annual Statement.

When your plan stops

Your plan will stop when any of the following occurs:

- the insured person's 65th birthday, or
- the insured person dies, or
- you write to us and ask us to cancel your plan, or
- we cancel your plan because you haven't paid your premiums or any other amount that relates to the plan, or
- your plan is cancelled by us for reasons permitted by law.

We continue to provide cover for 12 months after the insured person temporarily stops working for reasons other than illness or injury. Then the plan stops – that is, we won't pay for any illness or injury which the insured person suffers after that date.

You can ask us to put the plan "on hold" within the first 12 months after the insured person stops remunerative work. This means they won't be covered at this time, however this guarantees their entitlement to cover when they return to work. While the plan is on hold, you pay a reduced premium. We won't pay in relation to any illness or injury which happens while the plan is on hold.

You must tell us when the insured person returns to work and when they do return to work, the plan goes off hold. Then the premium will be based on our premium rates which apply at the time.

However, if the insured person leaves the workforce permanently for reasons other than illness or injury, the cover ends as soon as they leave work.

When we won't pay

We won't pay if you injure the insured person directly or indirectly by your intentional or deliberate act, or the insured injures themselves directly or indirectly by their own intentional or deliberate act, or if the insured person's illness or injury was caused by war.

We don't regard pregnancy or childbirth as either an illness or an injury, so we won't pay for this condition. However, we will pay if the insured person is unable to work because they suffer complications during pregnancy or while giving birth.

How often you can claim

Provided that you meet the relevant benefit definitions and conditions described in this PDS, there are generally no limits on the number of times that you can claim.

Information common to all products

Significant risks in taking out this insurance

Selection of a product that does not provide the type of cover you need

You may choose an insurance product that doesn't meet your needs. You should read the PDS carefully to prevent this. It is advisable to consult a financial planner for assistance.

Inadequate amount of cover

You may select the correct insurance product for your needs, but you might not choose enough cover, the most suitable type of cover, waiting period or benefit period. This might cause you to still suffer financial hardship after receiving your benefit payment. You will need to assess your needs carefully to ensure that this doesn't occur. Again, a financial planner will be able to help you.

Inability to get cover or increases in cover

You may not be able to obtain the cover that you applied for because of your particular health or other circumstances, now or in the future. You should therefore not relinquish any existing cover you may have until new insurance cover is firmly in place.

You do not comply with your Duty of Disclosure

As a result your insurer may not pay your claim, may pay only part of your claim, or cancel your plan. Please read your Duty of Disclosure before providing us with information.

Death, Total and Permanent Disablement (Superannuation)

There is an additional risk that the Trustee may not release funds. The Trustee won't release funds if it is prevented from doing so by superannuation law or by the governing rules of the Trust.

Premiums and fees

Costs associated with your plan are comprised of premiums and fees. Both are described in this section.

Your premium

The cost of insurance depends largely upon a number of risk factors associated with age, health, your pastimes and occupation. Therefore, while copies of our premium rates are available on request, you will need to obtain an individual premium quote. You can do this by contacting your financial planner, or call us on 1300 360 838.

If you have to pay more than the quote after we have assessed your personal circumstances, we will tell you of this by issuing an Advice of Revised Terms.

Generally, your premium will increase as you get older. It will also increase as the amount of cover increases each year by the CPI, or if we increase cover because you ask us to.

For Death, TPD, Trauma and Death, TPD (Superannuation) we apply discount and loading rates to the premium table based upon the size of the cover selected. We can change discount rates at any time. The table below shows some of the discounts and loadings applying at September 2006. Contact your financial planner or us for any changes to the discounts/loadings. These discounts and loadings are not guaranteed.

The premium adjustment is effective on the full amount of the sum insured for each insured person. Each benefit is calculated separately. Due to the operation of the discount tables there will be instances where the premium for the same insured person may be less for a larger sum insured.

Changes to premium rates

We guarantee not to increase the premium between plan anniversaries unless:

- you change the plan in a way that increases your premium, or
- the government introduces a new tax, duty, or charge, or changes an existing one.

Your premium rates whether stepped or level aren't guaranteed. Premium rates (including level premium rates) will be changed after we review our rates for a plan type. You won't be singled out for an increase. Any consequent increase to your premium will apply at your next plan anniversary.

If you stop paying premiums

If you don't pay each premium within 30 days of it being due, we will take steps to end the plan. We will remind you if we don't receive your premium.

Plan fee

The premium includes an annual plan fee to cover our costs. Each year, we increase it by any increase in the CPI.

The plan fees for 2006 are:

- Death, Total and Permanent Disablement and Trauma: $72.15 pa for the first insured person, and a further $14.43 pa for each subsequent insured person you include in the plan.
- Death, Total and Permanent Disablement (Superannuation) $72.15 pa.
- Income Protection and Business Overheads Insurance: $72.55 pa for the first plan, and $14.51 pa for any other income protection plan or business overheads plan taken out at the same time to cover the same insured person.

The plan fees from 1 January 2007 will be available from your financial planner, and will be provided on your individual quote from 1 January 2007.

What is paid to your financial planner?

If you consult a financial planner to sell you this product they may receive commission from the premiums you pay. The premiums you pay are inclusive of this commission.

Your planner has to meet their expenses from this commission and they also rely on it to provide them with an income. You and your financial planner can agree to an alternative commission. Details of the commission your financial planner receives is contained in the Statement of Advice that they will give to you.

If you don't have a planner, the same premiums and fees continue to be payable.

Discounts and loadings as at September 2006

Sum insured range	Premium load/discount percentage rate		
	Death	TPD	Trauma
0 – $99,000	+10%	+10%	+7.5%
$100,000 – $149,999	+10%	+10%	0%
$150,000 – $249,999	0%	0%	0%
$250,000 – $499,999	–15%	–10%	0%
$500,000 – $999,999	–22.5%	–17.5%	–5%
$1,000,000 – $1,999,999	–25%	–22.5%	–10%
$2,000,000 and over	–30%	–25%	–10%

Premium payment options

You can pay premiums either yearly, half-yearly or monthly by direct debit. Direct debit payments can be from your bank, building society or credit union, or your credit card. We accept Mastercard, Visa or American Express cards. You may also pay yearly or half-yearly by cheque, BPay or Post Billpay.

The premium payment options are subject to change at our discretion.

Premium frequency fee

If you pay the premium more often than yearly, an extra fee is included in the premium because our costs are higher. That fee is a percentage of the premium you would pay if you were paying yearly. For monthly payments it is 7.5% and for half yearly payments it is 3%. We can change these percentages at any plan anniversary in circumstances relating to the commercial operation of our business.

Claims Requirements

How we handle insurance claims

Our aim is to provide timely financial assistance to insured person(s) who suffer an illness or injury (or death, if applicable) as per the insurance cover provided.

If you have the misfortune to need to make a claim we have specially trained claims staff who will be pleased to answer any questions and assist you with the completion of any necessary paperwork associated with your claim.

We aim to be proactive in our claims management. Our claims requirements will vary depending on the type of, and reason for, the claim you are making. Our claims requirements may include, but are not limited to:

- completed claim forms
- certified copy of the death certificate (if applicable)
- medical evidence (we may require the insured person to be examined by a doctor of our choice)
- proof of diagnosis of condition or occurrence of the procedure for which the claim is being made, including copies of investigations performed by a specialist (eg clinical, histological and radiological evidence)
- specific financial requirements (eg copies of taxation returns).

We pride ourselves on providing an excellent claims service and are committed to paying genuine claims. We appreciate your feedback on the level of claims service we are providing.

How to claim

If you need to make a claim, AMP will assist you through the process. Either you or someone close to you can simply contact your financial planner or call us on 131 267. We will then advise you what to do next.

Claims should be made promptly after the event that entitles you to claim. Failure to do so may affect the amount payable to you.

Cooling off period (your right to return your plan)

We want this financial product to meet your needs. But if you no longer want it, you can return it. To do this you must tell us within 14 days, starting on the earlier of:

- the date you receive the Certificate of Insurance and Plan Rules, or
- 5 business days after the date of your Certificate of Insurance and Plan Rules.

However, you can't return your plan if you have exercised any rights or powers available under it.

For superannuation members the refund of any contributions under cooling off provisions can't be paid in cash, this refund must be paid to another superannuation fund on your behalf. If we aren't advised of an alternative superannuation plan within a month of your request to cancel your membership of Flexible Lifetime – Protection (Superannuation), we will make the payment to the AMP Eligible Rollover Fund.

We keep you informed

Certificate of Insurance and Plan Rules

If we agree to issue the plan, we will send you a Certificate of Insurance and Plan Rules. These documents will set out the details of who owns the plan, who is insured, the amount of cover, options selected and other important information.

Please read these documents carefully to make sure the plan meets your needs.

Annual Statement

Each year, we will send you an Annual Statement advising you about your insurance, fees, and your premium for the next year. It will also tell you of any material changes to the plan.

Get up-to-date information about your plan online

With **My Portfolio** you can access and keep track of your plan information online.

To register visit www.amp.com.au and select "online accounts: register".

AMP and your privacy

Our main purpose in collecting personal information from you is so we can establish and manage your plan. If you choose not to provide the information necessary to process your application, then we may not be able to process it.

We may also use this information for related purposes – for example, providing you with ongoing information about financial services that may be useful for your financial needs.

These may include investment, retirement, financial planning, banking, credit, life and general insurance products and enhanced customer services, that may be made available by us, other members of the AMP group, or by your financial planner.

We usually disclose information of this kind:

- to other members of the AMP group
- to your financial planner or broker (if any)
- if you are applying for a personal insurance product, to the owner of the plan
- to external service suppliers who supply administrative, financial or other services to assist the AMP group in providing AMP financial services
- to the Australian Taxation Office (ATO) to conduct searches on the ATO's Lost Member Register for lost superannuation
- to anyone you have authorised or if required by law.

If health information is collected in relation to this financial product, then additional restrictions apply. The primary purpose for obtaining this health information is for the insurer, AMP Life, to assess your application for new or additional insurance. AMP Life may also use this information for directly related purposes – for example, deciding whether more information is needed, arranging reinsurance, assessing further applications and processing claims.

AMP Life may disclose this type of health information to:

- the financial planner or broker responsible for the plan
- the Trustee
- the owner of your personal insurance plan (if applicable)
- AMP Life's reinsurers
- medical practitioners
- any person AMP Life considers necessary to help either assess claims or resolve complaints
- anyone you have authorised or if required by law.

If you are an insured person, aspects of your health information may be provided to the owner of your plan in resolving terms of acceptance or if the standard plan rates are varied.

Under the National Privacy Principles, you may generally access personal information about you held by the AMP group. Also, you may let us know if you think any of it is inaccurate, incomplete or out of date. The AMP Privacy Policy Statement sets out the AMP group's policy on management of personal information. You may obtain a copy by contacting us on 131 267 or visiting our website at www.amp.com.au.

Duty of Disclosure

Your Duty of Disclosure

Before you enter into a contract of life insurance, you have a Duty, under the Insurance Contracts Act 1984, to disclose to the insurer every matter that you know, or could reasonably be expected to know, is relevant to the insurer's decision whether to accept the risk of the insurance and, if so, on what terms.

You have the same Duty to disclose those matters to the insurer before you extend, vary or reinstate a contract of life insurance.

Your Duty however doesn't require disclosure of a matter:

- that diminishes the risk to be undertaken by the insurer
- that is of common knowledge
- that your insurer knows or, in the ordinary course of business, ought to know
- as to which compliance with your Duty is waived by the insurer.

Your Duty of Disclosure continues until you are informed that your application is accepted or declined.

Non-disclosure

If you fail to comply with your Duty of Disclosure and the insurer would not have entered into the contract on any terms if the failure had not occurred, the insurer may avoid the contract within 3 years of entering into it. If your non-disclosure is fraudulent, the insurer may avoid the contract at any time.

An insurer who is entitled to avoid a contract of life insurance may, within 3 years of entering into it, elect not to avoid it but to reduce the sum that you have been insured for in accordance with a formula that takes into account the premium that would have been payable if you had disclosed all relevant matters to the insurer.

Death, Total and Permanent Disablement (Superannuation) cover

Before the Trustee effects insurance cover with the insurer, the Trustee has a duty of disclosure. It is a condition of your obtaining insurance cover that you have the same duty of disclosure to the Trustee. Any reference to the "insurer" in the section headed "Your Duty of Disclosure" includes a reference to the "Trustee".

Direct debit request service agreement

The following provides more information about direct debit and how it works

1. Before you complete the direct debit section of the application form, you must check that the account you want to nominate can have direct debit (eg some passbook savings accounts and credit cards can't have direct debit). To find out if we can debit from your account, contact your financial institution or our Customer Service area by:
   - phone 131 267 (local call fee)
   - fax 1300 301 267
   - email polinfo@amp.com.au
   - mail AMP Life Limited
     PO Box 300
     PARRAMATTA NSW 2124.
2. When you complete the details, please double-check the account details are correct by comparing them with a recent statement from your financial institution.
3. This agreement allows AMP to deduct from your nominated account the amount and frequency shown on the Certificate of Insurance, or the amount as modified annually due to CPI increases.
4. If we want to change this agreement, we will notify you 14 days in advance. If you disagree with this change, please notify us within these 14 days.
5. AMP will keep your financial institution account details confidential. However, we will disclose these details:
   - if you give permission
   - if a court order applies
   - to settle a claim
   - if our financial institution needs information.
6. If the due date is on a weekend or public holiday, we will process your payment on the next business day.
7. You should make sure that sufficient cleared funds are available in your account on the due date for payment.

   If there aren't sufficient funds and your financial institution dishonours the payment, any charges incurred by:
   - your financial institution may be debited from your account
   - AMP may be debited from your plan.
8. If you want to change or cancel this agreement or dispute a debit, contact our Customer Service area (the contact details are listed in point 1). In particular, if you want to:
   - change this agreement (eg the amount you pay, how often you pay, account number, deferring payment due to unforeseen circumstances), you need to contact us at least 5 days before the due date
   - cancel this agreement or an individual payment, you need to contact us at least 5 days before the due date
   - dispute a debit that has been made from your account, AMP will respond to your initial dispute within 5 business days.

Enquiries and complaints process

If you need any additional information about the operation or management of your plan, or if you have a concern or complaint, then please contact your financial planner or contact AMP Customer Service.

Our Customer Service Officers are available to answer your enquiries and complaints. We will try to resolve your enquiry or complaint as quickly as possible. To help us do this, please give us as much information about your complaint as possible.

We have established procedures to deal with any complaints. If you make a complaint, we will:

- acknowledge its receipt and ensure an appropriate person properly considers the complaint, and
- respond to you as soon as we can.

If your complaint cannot be resolved at first contact, then we will keep you informed of the progress and aim to give you a response to your complaint within 10 working days. If the complaint is not resolved by that time, then we will keep you advised at regular intervals of the status of your complaint.

If we cannot resolve your complaint to your satisfaction within 45 days, then you may have the right to lodge a complaint with the Financial Industry Complaints Service (FICS) (contact details listed below).

This industry sponsored external service was established to help clients with complaints they cannot resolve directly with their company. It is independent and impartial. Please try to resolve your complaint directly with us before contacting the FICS.

Financial Industry Complaints Service
Phone: 03 8623 2000 or 1300 780 808
Fax: 03 9621 2291
Email: fics@fics.asn.au

or write to

PO Box 579, Collins St West
MELBOURNE VIC 8007

Additionally, for Flexible Lifetime – Protection (Superannuation) members, if we cannot resolve your complaint to your satisfaction within 90 days, then you may have the right to lodge a complaint with the Superannuation Complaints Tribunal (SCT) (contact details listed below).

The SCT reviews the decisions of superannuation trustees as they affect an individual member. It is independent from us. Even so, please try to resolve your complaint directly with us before contacting the SCT.

Superannuation Complaints Tribunal
Phone: 1300 780 808

or write to

Locked Bag 3060
GPO MELBOURNE VIC 3001

Time limits on making complaints to the SCT

If you contact the SCT more than 12 months after our decision or response, then the SCT may decide not to deal with your complaint. However, this general rule does not apply to a complaint about the denial of a total and permanent disablement (TPD) claim (see below).

If we deny your total and permanent disablement (TPD) claim, then you may be unable to make a complaint to the SCT:

- if you lodge a TPD claim with us more than 2 years after you permanently stop working, or
- if you complain to the SCT more than 2 years after our first (original) decision to deny your TPD claim.

You should contact the SCT first to ensure that it can deal with your complaint.

Trauma definitions and descriptions

Our approach

Medical diagnoses and investigation methods used in many of the trauma conditions that we cover are advancing at a rapid rate. Some of these new diagnostic method(s) may prove to better define a particular trauma condition. Should you be diagnosed with one of the trauma conditions, and the diagnostic method(s) used isn't specified within the trauma definition, we may take the method(s) into consideration, which may assist you in the assessment of your claim.

For specific information regarding claims requirements, please see the Plan Rules.

Please note that to satisfy the following descriptions the insured person must survive 14 days

Alzheimer's disease and other dementias

We will pay if an insured person's brain function fails significantly and permanently. The failure must cause the insured person to:

- be unable to perform any one of the activities of daily living without assistance from someone else, or
- require daily care on an ongoing basis.

We won't pay if the dementia is directly caused by alcohol or drug abuse.

Glossary of terms

Activities of Daily Living – See page 61 for the definition.

Dementia – Progressive mental deterioration due to organic disease of the brain.

Aortic surgery

We will pay if an insured person has surgery performed to correct a structural abnormality of the thoracic or abdominal aorta. In the opinion of an appropriate consultant medical specialist, the treatment must be required on medical grounds and must be the most appropriate treatment. We won't pay for surgery performed using intraluminal or laparoscopic techniques.

Glossary of terms

Aorta – The main artery arising from the heart with branches to every part of the body.

Intraluminal techniques – The treatment of internal abnormalities by means of a catheter inserted through a superficial blood vessel to apply certain techniques, and not involving an open surgical operation.

Catheter – A hollow tube.

Aplastic anaemia

We will pay if an insured person has severe aplasia of bone marrow as defined by an appropriate consultant medical specialist.

Glossary of terms

Aplasia – Failure of the bone marrow to produce blood cells.

Aplastic anaemia – A severe form of anaemia caused by aplasia of the bone marrow.

Bacterial meningitis

We will pay if an insured person suffers bacterial meningitis caused by a proven organism. The meningitis must produce neurological deficit causing permanent and significant functional impairment.

Glossary of terms

Meningitis – Inflammation of the covering of the brain and spinal cord.

Neurological deficit – Abnormalities of the nervous system producing certain symptoms and resulting in disorders of function.

Benign tumour of the brain or spinal cord

We will pay if an insured person has a non-cancerous tumour in the brain or spinal cord which is histologically described and which produces neurological deficit causing permanent and significant functional impairment or requires radical surgery for its removal.

We don't cover any of the following:

- cysts, granulomas and cerebral abscesses, or
- malformations in, or of, the arteries or veins of the brain, or
- haematomas, or
- tumours in the pituitary gland.

Glossary of terms

Benign tumour – An enlargement or swelling due to overgrowth of tissue which pushes aside normal tissue but doesn't invade it.

Cerebral abscess – A localised collection of pus occurring in the brain.

Cyst – A sac or capsule containing liquid or semi-solid substance.

Granuloma – A mass of tissue occurring in reaction to the presence of, for example, a foreign body or bacterial infection.

Haematoma – A mass produced by a coagulation of blood in a tissue or cavity.

Histologically described – A conclusion reached after a microscopic examination of cells.

Neurological deficit – Abnormalities of the nervous system producing certain symptoms and resulting in disorders of function.

Pituitary gland – The master gland of the endocrine system which controls hormone production of other endocrine glands.

Blindness

We will pay if an insured person loses the sight of both eyes to the extent that visual acuity is 6/60 or less in both eyes, or to the extent that the visual field is reduced to ten degrees or less of arc. That loss must be irreversible and unable to be corrected by glasses or any other means.

Cancer

We will pay if an insured person suffers a malignant tumour, malignant sarcoma, Hodgkin's lymphoma, non–Hodgkin's lymphoma, malignant bone marrow disorder or leukaemia with the exception of chronic lymphocytic leukaemia, Binet stages A and B or Rai stages 0, I and II. The cancer must be confirmed by pathology tests and characterised by the uncontrolled spread of malignant cells and the invasion of normal tissue.

We won't pay for any of the following:

- skin cancers other than melanoma, or
- melanoma where the thickness is less than 1.5mm and the Clark level of invasion is Level 1 or 2, or
- prostatic tumours which are equivalent to or less than TNM Classification T1 and a Gleason score of less than 8 (note, we won't consider the Gleason score for prostatic tumours which are equivalent to or more than TNM Classification T2), or
- tumours which are histologically described as pre–malignant or showing malignant changes of 'carcinoma in situ" and not requiring radical surgery, or
- HIV/AIDS related cancers.

Glossary of terms

Binet/Rai stages – Classification of chronic lymphocytic leukaemia which describes disease progression.

Bone marrow disorders – Life shortening disorder of bone marrow elements.

Carcinoma in situ – Cancer confined to its site of origin and readily curable.

Chronic lymphocytic leukaemia – A form of leukaemia that is usually only life threatening in its advanced stages.

Clark Level – A classification system describing the depth of invasion of a melanoma past the top layers of the skin. The classifications are from 1 to 5.

Gleason score – a grading method assigned to indicate how aggressive the tumour is.

Histologically described – A conclusion reached after a microscopic examination of cells.

Hodgkin's lymphoma and non-Hodgkin's lymphoma – Sometimes treatable malignant diseases causing enlargement of the lymph nodes and spleen.

Leukaemia – A malignant disease of the bone marrow, where there is impairment of formation of mature blood cells. This impairment can be manifested in bleeding and bruising, serious infection and symptoms of anaemia such as tiredness and fatigue.

Malignant bone marrow disorders – malignant disease in the bone marrow due to tumour spread from other organs or due to tumours arising from the blood-forming cells resulting in life threatening effects on the mature blood cells.

Melanoma – A malignant tumour of the skin, usually developing from a mole.

Sarcoma – A malignant tumour of tissues such as bone, muscle or ligament.

TNM classification – A classification system describing the extent of local infiltration and spread to glands or other parts of the body.

Cancer (Partial)

We will pay if an insured person suffers carcinoma in situ of the vulva, vagina or fallopian tubes, where the tumour is classified as tumour in situ (Tis) according to the TNM Classification system.

We will only pay for this condition when the trauma cover sum insured is $100,000 or greater.

We will pay 10% of the sum insured, subject to a maximum of $25,000.

If we pay under this particular trauma condition, the cover for other trauma conditions the insured person has on this plan continues, but the continuing amount of cover is reduced by what we paid under this condition. Your premium is also reduced accordingly.

We pay under this definition only once.

Glossary of terms

Carcinoma in situ – Cancer confined to its site of origin and readily curable.

TNM classification – A classification system describing the extent of local infiltration and spread to glands or other parts of the body.

Cardiomyopathy

We will pay if an insured person's heart muscle fails to function properly resulting in permanent physical impairment to at least Class 3 of the New York Heart Association Classification of Cardiac Impairment.

We won't pay for cardiomyopathy that is directly caused by alcohol, or related to drug use that is not prescribed by a doctor.

Glossary of terms

New York Heart Association Classification of Cardiac Impairment – A functional classification to assess cardiovascular disability.

Class 3 – Physical impairment constituted by a marked limitation of physical activity. The insured person will be comfortable at rest, but less while engaging in ordinary activity.

Coma

We will pay if an insured person is in a state of unconsciousness and doesn't react to external stimuli. The state of unconsciousness must score 6 or less on the Glasgow Coma Scale.

The state of unconsciousness must either:

- be continuous for at least 4 days, followed by new functional impairment producing neurological signs which last at least a further 14 days. The signs must be demonstrated clinically and by a cerebral CT scan, angiogram, MRI, PET, or any other reliable imaging technique approved by AMP, or
- be continuous for at least 90 days.

In all circumstances, we won't pay for any coma that is:

- caused by the insured person's alcohol or drug abuse, or
- is the result of the insured person suffering another trauma condition for which we pay.

Glossary of terms

Glasgow Coma Scale – Bedside assessment of levels of consciousness.

Coronary artery angioplasty (Partial)

We will pay if an insured person undergoes angioplasty involving less than 3 coronary arteries during the same procedure (with or without the insertion of a stent, laser therapy or atherectomy). In the opinion of an appropriate consultant medical specialist, the treatment must be required on medical grounds and must be the most appropriate treatment.

We will only pay for this condition when the trauma cover sum insured is $100,000 or greater.

We will pay 10% of the sum insured, subject to a maximum of $25,000.

If we pay under this particular trauma condition, the cover for other trauma conditions the insured person has on this plan continues, but the continuing amount of cover is reduced by what we paid under this condition. Your premium is also reduced accordingly.

We pay under this definition only once.

Glossary of terms

Angioplasty – The treatment of an internal abnormality by the inflation of a balloon catheter inserted through a superficial artery and not involving an open surgical operation.

Coronary artery – Vessel conveying blood to the heart muscle.

Coronary artery angioplasty – triple vessel

We will pay if an insured person undergoes angioplasty of the coronary arteries (with or without the insertion of a stent, laser therapy or atherectomy) to 3 or more coronary arteries within the same surgical procedure. Angiographic evidence, indicating obstruction of 3 or more coronary arteries, is required to confirm the need for this procedure. In the opinion of an appropriate consultant medical specialist, the treatment must be required on medical grounds and must be the most appropriate treatment.

Glossary of terms

Angioplasty – The treatment of an internal abnormality by the inflation of a balloon catheter inserted through a superficial artery and not involving an open surgical operation.

Coronary artery – Vessel conveying blood to the heart muscle.

Coronary artery surgery

We will pay if an insured person has coronary artery disease and as a result has surgery involving bypass grafts to one or more coronary arteries. In the opinion of an appropriate consultant medical specialist, the treatment must be required on medical grounds and must be the most appropriate treatment.

We don't pay under this particular trauma condition for procedures such as angioplasty, laser and intra-arterial techniques or other non-surgical procedures.

Glossary of terms

Angioplasty – The treatment of an internal abnormality by the inflation of a balloon catheter inserted through a superficial blood vessel and not involving an open surgical operation.

Coronary artery – Vessel conveying blood to the heart muscle.

Coronary artery disease – Significant narrowing or blockage of the coronary arteries.

Encephalitis

We will pay if an insured person is diagnosed as having encephalitis by an appropriate consultant medical specialist. The insured person must have impaired brain function which causes permanent inability to perform any one of the activities of daily living without assistance from someone else.

We won't pay for encephalitis caused directly or indirectly by HIV/AIDS.

Glossary of terms

Activities of Daily Living – See page 61 for the definition.

Encephalitis – Infection of the brain causing inflammation.

Heart attack – myocardial infarction

We will pay if part of an insured person's heart muscle dies as a result of inadequate blood supply to the relevant area. An appropriate consultant medical specialist must certify that a heart attack has occurred and provide confirmatory evidence of this by the following test results:

- new electrocardiographic changes consistent with myocardial infarction, and
  - abnormal biomarkers such as a cardiac enzyme rise above the upper limit of normal, or
  - a rise of Troponin I above 2.0 ng/ml or Troponin T above 0.6 ng/ml.

If on the above criteria, a heart attack is confirmed, but the results are below the limits indicated, then the following will be considered as diagnostic evidence:

- abnormal wall motion as assessed by echocardiography, or
- reduction of left ventricular ejection fraction to 50% or less

where either of the above is confirmed at least 6 weeks after the cardiac event.

We won't pay for other causes of severe non–cardiac chest pain, heart failure or angina.

Glossary of terms

Abnormal wall motion – An area of dead heart muscle.

Cardiac enzymes – Damage to heart muscle can raise the level of these enzymes. This is shown in a blood test.

Echocardiography – The use of ultrasound to investigate the heart.

Electrocardiographic changes – A graph of electrical activity of the heart showing variation from the normal which is consistent with a heart attack.

Myocardial infarction – Heart attack.

Heart attack – Out of hospital cardiac arrest

We will pay if an insured person suffers a cardiac arrest which:

- isn't associated with any medical procedure, and
- is documented by an electrocardiogram, and
- occurs outside a hospital, and
- is due to either cardiac asystole or ventricular fibrillation.

Glossary of terms

Cardiac arrest – Sudden, and often unexpected, stoppage of effective heart action.

Cardiac asystole – Complete failure of contraction of the heart causing cardiac arrest.

Electrocardiogram – A graph of electrical activity of the heart.

Ventricular fibrillation – Heart abnormality with ineffective twitching of the heart chambers.

Heart valve surgery

We will pay if an insured person has surgery to correct, or replace, a cardiac valve. In the opinion of an appropriate consultant medical specialist, the treatment must be required on medical grounds and must be the most appropriate treatment.

We won't pay for surgery performed using intraluminal or laparoscopic procedures.

Glossary of terms

Intraluminal techniques – The treatment of internal abnormalities by means of a catheter inserted through a superficial blood vessel to apply certain techniques, and not involving an open surgical operation.

HIV/AIDS – medically acquired

We will pay if the insured person acquires HIV through accidental infection as a result of a medical procedure. We will only pay if we believe on the balance of probabilities that the infection arose because of one of the medical events listed below.

The event must have been medically necessary and it was performed by or under the supervision of a medical doctor or a dentist, and:

- it occurred to the insured person in either Australia or New Zealand, and
- it occurred as a result of any one of the following procedures:
  - – a blood transfusion
  - – the transfusion with blood products
  - – an organ transplant to the insured person
  - – assisted reproductive techniques.

Before we will pay, we will require proof of the incident via a statement from a Statutory Health Authority that the infection was medically acquired.

We won't pay if the HIV infection is acquired through any other cause including but not limited to sexual activity, intravenous drug use except as a legitimate medical procedure, or deliberate self-infection.

Glossary of terms

HIV – The Human Immunodeficiency Virus. As the name implies over time infection with HIV causes the immune system to become deficient, which can lead to the development of illnesses such as cancers.

HIV/AIDS – occupationally acquired

We will pay if an insured person becomes infected with HIV if:

- the virus is acquired as a result of an accident occurring during the course of the insured person's normal occupation, and
- the virus is acquired while the insured person was carrying out their normal occupational duties, and
- sero conversion to the HIV infection occurs within 6 months of that accident.

Any accident giving rise to a potential claim must be reported:

- to the relevant authority or employer, and
- to us within 14 days of its occurrence, and
- be supported by a negative HIV antibody test taken after the accident.

We will only pay if we are able to:

- independently test all blood samples used
- take further samples
- obtain a copy of the report made to the relevant institution or employer, and
- obtain all evidence relating to the alleged source of infection.

We won't pay if:

- the HIV infection is acquired through any other cause including but not limited to sexual activity, recreational intravenous drug use or deliberate self-infection, or
- recommended precautionary measures aren't taken before or after the presumed causal event.

Glossary of terms

HIV – The Human Immunodeficiency Virus. As the name implies, over time infection with HIV causes the immune system to become deficient, which can lead to the development of illnesses such as cancers.

Sero conversion – The documented change from the absence to the presence in the blood of antibodies to the HIV. These antibodies usually appear in the blood for the first time within 8 to 12 weeks of infection occurring but can appear later.

Intensive care

We will pay if the insured person has an accident or illness which requires them to have continuous mechanical ventilation by means of tracheal intubation. The tracheal intubation must need to continue for 10 consecutive days (24 hours per day) in an authorised intensive care unit of an acute care hospital.

We won't pay where the accident or illness is a result of alcohol or drug use that isn't prescribed by a doctor.

Glossary of terms

Mechanical ventilation – Mechanically assisted movement of air into the lungs.

Tracheal intubation – Insertion of a tube into the trachea.

Kidney failure

We will pay if an insured person suffers irreversible failure of both kidneys which requires either:

- continuing renal dialysis, or
- transplantation of a human kidney.

In the opinion of an appropriate consultant medical specialist, the dialysis or transplant must be required on medical grounds and must be the most appropriate treatment.

We won't pay in the event of temporary renal dialysis for acute and reversible kidney failure.

Glossary of terms

Kidney transplant – Transplantation of a donor kidney into another person's body.

Renal dialysis – The use of defined filtering techniques to remove waste products normally excreted by the kidney.

Leukaemia

We will pay if an insured person is diagnosed with leukaemia.

Glossary of terms

Leukaemia – A malignant disease of the bone marrow, causing abnormalities in the blood, spleen and lymph nodes.

Liver failure

We will pay if an insured person suffers irreversible failure of the liver and as a result the only effective treatment option is to receive a liver transplant. In the opinion of an appropriate consultant medical specialist, the transplant must be required on medical grounds and must be the most appropriate treatment.

We won't pay if the liver failure is directly caused by alcohol or related to use of other drugs not prescribed by a doctor.

Loss of hearing

We will pay if an insured person suffers a total and permanent loss of hearing, both natural and assisted from both ears. A cochlear implant must be deemed necessary by an appropriate consultant medical specialist. This must be certified at least 3 months after the ability to hear was first lost.

Loss of independent living

We will pay if an insured person suffers total and permanent inability to perform at least 2 of the activities of daily living without assistance from someone else.

We won't pay for loss of independent living caused directly by alcohol or drug abuse.

Glossary of terms

Activities of Daily Living – See page 61 for the definition.

Loss of speech

We will pay if an insured person totally loses the ability to speak due to organic brain disease or accidental injury. The loss must be irreversible. We won't pay for loss of speech which is due to any psychological cause.

Loss of use of limbs and/or sight

We will pay if the insured person, because of physical severance or permanent nerve damage, totally and permanently loses the:

- use of both feet, or
- use of both hands, or
- use of one foot and one hand, or
- sight in both eyes (to the extent of 6/60 or less), or
- any combination of 2 of: a hand, a foot or sight in an eye (to the extent of 6/60 or less).

Lung failure

We will pay if an insured person suffers irreversible failure of both lungs and as a result requires continuous oxygen supply and with FEV1 test results of consistently less than one litre.

Glossary of terms

FEV1 – forced expiratory volume in one second.

Major head trauma

We will pay if an insured person suffers an accidental head injury which produces neurological deficit causing significant functional impairment which, in the opinion of an appropriate consultant medical specialist, is likely to be permanent.

Glossary of terms

Neurological deficit – Abnormalities of the nervous system producing certain symptoms and resulting in disorders of function.

Functional impairment – abnormalities of the nervous system producing certain symptoms and resulting in some disorder of function.

Major organ transplant

We will pay if an insured person requires a transplant from a donor of one of the following whole organs and is placed on a waiting list at an Australian hospital:

- kidney
- heart
- liver
- lung
- pancreas.

In the opinion of an appropriate consultant medical specialist, the transplant must be required on medical grounds and must be the most appropriate treatment.

We won't pay in the event of a donation by the insured person of an organ for transplant.

Motor neurone disease

We will pay if an insured person receives an unequivocal diagnosis of motor neurone disease by an appropriate consultant medical specialist.

Glossary of terms

Motor neurone disease – Disorders with progressive muscle weakness and wasting due to destruction of nerves.

Multiple sclerosis

We will pay if an insured person receives an unequivocal diagnosis of advanced multiple sclerosis by an appropriate consultant medical specialist. There must be significant neurological deficit which causes permanent inability to perform any one of the activities of daily living without assistance of someone else.

Glossary of terms

Activities of Daily Living – See page 61 for the definition.

Multiple sclerosis – A disease with abnormal nervous tissue in the brain and spinal cord which interferes with the normal function of the nerves.

Neurological deficit – Abnormalities of the nervous system producing certain symptoms and resulting in disorders of function.

Muscular dystrophy

We will pay if the insured person receives an unequivocal diagnosis of muscular dystrophy by an appropriate consultant medical specialist.

Glossary of terms

Muscular dystrophy – An inherited disease which results in the muscles failing to function.

Myelodysplasia

We will pay if the insured person is diagnosed to have myelodysplasia by an appropriate consultant medical specialist. The condition must have progressed to the point that it is permanent and the severity is such that the insured person requires a blood transfusion at least monthly and/or admission to hospital due to complications of the disorder at least 4 times per year.

Glossary of terms

Myelodysplasia – A bone marrow disorder leading to significant impairment of normal blood formation which results in anaemia, reduced white blood cells and platelets.

Myelofibrosis

We will pay if the insured person is diagnosed to have myelofibrosis by an appropriate consultant medical specialist. The condition must have progressed to the point that it is permanent and the severity is such that the insured person requires a blood transfusion at least monthly.

Glossary of terms

Myelofibrosis – A disorder which can cause fibrous tissue to replace the normal bone marrow and results in anaemia, low levels of white blood cells and platelets and enlargement of the spleen.

Open heart surgery

We will pay if the insured person has open heart surgery requiring diversion of the blood through a heart-lung machine, in order to have surgery to correct any heart defect including heart valve surgery. In the opinion of an appropriate consultant medical specialist, the treatment must be required on medical grounds and must be the most appropriate treatment. We won't pay under this particular trauma condition for procedures such as valvotomy or coronary artery angioplasty which don't require open heart surgery.

Glossary of terms

Coronary artery angioplasty – The treatment of an internal abnormality by the inflation of a balloon catheter inserted through a superficial blood vessel and not including an open surgical operation.

Valvotomy – Surgical widening of a narrowed heart valve.

Paralysis – diplegia

We will pay if an insured person suffers total and permanent paralysis of both arms or both legs due to organic disease or accidental injury. We won't pay for partial paralysis, for temporary post-viral paralysis, or for paralysis due to psychological causes.

Glossary of terms

Paralysis – Complete loss of the ability to move parts of the body. It is a symptom of a wide variety of disorders.

Paralysis – hemiplegia

We will pay if an insured person suffers total and permanent paralysis of both the arm and the leg on the same side of the body due to organic disease or accidental injury. We won't pay for partial paralysis, for temporary post-viral paralysis, or for paralysis due to psychological causes.

Glossary of terms

Paralysis – Complete loss of the ability to move parts of the body. It is a symptom of a wide variety of disorders.

Paralysis – paraplegia

We will pay if an insured person suffers total and permanent paralysis of both legs due to organic disease or accidental injury. We won't pay for partial paralysis, for temporary post-viral paralysis, or for paralysis due to psychological causes.

Glossary of terms

Paralysis – Complete loss of the ability to move parts of the body. It is a symptom of a wide variety of disorders.

Paralysis – quadriplegia

We will pay if an insured person suffers total and permanent paralysis of both arms and both legs due to organic disease or accidental injury. We won't pay for partial paralysis, for temporary post-viral paralysis, or for paralysis due to psychological causes.

Glossary of terms

Paralysis – Complete loss of the ability to move parts of the body. It is a symptom of a wide variety of disorders.

Paralysis – tetraplegia

We will pay if an insured person suffers total and permanent paralysis of both arms and both legs, together with loss of head movement, due to organic disease or accidental injury. We won't pay for partial paralysis, for temporary post-viral paralysis, or for paralysis due to psychological causes.

Glossary of terms

Paralysis – Complete loss of the ability to move parts of the body. It is a symptom of a wide variety of disorders.

Parkinson's disease

We will pay if an insured person receives an unequivocal diagnosis of advanced Parkinson's disease. There must be significant neurological deficit which causes permanent inability to perform any one of the activities of daily living without assistance from someone else.

Glossary of terms

Activities of Daily Living – See page 61 for the definition.

Neurological deficit – Abnormalities of the nervous system producing certain symptoms and resulting in disorders of function.

Parkinson's disease – A progressive disease of the brain with muscle stiffness and tremors.

Peripheral blood stem cell or bone marrow transplant

We will pay if an insured person receives a bone marrow transplant, or peripheral blood stem cell transplant for the treatment of lymphoma or leukaemia.

In the opinion of an appropriate consultant medical specialist, the transplant must be required on medical grounds and must be the most appropriate treatment.

We won't pay in the event of a donation by the insured person of an organ for transplant.

Peripheral neuropathy

We will pay if an insured person is diagnosed to have peripheral neuropathy by an appropriate consultant medical specialist. The condition must have progressed to the point that it is permanent and result in the insured person not being able to do any one or more of the below activities without assistance from someone else:

- get in and out of a bed
- get on or off a chair/toilet
- move from place to place without using a wheelchair.

We won't pay if the peripheral neuropathy is directly caused by alcohol or related to use of other drugs not prescribed by a doctor.

We won't pay if this condition is contributed to or caused by HIV/AIDS related conditions.

Glossary of terms

Peripheral neuropathy – A disease of the nerves which affects people's ability to use their arms, or hands or legs or feet.

Pneumonectomy

We will pay if the insured person undergoes surgical removal of an entire lung. In the opinion of an appropriate consultant medical specialist, the insured person must require the treatment on medical grounds and it must be the most appropriate treatment.

Primary pulmonary hypertension

We will pay if the insured person suffers primary pulmonary hypertension associated with the right ventricle being enlarged and this:

- is established by cardiac catheterisation and/or echocardiography, and
- results in permanent physical impairment to at least Class 3 of the New York Heart Association Classification of Cardiac Impairment.

We don't pay for any other causes of pulmonary hypertension.

Glossary of terms

Cardiac catheterisation – A tube inserted into the heart or coronary arteries.

Echocardiography – The use of ultrasound to investigate the heart.

New York Heart Association Classification of Cardiac Impairment – Is a functional classification to assess cardiovascular disability.

Class 3 – Physical impairment constituted by a marked limitation of physical activity. The insured person will be comfortable at rest, but less while engaging in ordinary activity.

Primary pulmonary hypertension – A condition, cause unknown, associated with increased pressure in the heart-lung circulation, and manifested by an enlarged right ventricle of the heart, as confirmed by chest X-ray, ECG, echocardiogram and cardiac catheter studies.

Right ventricle – One of the major lower chambers of the heart.

Severe burns

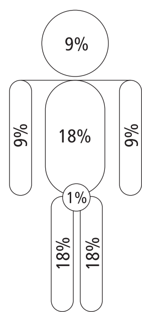
We will pay if an insured person suffers third degree burns to 20% or more of their body surface area as measured by the Lund Browder Body Surface Chart shown below.

The burns can be caused by thermal, electrical or chemical agents.

The head (including the neck) and each arm (including the hand) are separately considered to be 9% of the total body surface. The front, back and legs (including feet) are each separately considered to be 18% of the total body surface, with the remaining 1% being the perineal area.

We will also pay if the insured person suffers third degree burns to the whole of both hands or the whole of the face where grafting is required.

Lund Browder Body Surface Chart



Severe rheumatoid arthritis

We will pay if an insured person is diagnosed as having severe rheumatoid arthritis, by an appropriate consultant medical specialist who recommends reconstructive surgery as part of the most appropriate treatment, where response to conventional disease modifying therapy has failed and the condition has progressed to the point that the insured person can't perform any one of the activities of daily living without assistance from someone else.

We won't pay for any other form of arthritis.

Glossary of terms

Activities of Daily Living – See page 61 for the definition.

Severe rheumatoid arthritis – chronic active arthritis with no complete freedom from pain and moderate or marked deformities with serious restrictions of movement and impairment of function.

Stroke

We will pay if an insured person suffers a cerebrovascular episode producing neurological damage which lasts for more than 24 hours.

The damage must be evidenced clinically by:

- cerebral CT scan, or
- an angiogram, or
- an MRI or PET, or
- other reliable imaging techniques approved by AMP Life.

We won't pay for transient ischaemic attacks, reversible ischaemic neurological deficit, major head injuries or symptoms due to migraine or headache.

Glossary of terms

Cerebrovascular episode – An event where the blood supply to part of the brain is impaired.

CT scan, angiogram, MRI or PET – Variety of tests which provide images of an organ such as the brain. These tests are used to define abnormalities such as tumour or damage to an organ from impaired blood supply or injury.

Neurological damage – Damage to the brain, spinal cord or nerves where the normal structure and function has been affected resulting in symptoms such as impaired vision, speech or paralysis.

Transient ischaemic attack – An event where there is temporary interruption of the normal blood flow to the brain, resulting in temporary abnormalities of brain function and leading to symptoms such as impairment of balance, vision, speech or co-ordination which aren't permanent. Recovery of normal function occurs within 24 hours.

Reversible ischaemic neurological deficit – Abnormality of neurological function which lasts for 24 hours but which is reversible.

Subacute sclerosing panencephalitis

We will pay if an insured person suffers subacute sclerosing panencephalitis.

Glossary of terms

Subacute sclerosing panencephalitis – A progressive and fatal disease of the brain suspected to be of viral origin.

Systemic sclerosis

We will pay if an insured person is diagnosed to have systemic sclerosis by an appropriate consultant medical specialist. The condition must have progressed to the point that the insured person can't perform any one of the activities of daily living without assistance from someone else.

Glossary of terms

Activities of Daily Living – See page 61 for the definition.

Systemic sclerosis – A progressive skin disorder which is characterised by thickening and tightening of the skin affecting the face and hands. The disease also affects internal organs.

Viral encephalitis

We will pay if an insured person suffers encephalitis due to direct viral invasion of the central nervous system. The encephalitis must produce neurological deficit causing permanent and significant functional impairment.

Glossary of terms

Encephalitis – Inflammation of the brain.

Neurological Deficit – Abnormalities of the nervous system producing certain symptoms and resulting in disorders of function.

Other definitions and descriptions

Accident

Refers to bodily injury caused directly and solely by violent, external and visible means and independent of all other causes.

Activities of daily living

1. Washing: the insured person can wash themself by some means.
2. Dressing: the insured person can put clothing on or take clothing off.
3. Feeding: the insured person can get food from a plate into their mouth.
4. Continence: the insured person can control both their bowel and bladder function.
5. Mobility: the insured person can:
   a) get in and out of a bed
   b) get on or off a chair/toilet
   c) move from place to place without using a wheelchair.

Carer

The primary caregiver, who provides assistance with communication, mobility or self-care to a disabled or aged person, for more than 6 months.

CPI

The Consumer Price Index. An index of prices used to measure the change in the cost of basic goods and services.

Home duties

An insured person is engaged in home duties if they are doing at least 4 of the following duties related to running the family home:

- cleaning the family home
- shopping for food and household items
- meal preparation
- laundry services
- caring for a child or dependant (if applicable).

Income

For employed persons

The insured person's total package from employment, including commissions, regular bonuses, fringe benefits and any other items relating to their own efforts, less tax deductible expenses related to earning that income. We do not include superannuation contributions by the employer. We include superannuation contributions made by an employer that are part of a salary sacrifice arrangement between the employee and employer. We do not include investment income.

For self-employed persons

Where the insured person owns (directly or indirectly) all or part of the business or practice, income means income earned by the business or practice as a result of the insured person's personal exertion or activities less their share of the business expenses incurred in earning that income. We do not include investment income.

Joint tenant

A type of ownership of property where 2 (or more) persons hold an interest in the same property, and where the interest automatically passes on the death of one to the survivor(s).

Maximum monthly benefit

The amount that we and you agree is the most we will pay each month if the insured person is unable to work or has a chronic condition. We use that amount to calculate how much we will pay for any reason under the plan. The amount which applies when the plan starts is shown in the Certificate of Insurance. It may change after the plan starts. It can:

- increase each year by any increase in the CPI, and
- change when you ask us to change it.

Own occupation

Own occupation means the primary full-time occupation which the insured person has performed immediately prior to becoming disabled.

Pre-disability income

For Agreed value

The highest average monthly income for any 12 consecutive months between 2 years before the plan started and the date the insured person became unable to work.

For Indemnity

Income in the 12 months immediately before the insured person became unable to work. We divide that amount by 12 to get the monthly income.

Total and permanent disablement (TPD)

See page 11 for the definition of TPD for Flexible Lifetime – Protection, and page 21 for Flexible Lifetime – Protection (Superannuation).

Totally disabled (applicable to Waiver of Premium option)

An insured person is totally disabled while they are unable to engage in any regular remunerative work for which they are reasonably fitted by their education, training or experience. They must be unable to do that for a period of more than 6 months because they suffered an illness or injury.

Regular remunerative work

An insured person is engaged in regular remunerative work if they are doing work in any employment, business, or occupation for at least 10 hours per week. They must be doing it for reward, or the hope of reward, of any type.

Interim accident cover – Certificate

About Interim accident cover

While your application is being considered, we will provide you with Interim accident cover at no extra cost.

This cover is different to the insurance being applied for and is subject to the terms and conditions described below.

Interim accident cover is not available if either you or the insured person:

- have withdrawn an application, or
- have applied for a similar type of plan, and had the application declined, or
- are currently applying for similar cover outside of AMP
- are applying for this cover to replace an existing plan.

When cover commences

This cover will start when we receive your completed application form and either the first premium payment or valid direct debit details at an AMP registered office.

Cover is subject to the premium payment not being dishonoured.

This Certificate is for you to keep. It explains the terms and conditions of Interim accident cover.

When we will pay

If you applied for Death cover

We will pay if you have applied for Death cover and the insured person dies solely as a result of an accident during the Interim accident cover period.

If you applied for TPD cover

We will pay if you have applied for TPD cover and, solely as a result of an accident during the Interim accident cover period, the insured person suffers from the total and irrecoverable loss of:

- the use of 2 limbs, or
- the sight of both eyes, or
- the use of one limb and the sight of one eye,

where a limb means the whole hand below the wrist or the whole foot below the ankle.

The loss must be unable to be remedied and the insured person must survive at least 14 days after the loss.

If you applied for Trauma cover

We will pay if you have applied for Trauma cover and the insured person suffers one of the following trauma conditions during the Interim accident cover period, solely as a result of an accident:

- blindness*
- coma*
- diplegia
- hemiplegia
- intensive care*
- major head trauma*
- paraplegia
- quadriplegia
- severe burns*
- tetraplegia.

* If you applied for Trauma cover Standard these conditions are not covered under that plan and not covered under Interim accident cover.

The definitions of the above trauma conditions are set out in "Trauma definitions and descriptions". See pages 53 to 60 of the PDS.

If you applied for Income Protection

We will pay if you have applied for Income Protection cover and the insured person becomes unable to work solely as a result of an accident occurring during the Interim cover period.

This benefit is paid monthly while the insured person is unable to work, starting from the end of the waiting period selected, for a maximum of 12 months.

If you applied for Business Overheads Insurance

We will pay if you have applied for Business Overheads Insurance and the insured person becomes unable to work solely as a result of an accident occurring during the Interim accident cover period.

This benefit is paid monthly while the insured person is unable to work, starting from the end of the waiting period selected, for a maximum of 6 months.

How much we pay

We will only pay once for Interim accident cover under Flexible Lifetime - Protection Death, TPD, Trauma plans.

If you applied for Death cover

We will pay you a lump sum under Death cover.

We will pay the lesser of:

- $1,000,000, or
- the sum insured applied for.

If you applied for TPD and/or Trauma cover

We will pay you a lump sum under TPD and/or Trauma cover.

We will pay the lesser of:

- $600,000, or
- the sum insured applied for.

If you applied for Income Protection

We will pay you monthly benefits for a maximum of 12 months for Interim accident cover under Income Protection.

We will pay the lesser of:

- $5,000 per month, or
- the sum insured applied for.

If you applied for Business Overheads Insurance

We will pay you monthly benefits for a maximum of 6 months for Interim accident cover under Business Overheads Insurance.

We will pay the lesser of:

- $5,000 per month, or
- the sum insured applied for, or
- the insured person's share of the allowable business expenses actually incurred during the period for which they were unable to work.

When cover stops

Interim accident cover ceases on the earliest of:

- 90 days from the date this Interim accident cover starts, or
- the date your application is approved, declined, withdrawn, or
- the date we advise that your Interim accident cover is cancelled.

During consideration of your application, we may choose to modify the cover we offer. If this occurs, Interim accident cover will also be adjusted to incorporate the changed terms, including any adjustments to the premium.

Important note

When assessing your application for insurance, we will take into account any claims you have made on Interim accident cover. We may impose special conditions or decline your application for insurance under these circumstances.

When we won't pay

We won't pay for intentional or self-inflicted injury or death.

We won't pay where, under our underwriting rules, we would have declined, or applied a loading or special terms to, the insurance applied for.

We won't pay where the accidental death or injury is caused by:

- any pre-existing medical condition you or the insured person were aware of at the time of applying for this cover, or
- engaging in any sport, pastime or occupation which would not normally be covered under our standard underwriting rules.

AMP Flexible Lifetime – Protection
Application

Office/Planner Use Only

Plan number ☐☐☐☐☐☐☐

Multiple applications ☐

Before you sign this application form, be aware that AMP Life or your financial planner is obliged to provide you with a Product Disclosure Statement containing a summary of the important information in relation to these plans. This information will help you to understand the plan and decide whether it is appropriate to your needs.

It is essential to attach a copy of the quote(s) and other relevant materials to this application form.

Mark boxes with (✗) where appropriate, otherwise use block letters. Leave a box between words.

1 PLANS INCLUDED

DEATH, TPD AND TRAUMA COVER

All insured persons

☐ Superannuation **OR**

☐ Ordinary (includes self-managed superannuation funds)

Type of application

☐ New business (including conversion/continuation)

☐ Increase to existing plan

☐ Addition of insured person to existing plan (ordinary only)

☐ Addition of new cover to existing plan

Office/Planner Use Only

Request ID ☐☐☐☐☐☐☐☐☐☐

Plan number ☐☐☐☐☐☐☐☐☐☐

INCOME PROTECTION AND/OR BUSINESS OVERHEADS INSURANCE

Insured person 1

☐ Income protection

☐ Business overheads insurance

Type of application

☐ New business (including conversion/continuation)

☐ Increase

☐ Second plan discount

Office/Planner Use Only

Request ID ☐☐☐☐☐☐☐☐☐☐

Plan number ☐☐☐☐☐☐☐☐☐☐

Plan number ☐☐☐☐☐☐☐☐☐☐

Flexible Lifetime – Super insurance application lodged: ☐ No ☐ Yes

Insured person 2

☐ Income protection

☐ Business overheads insurance

Type of application

☐ New business (including conversion/continuation)

☐ Increase

☐ Second plan discount

Office/Planner Use Only

Request ID ☐☐☐☐☐☐☐☐☐☐

Plan number ☐☐☐☐☐☐☐☐☐☐

Plan number ☐☐☐☐☐☐☐☐☐☐

Flexible Lifetime – Super insurance application lodged: ☐ No ☐ Yes

If more than 2 insured persons are applying, please provide a separate application

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2 INSURED PERSONS DETAILS

Insured person 1

Title ☐ Surname ☐

Given names ☐ Previous surname ☐

Date of birth ☐ Sex ☐ Male ☐ Female Country of birth ☐

Marital Status ☐ married ☐ single ☐ widowed ☐ divorced ☐ de facto

Have you smoked tobacco or any other substance or used nicotine replacement products within the last 12 months? ☐ No ☐ Yes

Current occupation ☐ Income pre-tax pa $

Your relationship to owner for Death, TPD and Trauma – Ordinary:

☐ self ☐ spouse/partner ☐ business partner ☐ employee ☐ dependant **Other:** ☐

Residential address ☐ (✗) box if an overseas resident

Unit No.	Street No.	Street name		
Suburb			State	Postcode

Do you want AMP to change the address for other products you have? ☐ No ☐ Yes

Home phone number ☐ Business phone number ☐ Mobile phone number ☐

Email address ☐

Correspondence address (if same as above, leave blank)

PO box	Street No.	Street name		
Suburb			State	Postcode

Existing insurance details

Are you applying for, or do you have in force, any personal insurance with AMP or with any other insurer? ☐ No ☐ Yes

If **"Yes"**, please provide details of other insurances, and current or prior proposals, insuring your life:

Name of insurer	Life cover	Total & Permanent Disablement cover	Trauma cover	Monthly disability (income) cover	Disability Type	Is this cover to be cancelled?†
AMP Life Limited	$	$	$	$	☐ TSC* ☐ IP** ☐ BOI***	If Yes give policy No. ☐
Amount to Cancel	$	$	$	$		
	$	$	$	$	☐ TSC* ☐ IP** ☐ BOI***	If Yes give policy No. ☐
Amount to Cancel	$	$	$	$		
	$	$	$	$	☐ TSC* ☐ IP** ☐ BOI***	If Yes give policy No. ☐
Amount to Cancel	$	$	$	$		

* Temporary salary continuance cover ** Income protection cover *** Business overheads insurance cover

† **Important Note:** Your application will be considered on the understanding that if you intend to cancel any existing cover, that you will do so on acceptance of this application. Failure to do so may render invalid a claim on your AMP plan. If this application is to replace a current AMP plan, the plan to be replaced will cease and a new plan will start.

2 INSURED PERSONS DETAILS - CONTINUED

Insured person 2

Title

Surname

Given names

Previous surname

Date of birth

Sex ☐ Male ☐ Female

Country of birth

Marital Status ☐ married ☐ single ☐ widowed ☐ divorced ☐ de facto

Have you smoked tobacco or any other substance or used nicotine replacement products within the last 12 months? ☐ No ☐ Yes

Current occupation

Income pre-tax pa $

Your relationship to owner for Death, TPD and Trauma – Ordinary:

☐ self ☐ spouse/partner ☐ business partner ☐ employee ☐ dependant **Other:**

Residential address ☐ (✗) box if an overseas resident

Unit No.	Street No.	Street name
Suburb	State	Postcode

Do you want AMP to change the address for other products you have? ☐ No ☐ Yes

Home phone number

Business phone number

Mobile phone number

Email address

Correspondence address (if same as above, leave blank)

PO box	Street No.	Street name
Suburb	State	Postcode

Existing insurance details

Are you applying for, or do you have in force, any personal insurance with AMP or with any other insurer? ☐ No ☐ Yes

If **"Yes"**, please provide details of other insurances, and current or prior proposals, insuring your life:

Name of insurer	Life cover	Total & Permanent Disablement cover	Trauma cover	Monthly disability (income) cover	Disability Type	Is this cover to be cancelled?†
AMP Life Limited	$	$	$	$	☐ TSC* ☐ IP** ☐ BOI***	If Yes give policy No. ☐
Amount to Cancel	$	$	$	$		
	$	$	$	$	☐ TSC* ☐ IP** ☐ BOI***	If Yes give policy No. ☐
Amount to Cancel	$	$	$	$		
	$	$	$	$	☐ TSC* ☐ IP** ☐ BOI***	If Yes give policy No. ☐
Amount to Cancel	$	$	$	$		

* Temporary salary continuance cover ** Income protection cover *** Business overheads insurance cover

† **Important Note:** Your application will be considered on the understanding that if you intend to cancel any existing cover, that you will do so on acceptance of this application. Failure to do so may render invalid a claim on your AMP plan. If this application is to replace a current AMP plan, the plan to be replaced will cease and a new plan will start.

If Death, TPD and Trauma cover is not required, go to section 14 on page A8

Insured child 1 Note: Only applicable if there is an insured adult under Death, TPD and Trauma cover

Surname

Given names

Date of birth

Sex ☐ Male ☐ Female

Country of birth

Insured child 1 continued over page.

Residential address ☐ **(✗) box if an overseas resident**

Unit No. | Street No. | Street name

Suburb | State | Postcode

Insured child 2

Surname

Given names

Date of birth

Sex ☐ Male ☐ Female

Country of birth

Residential address ☐ **(✗) box if an overseas resident**

Unit No. | Street No. | Street name

Suburb | State | Postcode

If plan owner is same as insured person – or if superannuation insurance, go to section 6 on page A5

3 PLAN OWNERS (for Death, TPD and Trauma – Ordinary only)

Plan owner 1

Company Name

OR

Title

Surname

Given names

Date of birth

Sex ☐ Male ☐ Female

Address

Unit No. | Street No. | Street name

Suburb | State | Postcode

Home phone number

Business phone number

Mobile phone number

Email address

Plan owner 2

Company Name

OR

Title

Surname

Given names

Date of birth

Sex ☐ Male ☐ Female

Address

Unit No. | Street No. | Street name

Suburb | State | Postcode

Home phone number

Business phone number

Mobile phone number

Email address

4 ADDRESS FOR CORRESPONDENCE

Addressee

Address: (Indicate either one if same as section 3) ☐ Plan owner 1 ☐ Plan owner 2

PO box	Street No.	Street name		
Suburb			State	Postcode

5 REASON INSURANCE IS NEEDED

☐ family protection ☐ personal loan ☐ business loan ☐ buy/sell ☐ keyperson

Other:

6 NOMINATION OF BENEFICIARIES (Optional) – Death cover only

You must read this information before completing the beneficiary details below.

For Death cover – Ordinary

☐ You may (only) nominate beneficiaries if:

- there is only one insured person on this plan
- this person is also the sole owner of this plan (ie not a company or joint owner), and
- this person has applied for death cover.

Death benefit payments to beneficiaries are subject to terms and condition of the plan and limitations imposed by the law at the time of the claim payment. I understand that this nomination will be void if there is a change in plan ownership, or if insured person(s) are added to the plan.

For Death cover – Superannuation

☐ You may nominate beneficiaries if you have applied for Death cover. The person(s) you nominate must be dependent on you at the time of your death. If they aren't, or if a nomination has been made or becomes invalid, the Trustee will pay the total death benefit to your estate. The nomination that you make will replace any previous nomination, including any nominations for other plans that you may have in the AMP Personal Superannuation Fund.

I nominate the following beneficiaries to receive the specified proportion of the benefit payable at my death:

Given names Surname

Relationship to applicant: ☐ spouse ☐ child ☐ financial dependant ☐ interdependency Date of birth (of beneficiary)

Other

Proportion of total benefit %

Given names Surname

Relationship to applicant: ☐ spouse ☐ child ☐ financial dependant ☐ interdependency Date of birth (of beneficiary)

Other

Proportion of total benefit %

Given names Surname

Relationship to applicant: ☐ spouse ☐ child ☐ financial dependant ☐ interdependency Date of birth (of beneficiary)

Other

Proportion of total benefit %

Given names Surname

Relationship to applicant: ☐ spouse ☐ child ☐ financial dependant ☐ interdependency Date of birth (of beneficiary)

Other

Proportion of total benefit %

Total 1 0 0 %

If further beneficiaries are required, please attach a separate page to this form

7 DEATH, TPD AND TRAUMA COVER STRUCTURE

Insured person 1

Type of cover ☐ linked ☐ stand alone

Insured person 2

Type of cover ☐ linked ☐ stand alone

8 DEATH COVER

Insured person 1

Cover applied for $

Insured person 2

Cover applied for $

9 TOTAL AND PERMANENT DISABLEMENT COVER

Insured person 1

Cover applied for $

Own occupation definition to apply?* ☐ No ☐ Yes

Insured person 2

Cover applied for $

Own occupation definition to apply?* ☐ No ☐ Yes

10 TRAUMA COVER

Insured person 1

Cover applied for $

Premier with buy back (linked to death) ☐

Premier ☐

Standard ☐

Advanced (for increases only) ☐

Insured person 2

Cover applied for $

Premier with buy back (linked to death) ☐

Premier ☐

Standard ☐

Advanced (for increases only) ☐

Insured child 1

Children's trauma cover $50,000 (includes $10,000 death cover) ☐

Insured child 2

Children's trauma cover $50,000 (includes $10,000 death cover) ☐

11 COVER OPTIONS

Insured person 1

Waiver of premium* ☐ Individual life ☐ Nominated life

Business safeguard* ☐ No ☐ Yes

Indexation through CPI* is automatically included. If indexation is not required please mark the box below.

☐ No CPI

Insured person 2

Waiver of premium* ☐ Individual life ☐ Nominated life

Business safeguard* ☐ No ☐ Yes

Indexation through CPI* is automatically included. If indexation is not required please mark the box below.

☐ No CPI

* Refer to Product Disclosure Statement for details and availability.

TAX FILE NUMBER – for Superannuation only

See information on the collection of Tax File Numbers on page 27 of the Product Disclosure Statement.

Tax file number

12 PAYMENT DETAILS – Death, TPD and Trauma cover

Are the premiums paid by your employer? (For superannuation only) ☐ No ☐ Yes

Total premium $ ☐☐☐☐☐☐☐ per ☐ year ☐ half year ☐ month

Initial payment option ☐ credit card ☐ direct debit ☐ cheque

Regular payment option ☐ credit card ☐ direct debit (must be chosen if initial is direct debit)

☐ notice (not available for monthly payment)

Credit card debit authority

FORM OF REQUEST FOR DEBITING AMOUNTS TO ACCOUNTS BY THE DIRECT DEBIT SYSTEM – DDR

We will deduct your initial premium within 5 days of our acceptance of your application for insurance.

Type of credit card	☐ VISA ☐ MasterCard ☐ Bankcard ☐ Amex
Credit card number	
Name on credit card	

Expiry date

Direct debit authority

Name of financial institution (eg bank, credit union)

Account holder name

BSB number

Account number

Deduction date (eg 15th)

Branch location

I/We request AMP Life (user ID000103), until further notice in writing to debit my/our account/credit card, as outlined above any amounts which they may debit or charge me/us through the direct debit system. I/We have read and agree to the terms of the direct debit service agreement in the Product Disclosure Statement page 50. I/We understand that AMP or I/we may terminate this request at any time.

Signature(s) of account/cardholder(s)

Signature ✗

Date

Signature ✗

Date

13 CONVERSION/CONTINUATION OPTION DETAILS

Complete this section only if you are transferring from an existing AMP plan and AMP has approved conversion.

I/We, as owner(s) of the plan below (the "old" plan):

Existing plan number(s)

Continuation option from an AMP Superannuation fund plan number

- Request that the old plan be converted effective from the issue date of the new plan being applied for.
- Acknowledge that all cover for the insured person under the old plan will end when the new plan is issued.
- Acknowledge that this new plan is issued on the basis that I/we complied with the Duty of Disclosure at the time of issue of the old plan and on the basis that any statements made by me/us and all insured persons under the old plan were true and complete.
- Acknowledge that any special conditions applying to the old plan will continue under the new plan.
- Understand that the provision in the new Plan Rules "When we won't pay" on death or terminal illness will not apply to my new plan for the same amount of cover, provided the one year and 30 day period under my old plan has finished.

Signature(s) of previous plan owner(s)

Signature ✗

Date

Signature ✗

Date

Signature(s) of new plan owner(s)

Signature ✗

Date

Signature ✗

Date

If income protection and/or business overheads insurance is not required, go to section 19 on page A11

14 INCOME PROTECTION INSURANCE

Insured person 1 and Plan owner

Type of cover ☐ Advanced ☐ Standard ☐ Basic

Benefit period ☐ 1 year ☐ 2 years ☐ 5 years ☐ To age 60 ☐ To age 65 ☐ Lifetime (for increases only)

Waiting period ☐ 2 weeks ☐ 4 weeks ☐ 8 weeks ☐ 12 weeks ☐ 26 weeks ☐ 52 weeks ☐ 104 weeks

Total maximum monthly benefit $

(Including 12% super contribution option amount)

For Standard and Basic cover: claim escalation benefit ☐ No ☐ Yes

Superannuation contribution option: ☐ No ☐ Yes

Indemnity option ☐ No ☐ Yes

AIDS cover ☐ No ☐ Yes

Chronic condition option (Only available with Advanced 60 or 65) ☐ No ☐ Yes

Premium type ☐ Stepped ☐ Level

Insured person 2 and Plan owner

Type of cover ☐ Advanced ☐ Standard ☐ Basic

Benefit period ☐ 1 year ☐ 2 years ☐ 5 years ☐ To age 60 ☐ To age 65 ☐ Lifetime (for increases only)

Waiting period ☐ 2 weeks ☐ 4 weeks ☐ 8 weeks ☐ 12 weeks ☐ 26 weeks ☐ 52 weeks ☐ 104 weeks

Total maximum monthly benefit $

(Including 12% super contribution option amount)

For Standard and Basic cover: claim escalation benefit ☐ No ☐ Yes

Superannuation contribution option: ☐ No ☐ Yes

Indemnity option ☐ No ☐ Yes

AIDS cover ☐ No ☐ Yes

Chronic condition option (Only available with Advanced 60 or 65) ☐ No ☐ Yes

Premium type ☐ Stepped ☐ Level

For Advanced and Standard cover with one year benefit period and conversion option, please specify details of conversion option

Insured person 1 and Plan owner

Maximum monthly benefit $

Waiting period weeks

Benefit period

Premium type ☐ Stepped ☐ Level

AIDS cover ☐ No ☐ Yes

Insured person 2 and Plan owner

Maximum monthly benefit $

Waiting period weeks

Benefit period

Premium type ☐ Stepped ☐ Level

AIDS cover ☐ No ☐ Yes

15 BUSINESS OVERHEADS INSURANCE – Income Protection and/or Business Overheads Insurance

Insured person 1

Benefit period ☒ 1 year

Waiting period ☐ 2 weeks ☐ 4 weeks

Maximum monthly benefit $

AIDS cover ☐ No ☐ Yes

Premium type ☒ Stepped

Insured person 2

Benefit period ☒ 1 year

Waiting period ☐ 2 weeks ☐ 4 weeks

Maximum monthly benefit $

AIDS cover ☐ No ☐ Yes

Premium type ☒ Stepped

Where the Business Overheads insurance plan owner is not the person insured, please enter details in the notes section on page A14.

16 PAYMENT DETAILS – Income Protection and/or Business Overheads Insurance

Insured person 1

Total premium $ ☐☐☐☐☐☐☐ per ☐ year ☐ half year ☐ month

Initial payment option ☐ credit card ☐ direct debit ☐ cheque

Regular payment option ☐ credit card ☐ direct debit (must be chosen if initial payment is direct debit)

☐ notice (not available for monthly payment)

If not paying by credit card or direct debit, go to section 18 on page A11

Credit card debit authority

FORM OF REQUEST FOR DEBITING AMOUNTS TO ACCOUNTS BY THE DIRECT DEBIT SYSTEM – DDR
We will deduct your initial premium within 5 days of our acceptance of your application for insurance.

Type of credit card	☐ VISA ☐ MasterCard ☐ Bankcard ☐ Amex
Credit card number	
Expiry date	
Name on credit card	

Direct debit authority

Name of financial institution
(eg bank, credit union)

Account holder name

BSB number

Account number

Branch location

I/We request AMP Life (user ID000103), until further notice in writing to debit my/our account/credit card, as outlined above any amounts which they may debit or charge me/us through the direct debit system. I/We have read and agree to the terms of the direct debit service agreement in the Product Disclosure Statement on page 50. I/We understand that AMP or I/we may terminate this request at any time.

Signature(s) of account/cardholder(s)

Signature

✗

Date

Signature

✗

Date

17 PAYMENT DETAILS – Income Protection and/or Business Overheads insurance

Insured person 2

Total premium $ ☐☐☐☐☐☐☐ per ☐ year ☐ half year ☐ month

Initial payment option ☐ credit card ☐ direct debit ☐ cheque

Regular payment option ☐ credit card ☐ direct debit (must be chosen if initial payment is direct debit)

☐ notice (not available for monthly payment)

Credit card debit authority

FORM OF REQUEST FOR DEBITING AMOUNTS TO ACCOUNTS BY THE DIRECT DEBIT SYSTEM – DDR

We will deduct your initial premium within 5 days of our acceptance of your application for insurance.

Type of credit card	☐ VISA ☐ MasterCard ☐ Bankcard ☐ Amex
Credit card number	
Name on credit card	

Expiry date

Direct debit authority

Name of financial institution (eg bank, credit union)

Account holder name

BSB number

Account number

Branch location

I/We request AMP Life (user ID000103), until further notice in writing to debit my/our account/credit card, as outlined above any amounts which they may debit or charge me/us through the direct debit system. I/We have read and agree to the terms of the direct debit service agreement in the Product Disclosure Statement on page 50. I/We understand that AMP or I/we may terminate this request at any time.

Signature(s) of account/cardholder(s)

✗

Date

✗

Date

18 CONVERSION/CONTINUATION OPTION DETAILS (- IP and/or BOI)

Complete this section ONLY if you are transferring from an existing AMP plan and AMP has approved conversion.
I/We, as owner(s) of the plan below (the “old” plan):

Insured person 1

Existing Income Protection plan number(s)

Existing Business Overheads plan number(s)

Insured person 2

Existing Income Protection plan number(s)

Existing Business Overheads plan number(s)

- Request that the old plan be converted effective from the issue date of the new plan being applied for.
- Acknowledge that all cover for the insured person under the old plan will end when the new plan is issued.
- Acknowledge that this new plan is issued on the basis that I/We complied with the Duty of Disclosure at the time of issue of the old plan and on the basis that any statements made by me/us and all insured persons under the old plan were true and complete.
- Acknowledge that any special conditions applying to the old plan will continue under the new plan.

Signature(s) of previous plan owner(s)

Signature

✗

Date

Signature

✗

Date

Signature(s) of new plan owner(s)

Signature

✗

Date

Signature

✗

Date

19 DUTY OF DISCLOSURE

Before you enter into a contract of life insurance, you have a Duty, under the Insurance Contracts Act 1984, to disclose to the insurer every matter that you know, or could reasonably be expected to know, that is relevant to the insurer's decision whether to accept the risk of the insurance and, if so, on what terms.

You have the same Duty to disclose those matters to the insurer before you extend, vary or reinstate a contract of life insurance.

Your Duty however doesn't require disclosure of a matter:

- that diminishes the risk to be undertaken by the insurer
- that is of common knowledge
- that your insurer knows or, in the ordinary course of business, ought to know
- as to which compliance with your duty is waived by the insurer.

Your Duty of Disclosure continues until you are informed that your application is accepted or declined.

Non-disclosure

If you fail to comply with your Duty of Disclosure and the insurer would not have entered into the contract on any terms if the failure had not occurred, the insurer may avoid the contract within 3 years of entering into it. If your non-disclosure is fraudulent, the insurer may avoid the contract at any time.

An insurer who is entitled to avoid a contract of life insurance may, within 3 years of entering into it, elect not to avoid it but to reduce the sum that you have been insured for in accordance with a formula that takes into account the premium that would have been payable if you had disclosed all relevant matters to the insurer.

Death, Total and Permanent Disablement (Superannuation) cover

Before the Trustee effects insurance cover with the insurer, the Trustee has a Duty of Disclosure. It is a condition of your obtaining insurance cover that you have the same Duty of Disclosure to the Trustee. Any reference to the “insurer” in the section headed “Your Duty of Disclosure” includes a reference to the “Trustee”.

20 AGREEMENT AND DECLARATION – for all plans included in this application

I/We agree that:

1. I/We have received and read the Flexible Lifetime – Protection Product Disclosure Statement dated 9 September 2006 (and any applicable supplements).
2. My/our financial planner is authorised to use the information provided by me/us in this application and any other form relevant to AMP to complete and submit an electronic application on my/our behalf.
3. I/We have read the Duty of Disclosure on page A11. I/We understand that any insurance AMP issues will be based on the information given in this application and the personal statement(s), and that if I/we do not comply with the duty to disclose information, the insurance may be cancelled or altered.
4. I/We also understand that I/we need to tell AMP of any change to an insured person(s) health, occupation or pastimes, or other things relevant to the insurance application that happen to that person after I/we have completed this Application and the personal statement(s) that could alter AMP's decision to insure them, right up to the point that AMP issues the Certificate of Insurance and Plan Rules.
5. I/We understand that AMP may obtain information from any doctor or hospital used by the insured person(s).
6. I/We have read the Privacy information in my Product Disclosure Statement and agree to the various uses and exchanges of my personal information and acknowledge my right to access personal information held about me/us by the AMP Group.
7. I/We have read all the information provided in this application and believe it is complete and correct even if the information has been written by someone else.
8. For Income Protection & Business Overheads Insurance plans included in this application:

   Overseas

   I/We understand that, at AMP's discretion, insurance benefits may not be payable for more than three months in any one period that the insured person is unable to work unless they are continuously present in Australia or New Zealand.

   Income Protection Insurance – Basic cover:

   I/We understand that Income Protection Insurance – Basic cover plans (if included in this application) may be cancelled by AMP following a claim.
9. For plans providing Total & Permanent Disablement (TPD) and/or Trauma cover (if included in this application):
   - If Death cover has not been selected for an insured person, I/we acknowledge that AMP will not make any payment under that plan should that insured person die.
10. For plans applied for electronically: I/we understand that AMP may cancel my/our insurance contract issued and cover provided if AMP does not receive signed copies of the application form and personal statement(s) (if required) within 60 days of the insurance cover being issued.

Signatures of insured persons

Insured person 1

Signature

✗

Date

Insured person 2

Signature

✗

Date

FOR PLAN OWNERS IF NOT AN INSURED PERSON

Signatures of insured persons

Plan owner 1

Signature

✗

Date

Plan owner 2

Signature

✗

Date

Notes: 1. Joint owners: If a Flexible Lifetime – Protection Ordinary plan has more than one plan owner, ownership is joint tenancy and, on death of an owner, ownership will pass to the surviving plan owner(s). 2. Register: Unless otherwise requested, Flexible Lifetime – Protection Ordinary plans will be registered in the State or Territory of the first plan owner's address. Other plans will be registered in the insured person's State or Territory of residence.

FURTHER DECLARATIONS FOR SUPERANNUATION INSURANCE

11. I am applying/have applied already to the Trustee of the AMP Personal Superannuation Fund, to be a member of that fund and agree to be bound by the provisions of the Trust Deed.
12. Where I am making an application with the assistance of a financial planner, my financial planner is authorised to use the information provided by me in this application and any other form to complete and submit an electronic application on my behalf.
13. If I have applied for TPD cover and my occupation is currently 'home duties', I acknowledge that I have previously been employed or self-employed for gain or reward.
14. If my employer is going to contribute to the AMP Personal Superannuation Fund to pay for my insurance premium:

    a) I confirm that any contributions made under an award or industrial agreement can legally be paid into the AMP Personal Superannuation Fund and

    b) I will write to advise the Trustee if my employer stops making these contributions.
15. I understand that I cannot receive a terminal illness benefit or a TPD benefit (including benefits paid under the "own occupation" or "home duties" provisions within the TPD definition) in cash unless I am able to access my superannuation benefit
16. I understand AMP can't refund premiums paid in cash, unless I meet a condition of release, and the refund must be paid to another superannuation fund at my direction or will be paid to the AMP Eligible Rollover Fund.

Signature of insured person

✗

Date

FINANCIAL PLANNER AND OFFICE USE ONLY

Receipt detail

Planner number	Name	Initial income split (total 100%)	Servicing Planner (Tick one)

Please ensure you attach a copy of the quote(s) to this application form to specify your commission selection.

Notes

Issued by AMP Life Limited ABN 84 079 300 379, AFSL No. 233671 and AMP Superannuation Limited ABN 31 008 414 104, AFSL No. 233060, RSE Licence No. L0000550 the trustee of the AMP Personal Superannuation Fund, RSE Registration No. R1001662.

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Financial Planner & Office Use Only

Financial Planner number | Plan number

Risk Products Personal Statement

Mark boxes with (✗) where appropriate, otherwise use block letters. Leave a box between words.

DETAILS

Title | Surname

Given names

Date of birth

Sex ☐ Male ☐ Female

Height cm **or** ft ins

Weight kg **or** st lbs

May we phone or email you if we need to clarify any details contained in this statement? ☐ No ☐ Yes

If 'Yes' please provide preferred contact details:

Phone number

Preferred contact time ☐ 8am – 10am ☐ 10am – 12pm ☐ 12pm – 2pm ☐ 2pm – 4pm ☐ 4pm – 6pm ☐ Any

Preferred contact day ☐ Mon ☐ Tue ☐ Wed ☐ Thur ☐ Fri ☐ Any

Email address

Important Note

This Personal Statement must be complete and correct because it will be the basis on which AMP Life Limited (ABN 84 079 300 379) may agree to insure you. You must therefore read and understand your DUTY OF DISCLOSURE explained below.

If you are unsure of anything in the statement, please ask your Financial Planner or AMP to explain it.

If you require more room to provide your answers than has been allocated on this form, please provide a separate signed and dated page(s) and attach this page(s) to your application.

YOUR DUTY OF DISCLOSURE

What you must tell us

You must answer all the questions in the Personal Statement completely and accurately. This helps us to decide whether to provide the insurance, how much to charge and whether any special rules should apply. You must also tell us anything else you think may be relevant to our decision about insuring you, or anything a reasonable person in the circumstances could be expected to know would be relevant to our decision. This may include giving us information we do not specifically ask for; e.g. if you have a medical problem which your doctor cannot explain or diagnose; if you are involved in any criminal activity; if you are facing bankruptcy; etc.

This duty continues until we issue the Certificate of Insurance and Plan Rules to the plan owner(s). Therefore, you must tell us about any change in your health, occupation, pastimes or any other relevant matter which happens after this Personal Statement has been completed up until the time the plan owner(s) or superannuation member is sent the Certificate of Insurance and Plan Rules.

If you don't tell us

If you don't tell us what we need to know to complete our assessment of the risk, we may be able to treat your cover as if it never existed and pay nothing, or keep your policy going but reduce the amount we pay.

905614 02 (08/06)

1 RESIDENCE AND TRAVEL

a. Are you a Non-Australian citizen or resident, or living in Australia on a temporary visa of any kind? ☐ No ☐ Yes

b. Do you have any definite plans to travel or reside overseas, or are you currently residing overseas? ☐ No ☐ Yes

If 'Yes', has the Australian government issued a travel warning for the country you intend to visit/reside? ☐ No ☐ Yes

If 'Yes', to any of the above questions, please provide full details (including reason for visit, country, when and duration):

2 INSURANCE DETAILS

Have you ever made any claim, received any benefits (e.g. under an insurance policy, Workers Compensation, Motor Accident, Veterans Affairs or Social Security – not relating to unemployment) or has any insurer ever indicated that they would NOT insure you, or offered you insurance cover on special/modified terms? ☐ No ☐ Yes

If 'Yes', please provide full details:

3 SPORTS ACTIVITIES

a. Do you currently participate, or intend to participate, in any hazardous activity such as aviation (other than as a regular fare paying passenger), caving, motor racing (land or water), hang gliding, parachuting, climbing, diving, football, off-road trail bike riding, martial arts, boxing, wrestling, competitive skiing or any extreme sport? ☐ No ☐ Yes

If 'Yes', please complete one of the supplementary questionnaires on page A24

4 DOCTOR INFORMATION

Name of your usual doctor (if you do not have a usual doctor, then the last doctor that you saw)

Address of your usual doctor

Unit no. *Street no.* *Street name*

Suburb *State* *Postcode*

Phone number

How long have you been a patient of this doctor? **years** **months**

Date of last consultation with any doctor

Name of doctor that you saw (if same as above, write 'As above')

Reason for consultation

What was the result/outcome of the consultation?

☐ Receiving medication/treatment and/or condition improving*

☐ Being referred for further tests, investigations or to a specialist*

☐ No ongoing treatment, complete cure and recovery

☐ Test performed, with completely normal result

☐ Other*

* provide details

5 HABITS

a. Have you smoked tobacco or any other substance within the last 12 months? ☐ No ☐ Yes

If 'Yes', quantity per: **day** **week** **month**

b. Have you regularly consumed alcohol within the last 12 months? ☐ No ☐ Yes

If 'Yes', number of standard drinks* per: **day** **week** **month**

*a standard drink = 1 nip spirits, 1 wine glass of wine, sherry glass port/sherry, 10oz/285ml glass of beer

6 MEDICAL HISTORY

- **If you answer 'Yes' to any of the bold conditions, complete the relevant Medical Questionnaire on page A22 or A23.**
- **If you answer 'Yes' to conditions which are not bold, provide details in the Additional Information table below.**

To the best of your knowledge, have you ever had, been told you had, received advice or treatment for any of the following:

a. High blood pressure, **chest pain**, high cholesterol, stroke or any **heart or vascular disorder**? ☐ No ☐ Yes

b. **Asthma**, **bronchitis**, tuberculosis or any **other lung disorder**? ☐ No ☐ Yes

c. Neurological disorder such as **epilepsy**, multiple sclerosis, paralysis, **migraine**, **dizziness** or neuritis? ☐ No ☐ Yes

d. Kidney or bladder disorder such as **kidney stones**, nephritis or passing blood in the urine? ☐ No ☐ Yes

e. Hepatitis, cirrhosis or any liver or gall bladder disorder? ☐ No ☐ Yes

f. **Diabetes**, sugar in urine, thyroid or pancreatic disorder? ☐ No ☐ Yes

g. Indigestion, **ulcer**, **hernia**, colitis, passing blood from the bowel or any other bowel disorder,? ☐ No ☐ Yes

h. Blood disorder, such as anaemia, haemophilia, leukaemia or received a blood transfusion? ☐ No ☐ Yes

i. Cancer, **cyst**, **skin lesion** or tumour of any kind? ☐ No ☐ Yes

j. **Strained back, sciatica, whiplash, disc, vertebral or any other form of back or neck problem?** ☐ No ☐ Yes

k. **Arthritis, rheumatism, gout, tendonitis, repetitive strain injury, chronic fatigue syndrome, fibromyalgia or any disorder of the joints or muscles?** ☐ No ☐ Yes

l. A **mental health condition**, including but not limited to **depression, anxiety, stress or psychosis**? ☐ No ☐ Yes

m. Any other disorder or physical impairment, including any skin condition or impairment of sight or hearing? ☐ No ☐ Yes

n. To the best of your knowledge, do you, or any of your current or past sexual partners, have HIV/AIDS; or are you experiencing any unexplained night sweats or unintentional weight loss; or do you/have you engage/d in any activity(ies) reasonably accepted as having an increased risk of exposure to the virus? ☐ No ☐ Yes

o. Have you within the last 3 years, taken any drugs or medication of any kind (whether prescribed or otherwise); undergone or intend undergoing any medical tests or investigations: been referred to a specialist; suffered from any illness or injury not mentioned above; or been off work for more than 7 consecutive days due to any illness or injury? ☐ No ☐ Yes

Females only

p. Have you had an abnormal pap smear or mammogram; any gynaecological condition; complication with a past or current pregnancy or any breast lump (even if you have not seen a doctor about it)? ☐ No ☐ Yes

q. Are you currently pregnant? ☐ No ☐ Yes **If 'Yes', expected delivery date:** ☐☐☐☐☐☐☐☐

Additional information (required If **'Yes'** answered for conditions not bold)

Question letter	Condition/Test/ Reason	Date first started	Date of last symptoms	Degree of recovery	Full details of treatment	Full name and address of doctor or hospital
		/ /	/ /	%		
		/ /	/ /	%		
		/ /	/ /	%		
		/ /	/ /	%		
		/ /	/ /	%		
		/ /	/ /	%		
		/ /	/ /	%		

If you need more room to provide your answers, please provide a separate signed and dated page(s) and attach to your application.

7 FAMILY HISTORY

Has any blood related family member (father, mother, brother, sister) had diabetes, heart problem, stroke, high cholesterol or haemochromatosis, familial polyposis; breast, cervical, ovarian, colon or other cancer; cystic fibrosis, depression or other mental health condition, polycystic kidney disease, Huntington's chorea, or any condition which may be inheritable? ☐ No ☐ Yes

If 'Yes', please complete the table below

Relation	List ALL conditions and cause of death if applicable (if cancer, please give type and site)	Age at onset	Age at death (if applicable)
Mother			
Father			
Brothers			
Sisters			

8 OCCUPATION AND INCOME DETAILS This section must be completed for all applications

a. What is your current occupation?

b. Are any of the duties of your occupation of a hazardous nature (e.g. armed services, asbestos or other dangerous substances, boxing, circus performer or stunts, demolition, working at heights, underwater, underground or with explosives, or on an offshore platform or a dangerous overseas location etc)? ☐ No ☐ Yes

If 'Yes', please provide details

c. What is your current income (if self-employed, state income for the last 12 months, after deducting business expenses)? $, ,

d. How many hours per week and weeks per year do you work in your main occupation? **hours** **weeks**

e. Have you (or any business that you have had any ownership of) suffered from any insolvency problems; ever been investigated, charged or prosecuted in respect of any civil or criminal (including insurance or financial) matter; or ever been declared bankrupt or had a business liquidated? ☐ No ☐ Yes

If 'Yes', please provide details

FURTHER OCCUPATION AND INCOME DETAILS

If you are NOT applying for Total and Permanent Disablement, Income Protection, Temporary Salary Continuance or Business Overheads Insurance you may proceed to page A21

Name of your business or employer

Address of your business or employer

f. Are you self-employed (including sole trader or partner) or a major shareholder of the company for which you work? ☐ No ☐ Yes

If 'Yes', please state the % of the business that you own and the number of employees % employees

g. What are the main duties of your occupation?

Duties (e.g. office work, sales, supervision, manual)	% of time
	%
	%
	%
	%
	100%

Location (e.g. office, on-site, driving, at home)	% of time
	%
	%
	%
	%
	100%

h. Do you hold any professional/trade qualifications? ☐ No ☐ Yes

If 'Yes', give details Type Institution

i. What was your income from your main occupation (after deducting business expenses)?

	Last tax year (200☐)	Tax year before (200☐)
Base annual income from primary occupation*	$	$
Plus: bonuses and/or commissions	$	$
Less: Business Expenses	$	$
Net Income (after deducting business expenses but before deducting tax)	$	$

*For **Employed** persons, you may include salary packaged items (e.g. motor vehicles, pretax salary sacrificed superannuation contributions etc). For **Self Employed** persons, state your share of Gross Profit.

j. Has your employer, employment status or occupation changed in the last 2 years? ☐ No ☐ Yes

If 'Yes', give employment history

Employer	Employment status	Occupation	Date from	Date to
			/	/
			/	/
			/	/

k. Do you have any other occupation or do you receive income (including investment income) from any other source? ☐ No ☐ Yes

If 'Yes', please provide details (e.g. type of occupation, name of employer, duties, number of hours worked and income earned)

l. Do you have any definite plans to change your occupation or employment status; or to take extended leave? ☐ No ☐ Yes

If 'Yes', please provide details

9 FINANCIAL PLANNER INFORMATION To be completed by financial planner

If this application has been discussed with an Underwriter prior to submission, provide the following:

Underwriter's name ______ Date ______

Discussion details ______

Pre-arranged medical tests

Doctor Medical Exam ☐	Paramedical Exam ☐	Blood Test ☐
Specialist Medical Exam ☐	Resting ECG ☐	Stress ECG ☐

Other (please specify) ______

Financial Planner notes ______

THE FOLLOWING THREE SECTIONS MUST BE COMPLETED IN ALL CIRCUMSTANCES

10 AGREEMENT AND DECLARATION

I, the insured person, agree and declare that:

a. I have read my duty of disclosure. I have kept my duty of disclosure in mind when completing my Personal Statement, and I understand any plan issued by AMP will be based on information I give in my Personal Statement, any additional questionnaire(s), form(s), and statement(s), as well as telephone underwriting (if applicable).

b. I understand I must tell AMP of any change in my health, occupation or pastimes and of any other thing that happens to me which may in any way affect the risk of insuring me, where this change occurs after I have completed this Personal Statement right up to the time that AMP issues the plan.

c. All the information provided in my Personal Statement is complete and correct. If any information has been written by someone else, I have reviewed this information and confirm it is complete and correct. I understand that if I do not comply with my duty to disclose all information completely and accurately, the insurance might be cancelled or the terms may be altered by AMP.

d. I authorise any doctor, hospital or other health service provider that I have or may attend to release details of my personal and family medical history, including referrals to or treatment by other practitioners, to AMP. The purpose is to allow AMP to assess my application for new/additional/reinstated insurance (as applicable) and assess any claim that might arise. I understand that, under Government Privacy legislation, I may access a copy of these reports from AMP. I have been advised by AMP of the ways this information may be used, and to whom it may be disclosed, and approve those purposes.

e. I have read the Privacy Information on page A25 and agree to the various uses and exchanges of my personal information and acknowledge my right to access personal information held about me by the AMP Group.

f. I have read the HIV Antibodies Test Information on page A25 and I agree that if an HIV test is required to assess my application for insurance, that I consent to such a test being performed and that I will provide advice at the time of blood collection as to whom I wish to be notified in the event of a positive HIV antibody result.

IMPORTANT This agreement and declaration must be signed after you have read your duty of disclosure and privacy information and completed your Personal Statement. Only sign this agreement and declaration if you agree to make the declaration.

My signature to this declaration confirms my agreement to all of the above ✘ ______ Date ______

Insured person

Signature of my parent/guardian if I am under age 16 ✘ ______ Date ______

Parent/guardian if applicable

11A AUTHORITY FOR MEDICAL REPORT To be completed and signed by the insured person

I ______ (full name of insured person) hereby authorise you to release at any time details of my personal and family medical history, including referrals to or treatment by other Practitioners, to AMP Life Limited ABN 84 079 300 379. The purpose is to allow AMP to assess my application for new/additional/reinstated insurance (as applicable) and assess any claim that might arise. A photocopy of this authorisation shall be as valid as the original. Under Government Privacy legislation, I may access a copy of your report from AMP. Furthermore, I have been advised by AMP of the ways this information may be used and to whom it may be disclosed, and approve those purposes.

Signature of insured person ✘ ______ Date ______

11B AUTHORITY FOR MEDICAL REPORT To be completed and signed by the insured person

I ______ (full name of insured person) hereby authorise you to release at any time details of my personal and family medical history, including referrals to or treatment by other Practitioners, to AMP Life Limited ABN 84 079 300 379. The purpose is to allow AMP to assess my application for new/additional/reinstated insurance (as applicable) and assess any claim that might arise. A photocopy of this authorisation shall be as valid as the original. Under Government Privacy legislation, I may access a copy of your report from AMP. Furthermore, I have been advised by AMP of the ways this information may be used and to whom it may be disclosed, and approve those purposes.

Signature of insured person ✘ ______ Date ______

12 HEALTH QUESTIONNAIRES

If you need more room to provide your answers, please provide a separate signed and dated page/s and attach to your application.

MENTAL HEALTH CONDITION

Please indicate (✓ the appropriate box/es) the mental health condition/s you have had, or received treatment for?

- Anxiety (including generalised anxiety, panic or phobic disorder) ☐
- Eating disorder (including anorexia nervosa and bulimia) ☐
- Depression (including major depression and dysthymia) ☐
- Manic depressive illness, bi-polar disorder ☐
- Alcohol or other substance abuse or addiction ☐
- Post traumatic stress ☐
- Schizophrenia or any other psychotic disorder ☐
- Stress, sleeplessness or chronic tiredness ☐
- Other (please describe) ☐

Date your condition first began

Date of last symptoms

Have you ever been prescribed any medication? ☐ No ☐ Yes

If 'Yes', please provide details including the name of all drugs, dosage and how frequently taken

Medicine (e.g. Zoloft)	Dose	Frequency

Are you still taking medication for your condition? ☐ No ☐ Yes

If 'No', date ceased?

Have you ever been absent from work, referred to a specialist, hospitalised or had your lifestyle restricted in any way, as a result of your condition/s? ☐ No ☐ Yes

If 'Yes', please provide details

Give details of your most recent visit to a doctor, hospital or other therapist for anything related to your condition

Date	Medical provider	Address
/ /		

GENERAL MEDICAL

Name of condition

Cause if known

Date your condition first began

Date of last symptoms

How often do you have symptoms?

What makes symptoms start or worsen?

What part(s) of your body are affected? ☐ Left ☐ Right

Describe your symptoms

Do you experience any residual or ongoing effects? ☐ No ☐ Yes

If 'Yes', please provide details

Have you ever taken medications for this condition? ☐ No ☐ Yes

If 'Yes', please provide details (including name, dose & frequency)

Have you ever had any other treatment (e.g. physiotherapy, surgery etc.) or been in hospital or received emergency treatment for this condition? ☐ No ☐ Yes

If 'Yes', please provide details

Have you ever been absent from work, incapacitated or had your lifestyle restricted, as a result of this condition? ☐ No ☐ Yes

If 'Yes', please provide details

Give details of your most recent visit to a doctor, hospital or other therapist for anything related to your condition

Date	Medical provider	Address
/ /		

If you need more room to provide your answers, please provide a separate signed and dated page/s and attach to your application.

RESPIRATORY DISORDERS (e.g. asthma, bronchitis etc.)

Name of condition

Date your condition first began

Date of last symptoms

How often do you have symptoms?

What makes symptoms start or worsen?
(e.g. exercise, stress and allergy)

Do you measure your peak flow? ☐ No ☐ Yes

If 'Yes', please provide details of the lowest, highest and average readings obtained over the last 3 months

Lowest	Highest	Average

Do you, or have you ever used any inhalers or taken any medication for this disorder? ☐ No ☐ Yes

If 'Yes', please provide details including the name of all drugs, dosage and how frequently required

Medicine (e.g. Ventolin)	Dose	Frequency

Have you ever required treatment with oral steroids, been admitted to hospital or been absent from work for more than 2 consecutive days as a result of this disorder? ☐ No ☐ Yes

If 'Yes', please provide details

BACK OR NECK OR OTHER MUSCULOSKELETAL DISORDER

Name of condition

Exact location

Date your condition first began

Date of last symptoms

How often do you have symptoms?

How long do symptoms last?

What makes symptoms start or worsen?

Do your symptoms radiate to other areas? ☐ No ☐ Yes

If 'Yes', please provide details

Have you ever had, or are you contemplating having investigations such as CT or MRI scans? ☐ No ☐ Yes

If 'Yes', please provide details (doctor, date and result etc.)

Please provide details of all treatment that you have had, e.g. physiotherapy, chiropractic treatment, medications and surgery

Have you ever been absent from work, incapacitated or had your lifestyle restricted, as a result of this condition? ☐ No ☐ Yes

If 'Yes', please provide details

CYST/MOLE/SKIN LESION

Please indicate (✓ the appropriate box/es) the condition/s you have had, or received treatment for?

- Basal Cell Carcinoma (BCC) ☐
- Hyperkeratosis or solar keratosis ☐
- Melanoma ☐
- Mole or naevi ☐
- Sebaceous (fatty) Cyst ☐
- Squamous Cell Carcinoma (SCC) ☐
- Other (please describe) ☐

Site/s

Date diagnosed

Has the lesion(s) been removed? ☐ No ☐ Yes

If 'Yes', by what method (eg 'burnt off' or surgically removed)

Were you advised of the 'pathology' result(s) ☐ No ☐ Yes

If 'Yes', please provide details of results or attach a copy

Give details of your most recent visit to a doctor, hospital or other medical provider for anything related to this condition

Date	Medical provider	Address
/ /		

DIABETES

Age when your diabetes was diagnosed

Do you take insulin? ☐ No ☐ Yes

If 'Yes', please provide details

Type of Insulin	Number of units per day

Do you test your blood sugar levels? ☐ No ☐ Yes

If 'Yes', please provide details of the lowest, highest and average readings obtained over the last 12 months

Lowest	Highest	Average

Have you ever suffered from a diabetic or insulin coma, or required hospitalisation due to your diabetes or any related condition? ☐ No ☐ Yes

If 'Yes', please provide details

Do you have any complications as a result of your diabetes (e.g. eye, kidney or nerve problems, high blood pressure or vascular disease etc.)? ☐ No ☐ Yes

If 'Yes', please provide details

Give details of your most recent visit to a doctor, hospital or other medical provider for anything related to this condition

Date	Medical provider	Address
/ /		

13 SPORTING ACTIVITIES QUESTIONNAIRES

If you need more room to provide your answers, please provide a separate signed and dated page/s and attach to your application.

DIVING

Please state all diving qualifications you have obtained:

How many years have you been diving?

Number of dives in the last 12 months

Estimated number of dives in next 12 months

Maximum depths dived (in metres)

Average number of dives per annum deeper than 30m

Do you dive:

in ocean caves	☐ No	☐ Yes	in wrecks	☐ No	☐ Yes
in dams or lakes	☐ No	☐ Yes	at night	☐ No	☐ Yes
in inland caves	☐ No	☐ Yes	alone	☐ No	☐ Yes
using: enriched air	☐ No	☐ Yes	mixed gases	☐ No	☐ Yes

Have you ever had a diving accident or illness? ☐ No ☐ Yes

If 'Yes', please provide details

AVIATION

Licence type Years held

Type of flying*	Fixed wing or helicopter	No. of hours past 12 months	No. of hours next 12 months

*Type of flying as defined by the Aviation Authorities: e.g. Aerobics, Stunt, Agricultural, Airline operations, Charter, Commuter operations, Private/Business commuting, Training others/instructing, Gliding, Ultralights, Gyroplanes, Other (specify)

Type of aircraft that you usually fly

Name of your pilot's club or association

Air Navigation Order under which your flying is controlled

Do you have any definite plans to upgrade or change your licence; flying undertaken outside of Australia; take offs or landings from anywhere that is not a registered airfield; previous flying accident/s and/or charges relating to violating Aviation Regulations ☐ No ☐ Yes

If 'Yes', please provide details

MOTOR SPORT on land or on water

Please indicate (✓ the appropriate box/es) the activity/ies you take part in:

AUSCAR/NASCAR	☐	Rallies	☐
Boats	☐	Road/circuit (cycles)	☐
Drag (cars/cycles)	☐	Sedans (circuit)	☐
Historic	☐	Speed (lap dash/hill climb etc.)	☐
Karts/go karts	☐	Speedway (cars/cycles)	☐
Motorkhana	☐	Sports cars	☐
Off road (cycles)	☐	Stunts	☐
Off road (cars)	☐	Trucks	☐
Open wheel	☐	Other (specify below)	☐

Provide details of your involvement

Category		
Class		
Vehicle		
Fuel		
Engine capacity		
No. of events last 12 mths		
No. of events next 12 mths		
Max speed		
No. of vehicles per event		

Competition licence type

Issuing body Years held

Are you a professional or sponsored driver? ☐ No ☐ Yes

Do you have definite plans to compete overseas? ☐ No ☐ Yes

Have you ever had a motor sport accident, or has your competition licence ever been suspended? ☐ No ☐ Yes

OTHER ACTIVITIES

Please indicate the activity/ies you take part in:

Frequency of participation? **per annum**

Duration of participation? **years**

Details of any licences or qualifications

Name of any club or organisation that you are a member of

Location/s where you undertake or participate in this activity

Maximum altitude/depth or speed etc.

Do you participate in competition? ☐ No ☐ Yes

If 'Yes', please provide details

Details of any injury/ies as a result of participating in this activity

Details of any definite plans to change from what you stated above

Details of any other relevant features of your involvement in this activity

PRIVACY INFORMATION

Your privacy is important to us and further information about AMP's collection of personal information is provided in our Product Disclosure Statement.

Our primary purpose in collecting information about your health is to assess the application for new or additional insurance from AMP. We may also use this information for directly related purposes such as deciding whether we need more information from you; arranging reinsurance; assessing future applications for new or altered insurance; and assessing and administering claims.

We will generally collect health information from someone else, such as a doctor, with consent. We need this information to assess the insurance application and, if you choose not to provide such consent, we may not be able to process the application.

Third parties such as the tele-personal statement Call Centre may collect health information from you on behalf of AMP. We need this information to assess the insurance application and, if you choose not to provide such consent, we may not be able to proceed with the application.

We may disclose this type of information to:

- if your insurance is part of a superannuation fund, the trustee of that fund,
- the Financial Planner or broker responsible for the plan, (if any),
- AMP's reinsurers,
- medical practitioners,
- any person AMP considers necessary to assist in either the assessment of claims under your plan or the resolution of complaints, and
- anyone you have authorised.

Aspects of your health information may be provided to the owner of the Plan in resolving or explaining terms of acceptance or if the standard Plan Rules are varied. You have the right to access personal information held about you by the AMP Group, as explained in your Product Disclosure Statement.

HIV ANTIBODIES TEST INFORMATION

For AMP Life to consider your insurance application, you may need to have a blood test for Human Immunodeficiency Virus (HIV) antibodies. Depending on the type of insurance you have applied for, the blood sample may also be used to determine other matters like your serum cholesterol and kidney and liver functions.

AIDS – Acquired Immune Deficiency Syndrome is the final stage of the illness caused by HIV. HIV destroys some of the defence mechanisms which protect us against infections and cancers. As a result, people infected with HIV may suffer severe infections and cancer as well as organ damage. The most recent evidence suggests that the virus stays in the body indefinitely and causes progressive damage. There is still no cure or vaccine for AIDS but in many cases those infected may survive 10 or more years.

A positive HIV antibody test can have major social, medical, psychological and legal consequences which you should consider before having this test done. These include:

- possible ill-informed discrimination
- possible lawful exclusion from employment if you work in one of a very limited range of occupations where there is a risk of transmitting HIV
- HIV and AIDS are notifiable to government authorities, but your identity would not be reported
- as HIV positive people will develop AIDS and long term outlook is uncertain, life and disability insurance is not normally available to people with HIV
- some countries restrict the entry of people with HIV
- it is an offence to knowingly transmit HIV or to put other people at risk of infection.

You may choose to not have the test done. If you decide not to have the test, AMP can't consider your application for insurance. You may choose to arrange your own HIV antibody test and have the results sent to AMP.

If you choose to have AMP arrange the test, the results will be sent under confidential cover to the AMP's medical officer/chief underwriter to protect your privacy. In the event of a positive result, this will be communicated to you via the doctor you have specified in your authority for HIV test. Otherwise, acceptance of your insurance application will indicate that your HIV antibody test was negative.

AUTHORITY FOR PATHOLOGY TESTS

I have recently applied to AMP Life Ltd ABN 84 079 300 379 for Insurance cover and, as part of their standard underwriting requirements, I am to undertake the following blood tests:

• Multiple Biochemical Analysis (MBA) • HDL/LDL Cholesterol • Hepatitis B & C serology • HIV Antibodies

As I am a non-smoker, a cotinine test result will also be required *(cross out this sentence if you are a smoker).*

I hereby provide authorisation for the above blood tests to be performed in connection with my insurance application and the results to be forwarded to: **The Chief Medical Officer, AMP Life Limited, PO Box 300, Parramatta NSW 2124**

I also provide my consent and authorisation for the HIV antibodies test. In the event of a positive HIV result or any other abnormal test result that AMP believes requires attention, I request that the following doctor be advised of the result, to enable appropriate counselling to be conducted:

Doctor's name

Doctor's address

Unit no.		*Street no.*		*Street name*	
Suburb		*State*		*Postcode*	

Name of Insured Person

Signature of insured person ✘

Date

AUTHORITY FOR PATHOLOGY TESTS

Instructions to the insured person when blood tests are required

You must fast for 8 hours (you may drink water) before having blood tests done. An early morning appointment may help make fasting easier for you.

You can choose from the following alternatives to get your blood tests done.

1. Via your own or usual doctor. You will need to take this tear-off form along to your doctor to ensure that the correct blood tests are completed.
2. Via a paramedical facility*. Your financial planner will contact one of these service providers who will then contact you to arrange an appointment at a time and place convenient for yourself for a nurse to visit you to take blood.
3. Via a local pathology collection centre*. As per your own or usual doctor, you will need to take this tear-off form along to the collection centre to ensure that the correct blood tests are completed.

* You will need to confirm your identification at the time of providing the blood sample for 2 or 3 above.

Instructions to the financial planner when blood tests are required

1. If your client chooses to attend their own or usual doctor to have the required blood tests done, you will need to ensure that they take this tear-off form with them.
2. If your client is comfortable using a paramedical facility, you will need to complete a 'Health Request' form for the particular provider to be able to follow up with your client. AMP's Paramedical service providers include:

Lifescreen	**Phone: 1800 686 000**	**Fax: 1800 804 758**
Mayne Health	**Phone: 1800 770 001**	**Fax: 1800 770 002**
Pathrec	**Phone: 1800 066 895**	**Fax: 1800 631 582**

   If you do not have one of these forms available, contact Lifescreen and they will immediately fax one to you. When you return this form to them, they will then look after everything for you.
3. If your client chooses to attend a local pathology collection centre, you will need to provide your client with the address and arrange an appointment accordingly.

You will need to ensure that your client takes this tear-off form to their appointment

This form should only be completed if your Financial Planner has submitted your application electronically and you have not completed the full paper application form.

AMP

AMP Flexible Lifetime – Protection

Insurance Electronic Application

Before you sign this application form, be aware that AMP Life or your financial planner is obliged to provide you with a Product Disclosure Statement containing a summary of the important information in relation to these plans. This information will help you to understand the plan and decide whether it is appropriate to your needs.

Mark boxes with (✗) where appropriate, otherwise use block letters. Leave a box between words.

1 APPLICATION DETAILS

My application for Flexible Lifetime – Protection includes:

- my electronic application on the computer which has the plan number(s) and verification number(s) on it, and
- this Electronic Application.

DEATH, TOTAL & PERMANENT DISABLEMENT (TPD) AND TRAUMA COVER

Verification number ☐☐☐-☐☐☐☐-☐☐☐ Plan number ☐☐☐☐☐☐☐☐☐☐

Please order the insured persons and children as they appear in your electronic application on the computer

Insured person 1 ePS verification number ☐☐☐-☐☐☐-☐☐☐

Title ☐☐☐☐ Surname

Given names

Previous surname

Insured person 2 ePS verification number ☐☐☐-☐☐☐-☐☐☐

Title ☐☐☐☐ Surname

Given names

Previous surname

Insured child 1

Surname

Given names

Insured child 2

Surname

Given names

INCOME PROTECTION AND/OR BUSINESS OVERHEADS INSURANCE

Insured person 1 Verification number ☐☐☐-☐☐☐-☐☐☐

Income Protection IP plan number

Business Overheads Insurance BOI plan number

ePS verification number (if not included above) ☐☐☐-☐☐☐-☐☐☐

Insured person 2 Verification number ☐☐☐-☐☐☐-☐☐☐

Income Protection IP plan number

Business Overheads Insurance BOI plan number

ePS verification number (if not included above) ☐☐☐-☐☐☐-☐☐☐

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2 CONVERSION/CONTINUATION OPTION DETAILS

Complete this section if you are transferring from an existing AMP plan(s) and AMP has approved the conversion
I/We, as owner(s) of the plan(s) below (the "old" plan(s)):

Death, TPD and Trauma cover

Insured person 1

Existing plan number(s)

Continuation option from an AMP Superannuation Fund plan number

Insured person 2

Existing plan number(s)

Continuation option from an AMP Superannuation Fund plan number

Income Protection and/or Business Overheads insurance

Insured person 1

Existing Income Protection plan number(s)

Existing Business Overheads plan number(s)

Insured person 2

Existing Income Protection plan number(s)

Existing Business Overheads plan number(s)

- Request that the old plan(s) be converted effective from the issue date of the new plan(s) being applied for.
- Acknowledge that all cover for the insured person under the old plan(s) will end when the new plan is issued.
- Acknowledge that this new plan(s) is issued on the basis that I/we complied with the Duty of Disclosure at the time of issue of the old plan(s) and on the basis that any statement made by me/us and all insured persons under the old plan were true and complete.
- Acknowledge that any special conditions applying to the old plan(s) will continue under the new plan(s).
- For Death, TPD and Trauma cover plan only: understand that the provision in the new Plan Rules "When we won't pay" on death or terminal illness will not apply to my new plan for the same amount of cover, provided the one year and 30 day period under my old plan has finished.

Death, TPD and Trauma cover

Insured person 1

Signature(s) of previous plan owner(s)*

✗

Date

Signature(s) of new plan owner(s)

✗

Date

Insured person 2

Signature(s) of previous plan owner(s)*

✗

Date

Signature(s) of new plan owner(s)

✗

Date

*This signature is not required when exercising a continuation or other conversion option from an existing AMP Superannuation Fund Plan.

Income Protection and /or Business Overheads insurance

Insured person 1

Signature(s) of previous plan owner(s)*

✗

Date

Signature(s) of new plan owner(s)

✗

Date

Insured person 2

Signature(s) of previous plan owner(s)*

✗

Date

Signature(s) of new plan owner(s)

✗

Date

*This signature is not required when exercising a Continuation or other conversion option from an existing AMP Superannuation Fund Plan.

3 DUTY OF DISCLOSURE

Before you enter into a contract of life insurance, you have a Duty, under the Insurance Contracts Act 1984, to disclose to the insurer every matter that you know, or could reasonably be expected to know, that is relevant to the insurer's decision whether to accept the risk of the insurance and, if so, on what terms.

You have the same Duty to disclose those matters to the insurer before you extend, vary or reinstate a contract of life insurance.

Your Duty however doesn't require disclosure of a matter:

- that diminishes the risk to be undertaken by the insurer;
- that is of common knowledge;
- that your insurer knows or, in the ordinary course of business, ought to know;
- as to which compliance with your duty is waived by the insurer.

Your Duty of Disclosure continues until you are informed that your application is accepted or declined.

Non-disclosure

If you fail to comply with your Duty of Disclosure and the insurer would not have entered into the contract on any terms if the failure had not occurred, the insurer may avoid the contract within 3 years of entering into it. If your non-disclosure is fraudulent, the insurer may avoid the contract at any time.

An insurer who is entitled to avoid a contract of life insurance may, within 3 years of entering into it, elect not to avoid it but to reduce the sum that you have been insured for in accordance with a formula that takes into account the premium that would have been payable if you had disclosed all relevant matters to the insurer.

Death, Total and Permanent Disablement (Superannuation) cover

Before the Trustee effects insurance cover with the insurer, the Trustee has a duty of disclosure. It is a condition of your obtaining insurance cover that you have the same duty of disclosure to the Trustee. Any reference to the "insurer" in the section headed " Your Duty of Disclosure" includes a reference to the "Trustee".

4 AGREEMENT AND DECLARATION – For all plans included in this application

IMPORTANT: This agreement and declaration must be signed after you have read your Duty of Disclosure and Privacy Information and completed your electronic Personal Statement. Only sign this agreement and declaration if you agree to make the declaration.

To be completed by each insured person

The insured person (and if more than one, each insured person) agree and declare that:

Duty of Disclosure

1. I have read the Duty of Disclosure above. I understand that any insurance AMP issues will be based on the information given in this application and the personal statement(s), and that if I do not comply with the duty to disclose information, the insurance may be cancelled or altered.
2. I also understand that I need to tell AMP of any change to an insured person(s) health, occupation or pastimes, or other things relevant to the insurance application that happen to that person after I have completed this electronic application and personal statement(s) that could alter AMP's decision to insure, right up to the point that AMP issues the Certificate of Insurance and Plan Rules.

Electronic Personal Statement Declarations

3. The ePS Verification Number(s) shown above appear on my electronic personal statement on the computer screen.
4. I have read (or had read to me) all the information provided in the Personal Statement on the computer, and believe it is complete and correct, even if the information has been entered by someone else. I understand that any plan issued by AMP will be based on the information I give in my Personal Statement, and any additional questionnaire(s), form(s), and statement(s), as well as telephone underwriting (if applicable).
5. I have kept my Duty of Disclosure in mind when answering the questions on my electronic Personal Statement. I understand that if I do not comply with my duty to disclose all information completely and accurately, the insurance might be cancelled or the terms may be altered by AMP.
6. I authorise any doctor, hospital or other health service provider that I have or may attend to release details of my personal medical history, including referrals to or treatment by other practitioners, to AMP. The purpose is to allow AMP to assess my application for new/additional/reinstated insurance (as applicable) and assess any claim that might arise. I understand that, under Government Privacy legislation, I may access a copy of these reports from AMP. I have been advised by AMP of the ways this information may be used, and to whom it may be disclosed, and approve those purposes.
7. I have read the Privacy Information in my Product Disclosure Statement and agree to the various uses and exchanges of my personal information and acknowledge my right to access personal information held about me/us by the AMP Group.
8. I have read the HIV Antibodies Test information provided on page A25 and I agree that if an HIV test is required to assess my application for insurance, that I consent to such a test being performed and that I will provide advice at the time of blood collection as to whom I wish to be notified in the event of a positive HIV antibody result.

Where applying for superannuation

9. I am applying/have applied already to the Trustee of the AMP Personal Superannuation Fund, to be a member of that fund and agree to be bound by the provisions of the Trust Deed.
10. If I have applied for TPD cover and my occupation is currently "home duties", I acknowledge that I have previously been employed or self-employed for gain or reward.
11. If my employer is going to contribute to the AMP Personal Superannuation Fund to pay for my insurance premium:
    a) I confirm that any contributions made under an award or industrial agreement can legally be paid into the AMP Personal Superannuation Fund, and
    b) I will write to advise the Trustee if my employer stops making these contributions. I understand that I cannot receive a terminal illness benefit or a TPD benefit (including benefits paid under the "own occupation" or "home duties" provisions within the TPD definition) in cash unless I am able to access my superannuation benefit.

Signatures of insured persons

Insured person 1	Insured person 2
Signature of insured person ✗	Signature of insured person ✗
Date	Date

FOR PLAN OWNERS IF NOT AN INSURED PERSON

For plan owners of Death/TPD and Trauma cover – Ordinary

Plan owner 1

Signature of plan owner

✗

Date

Plan owner 2

Signature

✗

Date

4 AGREEMENT AND DECLARATIONS – Continued

To be completed by plan owners (and the insured person/member under a superannuation plan)

The plan owner/member (and if more than one plan owner, each plan owner) agree and declare that:

1. The Verification number(s) and Plan number(s) shown above appear on my/our electronic applications on the computer screen.
2. I have received and read the Flexible Lifetime – Protection Product Disclosure Statement dated 9 September 2006 (and any applicable supplement(s).
3. I have read the Duty of Disclosure on pg A29. I understand that any insurance AMP issues will be based on the information given in this application and the personal statement(s), and that if I do not comply with the duty to disclose information, the insurance may be cancelled or altered.
4. I also understand that I need to tell AMP of any change to an insured person(s) health, occupation or pastimes, or other things relevant to the insurance application, that happen after I have completed this electronic application that could alter AMP's decision to insure, right up to the point that AMP issues the Certificate of Insurance and Plan Rules.
5. I understand that AMP may obtain information from any doctor or hospital used by the insured person(s). AMP may provide any information it has about an insured person(s) to its reinsurers or legal or dispute resolution tribunals.
6. I have read (or had read to me) all the information provided in the electronic application on the computer, and believe it is complete and correct even if the information has been entered by someone else.
7. For Income Protection & Business Overheads Insurance plans included in this Application:
   Overseas
   I understand that, at AMP's discretion, insurance benefits may not be payable for more than 3 months in any one period that the insured person is unable to work unless they are continuously present in Australia or New Zealand.
   Income Protection Insurance – Basic cover:
   I understand that Income Protection Insurance – Basic cover plans (if included in this application) may be cancelled by AMP following a claim.
8. For plans providing Total & Permanent Disablement (TPD) and/or Trauma cover (if included in this application):
   If Death cover has not been selected for an insured person, I acknowledge that AMP will not make any payment under that plan should that insured person die.
9. For plans applied for electronically: I/we understand that AMP may cancel my/our insurance contract issued and cover provided If AMP does not receive signed copies of the application form and personal statement(s) (if required) within 60 days of the insurance cover being issued.

Signatures of plan owner(s)

Plan owner 1/member

✗

Date

Plan owner 2

✗

Date

Notes: 1. Joint owners: If a Flexible Lifetime – Protection Ordinary plan has more than one plan owner, ownership is joint tenancy and, on death of an owner, ownership will pass to the surviving plan owner(s). 2. Register: Unless otherwise requested, Flexible Lifetime – Protection Ordinary plans will be registered in the State or Territory of the first plan owner's address. Other plans will be registered in the insured person's State or Territory of residence.

5 FINANCIAL PLANNER DECLARATION

I/We agree and declare that:

1. The applicant(s) received an AMP Flexible Lifetime - Protection Product Disclosure Statement (PDS) dated 9 September 2006 (and any additional supplements);
2. The Verification number(s) and Plan number(s) were written on this form before the applicant(s) sign it
3. I read aloud to the applicant(s) each of the questions in the electronic application on the computer marked with the Verification number(s) and the Plan number(s) set out above and have accurately recorded the answers given.
4. After the Verification number(s) and Plan number(s) were generated, I asked the applicant(s) to confirm the answers in the completed application.
5. The applicant(s) confirmed that the answers are true and complete.
6. The applicant(s) have authorised me to use the information provided by them in this form and any other form relevant to AMP to complete and submit electronic application(s)- on their behalf.

Signature of financial planner

✗

Date

Planner's name

Planner number

Issued by AMP Life Limited ABN 84 279 300 379, AFSL No. 233671 and AMP Superannuation Limited ABN 31 008 414 104, AFSL No. 233060, RSE License No. L0000550 the trustee of the AMP Personal Superannuation Fund RSE Registration No. R1001662

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Contact AMP

WHERE TO SEND APPLICATION FORMS – NEW BUSINESS

AMP Operations Centre
Reply Paid 62990
PARRAMATTA NSW 2150

NEW BUSINESS ENQUIRIES

Phone: 1300 360 838 Monday to Friday

Directory

AMP LIFE LIMITED

Registered Office
Level 24
AMP Building
33 Alfred St
SYDNEY COVE NSW 2000

Phone: 02 9257 5000
Fax: 02 9257 7886

Or visit our website on www.amp.com.au
or email us on polinfo@amp.com.au

If you have any enquiries or complaints please remember to mention your plan number.

AMP CUSTOMER SERVICE CENTRE

Customer Service Officer
Phone: 131 267 Monday to Friday
Fax: 1300 301 267

ADDRESS – ENQUIRIES

AMP Financial Services
Jessie Street Building
PO Box 300
PARRAMATTA NSW 2124

advice
investments
banking
retirement income
superannuation
insurance

Contact us

Contact your adviser or financial planner or

Telephone 133 888
Monday to Friday

Internet amp.com.au

Email polinfo@amp.com.au

AMP Life Limited ABN 84 079 300 379
33 Alfred Street Sydney NSW 2000

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