

# PRIORITY PROTECTION

Product Disclosure Statement - Version 4, Issued 1 February 2006



Please read this Product Disclosure Statement carefully.  
It contains important information about the above product.



**We'll help  
you protect  
the things  
that really  
matter.**

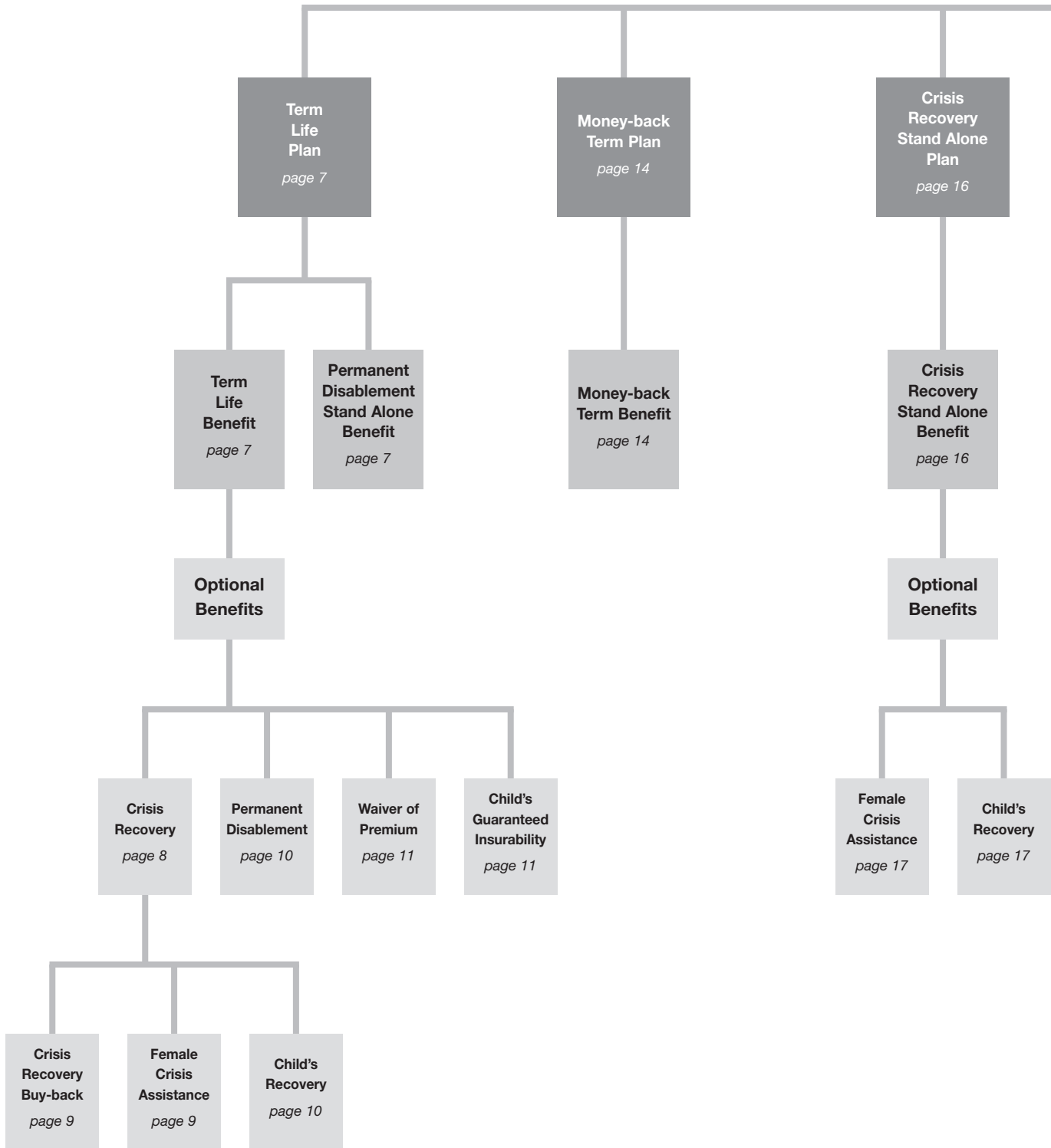
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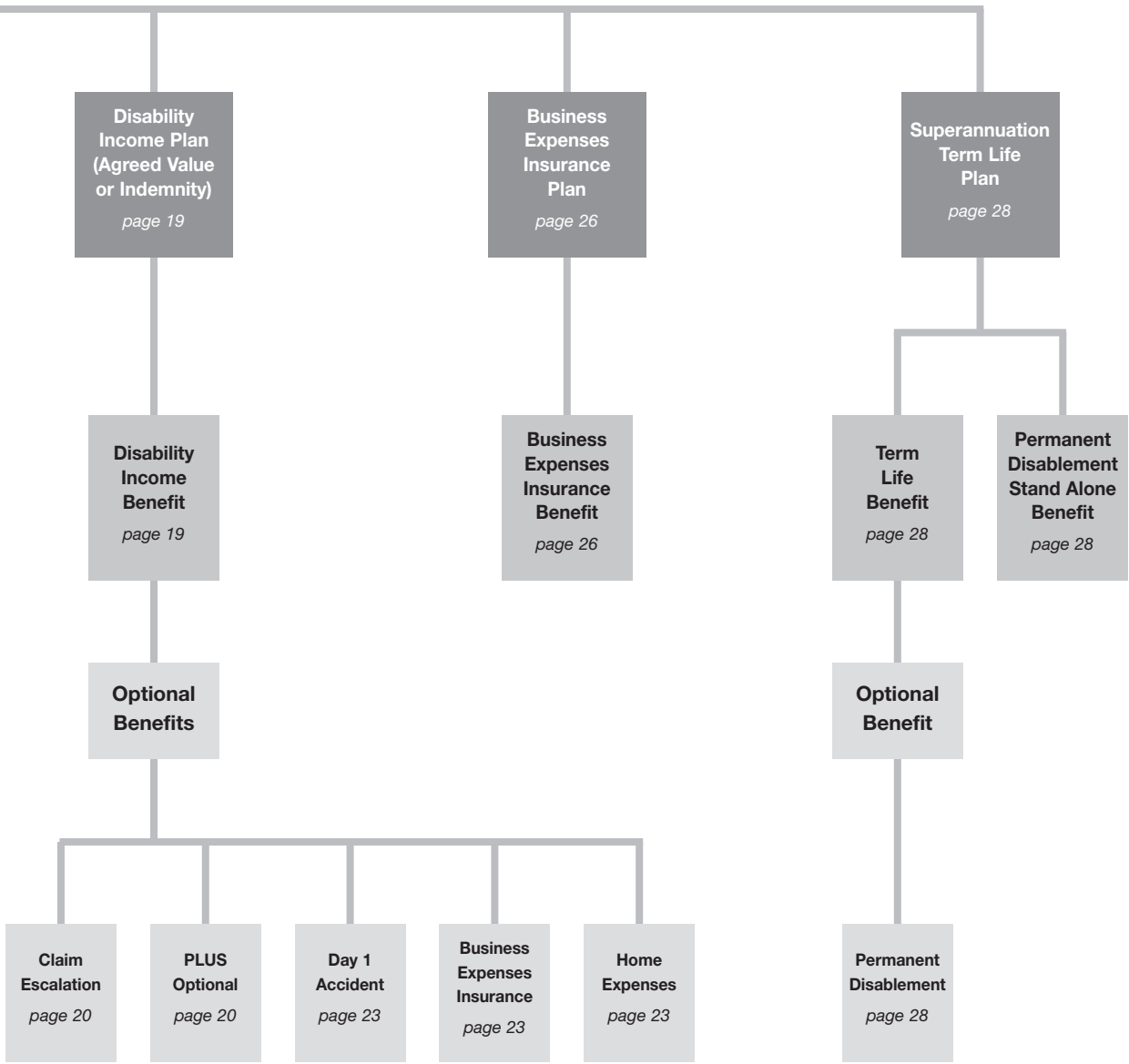
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In the Priority Protection Product Disclosure Statement (PDS) and Application Form, any reference to ‘we’, ‘us’, ‘our’ or ‘the insurer’ means American International Assurance Company (Australia) Limited trading as AIG Life.

# Priority Protection Policy Structure

## Priority Protection Policy Structure





# Summary of Priority Protection

Term Life Plan										Money-back Term Plan	Crisis Recovery Stand Alone Plan		
Term Life Benefit	Optional Benefits <sup>1</sup>								Permanent Disablement Stand Alone Benefit	Money-back Term Benefit	Crisis Recovery Stand Alone Benefit	Optional Benefits <sup>3</sup>	
	Crisis Recovery	<sup>2</sup> Crisis Recovery Buy-back	<sup>2</sup> Female Crisis Assistance	<sup>2</sup> Child's Recovery	Permanent Disablement	Waiver of Premium	Child's Guaranteed Insurability	Female Crisis Assistance				Child's Recovery	
<b>Benefits</b>	<ul style="list-style-type: none"> <li>• Death</li> <li>• Terminal Illness</li> <li>• Lump sum payment</li> </ul>	<ul style="list-style-type: none"> <li>• 36 crisis events</li> <li>• Lump sum payment</li> </ul>	<ul style="list-style-type: none"> <li>• Option to repurchase Term Life benefit</li> </ul>	<ul style="list-style-type: none"> <li>• 5 events</li> <li>• Multiple payments but only one payment per event covered</li> <li>• Female life insured only</li> <li>• Lump sum payment</li> </ul>	<ul style="list-style-type: none"> <li>• Death</li> <li>• Terminal Illness</li> <li>• 19 crisis events</li> <li>• Lump sum payment</li> </ul>	<ul style="list-style-type: none"> <li>• Total and Permanent Disablement</li> <li>• Lump sum payment</li> <li>• Conversion to Loss of Independence at age 65</li> </ul>	<ul style="list-style-type: none"> <li>• Premiums waived to age 65 upon Total and Permanent Disablement</li> </ul>	<ul style="list-style-type: none"> <li>• Option for each nominated child to purchase life insurance up to \$300,000 on own life without evidence of health</li> </ul>	<ul style="list-style-type: none"> <li>• Total and Permanent Disablement</li> <li>• Lump sum payment</li> <li>• Conversion to Loss of Independence at age 65</li> </ul>	<ul style="list-style-type: none"> <li>• Guaranteed premium refund at the end of the 10 year policy term</li> <li>• Guaranteed partial premium refund after 5 years</li> <li>• Terminal Illness</li> <li>• Lump sum payment</li> <li>• Conversion option to Term Life</li> </ul>	<ul style="list-style-type: none"> <li>• 36 crisis events</li> <li>• Death</li> <li>• Lump sum payment</li> </ul>	<ul style="list-style-type: none"> <li>• 5 events</li> <li>• Multiple payments but only one payment per event covered</li> </ul>	<ul style="list-style-type: none"> <li>• Death</li> <li>• Terminal Illness</li> <li>• 19 crisis events</li> <li>• Lump sum payment</li> </ul>
<b>Entry Age Next Birthday (years) between</b>	11 and 70	16 and 60	16 and 60	16 and 60	16 and 60 (life insured) 2 and 15 (child)	16 and 60 (occupation category AAA, AA, A & B); 16 and 55 (occupation category C & D and 'home duties' definition)	16 and 60 (occupation category AAA, AA, A & B); 16 and 55 (occupation category C & D and 'home duties' definition)	16 and 49 (life insured) 4 weeks and 10 (child)	16 and 60 (occupation category AAA, AA, A & B); 16 and 55 (occupation category C & D and 'home duties' definition)	11 and 70	16 and 60	16 and 60	16 and 60 (life insured) 2 and 15 (child)
<b>Expiry Age – policy anniversary prior to age (years)</b>	100	70 and 100 for Loss of Independence	65	70	21 (child) or 70 (life insured), if earlier	65 and 100 for Loss of Independence	65	25 (child) or 65 (life insured), if earlier	65 and 100 for Loss of Independence	10th benefit anniversary	70	70	21 (child) or 70 (life insured), if earlier
<b>Maximum Sum Insured</b>	None <sup>5</sup>	\$2,000,000 <sup>6,7</sup> (age 16–55 next birthday); \$1,500,000 <sup>6,7</sup> (age 56–60 next birthday); \$1,000,000 for Loss of Independence <sup>6,11</sup>	Crisis Recovery sum insured	\$25,000 <sup>8</sup> Minimum sum insured is \$10,000	\$50,000 <sup>9</sup> (cannot exceed the Crisis Recovery sum insured)	\$2,500,000 <sup>6,10</sup> for occupation category AAA, AA & A; \$2,000,000 <sup>6,10</sup> for occupation category B, C & D; \$500,000 <sup>6,10</sup> for 'home duties' definition; \$1,000,000 <sup>6,11</sup> for Loss of Independence	N/A	One option of up to \$300,000 for each nominated child	\$2,500,000 <sup>10</sup> for occupation category AAA, AA & A; \$2,000,000 <sup>10</sup> for occupation category B, C & D; \$500,000 <sup>10</sup> for 'home duties' definition; \$1,000,000 <sup>11</sup> for Loss of Independence	None <sup>5</sup>	\$2,000,000 <sup>7</sup> (age 16–55 next birthday); \$1,500,000 <sup>7</sup> (age 56–60 next birthday)	\$25,000 <sup>8</sup> Minimum sum insured is \$10,000	\$50,000 <sup>9</sup> (cannot exceed the Crisis Recovery Stand Alone sum insured)
<b>Minimum Premium</b>	\$250 <sup>13</sup>	\$250 <sup>13</sup>	\$250 <sup>13</sup>	\$250 <sup>13</sup>	\$250 <sup>13</sup>	\$250 <sup>13</sup>	\$250 <sup>13</sup>	\$250 <sup>13</sup>	\$250 <sup>13</sup>	\$250 <sup>13</sup>	\$250 <sup>13</sup>	\$250 <sup>13</sup>	\$250 <sup>13</sup>
<b>Benefit Indexation Increases</b>	Yes	Yes	Yes	Yes	No	Yes	N/A	N/A	Yes	No	Yes	Yes	No

1. Term Life benefit must be purchased.
2. Crisis Recovery benefit must be purchased.
3. Crisis Recovery Stand Alone benefit must be purchased.
4. Disability Income benefit must be purchased.
5. Subject to financial underwriting.
6. Cannot exceed Term Life sum insured.
7. Applies to the total sums insured for Crisis Recovery and Crisis Recovery Stand Alone and other similar benefits with us and other insurers.

# Summary of Priority Protection (continued)

Disability Income Plan						Business Expenses Insurance Plan	Superannuation Term Life Plan			
Disability Income Benefit (Agreed Value or Indemnity)	Optional Benefits <sup>4</sup>					Business Expenses Insurance Benefit	Term Life Benefit	Optional Benefit <sup>1</sup>	Permanent Disablement Stand Alone Benefit	
	Claim Escalation	PLUS Optional	Day 1 Accident	Business Expenses Insurance	Home Expenses			Permanent Disablement		
<ul style="list-style-type: none"> <li>Monthly income</li> <li>Total disablement</li> <li>Partial disablement</li> <li>Cover up to 75% of income</li> <li>Waiver of premium</li> <li>Rehabilitation expenses</li> <li>Recurrent disablement</li> <li>Death</li> <li>AIDS cover</li> </ul>	<ul style="list-style-type: none"> <li>Increase in benefit after 12 consecutive months of claim payment</li> <li>Benefit automatically increases annually by 3.0% or the CPI increase whichever is the greater</li> </ul>	<ul style="list-style-type: none"> <li>Specified Injury</li> <li>Crisis Recovery</li> <li>Bed Confinement</li> <li>Cosmetic or Elective Surgery</li> <li>Accommodation</li> <li>Family Care</li> <li>Home Care</li> <li>No-claim bonus</li> <li>Relocation</li> </ul>	<ul style="list-style-type: none"> <li>An extra one-off payment equal to the monthly benefit</li> </ul>	<ul style="list-style-type: none"> <li>Monthly benefit up to 12 months</li> <li>Total disablement</li> <li>Partial disablement</li> <li>Cover up to 100% of eligible business expenses</li> <li>AIDS cover</li> </ul>	<ul style="list-style-type: none"> <li>Monthly income up to 24 months</li> <li>Total disablement of the insured spouse</li> </ul>	<ul style="list-style-type: none"> <li>Monthly benefit up to 12 months</li> <li>Total disablement</li> <li>Partial disablement</li> <li>Cover up to 100% of eligible business expenses</li> <li>AIDS cover</li> </ul>	<ul style="list-style-type: none"> <li>Death</li> <li>Lump sum payment</li> </ul>	<ul style="list-style-type: none"> <li>Total and Permanent Disablement</li> <li>Lump sum payment</li> </ul>	<ul style="list-style-type: none"> <li>Total and Permanent Disablement</li> <li>Lump sum payment</li> </ul>	Benefits
16 and 60 (occupation category AAA, AA, A & B); 16 and 55 (occupation category C for agreed value and C & D for indemnity)	Same as Disability Income benefit	Same as Disability Income benefit	Same as Disability Income benefit	16 and 60 (occupation category AAA, AA, A & B); 16 and 55 (occupation category C & D)	16 and 60 (life insured's occupation category AAA, AA, A & B); 16 and 55 (life insured's occupation category C & D); 16 and 55 (insured spouse)	16 and 60 (occupation category AAA, AA, A & B); 16 and 55 (occupation category C & D)	11 and 70	16 and 60 (occupation category AAA, AA, A & B); 16 and 55 (occupation category C & D)	16 and 60 (occupation category AAA, AA, A & B); 16 and 55 (occupation category C & D)	Entry Age Next Birthday (years) between
65	65	65	65	65	65 (life insured) or 65 (insured spouse), if earlier	65	75	65	65	Expiry Age – policy anniversary prior to age (years)
Refer to Maximum Insured Monthly Benefit table on page 23	Disability Income benefit	Disability Income benefit	Disability Income benefit	Refer to Maximum Insured Monthly Benefit table on page 26	\$1,000, \$1,500, or \$2,000 <sup>12</sup> per month	Refer to Maximum Insured Monthly Benefit table on page 26	None <sup>5</sup>	\$2,500,000 <sup>6,10</sup> for occupation category AAA, AA & A; \$2,000,000 <sup>6,10</sup> for occupation category B, C & D	\$2,500,000 <sup>10</sup> for occupation category AAA, AA & A; \$2,000,000 <sup>10</sup> for occupation category B, C & D	Maximum Sum Insured
\$250 <sup>13</sup>	\$250 <sup>13</sup>	\$250 <sup>13</sup>	\$250 <sup>13</sup>	\$250 <sup>13</sup>	\$250 <sup>13</sup>	\$250 <sup>13</sup>	\$250 <sup>13</sup>	\$250 <sup>13</sup>	\$250 <sup>13</sup>	Minimum Premium
Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	Benefit Indexation Increases

- Applies to the total sums insured for Female Crisis Assistance and other similar benefits with us and other insurers.
- Applies to the total sums insured for Child's Recovery benefit under Crisis Recovery and Crisis Recovery Stand Alone and other similar benefits with us and other insurers.
- Applies to the total sums insured for Permanent Disablement and Permanent Disablement Stand Alone and other similar benefits with us and other insurers.
- Applies to the total sums insured for Loss of Independence and other similar benefits with us and other insurers.
- The insured monthly benefit of the Disability Income (Agreed Value or Indemnity) benefit must be \$8,000 or greater.
- Minimum premium is \$250 per annum per policy. This includes the premium for all benefits chosen, the policy fee, any premium frequency charge and any stamp duty.

# Priority Protection – Overview

## Introduction

Priority Protection offers you a range of plans to cater for all your life insurance needs.

There are five plans available under the one policy. The plans are:

- Term Life Plan
- Money-back Term Plan
- Crisis Recovery Stand Alone Plan
- Disability Income Plan (Agreed Value or Indemnity), and
- Business Expenses Insurance Plan

You can purchase each plan separately or in combination with any other plan.

Also you can purchase the Superannuation Term Life Plan which will be issued as a separate policy.

## What Do The Plans Cover?

### Term Life Plan (see page 7)

Under the Term Life Plan, you can choose a Term Life benefit, a Permanent Disablement Stand Alone benefit or both.

Optional benefits are available under the Term Life benefit.

They are:

- Crisis Recovery
  - Crisis Recovery Buy-back
  - Female Crisis Assistance (females only)
  - Child's Recovery
- Permanent Disablement
- Waiver of Premium, and
- Child's Guaranteed Insurability.

The Permanent Disablement Stand Alone benefit provides a lump sum payment in the event of the total and permanent disablement of the life insured.

### Money-back Term Plan (see page 14)

The Money-back Term Plan provides you with a lump sum benefit on the death of the life insured during the 10-year term or a guaranteed premium refund after the end of the 10-year term.

### Crisis Recovery Stand Alone Plan (see page 16)

This benefit eases the financial burden of the costs associated with recovering from a medical crisis (e.g. heart attack, cancer or stroke). We will provide you with a lump sum payment if the life insured is diagnosed with one of the 36 crisis (medical) events.

There are two optional benefits available under the Crisis Recovery Stand Alone Plan:

- Female Crisis Assistance (females only), and
- Child's Recovery.

### Disability Income Plan (see page 19)

The Disability Income Plan can be either Agreed Value or Indemnity. Both plans provide an income stream in the event of the disablement of the life insured through injury or sickness and provide comprehensive cover for persons in a wide range of occupations.

There are five optional benefits available under each Disability Income Plan:

- Claim Escalation,
- PLUS Optional,
- Day 1 Accident,
- Business Expenses Insurance, and
- Home Expenses.

### Business Expenses Insurance Plan (see page 26)

The Business Expenses Insurance Plan provides cover for reasonable ongoing business expenses incurred in the event of the disablement of the life insured through injury or sickness.

## What Do The Benefits Cost?

Please refer to 'How Much Does The Policy Cost?' section on page 34.

## What If The Life Insured Travels Overseas?

Full cover is provided 24 hours a day, 7 days a week, anywhere in the world.



# Term Life Plan

The Term Life Plan provides a:

- Term Life benefit,
- Permanent Disablement Stand Alone benefit, or
- Both.

You can also add a range of optional benefits to the Term Life benefit (see page 8).

## Term Life Benefit

This benefit provides:

- a lump sum payment on the death of the life insured prior to the latest policy anniversary prior to the life insured's 100th birthday (the expiry date);
- a lump sum payment upon the life insured being diagnosed with a terminal illness;
- premium reductions for sums insured of \$500,000 or greater;
- a choice of stepped or level premiums (see page 34);
- discounted premium rates for non-smokers;
- discounted premium rates for professional occupations (occupation categories AAA and AA, see page 34); and
- complimentary interim accidental death cover up to \$500,000 (see pages 47 and 48).

### Payment on Death?

Yes, the Term Life sum insured will be payable as a lump sum on the death of the life insured before the latest policy anniversary prior to the life insured's 100th birthday.

### Payment on Terminal Illness?

Yes, the Term Life benefit provides for an advanced lump sum payment of 100% of the Term Life sum insured, up to a maximum payment of \$1,000,000, upon the life insured being diagnosed with a terminal illness (defined on page 39). Please refer to the policy document for a detailed description of the terminal illness benefit.

### Can I Increase The Term Life Cover If The Life Insured's Circumstances Change?

Yes, your **Guaranteed Future Insurability** benefit makes this possible. You may apply for increases in the Term Life sum insured on the occurrence of certain 'personal events' and 'business events' to the life insured without supplying further evidence of health or insurability.

### What Are The Personal And Business Events Covered?

**Personal Events** covered are:

- Marriage;
- Birth or adoption of a child; and
- Effecting a first mortgage on the purchase of a home, or increasing an existing first mortgage for the purpose of building or renovation works on the home. (The mortgage must be on the life insured's principal place of residence with a mortgage provider.)

**Business Events** covered are:

- Where the life insured is a key person in a business (e.g. working partner or director, significant shareholder) and the value of their financial interest in the business, averaged over the last three years, increases; and
- Where the life insured is a key person in a business, and the life insured's value to the business, averaged over the last three years, increases.

A Term Life sum insured increase under this option will be approved upon satisfactory proof being received by us of the occurrence and the date of the 'personal event' or the 'business event'.

During the first 6 months after an increase in the Term Life sum insured the cover for the increase will be death by accident only.

A suicide exclusion will apply to the increase in the Term Life sum insured in the first 13 months following the increase.

The maximum increase from all circumstances will be the lesser of:

- original sum insured, and
- \$1,000,000.

### Can My Sum Insured Be Reduced?

Yes, the Term Life sum insured will be reduced by any amount payable in respect of a terminal illness under the Term Life benefit, or payable under the Permanent Disablement, Crisis Recovery or Loss of Independence benefits.

## Permanent Disablement Stand Alone Benefit

This benefit provides:

- a lump sum payment on the total and permanent disablement of the life insured prior to the latest policy anniversary prior to the life insured's 65th birthday (the expiry date);
- a choice of stepped or level premiums (see page 34);
- discounted premium rates for non-smokers;
- discounted premium rates for professional occupations (occupation categories AAA and AA, see page 34); and
- 3 different definitions of 'total and permanent disablement'.  
The definition(s) you can choose from depend on the occupation category of the life insured (see below).

You can purchase a Permanent Disablement Stand Alone benefit on its own or in addition to the optional Permanent Disablement benefit under the Term Life benefit.

This benefit is not available for certain occupations or where the life insured is not working full-time in an occupation acceptable to us.

The definition of 'full-time' for this benefit is working a minimum of 20 hours per week and 48 weeks per year, excluding public holidays.

The standard definition of total and permanent disablement applying to acceptable occupations relates to the life insured's inability to perform 'any occupation'. You can elect for a life insured in a professional occupation or 'white collar' occupation (category AAA, AA and A) (see page 36) to be covered by a definition that relates to his or her inability to perform his or her 'own occupation'.

# Term Life Plan (continued)

Also a 'home duties' definition can be selected for a person carrying out domestic duties in their own residence on a full-time basis. The premium that will be charged for the benefit depends on the definition of total and permanent disablement you select. (See page 39 for the definitions.)

## Payment on Total and Permanent Disablement?

Yes, if the life insured becomes totally and permanently disabled we will pay a lump sum equal to the Permanent Disablement Stand Alone sum insured. The payment of this benefit will not reduce the Term Life sum insured.

## Can My Sum Insured Be Reduced?

No, the Permanent Disablement Stand Alone sum insured will not be reduced by any amount payable in respect of a terminal illness under the Term Life benefit, or payable under the Permanent Disablement or Crisis Recovery benefits under the Term Life benefit.

## Conversion To Loss Of Independence At Age 65

If the life insured is covered for Permanent Disablement Stand Alone and there has not been a claim under the policy, then the Permanent Disablement Stand Alone benefit will continue as a Loss of Independence benefit from the expiry date of the Permanent Disablement Stand Alone benefit until the expiry date of the policy.

We will pay a lump sum equal to the Loss of Independence sum insured if the life insured meets the Loss of Independence definition (see page 41). We will pay the Loss of Independence benefit once only.

The sum insured for the Loss of Independence benefit issued on conversion from the Permanent Disablement Stand Alone benefit will be the lesser of:

- Permanent Disablement Stand Alone sum insured at the time the Permanent Disablement Stand Alone benefit ceases; and
- \$1,000,000.

## Term Life Benefit – Optional Benefits

### Introduction

For an additional premium, you can add one or more optional benefits to the Term Life benefit under your Term Life Plan. You will gain the added security of cover for major medical crises, permanent disablement cover (lump sum payment) and waiver of premium in the event of the life insured being totally and permanently disabled before age 65.

You must have a Term Life benefit before you can add any Term Life optional benefit.

The optional benefits are:

- Crisis Recovery
  - Crisis Recovery Buy-back
  - Female Crisis Assistance (females only)
  - Child's Recovery
- Permanent Disablement
- Waiver of Premium
- Child's Guaranteed Insurability.

## Crisis Recovery Benefit

This benefit eases the financial burden of the costs associated with recovering from a medical crisis (e.g. heart attack, cancer or stroke). We will provide you with a lump sum payment if the life insured is diagnosed with one of the 36 crisis (medical) events listed below and we confirm the diagnosis.

In the event of the payment of a claim, including a claim under the Chronic Diagnosis Advancement benefit (see page 9), the Term Life sum insured and the sum insured under any Permanent Disablement or Loss of Independence benefit will be reduced by the amount of the payment made under this benefit. The Crisis Recovery sum insured you choose cannot exceed the Term Life sum insured and cannot exceed \$2,000,000 (age 16 to 55 next birthday) or \$1,500,000 (age 56 to 60 next birthday).

Upon the payment of the full sum insured under the Crisis Recovery benefit in respect of a crisis event the benefit will cease and no further Crisis Recovery benefit will be paid for any subsequent crisis event.

The crisis events covered under the Crisis Recovery benefit are listed below and are defined on pages 39 to 43.

- Accidental HIV Infection
- Aplastic Anaemia
- Bacterial Meningitis
- Benign Brain Tumour
- Blindness
- Cancer\*
- Cardiomyopathy
- Chronic Liver Disease
- Chronic Lung Disease
- Coma
- Coronary Artery Angioplasty#
- Coronary Artery By-pass Surgery
- Dementia/Alzheimer's Disease
- Diplegia
- Heart Attack
- Heart Valve Surgery
- Hemiplegia
- Kidney Failure
- Loss of Hearing
- Loss of Independence
- Loss of Limbs and Sight of One Eye
- Loss of Speech
- Major Burns
- Major Head Trauma
- Major Organ Transplant
- Motor Neurone Disease
- Multiple Sclerosis
- Muscular Dystrophy
- Other Serious Coronary Artery Disease
- Paraplegia
- Parkinson's Disease
- Pulmonary Arterial Hypertension (primary)
- Quadriplegia
- Stroke
- Surgery to Aorta
- Viral Encephalitis

\*For 'carcinoma in situ of the breast', the benefit payable will be limited to 25% of the Crisis Recovery sum insured, subject to a maximum payment of \$25,000 under all policies we have issued covering the life insured.

# Term Life Plan (continued)

# For Coronary Artery Angioplasty the benefit payable for angioplasty of one or two coronary arteries is limited to 25% of the Crisis Recovery sum insured subject to a maximum of \$25,000 under all policies we have issued covering the life insured. 100% of the Crisis Recovery sum insured, subject to a maximum of \$100,000 under all policies we have issued covering the life insured, will be payable for three or more coronary arteries.

After any payment for Cancer or Coronary Artery Angioplasty, the Crisis Recovery sum insured will be reduced by the payment made.

Once total payments under the Crisis Recovery benefit reach the Crisis Recovery sum insured the Crisis Recovery benefit will cease.

## Qualifying Period

The Crisis Recovery benefit under the Term Life benefit will not be paid if the life insured sustains one of the crisis events listed below within three months after the benefit commencement date or the date of any increase or reinstatement of the benefit.

These crisis events are:

- Accidental HIV Infection
- Benign Brain Tumour
- Cancer
- Coronary Artery Angioplasty
- Coronary Artery By-pass Surgery
- Heart Attack
- Heart Valve Surgery
- Major Organ Transplant
- Other Serious Coronary Artery Disease
- Pulmonary Arterial Hypertension (primary)
- Stroke
- Surgery to Aorta

On any increase in the Crisis Recovery sum insured, this provision applies to the amount of the increase.

The three months qualifying period will be waived provided this is a replacement policy from a previous insurer and the full qualifying period under the in force policy to be replaced has elapsed.

## Pre-existing Medical Condition

If the life insured has consulted a medical practitioner or undergone an investigation in relation to a crisis event before the benefit commencement date and has not disclosed full details to us, the Crisis Recovery benefit under this plan will not be paid in respect of that crisis event and any associated crisis events.

## Chronic Diagnosis Advancement Benefit

The Chronic Diagnosis Advancement benefit is an advanced payment of the Crisis Recovery benefit. This benefit is payable upon our confirmation of the diagnosis of certain crisis events (see below).

The Chronic Diagnosis Advancement benefit will be paid if an appropriate specialist medical practitioner acceptable to us confirms that the life insured:

- (a) has suffered or been medically diagnosed with one of the following crisis events:
- Motor Neurone Disease;
  - Multiple Sclerosis;

- Muscular Dystrophy; or
- Parkinson's Disease, but has not yet met the definition of that crisis event (see page 42); or

- (b) has been placed on a waiting list to receive a major organ transplant of the kind described for the Major Organ Transplant crisis event (see page 42) and that the procedure is unrelated to any previous procedure or surgery undergone by the life insured.

The payment is 25% of the Crisis Recovery sum insured, subject to a maximum of \$25,000 under all policies issued by us covering the life insured.

If the Chronic Diagnosis Advancement benefit is paid, the Crisis Recovery sum insured, the Term Life sum insured and any Permanent Disablement sum insured will be reduced by the amount paid. If the life insured subsequently qualifies for the Crisis Recovery benefit as defined in the policy document, the reduced Crisis Recovery benefit will be paid.

Only one Chronic Diagnosis Advancement benefit payment will be made in respect of the life insured under the policy.

## Conversion to Loss of Independence at age 70

If the life insured is covered for the Crisis Recovery benefit and there has not been a claim under the policy, then the Crisis Recovery benefit will continue as a Loss of Independence benefit from the expiry date of the Crisis Recovery benefit until the expiry date of the policy.

We will pay a lump sum equal to the Loss of Independence sum insured if the life insured meets the Loss of Independence definition (see page 41). We will pay the Loss of Independence benefit once only.

The sum insured for the Loss of Independence benefit issued on conversion from the Crisis Recovery benefit will be the lesser of:

- Crisis Recovery sum insured at the time the Crisis Recovery benefit ceases; and
- \$1,000,000.

## Crisis Recovery Buy-back Benefit

The Crisis Recovery Buy-back benefit can only be purchased with the Crisis Recovery benefit. After a claim has been paid for the full sum insured on the Crisis Recovery benefit, the Crisis Recovery Buy-back benefit allows the decrease in the Term Life sum insured to be re-purchased on the first anniversary of the date of the payment of the Crisis Recovery benefit.

## Female Crisis Assistance Benefit

The Female Crisis Assistance benefit may be purchased on a female life insured under either the Crisis Recovery benefit or Crisis Recovery Stand Alone benefit (see page 17). This benefit provides a payment in the event of the life insured being diagnosed as suffering one of the events listed below. There can be multiple payments under the Female Crisis Assistance benefit but only one payment per event covered. Payment of this benefit does not reduce the sums insured for any of the other benefits under this policy.

The events covered are:

- Carcinoma-in-situ of Breast and Cervix (pre-invasive cancerous stage).
- Complications of Pregnancy. Complications include:
  - Disseminated Intravascular Coagulation
  - Ectopic Pregnancy
  - Hydatidiform Mole
  - Still birth
- Congenital Abnormalities of Child. Congenital Abnormalities include:
  - Down's Syndrome
  - Spina Bifida
  - Tetralogy of Fallot
  - Transposition of Great Vessels
  - Congenital Blindness
  - Congenital Deafness
- Osteoporosis
- Facial Reconstructive Surgery and Skin Grafting due to Accident.

See page 43 for the full definitions of each of the Female Crisis Assistance events.

## Child's Recovery Benefit

The Child's Recovery benefit can be purchased on the life of a child under either the Crisis Recovery or Crisis Recovery Stand Alone benefit (see page 17). The child must be the natural child, the stepchild or the adopted child of the policy owner or of the life insured.

The limits will apply to the total sums insured for any optional Child's Recovery benefit under the Term Life benefit and under the Crisis Recovery Stand Alone benefit (see page 17). The maximum number of insured children per policy is ten. Where more than one child is covered under the benefit, the sum insured must be the same for each child.

The benefit is designed to pay a lump sum to the policy owner in the event of a crisis event being sustained by the child during the term of the benefit. The list of crisis events covered under the Child's Recovery benefit is listed below and the crisis events are defined on pages 39 to 43.

- Death
- Terminal Illness
- Crisis events
  - Accidental HIV infection
  - Aplastic anaemia
  - Bacterial meningitis
  - Blindness
  - Cancer\*
  - Cardiomyopathy
  - Coma
  - Kidney failure
  - Loss of hearing
  - Loss of limbs or sight of one eye
  - Loss of speech
  - Major burns
  - Major organ transplant
  - Paralysis
    - \* Diplegia
    - \* Hemiplegia

- \* Paraplegia
- \* Quadriplegia
- Stroke
- Viral encephalitis

\*We will not pay a benefit for 'carcinoma in situ of the breast' under the Child's Recovery benefit.

Upon the payment of the full sum insured under the Child's Recovery benefit in respect of a crisis event, the Child's Recovery benefit will cease and no further Child's Recovery benefit will be paid for any subsequent crisis event.

## Qualifying Period

The Child's Recovery benefit will not be paid if the insured child sustains one of the crisis events listed below within three months after the benefit commencement date or the date of any reinstatement of the benefit. These crisis events are:

- Cancer
- Major organ transplant
- Stroke
- Accidental HIV infection

## Pre-existing Medical Condition

If the insured child has consulted a doctor or undergone an investigation in relation to an event(s) before the benefit commencement date and this has not been disclosed to us by the proposer, the Child's Recovery benefit will not be paid in respect of that event(s) and any associated event(s).

## Permanent Disablement Benefit

This benefit provides:

- a lump sum payment on the total and permanent disablement of the life insured;
- discounted premium rates for non-smokers;
- discounted premium rates for professional occupations (occupation categories AAA and AA, see page 34); and
- 3 different definitions of 'total and permanent disablement'.  
The definitions you can choose from depend on the occupation category of the life insured (see below).

This benefit can be purchased independently of the Permanent Disablement Stand Alone benefit under the Term Life Plan.

This benefit is not available for certain occupations or where the life insured is not working full-time in an occupation acceptable to us.

The definition of 'full-time' for this benefit is working a minimum 20 hours per week and 48 weeks per year, excluding public holidays.

The standard definition of total and permanent disablement applying to acceptable occupations relates to the life insured's inability to perform 'any occupation'. You can elect for a life insured in either a professional or 'white collar' occupation (category AAA, AA and A) (see page 36) to be covered by a definition that relates to his or her inability to perform his or her 'own occupation'. Also a 'home duties' definition can be selected for a person carrying out domestic duties in their own residence on a full-time basis. The premium that will be charged for the benefit depends on the definition of total and permanent disablement you select (see page 39).

## Payment on Total and Permanent Disablement?

Yes, if the life insured becomes totally and permanently disabled we will pay a lump sum equal to the Permanent Disablement sum insured.

In the event of the payment of a claim, the Term Life sum insured and any Crisis Recovery sum insured will be reduced by the amount paid under this benefit.

## Conversion to Loss of Independence at age 65

If the life insured is covered for Permanent Disablement and there has not been a claim under the policy, then the Permanent Disablement cover will continue as a Loss of Independence benefit from the expiry date of the Permanent Disablement benefit until the expiry date of the policy.

We will pay a lump sum equal to the Loss of Independence sum insured if the life insured meets the Loss of Independence definition (see page 41). We will pay the Loss of Independence benefit once only.

The sum insured for the Loss of Independence benefit issued on conversion from the Permanent Disablement benefit will be the lesser of:

- Permanent Disablement sum insured at the time the Permanent Disablement benefit ceases; and
- \$1,000,000.

## Waiver of Premium Benefit

The Waiver of Premium benefit can be selected as the only optional benefit or in conjunction with one or more of the other optional benefits under the Term Life benefit.

This benefit is not available for certain occupations or where the life insured is not working full-time in an occupation acceptable to us.

The definition of 'full-time' for this benefit is working a minimum of 20 hours per week and 48 weeks per year, excluding public holidays.

The standard definition of total and permanent disablement applying to acceptable occupations relates to the life insured's inability to perform 'any occupation'. You can elect for a life insured in a professional occupation or 'white collar' occupation (category AAA, AA and A) to be covered by a definition that relates to his or her inability to perform his or her 'own occupation'. Also a 'home duties' definition can be selected for a person carrying out domestic duties in their own residence on a full-time basis. The premium that will be charged for the benefit depends on the definition of total and permanent disablement you select. (See page 39 for the definitions.)

The definition of Total and Permanent Disablement chosen for the Waiver of Premium benefit must be the same as the definition chosen for any Permanent Disablement and/or Permanent Disablement Stand Alone benefit included under the Term Life Plan.

The premiums that will be charged for the benefit will depend on the definition of total and permanent disablement selected.

If the life insured becomes totally and permanently disabled we will waive the premiums under the:

- Term Life benefit;
- Other optional benefits under the Term Life benefit;
- Money-back Term benefit;
- Crisis Recovery Stand Alone benefit; and
- Other optional benefits under the Crisis Recovery Stand Alone benefit

up to the latest policy anniversary prior to the life insured's 65th birthday. Direct premium payments by the policy owner will then resume. Please refer to the terms and conditions in the Policy Document.

You must pay premiums during the 6-month qualifying period and they will not be refunded if and when we accept the Waiver of Premium claim.

## Child's Guaranteed Insurability Benefit

This benefit guarantees each nominated child the right to purchase a separate insurance policy providing life cover on their own life up to \$300,000 on standard terms and conditions without evidence of health. A premium applies for each nominated child, with a maximum of ten nominated children per benefit.

If the life insured is less than age 49 at commencement date you may purchase this benefit for any child of the life insured who is less than age 10. The nominated child may exercise this option on the policy anniversary prior to their 18th, 21st or 25th birthday or when they marry, buy a home or have a child of their own. This option can be exercised only once by the nominated child.

This benefit ceases on the latest policy anniversary prior to the 25th birthday of the nominated child or prior to the 65th birthday of the life insured, if earlier.

## Can My Sum Insured Be Reduced?

### Crisis Recovery

Yes, the Crisis Recovery sum insured will be reduced by any amount payable under the Term Life benefit in respect of a Terminal Illness, or payable under the Permanent Disablement or Loss of Independence benefits and also by any payments for crisis events under the Crisis Recovery benefit such as Cancer, Coronary Artery Angioplasty and the Chronic Diagnosis Advancement benefit.

### Female Crisis Assistance

No, the Female Crisis Assistance sum insured will not be reduced by any benefit amount payable under the Term Life Plan. Also, payment under the Female Crisis Assistance benefit in respect of an event will not reduce the Female Crisis Assistance sum insured but the coverage of the Female Crisis Assistance benefit will cease in respect of that event.

### Child's Recovery

No, the Child's Recovery sum insured will not be reduced by any amount payable under the Term Life Plan.



## Permanent Disablement

Yes, the Permanent Disablement sum insured will be reduced by any amount payable under the Term Life benefit in respect of a Terminal Illness or payable under the Crisis Recovery benefit.

## Loss of Independence

Yes, the Loss of Independence sum insured, issued on conversion from the Permanent Disablement benefit, will be reduced by any amount payable under the Term Life benefit in respect of a Terminal Illness or payable under the Crisis Recovery benefit.

The Loss of Independence sum insured, issued on conversion from the Crisis Recovery benefit, will be reduced by any amount payable under the Term Life benefit in respect of a Terminal Illness.

## Waiver of Premium

The Waiver of Premium sum insured will vary according to the total premium payable under the benefits covered under the Waiver of Premium benefit.

## Other Essential Information

### What Are The Minimum Sums Insured?

There are no minimum sum insured requirements for benefits under the Term Life Plan except for the Female Crisis Assistance benefit. However, a \$250 minimum premium applies to the policy (see summary on page 4).

The minimum sum insured for the Female Crisis Assistance benefit is \$10,000.

### What Are The Maximum Sums Insured?

See summary on page 4.

These maximums will apply to the total sum insured for all similar benefits on the life insured with us and other insurers.

### Can I Increase Or Decrease My Sum Insured?

Yes, see details on page 37.

### Can I Freeze My Premium?

Yes, provided the life insured is aged 35 or older at the policy anniversary at the start of the policy year. You may select to pay in a policy year and in all subsequent policy years, the same premium as you paid for the previous policy year. Any such advice to us must be in writing.

The sum insured for each benefit will decrease on the policy anniversary. This process will be repeated each year on the policy anniversary.

When the Premium Freeze option has been exercised, any indexation of benefit will cease and you will be unable to exercise any of the Guaranteed Future Insurability options (see page 7).

If you wish to unfreeze your premium, you will need to write to us for our approval.

The Premium Freeze will not apply to the Female Crisis Assistance benefit.

## Exclusions – Events For Which The Life Insured Is Not Covered

The benefits under the Term Life Plan are not payable in the following circumstances:

### *Term Life Benefit*

- Death from suicide within 13 months from the commencement date, date of benefit increase or the last reinstatement date of the policy. For a benefit increase, the benefit is not payable only in respect of the increase in the sum insured.

### *Permanent Disablement Stand Alone Benefit*

- Any disablement directly or indirectly, wholly or partly, caused by intentional self-inflicted injury or any such attempt by the life insured.

### *Crisis Recovery Benefit*

- Any Crisis Event directly or indirectly, wholly or partly, caused by intentional self-inflicted injury or any such attempt by the life insured.

### *Female Crisis Assistance Benefit*

- Any event directly or indirectly caused by intentional self-inflicted injury or any such attempt by the life insured;
- Complications of pregnancy as a result of abortion.

### *Child's Recovery Benefit*

- Any event directly or indirectly caused by intentional self-inflicted injury or any attempt by the insured child.
- General exclusions (until 10th birthday of insured child):
  - Any event caused by a congenital condition;
  - Any event intentionally caused by the insured child's parent, guardian or relative or someone who lives with or supervises the insured child.

### *Permanent Disablement Benefit, Waiver of Premium Benefit and Loss of Independence Benefit*

- Any disablement directly or indirectly, wholly or partly, caused by intentional self-inflicted injury or any such attempt by the life insured.

## When Does My Cover Stop?

### *Term Life, Permanent Disablement Stand Alone, Crisis Recovery, Permanent Disablement and Loss of Independence*

Cover will stop on the earliest to occur of the:

- death of the life insured;
- payment of the full sum insured under the benefit;
- expiry date of the benefit;
- cancellation of the benefit; and
- lapse of the policy.

## *Crisis Recovery Buy-back*

Cover will stop on the earliest to occur of:

- the death of the life insured;
- 30 days after the expiration of 12 months from the date of payment of the full sum insured under the Crisis Recovery benefit;
- the expiry date of the benefit;
- the cancellation of the benefit; and
- the lapse of the policy.

## *Female Crisis Assistance*

Cover will stop on the earliest to occur of the:

- death of the life insured;
- payment of an amount for each event covered under the benefit;
- expiry date of the benefit;
- cancellation of the benefit; and
- lapse of the policy.

## *Child's Recovery*

Cover will stop on the earliest to occur of the:

- death of the insured child or life insured;
- payment of the full sum insured under the benefit;
- expiry date of the benefit;
- cancellation of the benefit; and
- lapse of the policy.

## *Waiver of Premium*

Cover will stop on the earliest to occur of the:

- death of the life insured;
- expiry date of the benefit;
- cancellation of the benefit; and
- lapse of the policy.

## *Child's Guaranteed Insurability*

Cover will stop on the earliest to occur of the:

- death of the nominated child or life insured;
- exercise of the option under the benefit;
- expiry date of the benefit;
- cancellation of the benefit; and
- lapse of the policy.

## What About Tax?

Usually tax is not payable upon death on any lump sum payment that may be made under this policy, as long as the ownership of the policy does not change. Conversely, premiums for a policy that provides lump sum benefits are not usually tax deductible. Different rules may apply in some circumstances. A tax professional will be able to clarify your particular position.

If the policy is owned in a business environment then the premiums may in some situations be deductible and the proceeds may then be assessable for taxation purposes.

This information is based on the continuance of present laws affecting taxation and our interpretation of them.

## If The Life Insured Dies Before The Application Is Accepted, Is Any Benefit Payable?

Yes, if the life insured dies as a result of an accident Complimentary Interim Accidental Death Cover may apply, see pages 47 and 48.

## Definitions

See pages 39 to 43 for the definitions of:

- Terminal Illness
- Total and Permanent Disablement
- Crisis Events, and
- Female Crisis Assistance Events.

# Money-back Term Plan

## Money-back Term Benefit

This benefit provides:

- a lump sum payment on the death of the life insured prior to the expiry date of the benefit (10-year term);
- a lump sum payment upon the life insured being diagnosed with a terminal illness;
- a guaranteed partial premium refund payable after five years and after five years of premium have been paid for the Money-back Term benefit (subject to some conditions);
- a guaranteed premium refund at the end of the 10-year benefit term (subject to some conditions);
- premium reductions for sums insured of \$500,000 or greater;
- level premiums only (see page 34);
- discounted premium rates for non-smokers;
- discounted premium rates for professional occupations (category AAA and AA, see page 34);
- complimentary interim accidental death cover up to \$500,000 (see pages 47 and 48).

### Payment on Death?

Yes, the Money-back Term sum insured will be payable as a lump sum on the death of the life insured before the expiry date of the Money-back Term benefit.

### Payment on Terminal Illness?

Yes, the Money-back Term benefit provides for an advanced lump sum payment of 100% of the Money-back Term sum insured, up to a maximum payment of \$1,000,000, upon the life insured being diagnosed with a terminal illness (defined on page 39). This maximum will apply to the total amount payable under this benefit and other similar benefits with us in respect of the terminal illness of the life insured.

Payment of the Terminal Illness benefit will reduce the Money-back Term sum insured by the amount of the payment made.

The reduced Money-back Term sum insured will be subsequently payable upon the life insured's death prior to the benefit expiry date.

Where a Terminal Illness benefit has been paid there will be no subsequent premium refund, partial or full, payable under the Money-back Term benefit.

### Payment on Withdrawal?

Yes, the Money-back Term benefit provides for a guaranteed partial premium refund during the benefit term. The guaranteed partial premium refund is payable after five years provided premiums are paid in full when due and no Terminal Illness benefit has been paid. The guaranteed partial premium refund is 25% of the total premium paid for the Money-back Term benefit.

### Payment on End of the 10-year term?

Yes, a lump sum amount equal to 100% of the total premium paid for the Money-back Term benefit is payable at the end of the 10-year term provided premiums are paid in full when due and no Terminal Illness benefit has been paid.

## What is the Total Premium Paid?

For the purposes of this calculation the total premium paid for the Money-back Term benefit includes policy fee, any pastimes/health loadings, any occupation loadings and any premium frequency charges (applying to monthly and half-yearly premium payments). However the total premium paid excludes all premium paid for this benefit by us under the Waiver of Premium benefit (see page 11) under the Term Life Plan.

## Conversion Option

At or before the end of the 10-year benefit term you will have the option of converting the Money-back Term benefit to a Term Life benefit from us, provided there has not been a claim under the policy. The replacement policy must provide a benefit not greater than the sum insured under the Money-back Term benefit.

The conversion option must be exercised before the 70th birthday of the life insured and be effective from a policy anniversary of the Money-back Term benefit.

The conversion to the replacement Term Life benefit:

- will be subject to our Term Life premium rates at the time of the conversion;
- will be written on either a stepped or level premium basis;
- will be available without evidence of health; and
- will be provided on the same underwriting acceptance terms as were applied to the original Money-back Term benefit.

Upon the exercise of the conversion option you may be paid a partial or full premium refund depending on how long the benefit has been in force.

## Other Essential Information

### What Is The Minimum Sum Insured?

There is no minimum sum insured requirement for the Money-back Term benefit. However, a \$250 minimum premium applies to the policy (see summary on page 4).

### What Is The Maximum Sum Insured?

There is no maximum sum insured for the Money-back Term benefit. Financial underwriting will apply to any large sum insured.

### Can I Increase Or Decrease My Sum Insured?

No.

### Exclusions – Events For Which The Life Insured Is Not Covered

Suicide of the life insured within 13 months from the commencement date or date of last reinstatement of the policy.



# Money-back Term Plan (continued)

## When Does My Cover Stop?

Cover will stop on the earliest to occur of the:

- death of the life insured;
- payment of the full Money-back Term sum insured due to Terminal Illness;
- payment of the withdrawal benefit;
- exercise of the conversion option;
- expiry date of the benefit;
- cancellation of the benefit; and
- lapse of the policy for any reason.

## Expiry Date

Premiums and cover for the Money-back Term benefit cease at the expiry date for the benefit. The expiry date is the 10th anniversary of the commencement date of the Money-back Term benefit.

## What About Tax?

Usually tax is not payable upon death on any lump sum payment including premium refund and partial premium refund, that may be made under this policy, as long as the ownership of the policy does not change. Conversely, premiums for a policy that provide lump sum benefits are not usually tax deductible. Different rules may apply in some circumstances. A tax professional will be able to clarify your particular position.

If the policy is owned in a business environment then the premiums may in some situations be deductible and the proceeds may then be assessable for taxation purposes.

This information is based on the continuance of present laws affecting taxation and our interpretation of them.

## If The Life Insured Dies Before The Application Is Accepted, Is Any Payment Payable?

Yes, if the life insured dies as a result of an accident Complimentary Interim Accidental Death Cover may apply, see pages 47 and 48.

## Definitions

For the definition of Terminal Illness see page 39.

# Crisis Recovery Stand Alone Plan

## Introduction

The Crisis Recovery Stand Alone Plan eases the financial burden of a major medical crisis. The Crisis Recovery Stand Alone Plan provides a lump sum payment upon our confirmation of the diagnosis of the life insured with one of the 36 crisis (medical) events listed below.

The Crisis Recovery Stand Alone Plan provides a Crisis Recovery Stand Alone benefit to which you can add one or more optional benefits.

## Crisis Recovery Stand Alone Benefit

The Crisis Recovery Stand Alone benefit provides:

- a lump sum payment if the life insured is diagnosed as having sustained at least one of 36 crisis (medical) events as defined, and we confirm the diagnosis;
- a lump sum payment of up to \$5,000 if the life insured dies and no benefit is payable in respect of a crisis event;
- a choice of stepped or level premiums;
- premium rate discounts (see page 34);
- discounted premium rates for non-smokers; and
- complimentary interim accidental death cover of up to \$5,000 (see pages 47 and 48).

## Crisis Events Covered

The crisis events covered under the Crisis Recovery Stand Alone benefit are listed below and are defined on pages 39 to 43.

- Accidental HIV Infection
- Aplastic Anaemia
- Bacterial Meningitis
- Benign Brain Tumour
- Blindness
- Cancer\*
- Cardiomyopathy
- Chronic Liver Disease
- Chronic Lung Disease
- Coma
- Coronary Artery Angioplasty#
- Coronary Artery By-pass Surgery
- Dementia/Alzheimer's Disease
- Diplegia
- Heart Attack
- Heart Valve Surgery
- Hemiplegia
- Kidney Failure
- Loss of Hearing
- Loss of Independence
- Loss of Limbs and Sight of One Eye
- Loss of Speech
- Major Burns
- Major Head Trauma
- Major Organ Transplant
- Motor Neurone Disease
- Multiple Sclerosis
- Muscular Dystrophy
- Other Serious Coronary Artery Disease
- Paraplegia
- Parkinson's Disease
- Pulmonary Arterial Hypertension (primary)

- Quadriplegia
- Stroke
- Surgery to Aorta
- Viral Encephalitis

\*For 'carcinoma in situ of the breast', the benefit payable will be limited to 25% of the Crisis Recovery Stand Alone sum insured, subject to a maximum payment of \$25,000 under all policies we have issued covering the life insured.

# For Coronary Artery Angioplasty the benefit payable for angioplasty of one or two coronary arteries is limited to 25% of the Crisis Recovery Stand Alone sum insured subject to a maximum of \$25,000 under all policies we have issued covering the life insured. 100% of the Crisis Recovery Stand Alone sum insured, subject to a maximum of \$100,000 under all policies we have issued covering the life insured, will be payable for three or more coronary arteries.

After any payment for the Cancer or Coronary Artery Angioplasty, the Crisis Recovery Stand Alone sum insured will be reduced by the amount made.

Once total payments under the Crisis Recovery Stand Alone benefit reach the Crisis Recovery Stand Alone sum insured, the Crisis Recovery Stand Alone benefit will cease.

## Survival Period

For the Crisis Recovery Stand Alone benefit to be paid the life insured must survive for 14 days after sustaining the crisis event.

## Qualifying Period

The Crisis Recovery Stand Alone benefit under this plan will not be paid if the life insured sustains one of the following crisis events within 3 months after the plan commencement date or any increase or reinstatement. These crisis events are:

- Accidental HIV Infection
- Benign Brain Tumour
- Cancer
- Coronary Artery Angioplasty
- Coronary Artery By-pass Surgery
- Heart Attack
- Heart Valve Surgery
- Major Organ Transplant
- Other Serious Coronary Artery Disease
- Pulmonary Arterial Hypertension (primary)
- Stroke
- Surgery to Aorta

On any increase in the Crisis Recovery Stand Alone sum insured, this provision applies to the amount of the increase.

The three months qualifying period will be waived provided this is a replacement policy from a previous insurer and the full qualifying period under the in force policy to be replaced has elapsed.

## Pre-existing Medical Condition

If the life insured has consulted a medical practitioner or undergone an investigation in relation to a crisis event before the plan commencement date and has not disclosed full details to us, the Crisis Recovery Stand Alone benefit under this plan will not be paid in respect of that crisis event and any associated crisis events.

# Crisis Recovery Stand Alone Plan (continued)

## Chronic Diagnosis Advancement Benefit

The Chronic Diagnosis Advancement benefit is an advanced payment of the Crisis Recovery Stand Alone benefit. The benefit is payable upon our confirmation of the diagnosis of certain crisis events (see below).

The Chronic Diagnosis Advancement benefit will be paid if an appropriate specialist medical practitioner acceptable to us confirms that the life insured:

- (a) has suffered or been medically diagnosed with one of the following crisis events:
  - Motor Neurone Disease;
  - Multiple Sclerosis;
  - Muscular Dystrophy; or
  - Parkinson's Disease,but has not yet met the definition of that crisis event (see page 42); or
- (b) has been placed on a waiting list to receive a major organ transplant of the kind described for the Major Organ Transplant crisis event (see page 42) and that the procedure is unrelated to any previous procedure or surgery undergone by the life insured.

The payment is 25% of the Crisis Recovery Stand Alone sum insured, subject to a maximum of \$25,000 under all policies issued by us covering the life insured.

If the Chronic Diagnosis Advancement benefit is paid, the Crisis Recovery Stand Alone sum insured will be reduced by the amount paid. If the life insured subsequently qualifies for the Crisis Recovery Stand Alone benefit as defined in the policy document, the reduced Crisis Recovery Stand Alone benefit will be paid.

Only one Chronic Diagnosis Advancement benefit payment will be made in respect of the life insured under the policy.

## Crisis Recovery Stand Alone Optional Benefits

For an additional premium, you can add one or more optional benefits to the Crisis Recovery Stand Alone benefit under your Crisis Recovery Stand Alone Plan. You will gain the added security of cover for major female medical crises and crisis cover for one or more of your children.

You must have a Crisis Recovery Stand Alone benefit before you can add any Crisis Recovery Stand Alone optional benefits.

The optional benefits are:

- Female Crisis Assistance (females only); and
- Child's Recovery.

### Female Crisis Assistance Benefit

Please see the section entitled, 'Female Crisis Assistance Benefit' on page 9.

### Child's Recovery Benefit

Please see the section entitled, 'Child's Recovery Benefit' on page 10.

## Other Essential Information

### What Are The Minimum Sums Insured?

There are no minimum sum insured requirements for benefits under the Crisis Recovery Stand Alone Plan except the Female Crisis Assistance benefit. However, a \$250 minimum premium requirement applies to the policy (see summary on page 4).

The minimum sum insured for the Female Crisis Assistance benefit is \$10,000.

### What Are The Maximum Sums Insured?

See summary on page 4.

These maximums will apply to the total sum insured for all similar benefits on the life insured with us and other insurers.

### Can I Increase Or Decrease My Sum Insured?

Yes, see details on page 37.

### Can I Freeze My Premium?

Yes, provided the life insured is aged 35 or older at the policy anniversary at the start of the policy year. You may select to pay in a policy year and in all subsequent policy years, the same premium as you paid for the previous policy year. Any such notification to us must be in writing.

The sum insured for each benefit will decrease on the policy anniversary. This process will be repeated each year on the policy anniversary.

When the Premium Freeze option has been exercised, any indexation of benefit will cease.

If you wish to unfreeze your premium, you will need to write to us for our approval.

The Premium Freeze will not apply to the Female Crisis Assistance benefit.

### Exclusions – Events For Which The Life Insured Is Not Covered

The benefits under the Crisis Recovery Stand Alone Plan are not payable in the following circumstances:

#### *Crisis Recovery Stand Alone Benefit*

- Any Crisis Event directly or indirectly, wholly or partly, caused by intentional self-inflicted injury or any such attempt by the life insured.

#### *Female Crisis Assistance Benefit*

- Any event directly or indirectly caused by intentional self-inflicted injury or any such attempt by the life insured;
- Complications of pregnancy as a result of abortion.

# Crisis Recovery Stand Alone Plan (continued)

## *Child's Recovery Benefit*

- Any event directly or indirectly caused by intentional self-inflicted injury or any attempt by the insured child.
- General exclusions (until 10th birthday of insured child):
  - Any event caused by a congenital condition;
  - Any event intentionally caused by the insured child's parent, guardian or relative or someone who lives with or supervises the insured child.

## When Does My Cover Stop?

### *Crisis Recovery Stand Alone*

Cover will stop on the earliest to occur of the:

- death of the life insured;
- payment of the full sum insured under the benefit;
- expiry date of the benefit; and
- lapse or cancellation of the benefit for any reason.

### *Female Crisis Assistance*

Cover will stop on the earliest to occur of the:

- death of the life insured;
- payment of this benefit for each event covered under this benefit;
- expiry date of the benefit; and
- lapse or cancellation of the benefit for any reason.

### *Child's Recovery*

Cover will stop on the earliest to occur of the:

- death of the insured child or life insured;
- payment of the full sum insured under the benefit;
- expiry date of the benefit; and
- lapse or cancellation of the policy for any reason.

## What About Tax?

Usually tax is not payable upon death on any lump sum payment that may be made under this policy, as long as the ownership of the policy does not change. Conversely, premiums for a policy that provides lump sum benefits are not usually tax deductible. Different rules may apply in some circumstances. A tax professional will be able to clarify your particular position.

If the policy is owned in a business environment then the premiums may in some situations be deductible and the proceeds may then be assessable for taxation purposes.

This information is based on the continuance of present laws affecting taxation and our interpretation of them.

## If The Life Insured Dies Before The Application Is Accepted, Is Any Benefit Payable?

Yes, if the life insured dies as a result of an accident Complimentary Interim Accidental Death Cover may apply, see pages 47 and 48.

## Definitions

See pages 39 to 43 for the definitions of:

- Crisis Events, and
- Female Crisis Assistance Events.

# Disability Income Plan (Agreed Value or Indemnity)

## Disability Income Benefit

Priority Protection offers you a choice between the Disability Income (Agreed Value) benefit and the Disability Income (Indemnity) benefit. Both Disability Income benefits (agreed value and indemnity) provide income benefits in the event of the total or partial disablement of the life insured through injury or sickness. However, only one type of Disability Income benefit may be purchased under a policy.

There are five optional benefits available under each Disability Income benefit you can select. They are:

- Claim Escalation
- PLUS Optional
- Day 1 Accident
- Business Expenses Insurance, and
- Home Expenses.

For full details see pages 20 to 23.

### What is Agreed Value?

- The insured monthly benefit is guaranteed subject to receipt by us of evidence of the financial information provided in relation to your application. That evidence must be satisfactory to us. Claim offsets may apply (see page 24);
- The insured monthly benefit is agreed with you, at the time of application and is based on the life insured's income at that time; and
- Is available to occupation categories AAA, AA, A, B and C.

### What is Indemnity?

- The insured monthly benefit is not guaranteed;
- The monthly benefit payable is the lower of the insured monthly benefit under the policy and 75% of the first \$20,833 of the life insured's monthly pre-disablement income (indemnity) at the start of the total disablement plus 50% of any monthly pre-disablement income (indemnity) over \$20,833. See page 44 for the definition of pre-disablement income (indemnity). Claim offsets may apply (see page 24); and
- Is available to occupation categories AAA, AA, A, B, C and D.

### What do the Disability Income Benefits Provide?

Each Disability Income Plan (Agreed Value or Indemnity) provides a disability income benefit. The Disability Income benefit provides:

- a monthly income upon the total disablement of the life insured (usually you);
- a proportion of the monthly income upon partial disablement;
- monthly income payments from the end of the waiting period you select to the end of the benefit period you select or until the life insured ceases to be disabled (if earlier);
- initial cover up to 75% of the life insured's income;
- AIDS cover;
- a choice of 3 benefit periods – 2 years, 5 years and To Age 65. (The benefit period To Age 65 is not available for occupation category D);
- a choice of 6 waiting periods – 14, 30, 60, 90 days, 1 year and 2 years. (The 14-day waiting period is not available for occupation category D);
- a choice of stepped or level premiums; and
- premium discounts for an insured monthly benefit of \$3,000 or greater (see page 34).

The life insured under the Disability Income Plan (Agreed Value or Indemnity) must be working full time in an occupation acceptable to us. Please refer to page 36 for descriptions of occupations acceptable to us.

### What Is The Benefit Period?

You have a choice of 2 or 5 years or To Age 65 benefit period. However, the To Age 65 benefit period is not available for occupation category D.

If you choose the To Age 65 benefit period, the end of the benefit period is the latest policy anniversary prior to the life insured's 65th birthday.

### What Is The Waiting Period?

You have a choice of 14, 30, 60, 90 days, 1 year and 2 years. However, the 14-day waiting period is not available for occupation category D.

### What Are The Built-In Benefits?

The built-in benefits under the Disability Income benefit are:

- Total Disablement
- Partial Disablement
- Waiver of Premium
- Rehabilitation Expenses
- Recurrent Disablement
- Death
- Indexation of Benefit
- Worldwide Protection
- Complimentary Interim Accidental Death Cover
- Complimentary Interim Accidental Disability Income Cover (Available to 14-day, 30-day and 60-day waiting periods.)

### Total Disablement Benefit

If the life insured is totally disabled for longer than the waiting period you select, the monthly benefit will be payable from the end of the waiting period and will continue throughout the benefit period you select as long as the life insured continues to be totally disabled. The benefit will be calculated on a daily basis and paid monthly in arrears. The amount of the total disablement benefit may be subject to claim offsets (see page 24).

### Partial Disablement Benefit

If the life insured is partially disabled beyond the end of the waiting period you select, after having been totally disabled for at least 7 consecutive days from the start of the waiting period, a partial disablement benefit will be payable.

This benefit will be a proportion of the monthly benefit and will be payable from the first day the life insured is partially disabled after the end of the waiting period. The benefit will continue throughout the benefit period you select as long as the life insured continues to be partially disabled. The benefit will be calculated on a daily basis and will be paid monthly in arrears.

If the life insured is earning 25% or less of his or her pre-disablement income during the first 3 months of partial disablement after the end of the waiting period, the total disablement amount will be paid for those 3 months. Claim offsets may apply (see page 24).

# Disability Income Plan (Agreed Value or Indemnity) (continued)

## Waiver of Premium

If the life insured is totally disabled for longer than the waiting period, we will waive premiums as and when they fall due from the end of the waiting period until the end of the benefit period or until total disablement ceases, whichever occurs first. Premium payments will recommence from the date on which the waiving of premiums ceases.

## Rehabilitation Expenses Benefit

If a total disablement benefit has been paid for at least 3 months, we will reimburse the cost of a rehabilitation program for the life insured that is approved by us. These expenses must be necessary to assist in rehabilitating the life insured back to work.

The benefit does not cover additional expenses such as wheelchairs, artificial limbs, home and car modifications and travelling and education expenses. The maximum benefit is 6 times the insured monthly benefit and is payable in addition to any other benefit received.

## Recurrent Disablement Benefit

If the life insured has returned to work on a full-time basis after the payment of a disablement benefit and there is a recurrence of the life insured's disablement from the same or related causes within 12 months of returning to work, we will waive the waiting period.

The claim will be treated as a continuation of the most recent claim and will be payable for up to the balance of the benefit period.

## Death Benefit

If the life insured dies, we will pay you 3 times the insured monthly benefit.

## Indexation of Benefit

You can choose to have your level of cover automatically increased on each policy anniversary prior to the plan expiry date. The level of cover will increase by the greater of 3% and the CPI increase for that year. Your premium will also be adjusted to allow for the higher level of cover and the age of the life insured at that time.

## Worldwide Protection

If you travel overseas, full cover is provided 24 hours a day, 7 days a week, anywhere in the world.

## Complimentary Interim Accidental Death Cover

Each Disability Income Plan will provide Complimentary Interim Accidental Death Cover (see pages 47 and 48).

## Complimentary Interim Accidental Disability Income Cover

Each Disability Income Plan will provide Complimentary Interim Accidental Disability Income Cover (see pages 49 and 50).

## Disability Income (Agreed Value or Indemnity) Optional Benefits

The optional benefits available are:

- Claim Escalation (see below)
- PLUS Optional benefit. This includes the following:
  - Specified Injury (see below)
  - Crisis Recovery (see page 21)
  - Bed Confinement (see page 22)
  - Cosmetic or Elective Surgery (see page 22)
  - Accommodation (see page 22)
  - Family Care (see page 22)
  - Home Care (see page 22)
  - No Claim Bonus (see page 22)
  - Relocation (see page 22)
- Day 1 Accident (see page 23)
- Business Expenses Insurance (see page 23)
- Home Expenses (see page 23).

The optional benefits are available on a life insured in occupation categories AAA, AA, A, B and C under the Disability Income Plan (Agreed Value) or occupation categories AAA, AA, A, B, C and D under the Disability Income Plan (Indemnity).

The insured spouse under the Home Expenses benefit (see definition on page 45) must be not working or working less than 25 hours per week (i.e. not eligible for disability income cover).

## Claim Escalation Benefit

When you receive a benefit for more than 12 consecutive months the benefit will automatically increase each year by 3% or the Consumer Price Index (CPI) increase (whichever is the greater) until the end of the benefit period.

## PLUS Optional Benefit

This optional benefit is a package of benefits. See above for the list of benefits provided. Each benefit is described below.

## Specified Injury Benefit

When the life insured suffers a listed event (see page 21) as the result of an injury, the insured monthly benefit payable will be paid for the payment period shown, even if he or she is working. Payments will begin from the date of the injury, regardless of the waiting period.

If the life insured suffers another listed event during the payment period, we will continue to pay for the balance of the original payment period or the new payment period, whichever is the longer.

If you are eligible to claim a Crisis Recovery benefit (see below) at the same time as a Specified Injury benefit, you will be paid only for the benefit with the longest payment period.

The Specified Injury benefit will be paid instead of any Total or Partial Disablement benefit or the Bed Confinement benefit under the plan. If the life insured is still disabled at the end of the payment period, any other disablement payments will be determined in accordance with the terms of the plan.



# Disability Income Plan (Agreed Value or Indemnity) (continued)

Listed Event	Payment Period (in months)
Paralysis	60*
Loss of:	
• both feet or both hands or sight in both eyes	24*
• any two of a foot, a hand and sight in one eye	24*
• one leg or one arm	18
• one foot or one hand	12
• sight in one eye	12
• the thumb and index finger of the same hand	6
Fracture of the:	
• thigh	3
• pelvis	3
• leg (between the knee and the foot)	2
• knee cap	2
• upper arm	2
• shoulder bone	2
• jaw	2
• forearm (above the wrist and below the elbow)	1.5
• collarbone	1.5
• heel	1
or the balance of the benefit period if less	

\*If a 2 year benefit period has been selected, the payments will cease at the end of the benefit period.

'Loss' for the purposes of this benefit means the total and permanent loss of:

- the use of the hand from the wrist or the foot from the ankle joint; or
- the use of the arm from the elbow or the leg from the knee joint; or
- the use of the thumb and index finger from the first phalange joint; or
- sight (to the extent of 6/60 or less) in the eye.

'Fracture' for the purposes of this benefit means any bone fracture requiring the application of a plaster cast or an immobilising device within 48 hours of the injury.

The Specified Injury benefit:

- starts from the date the life insured suffers the event as the result of an injury;
- is paid monthly in advance, and
- will stop when the payment period expires, the benefit period expires, the plan expires or the life insured dies, whichever occurs first.

## Crisis Recovery Benefit

If the life insured is diagnosed with any one of 36 crisis events by a medical practitioner, we will pay a lump sum equal to 6 times the insured monthly benefit. Alternatively, you can choose to receive the payment in monthly instalments.

The lump sum payment is in effect the payment of the first 6 monthly benefit payments under the Disability Income PLUS Optional benefit which otherwise may have become payable as a result of the life insured's disablement.

The crisis events covered under this plan are listed below and are defined on pages 39 to 43:

- Accidental HIV Infection
- Aplastic Anaemia
- Bacterial Meningitis

- Benign Brain Tumour
- Blindness
- Cancer\*
- Cardiomyopathy
- Chronic Liver Disease
- Chronic Lung Disease
- Coma
- Coronary Artery By-pass Surgery
- Dementia/Alzheimer's Disease
- Diplegia
- Heart Attack
- Heart Valve Surgery
- Hemiplegia
- Kidney Failure
- Loss of Hearing
- Loss of Independence
- Loss of Limbs and Sight of One Eye
- Loss of Speech
- Major Burns
- Major Head Trauma
- Major Organ Transplant
- Motor Neurone Disease
- Multiple Sclerosis
- Muscular Dystrophy
- Occupationally Acquired Hepatitis B or Hepatitis C Infection
- Other Serious Coronary Artery Disease
- Paraplegia
- Parkinson's Disease
- Pulmonary Arterial Hypertension (primary)
- Quadriplegia
- Stroke
- Surgery to Aorta
- Viral Encephalitis

\*We will not pay a benefit for 'carcinoma in situ of the breast' under this Crisis Recovery benefit.

If you are eligible to claim a Specified Injury benefit (see above) at the same time as a Crisis Recovery benefit, you will be paid only for the benefit equivalent to the longest payment period.

The Crisis Recovery benefit will be paid instead of the Total or Partial Disablement benefit or the Bed Confinement benefit under the plan.

The Crisis Recovery benefit is payable once only during the term of the PLUS Optional benefit.

Payment of the disablement monthly benefit may commence 6 months after the start of the benefit period if the life insured is still unable at that time to work due to disablement.

The benefit will not be payable unless the crisis event and the date thereof is confirmed in writing by medical practitioners and/or legally qualified pathologists, and who shall base their diagnosis solely on the definition contained herein of the particular crisis event after a study of the histological material and clinical presentation based on the medical history, physical examination, radiological studies, and results of any other diagnostic procedures performed on the life insured. Any such diagnosis must be confirmed by us.

## Survival Period

For the Crisis Recovery benefit under this plan to be paid the life insured must survive for 14 days after sustaining the crisis event.

# Disability Income Plan (Agreed Value or Indemnity) (continued)

## Qualifying Period

The Crisis Recovery benefit under this plan will not be paid if the life insured sustains one of the following crisis events within 3 months after the plan commencement date or any increases or reinstatement. These crisis events are:

- Accidental HIV Infection
- Benign Brain Tumour
- Cancer
- Coronary Artery By-pass Surgery
- Heart Attack
- Heart Valve Surgery
- Major Organ Transplant
- Occupationally Acquired Hepatitis B or Hepatitis C Infection
- Other Serious Coronary Artery Disease
- Pulmonary Arterial Hypertension (primary)
- Stroke
- Surgery to Aorta

On any increase in the sum insured under this Crisis Recovery benefit, the same provision applies to the amount of the increase.

The three months qualifying period will be waived provided this is a replacement policy from the previous insurer and the full qualifying period has been served in the previous policy.

## Pre-existing Medical Condition

If the life insured has consulted a medical practitioner or undergone an investigation in relation to a crisis event before the plan commencement date and has not disclosed full details to us, the Crisis Recovery benefit under this plan will not be paid in respect of that crisis event and any associated crisis events.

## Bed Confinement Benefit

If during the waiting period the life insured is totally disabled, and is confined to bed and a medical practitioner certifies in writing that the life insured requires the continuous full-time care of a registered nurse for more than 3 days, we will pay 1/30 of the insured monthly benefit for each complete day he or she is confined to bed and is under the continuous full-time care of a registered nurse up to a maximum of 90 days or until the end of the waiting period, whichever occurs first.

The medical practitioner and the nurse cannot be the life insured or the policy owner, or a family member, business partner, employee or employer of either the life insured or the policy owner. The Bed Confinement benefit will not be paid if a benefit is being received under the Specified Injury benefit or the Crisis Recovery benefit.

## Cosmetic or Elective Surgery Benefit

In the situation where total disablement arises as a result of cosmetic or other elective surgery or as a result of surgery to transplant an organ from the life insured into the body of another person, then the Total Disablement benefit is payable, provided that such surgery took place more than 6 months after the commencement date of the plan or date of any increases or reinstatement.

## Accommodation Benefit

The Accommodation benefit will be payable if the life insured becomes totally disabled and is more than 100 kilometres from home, or on the advice of his or her medical practitioner the life insured travels to a place more than 100 kilometres from home. The Accommodation benefit will assist an immediate family member to be accommodated near the life insured, provided the life insured is confined to bed. We will pay \$150 a day, for up to 30 days in any 12 month period, for each day the immediate family member has to stay away from home.

## Family Care Benefit

This benefit is payable if, as a result of total disablement, the life insured is totally dependent on an immediate family member for his or her essential everyday needs and consequently the family member's income is reduced. We will pay the amount of the reduction in their pre-tax monthly income, or up to 50% of the insured monthly benefit (whichever is the lesser) for up to 3 months, starting from the end of the waiting period you select.

## Home Care Benefit

The Home Care benefit will be payable if, after the waiting period, the life insured is totally disabled, confined to or near a bed, other than in a hospital or a similar institution that provides nursing care, and is totally dependent upon a paid professional home carer. We will reimburse the lesser of \$150 a day or 100% of the insured monthly benefit for up to 6 months to help cover the cost, provided the life insured remains totally dependent upon the professional home carer and you are not already receiving the Family Care benefit or Accommodation benefit.

## No-Claim Bonus

Periods without a claim against your plan will be rewarded, at no additional cost to you, with a special 'no-claim bonus' that will increase your insured monthly benefit by the percentage shown below if you do subsequently claim.

Claim-Free Years	Bonus
3	5%
4	10%
5 or more	15%

The increased benefit will be paid for up to 12 months while claim payments are being made. This benefit can be payable once only during the life of the policy.

## Relocation Benefit

If, while the life insured is travelling or residing outside of Australia, the life insured suffers total disablement for a period in excess of 3 months, we will reimburse you the cost of the single standard economy airfare to Australia upon the most direct available route or 3 times the insured monthly benefit whichever is the lesser. The amount of this benefit will be reduced by any other reimbursements which the life insured is entitled to receive in respect of the transportation (such as benefits provided by private medical and health insurance and travel insurance).



# Disability Income Plan (Agreed Value or Indemnity) (continued)

## Day 1 Accident Benefit

- If the life insured is totally disabled for at least 30 consecutive days due to an Accidental Injury, we will pay one lump sum per claim equal to the insured monthly benefit less any payments made under the Bed Confinement benefit, Specified Injury benefit or Crisis Recovery benefit under this plan, and
- this benefit is not available for waiting periods of 14 days.

'Accidental Injury' means a physical injury due to an accident, which occurs while this benefit is in force and which results solely and directly and independently of a pre-existing condition or any other cause in total disablement. Total disablement, which is caused, or contributed to, by an injury suffered as a result of the life insured's participation in any occupation, sport or pastime which we would not normally cover on standard terms, is excluded under the Day 1 Accident benefit.

## Business Expenses Insurance Benefit

This benefit is specifically designed for the self-employed person who needs to ensure that the fixed expenses of the business or practice will still be paid even if he or she cannot work due to injury or sickness.

The life insured under the Business Expenses Insurance benefit must be in an occupation acceptable to us (i.e. category AAA, AA, A, B, C or D) as a self-employed practitioner, whether alone or in partnership with others, or a working director.

You can purchase Business Expenses Insurance under the Disability Income (Agreed Value or Indemnity) Plan as an optional benefit or as the basic and only benefit under the Business Expenses Insurance Plan.

For an explanation of the Business Expenses Insurance benefit see pages 26 to 27.

## Home Expenses Benefit

This benefit is specifically designed for the life insured who needs to ensure that the family is well looked after even if his/her spouse is totally disabled due to either sickness or injury, see definitions on page 45.

The life insured under this benefit is the life insured's spouse. The benefit will provide a monthly income for up to 24 months to enable the insured spouse to pay someone else to perform the tasks he/she is unable to perform themselves prior to the onset of total disablement.

The Home Expenses benefit provides a:

- monthly benefit upon total disablement of the insured spouse if he/she is totally disabled (see definition on page 45);
- choice of 3 insured monthly benefits (see page 24);
- Recurrent Disablement benefit;
- 24-month benefit period;
- 30-day waiting period;
- choice of stepped or level premiums (see page 34).

## Other Essential Information

### Eligible Occupation Categories

The benefits for which you are eligible depend on the life insured's occupation category.

The life insured under the Disability Income Plan (Agreed Value) must be working 'full-time' in occupation category AAA, AA, A, B or C and in occupation category AAA, AA, A, B, C or D under the Disability Income Plan (Indemnity). See page 36 for a description of each occupation category.

The definition of 'full-time' is working a minimum of 25 hours per week and 48 weeks per year, excluding public holidays.

The insured spouse (see definition on page 45) can be:

- male or female, and
- must be not working or working less than 25 hours per week for less than 48 weeks per year (i.e. not eligible for disability income cover).

Please contact your adviser for which occupation category applies to you.

### What Are The Minimum Insured Monthly Benefits?

There are no minimum insured monthly benefit requirements under the Disability Income Plan except for Home Expenses (\$1,000). However, a \$250 minimum premium applies to the policy.

### What Are The Maximum Insured Monthly Benefits?

#### Disability Income (Agreed Value or Indemnity) Benefit

The maximum insured monthly benefit you can purchase for the Disability Income benefit (Agreed Value or Indemnity) is one twelfth of your maximum yearly benefit. This is based on the yearly income of the life insured and is:

- 75% of the first \$250,000 of income, plus
- 50% of the balance of income over \$250,000.

The maximum insured monthly benefits for each occupational category are listed below:

Category AAA and AA	\$25,000
Category A, B and C	\$22,500
Category D	\$15,000

The aggregate insured monthly benefit, where the Disability Income benefit and the Business Expenses Insurance benefit are both selected, cannot exceed a specified amount for each occupation category (see page 26).

#### Business Expenses Insurance Benefit

See page 26.

# Disability Income Plan (Agreed Value or Indemnity) (continued)

## Home Expenses Benefit

You can choose from 3 insured monthly benefits:

- \$1,000,
- \$1,500, or
- \$2,000.

You can select the \$2,000 insured monthly benefit only if the insured monthly benefit of the Disability Income (Agreed Value or Indemnity) benefit to which it is a rider is \$8,000 or greater.

## Can I Increase Or Decrease My Insured Monthly Benefit?

Yes, see details on page 37.

This option is not available under the Home Expenses benefit.

## Claim Offsets

### All Occupation Categories (see page 36)

In the event of a claim for a total disablement or partial disablement benefit we may reduce the amount of the benefit otherwise payable by amounts received from other sources for loss of income in respect of the life insured's injury or sickness.

Amounts that can be offset include:

- regular payments made under a worker's compensation or motor accident claim or any claim made under any similar state or federal legislation; and
- regular payments made from another insurance policy or from a superannuation/pension plan, but only if that policy/plan was not disclosed to us when you applied for this policy or when you applied for an increase in cover under this policy.

If any of these regular payments are paid other than monthly or in the form of a lump sum or are exchanged for a lump sum, we will convert them to an equivalent monthly payment. A lump sum payment will be deemed to be the monthly equivalent of 1/60 of the lump sum payment. Any lump sum total and permanent disablement benefit received will not be offset against your total disablement or partial disablement benefit.

We will reduce the amount of a total disablement benefit or partial disablement benefit only to the extent that;

- the aggregate of the total disablement benefit and any other payments made (see (i) and (ii) above) cannot exceed 75% of the first \$20,833 of the life insured's monthly pre-disablement income, plus 50% of the balance of the life insured's monthly pre-disablement income over \$20,833;
- the aggregate of the partial disablement benefit, the life insured's monthly income and any other payments made (see (i) and (ii) above) cannot exceed 100% of the life insured's monthly pre-disablement income.

## Home Expenses Claim

In the event of a claim we will pay no amount under the Home Expenses benefit if there is any amount of benefit received or receivable by the insured spouse from any other disability income or business expenses insurance benefit with us or other insurer due to the sickness or injury of the insured spouse.

## Insured Spouse and Life Insured on claim at the same time

Where the life insured and insured spouse are both on claim, the Home Expenses benefit will be limited such that the total of the Disability Income benefit (life insured) and the Home Expenses benefit (insured spouse) do not exceed 85% of the life insured's pre-disablement income for the first 6 months of the Home Expenses claim and does not exceed 75% of the life insured's pre-disablement income thereafter.

## Exclusions – Events For Which The Life Insured Is Not Covered

### Disability Income Plan (Agreed Value or Indemnity)

- Disablement due to intentional self-inflicted injury or any such attempt by the life insured;
- Disablement due to engaging in or taking part in service in the armed forces of any country; or
- Normal pregnancy, uncomplicated childbirth or miscarriage.

## Home Expenses Benefit

- Disablement due to mental illness (including depression and post-natal depression) of the insured spouse. No benefit will be payable for any mental health disorder, including but not limited to anxiety disorders, depression, stress, fatigue, exhaustion, psychiatric complications of physical disorders, chronic fatigue syndrome, behaviour disorders, fibromyalgia, physical disorders related or attributable to stress, or any other mental or functional nervous disorder, their treatment or complications thereof;
- Disablement due to the direct and indirect effects of alcoholism of the insured spouse;
- Disablement due to the direct and indirect effects of drug abuse by the insured spouse;
- Disablement due to intentional self-inflicted injury or any such attempt by the insured spouse;
- Disablement due to the insured spouse engaging in or taking part in service of the armed forces of any country; and
- Normal pregnancy, uncomplicated childbirth and miscarriage of the insured spouse or abortion of the insured spouse's unborn child/foetus.

## When Do The Life Insured's Benefits and Cover Stop?

Benefits in the course of the payment will stop on the earliest to occur of the:

- death of the life insured;
- life insured ceasing to be disabled;
- end of the benefit period; and
- expiry date of the benefit.

## Disability Income (Agreed Value or Indemnity), Claim Escalation, PLUS Optional and Day 1 Accident

Cover will stop on the earliest to occur of the:

- death of the life insured;
- life insured's permanent retirement from the workforce, except when directly due to disablement;
- expiry date of the benefit;
- cancellation of the benefit; and
- lapse of the policy.

# Disability Income Plan (Agreed Value or Indemnity) (continued)

## *Business Expenses Insurance*

Please see the section entitled, 'When Do My Benefits and Cover Stop?' on page 27.

## *Home Expenses*

Benefits in the course of the payment will stop on the earliest to occur of the:

- death of the insured spouse or life insured;
- insured spouse ceasing to be totally disabled;
- date on which no further payment of monthly benefit can be made (see Home Expenses Benefit on page 23);
- expiry date of the benefit;
- insured spouse, who is originally insured, ceasing to meet the definition of 'spouse'. (The Home Expenses benefit is not transferable to a replacement 'spouse', and must cease if the life insured under the original policy changes partners); and
- cessation of the Disability Income (Agreed Value or Indemnity) benefit for any reason.

Cover under the Home Expenses benefit will stop on the earliest to occur of the:

- death of the insured spouse or life insured;
- insured spouse ceasing to be eligible for the Home Expenses benefit (e.g. starts working 25 hours per week);
- cancellation of the benefit;
- lapse of the policy for any reason;
- date on which no further payment of monthly benefit can be made (see Home Expenses Benefit on page 23);
- expiry date of the benefit;
- insured spouse, who is originally insured, ceasing to meet the definition of 'spouse'. (The Home Expenses benefit is not transferable to a replacement 'spouse', and must cease if the life insured under the original policy changes partners); and
- cessation of the Disability Income (Agreed Value or Indemnity) benefit for any reason.

## What About Tax?

The monthly benefit payable in the event of a claim is assessable for income tax purposes, but the part of the premium you pay to provide an income for yourself is generally tax deductible.

Usually tax is not payable upon death on any lump sum payment that may be made under this policy, as long as the ownership of the policy does not change. Conversely, premiums for a policy that provides lump sum benefits are not usually tax deductible. Different rules may apply in some circumstances. A tax professional will be able to clarify your particular position.

This information is based on the continuance of present laws affecting taxation and our interpretation of them.

## **Home Expenses Benefit**

Generally premiums paid for the Home Expenses benefit will not be tax deductible to the payor and any benefit received will not be assessable for income tax in the hands of the insured spouse.

## If The Life Insured Dies Before The Application Is Accepted, Is Any Benefit Payable?

Yes, if the life insured dies as a result of an accident Complimentary Interim Accidental Death Cover may apply, see pages 47 and 48.

## If The Life Insured Becomes Totally Disabled Before The Application Is Accepted, Is Any Benefit Payable?

Yes, if the life insured is totally disabled as a result of an accident Complimentary Interim Accidental Disability Income Cover may apply, see pages 49 and 50.

## Definitions

See pages 44 to 45 for definitions of:

- Benefit Period
- Income
- Injury
- Manifests
- Partial Disablement
- Pre-disablement Income
- Sickness
- Total Disablement, and
- Waiting Period.

## **Home Expenses Benefit**

See page 45 for definitions of:

- Common Law Marriage
- De Facto Relationship
- Marriage
- Spouse, and
- Total Disablement (Home Expenses).

# Business Expenses Insurance Plan

## Business Expenses Insurance Benefit

The Business Expenses Insurance benefit is specifically designed for the self-employed person who needs to ensure that the fixed expenses of the business or practice will still be paid even if he or she cannot work due to injury or sickness. This benefit helps you to keep your business or practice going while the life insured (usually you) is disabled.

The benefit covers the eligible business expenses actually incurred less any amounts reimbursed from elsewhere, up to the Business Expenses Insurance insured monthly benefit under the policy, and as such is indemnity in nature. You cannot purchase an agreed value version of the Business Expenses Insurance benefit under the Priority Protection product.

The life insured under the Business Expenses Insurance benefit must be in an occupation acceptable to us (occupation category AAA, AA, A, B, C or D – see page 36) as a self-employed practitioner, whether alone or in partnership with others, or a working director.

You can purchase Business Expenses Insurance benefit on its own as the Business Expenses Insurance Plan, or as an optional benefit under the Disability Income Plan (Agreed Value or Indemnity).

The Business Expenses Insurance benefit provides:

- a monthly benefit for up to 12 months upon total disablement;
- a monthly benefit for up to 12 months upon partial disablement;
- initial cover up to 100% of business expenses;
- AIDS cover;
- a choice between a 14-day and a 30-day waiting period (the 14-day waiting period is not available for occupation category D);
- a 12 month benefit period;
- a benefit period extension of up to 12 months;
- a choice of stepped or level premiums; and
- premium discounts for insured monthly benefits of \$3,000 or more.

### What Is The Benefit Period?

The benefit period is 12 months and is the period during which the monthly benefit is payable. The benefit period may be extended in some circumstances (see Extension of Benefit Period below).

### What Is The Waiting Period?

You have a choice of 2 waiting periods:

- 14 days, and
- 30 days.

(The 14-day waiting period is not available for occupation category D.)

### Total Disablement Benefit

The monthly benefit will be payable if the life insured is totally disabled (see page 45) for longer than the waiting period you select, the monthly benefit will be payable from the end of the waiting period and will continue throughout the benefit period as long as the life insured continues to be totally disabled. Claim offsets may apply (see page 27).

### Extension of Benefit Period

If at the end of the benefit period the life insured remains totally disabled and the total benefit paid is less than 12 times the insured monthly benefit, payments will continue until the earliest to occur of the:

- payment of 12 times the insured monthly benefit;
- expiry of a further 12 months;
- cessation of the total disablement; or
- expiry date of the benefit.

### Partial Disablement Benefit

If the life insured is partially disabled (see page 44) beyond the end of the waiting period you select, after having been totally disabled for at least 7 consecutive days since the start of waiting period, a Partial Disablement benefit will be payable. No Partial Disablement benefit is payable during the waiting period. Claim offsets may apply (see page 27).

### Waiver of Premium

If the life insured becomes totally disabled for longer than the waiting period, we will waive premiums from the end of the waiting period until the end of the benefit period or until total disablement ceases, whichever occurs first. Premium payments will recommence from the date on which the waiving of premiums ceases.

## Other Essential Information

### Eligible Occupation Categories

The life insured is eligible for this benefit if he or she is working 'full-time' in occupation category AAA, AA, A, B, C or D. See page 36 for a description of each occupation category.

The definition of 'full-time' is working a minimum of 25 hours per week and 48 weeks per year, excluding public holidays.

### What Is The Minimum Insured Monthly Benefit?

There is no minimum insured monthly benefit requirement under the Business Expenses Insurance Plan. However, a \$250 minimum premium applies to the policy.

### What Is The Maximum Insured Monthly Benefit?

The insured monthly benefit you can purchase is 100% of eligible business expenses subject to the maximum amounts listed below for each occupation category.

Category AAA, AA, A and B	\$25,000
Category C and D	\$15,000

The maximum combined insured monthly benefit for Disability Income and Business Expenses Insurance benefit for each occupation category is listed below:

Category AAA, AA, A and B	\$40,000
Category C and D	\$25,000

# Business Expenses Insurance Plan (continued)

In determining the maximum insured monthly benefit acceptable to us we will have regard to the benefits payable under any other disability income or business expenses policy in force or proposed for in respect of the life insured. If any such benefits are not disclosed to us at the time of your application to us we may reduce the amount of the monthly benefit otherwise payable if a claim occurs.

## Can I Increase Or Decrease My Insured Monthly Benefit?

Yes, see details on page 37.

## Business Expenses Covered

These are the normal operating expenses of the life insured's business or practice.

They include, but are not limited to, the following:

- Accounting and audit fees.
- Regular advertising costs, postage, printing and stationery.
- Electricity, gas, heating, water, telephone and cleaning costs.
- Security costs.
- Rent, property rates and taxes.
- Membership fees, publications and subscriptions to professional bodies.
- Leasing costs of plant and equipment.
- Bank charges, interest on business loans.
- Business related insurance premiums but not including premiums for this policy.
- Salaries and other related costs (e.g.: payroll tax, superannuation contributions, FBT) for non-income generating employees of your business.
- Net costs associated with employing a locum.

## Business Expenses Not Covered

Business Expenses not covered under this policy include, but are not limited to, the following:

- Salaries and other related costs (e.g.: payroll, tax, superannuation, FBT) for the life insured and income generating employees of the business other than a locum.
- Salaries and other related costs for any relatives of the life insured or the policy owner unless that person was employed for at least 60 consecutive days prior to the life insured's disablement.
- Commissions or bonuses payable to the life insured.
- Repayments of principal of any loan or other finance agreement.
- Any costs of a capital nature including the cost of any books, equipment, fittings, fixtures, furniture goods, implements, merchandise or stock.
- Depreciation on real estate.
- Losses on investments.
- Taxes, other than in respect of related costs for non income generating employees as above.
- Any payment which we determine on a fair and reasonable basis not to be a regular operating expense.

## Claim Offsets

The Business Expenses Insurance benefit payable for a period will be reduced by the sum of:

- the life insured's portion of the income of the business derived from trading during that period;
- the income generated by an employee hired after the life insured became totally disabled, to perform the work normally performed by the life insured;
- any amount received from any other insurance policy for reimbursement of business expenses that was not disclosed to us when the level of cover was applied for. The amount will only be reduced to the extent that the combined Business Expenses Insurance payments from the policy and other insurance would otherwise exceed 100% of the Business Expenses Insurance monthly benefit, and
- business turnover (applies to Partial Disablement benefit only).

## Exclusions – Events For Which The Life Insured Is Not Covered

- Disablement due to intentional self-inflicted injury or any such attempt by the life insured;
- Disablement due to engaging in or taking part in service in the armed forces of any country; or
- Normal pregnancy, uncomplicated childbirth or miscarriage.

## When Do My Benefits and Cover Stop?

Benefits in the course of the payment under the Business Expenses Insurance plan will stop on the earliest to occur of the:

- death of the life insured;
- life insured ceasing to be disabled;
- end of the benefit period; and
- expiry date of the benefit.

Cover under the Business Expenses Insurance plan will stop on the earliest to occur of the:

- death of the life insured;
- life insured's permanent retirement from the workforce, except when directly due to disablement;
- expiry date of the benefit;
- cancellation of the benefit; and
- lapse of the policy for any reason.

## What About Tax?

The monthly benefit payable in the event of a claim is assessable for income tax purposes, but the part of the premium you pay to provide an income for yourself is generally tax deductible.

Different rules may apply in some circumstances. A tax professional will be able to clarify your particular position.

This information is based on the continuance of present laws affecting taxation and our interpretation of them.

## Definitions

See pages 44 and 45 for definitions of:

- Total Disablement (Business Expenses)
- Partial Disablement, and
- Waiting Period.



# Superannuation Term Life Plan

## Introduction

If you wish, you can include this plan as part of your superannuation arrangements. The information below should be read in conjunction with the Term Life Plan (see pages 7 to 13).

The Superannuation Term Life Plan offers a:

- Term Life benefit,
- Permanent Disablement Stand Alone benefit (on either an 'any occupation' or 'own occupation' definition of total and permanent disablement), or
- Both.

You can also add an optional Permanent Disablement benefit (on either an 'any occupation' or 'own occupation' definition of total and permanent disablement) to the Term Life benefit (see page 10).

You can include the Superannuation Term Life Plan in your superannuation arrangements as a member of either the AIA Superannuation Fund (the Fund) or a private/self-managed superannuation fund (see page 31). The terms and conditions relating to the Superannuation Term Life Plan do not vary depending on the superannuation fund you are a member of which.

## Term Life and Permanent Disablement Benefits

Your Superannuation Term Life Plan offers a Term Life benefit to which you can add an optional Permanent Disablement benefit.

Please see the sections entitled, Term Life Benefit on page 7 and Permanent Disablement Benefit on page 10.

Permanent Disablement benefit is not available for certain occupations or where the life insured is not working full-time in an occupation acceptable to us.

The definition of 'full-time' for this benefit is working a minimum 20 hours per week and 48 weeks per year, excluding public holidays.

Please note that the following benefits are not available under the Term Life and Permanent Disablement benefit:

- Terminal Illness
- Crisis Recovery
- Crisis Recovery Buy-back
- Female Crisis Assistance
- Child's Recovery
- Option to convert to the Loss of Independence benefit under the Permanent Disablement benefit
- Waiver of Premium
- Child's Guaranteed Insurability, and
- 'Home duties' definition of total and permanent disablement.

## Permanent Disablement Stand Alone Benefit

You can purchase a Permanent Disablement Stand Alone benefit on its own or in addition to the optional Permanent Disablement benefit under the Term Life benefit.

Please see the section entitled, Permanent Disablement Stand Alone Benefit on page 7.

This benefit is not available for certain occupations or where the life insured is not working full-time in an occupation acceptable to us.

The definition of 'full-time' for this benefit is working a minimum 20 hours per week and 48 weeks per year, excluding public holidays.

Please note that the following are not available under the Permanent Disablement Stand Alone benefit.

- Option to convert to the Loss of Independence benefit, and
- 'Home duties' definition of total and permanent disablement.

## What benefit is payable if the life insured dies or become disabled?

On the death or on the total and permanent disablement of the life insured we will pay a lump sum equal to the sum insured under the Term Life benefit or the Permanent Disablement benefit or the Permanent Disablement Stand Alone benefit.

## Who receives the benefit if the life insured dies or become disabled?

The trustee of the superannuation fund, of which you are a member, is the legal owner of the Superannuation Term Life Plan and receives the proceeds of any claim we admit under the policy.

The trustee of your superannuation fund will then pay the death benefit to your dependant(s) or legal personal representative as permitted under superannuation law. For the Permanent Disablement benefit or the Permanent Disablement Stand Alone benefit, the trustee must satisfy itself that you have met the necessary requirements of the trust deed and superannuation law before making any payment to you.

## Premiums

Please see pages 34 to 35 for information on premiums including:

- Regular Premiums
- Guaranteed Renewable
- Stepped or Level Premiums
- Guarantee of Continuation for Level Premium (Term Life only)
- Premium Freeze (see page 12)
- Premium Discounts
- Minimum Premium
- Payment of Premium
- Payments Made Easy, and
- Premium Guarantees.

## What Are The Charges

All the charges of the Superannuation Term Life Plan are fully described in this section. We undertake not to apply any other charges (other than Government taxes and charges) without your specific consent.

Please see 'How Much Does The Policy Cost?' (page 34) for a full description of the charges for your policy.

## Information On Your Policy

Please see page 37 for a description of information you will receive on your policy.

The information contained in this Superannuation Term Life Plan section contains details specific to the Superannuation Term Life Plan. For further general details, please read the Term Life Plan (pages 7 to 13).

# Superannuation Term Life Plan (continued)

## AIA Superannuation Fund

If you want to be covered under a Superannuation Term Life Plan and you are not a member of a private/self-managed superannuation fund, you must first apply for and be accepted for membership of the AIA Superannuation Fund (the Fund). The application for membership of the AIA Superannuation Fund can be found in Section X of the Application Form.

Some of the special conditions that apply when you become a member of the AIA Superannuation Fund are:

- As a member of the Fund you must continue to meet the requirements under the trust deed and relevant law as to who can be a member of the Fund;
- AIA Financial Services Limited (AIAFS) (ABN 68 008 540 252, AFS licence number 231109) is the Trustee of the Fund and is the policy owner;
- There are currently no additional fees charged by the Fund. AIAFS has been granted approved trustee status from the Australian Prudential Regulation Authority (APRA). The Fund will be operated as a complying superannuation fund pursuant to the requirements of the Superannuation Industry (Supervision) Act 1993. Further information relating to the Fund can be obtained by requesting a copy of the Trust Deed or the latest Trustee's annual report to members;
- The insurance benefits you can select are the Term Life benefit with or without the optional Permanent Disablement benefit and/or the Permanent Disablement Stand Alone benefit;
- Only you, the member, can be insured under the Superannuation Term Life Plan;
- In the event of a claim under the Superannuation Term Life Plan being accepted, we (the insurer) will pay the benefit to the Trustee. The Trustee will then pay the member, or in the case of a death claim, the member's dependants, any person who was in an interdependent relationship with the member or the member's legal personal representative;
- The Trustee can pay the Permanent Disablement benefit to you only in accordance with the superannuation law. Before the Trustee can pay you, the rules require that, in addition to satisfying the claim conditions in the Superannuation Term Life Plan policy document, you must demonstrate to the Trustee that:
  - you have had to retire from the workforce early because of ill health; and
  - you are unlikely to work again in a role for which you are reasonably qualified by education, training or experience because of ill health.

If you cannot satisfy the Trustee that you meet these requirements, then the claim amount will, unless rolled over to another complying superannuation fund, be retained in the Fund until:

- the Trustee is satisfied that you have met these requirements; or
- you are in severe financial hardship; or
- you retire after age 55 years (or later, as required by legislation); or
- you reach age 65 years.

Subject to certain conditions and APRA approval, you may be able to access some or all of your benefits on compassionate grounds.

### When can I contribute to a superannuation fund?

Generally contributions to a superannuation fund can be made if you are:

- under age 65 years; or
- older than age 65 but less than age 75, and have been gainfully employed at least 40 hours in a period of not more than 30 consecutive days in the financial year in which the contributions were made.

If you wish the death cover under your Superannuation Term Life Plan to continue after the latest policy anniversary prior to age 75 or after you retire, you may transfer to a non-superannuation plan.

### Can my employer pay the contributions on my behalf?

Yes, if your employer agrees, they can pay contributions to the Fund towards your Superannuation Term Life Plan. They can do that from the start of the plan, or they can start paying later. If they do this, you must tell the Trustee when your employer takes over paying contributions or when they stop paying.

Employer contributions can be compulsory (Superannuation Guarantee, Award) or voluntary.

The circumstances under which the Fund can accept employer contributions vary with your age as follows:

	Under 65 years	65 years to under 70 years	70 years to under 75 years	75 years or over
Compulsory (Superannuation Guarantee)	Yes	Yes	Yes	No
Compulsory (Award)	Yes	Yes	Yes	Yes
Voluntary	Yes	Yes*	No	No

\*You are older than age 65 but less than age 70 and have been gainfully employed for at least 40 hours in a period of not more than 30 consecutive days in the financial year in which the contributions are made.

### Nominating a Beneficiary

Under the terms of the trust deed governing the Fund, you may nominate a dependant, a person who is in an interdependent relationship with you (see page 30) or your legal personal representative to receive the benefit payable from the Fund on your death.

You can make a nomination by completing the Nomination of Beneficiary section of the 'AIA Superannuation Fund – Membership Application' (Section X of the Application Form) and lodging it with the Trustee.

The nomination you make may be either a:

- Binding nomination, or a
- Non-binding nomination.

Both are permitted under the Fund's trust deed.

**If you do not give a nomination to the Trustee, your benefit will be paid to your legal personal representative and it will be distributed under your will as part of your estate.**

## Binding Nomination

If you provide a valid binding nomination to the Trustee, the Trustee must pay the death benefit in accordance with your nomination as long as the person that you nominate to receive the benefit, or a share of the benefit, is a dependant or your legal personal representative.

Some conditions apply to binding nominations. They are:

- The person or persons that you nominate to receive the benefit must be a dependant or a person in an interdependency relationship with you under the superannuation laws. For a person to be a dependant that person must be your spouse, de facto spouse or child or other person who is financially dependent on you at the date of your death. If anyone you nominate is not a dependant or not in an interdependent relationship with you at the date of your death, they will not be entitled to receive a share of your benefit. In that case the Trustee, if it thinks that it is appropriate, will divide the share of that person between the other persons you have nominated in the percentages or shares in which they are entitled to your benefit.

You may also nominate that your benefit be paid to your legal personal representative so that it is distributed under your will as part of your estate.

An interdependent relationship is one of 'continuing mutual commitment to financial and emotional support between two people who reside together. They include same-sex couples, live-in adult carers of elderly parents and siblings with common finances. In addition, where there is a close personal relationship and either or both persons suffer from a physical, intellectual or psychiatric disability the requirement for co-habitation or financial and domestic support does not apply. In assessing interdependency cases, the Trustee may request information or evidence before making a benefit payment;

- To be a valid binding nomination it must be signed by you in the presence of two witnesses who must each sign and date the declaration where indicated and set out their full name and date of birth. **Each witness must be over 18 years of age and must not be one of your nominated beneficiaries;**
- A nomination is effective only when it is received by the Trustee;
- A binding nomination is valid for three years from the date that it is made. A valid binding nomination will become a non-binding nomination after three years unless you complete and sign a new binding nomination;
- The Trustee must notify you in writing before the end of the three-year period that the binding nomination is about to lapse and must provide you with the opportunity to lodge a replacement binding nomination;
- You may revoke or change your nomination at any time by completing a fresh, valid Nomination of Beneficiary form and lodging it with the Trustee. You may also change your nomination from binding to non-binding at any time;
- An invalid binding nomination will be treated as a non-binding nomination by the Trustee and will not revoke or replace an existing, valid binding nomination; and
- The Trustee will contact you if your nomination is clearly invalid (completed incorrectly) and will give you the opportunity to re-submit a valid nomination.

## Non-binding Nomination

If you provide a non-binding nomination to the Trustee, the Trustee will take your wishes into account, along with all other available information, but has complete discretion in deciding who will receive the benefit payable from the Fund on your death and the amount that they will receive. The Trustee may pay the benefit to one or more of your dependants or a person who is in an interdependency relationship with you in whatever shares the Trustee thinks fit or may pay it to your legal personal representative to be distributed under your will as part of your estate.

Some conditions apply to non-binding nominations. They are:

- You can nominate your spouse, de facto spouse or child or a person who is in an interdependency relationship with you at the date of your death. If anyone you nominate is not a dependant at the date of your death, they will not be entitled to receive a share of your benefit;
- A non-binding nomination does not need to be witnessed to be a valid nomination;
- A nomination is effective only when it is received by the Trustee;
- A non-binding nomination is valid for the whole time that you are a member of the Fund, unless you lodge another valid nomination with the Trustee;
- You may revoke or change your nomination at any time by completing a fresh, valid Nomination of Beneficiary form and lodging it with the Trustee. You may also change your nomination from non-binding to binding at any time.

## Taxation

The taxation laws are subject to change from time to time. How they may affect you will depend on your individual circumstances. The taxation information provided below is based on tax laws that were current at the date of publication. You should seek professional advice regarding your own personal situation.

### Can I or my employer receive a tax deduction or rebate on the contributions?

Yes, it may be possible, in limited circumstances, for you to claim a tax deduction or rebate on all or part of the contributions that you pay. If your employer pays contributions on your behalf, then your employer may be able to claim a tax deduction on the contributions. Each year, the Trustee will send you a letter confirming the total amount of contributions paid by either you or your employer.

If you are eligible to claim a tax deduction, this process will also enable you to notify the Trustee that you intend to claim a deduction for your personal contributions. If you do, the Trustee will then send you an acknowledgement form that you will need to retain so you can claim the tax deduction in your tax return.

### Is tax payable on a death benefit claim?

The tax payable on death benefits will depend on who receives the benefit and the amount received. If the benefit is below the deceased's pension Reasonable Benefit Limit, it will be received tax-free if paid to the deceased's dependants, i.e. spouse (legal or de facto), child under the age of 18, or person who is part of an interdependency relationship at the date of death.



# Superannuation Term Life Plan (continued)

If the benefit is paid to a non-dependant or legal personal representative, it will be taxed as an ordinary Eligible Termination Payment up to the deceased's pension Reasonable Benefit Limit. Where the benefit is paid to the estate of the deceased, it may be tax-exempt if the Commissioner of Taxation considers that the final distribution is payable to dependants who could have received a direct distribution tax-free. In both cases, where the death benefit exceeds the deceased's pension Reasonable Benefit Limit, the excessive component is taxed at the highest marginal rate plus Medicare Levy.

## Is tax payable on a permanent disablement claim?

Disablement benefits are taxed as an Eligible Termination Payment with some components of the benefit taxed at concessional rates.

## Annual Report

The annual report of the AIA Superannuation Fund can be obtained free of charge by contacting your adviser or us direct on 1800 333 613.

## Collection of Tax File Numbers (TFN)

The Trustee is authorised under the Superannuation Industry (Supervision) Act 1993 collect your Tax File Number (TFN). You do not have to provide your TFN to the Trustee but you should be aware of the following information before deciding whether or not to provide it.

- We can only use the TFN lawfully, to help us identify your superannuation benefits, to help calculate any tax on those benefits, and to report it to the Australian Taxation Office.
- If you transfer benefits to another eligible superannuation fund or Retirement Savings Account, we can disclose your TFN to the trustee of that fund, unless you tell us in writing not to. We cannot disclose it to anyone else except the Australian Taxation Office. We will treat your TFN confidentially.
- You don't have to tell us your TFN. However, if you don't, or you give us an incorrect TFN, then:
  - we may have to deduct more tax from your benefits than we otherwise would (this may be reclaimed through the income tax assessment process);
  - we may not be able to locate all your benefits;
  - we may be slower to pay you as it may be harder for us to match up all your benefits; and
  - you may have to pay surcharge tax on your contributions unnecessarily. In some circumstances, you may be able to reclaim the contributions surcharge through the Australian Taxation Office.
- The ways in which the Trustee is authorised to use your TFN and the impact of not providing it may change if the tax law changes.

## Trustee Indemnity Insurance

AIA Financial Services Limited (AIAFS) (ABN 68 008 540 252, AFS licence number 231109) as Trustee of the AIA Superannuation Fund has a trustee indemnity insurance policy which provides sufficient cover to protect members' interests.

## Private/Self-Managed Superannuation Fund

If you want to be covered under a Superannuation Term Life Plan and you are a member of a private/self-managed superannuation fund, the trustee of your private/self-managed superannuation fund can purchase the plan on your behalf.

When you are a member of a private/self-managed superannuation fund any payment to you or your dependants will be controlled by that fund's trust deed in accordance with superannuation law.

## Nominating a Beneficiary

The trust deed of your private/self-managed superannuation fund may permit you to:

- direct the trustee to pay the death benefit directly to your nominated dependants, a person who is in an interdependency relationship with you or your personal representative with a binding nomination of beneficiary; or
- provide a non-binding nomination of beneficiary to the trustee, which will be taken into account when the trustee determines to whom to pay your death benefit.

The trustee of your private/self managed superannuation fund will be able to advise you on the type of nomination of beneficiary you are able to make under your fund and how you can change your nomination.

## Other Essential Information

### Can I Increase Or Decrease My Sum Insured?

Yes, see details on page 37.

### Can I Freeze My Premium?

Yes, provided the life insured is aged 35 or older at the start of the policy year. You may select to pay in a policy year and in all subsequent policy years, the same premium as you paid for the previous policy year. Any such advice to us must be in writing.

The sum insured for each benefit will decrease on the policy anniversary. This process will be repeated each year on the policy anniversary.

When the Premium Freeze option has been exercised, any benefit indexation will cease and you will be unable to exercise any of the Guaranteed Future Insurability options (see details on page 7).

If you wish to unfreeze your premium, you will need to write to us for our approval.

### Exclusions – Events For Which The Life Insured Is Not Covered

See page 12.

## When Does My Cover Stop?

*Term Life, Permanent Disablement and Permanent Disablement Stand Alone*

Cover under the benefit will stop on the earliest to occur of the:

- death of the life insured;
- payment of the full sum insured under the benefit;
- expiry date of the benefit;
- cancellation of the benefit;
- life insured is not qualified to contribute to a superannuation fund for Superannuation Contribution under the Superannuation Industry Supervision Act, and
- lapse of the policy.

## If The Life Insured Dies Before The Application Is Accepted, Is Any Benefit Payable?

Yes, if the life insured dies as a result of an accident Complimentary Interim Accidental Death Cover may apply, see pages 47 and 48.

## How to Apply

Starting your Priority Protection policy is easy! All you need to do is complete the Application Form, sign it and return it to your adviser with first premium to:

ALG Life  
549 St Kilda Road  
Melbourne, VIC 3004

In addition, if you are not a member of a private/self-managed superannuation fund, you must complete and sign Section X (AIA Superannuation Fund – Membership Application) of the Application Form.

If you are a member of a private/self-managed superannuation fund the trustee of that fund must complete and sign Section W (Private/Self-Managed Superannuation Fund) of the Application Form.

Irrespective of which superannuation fund the life insured is a member of, insurance cover will not commence until the risk is accepted by us.

**REMEMBER** – Don't forget to keep your Complimentary Interim Accidental Death Cover Certificate.

## Ownership of the Plan

The plan is owned by the trustee of the superannuation fund. Where a death claim is admitted we will pay the proceeds to the trustee, who will provide the proceeds to one or more of the deceased member's dependants or to the deceased member's legal personal representative, taking into account the member's nominated beneficiaries (if any) and the type of nomination made.

## Any Questions or Concerns

If you should have any questions or concerns about your policy please contact your adviser in the first instance or us direct on 1800 333 613 and we will promptly investigate your enquiry, referring it if necessary to our Internal Dispute Resolution Committee.

We will try to respond to any questions or complaints as soon as possible. In any event, complaints will be considered and processed within 90 days as required by legislation. In special circumstances we may take longer.

Should you still not be satisfied with our response to your concerns after they have been ruled on by the appropriate Internal Dispute Resolution Committee, then you may take the matter up with the Superannuation Complaints Tribunal (SCT) from anywhere in Australia on 1300 884 114, for the cost of a local call. SCT is an independent body set up by the Federal Government to help members or dependants to resolve superannuation complaints.

SCT may be able to assist you to resolve your complaint, but only after you have made use of our own complaint handling process. Once SCT accepts your complaint, it will attempt to resolve the matter through conciliation, which involves assisting the parties to come to a mutual agreement. If conciliation is unsuccessful, the complaint is formally referred to SCT for a determination, which is binding on all parties.

SCT's address is:

Superannuation Complaints Tribunal,  
Locked Bag 3060,  
GPO Melbourne, VIC 8009  
Telephone: 1300 884 114

# What Are The Significant Risks?

There are some significant risks associated with life insurance:

## Insurer Fails

Your insurer may become insolvent and therefore may not pay your claims. Life insurers are supervised by the Australian Prudential Regulation Authority and are regulated under the Life Insurance Act 1995. As at the date of this PDS, the reserves in our Statutory Fund No. 1, which back this product, are in excess of the solvency and capital adequacy requirements that apply to life insurers.

## Selection Of Wrong Product

You may choose an insurance product that does not meet your needs. You should read the PDS and policy document for an insurance product carefully to prevent this. You may wish to consult an adviser for assistance.

## Inadequate Amount Of Insurance

You may select the correct insurance product for your needs, but you might not choose enough cover. This might cause you to suffer financial hardship after receiving your benefit payment. You will need to assess your needs carefully to ensure that this does not occur. Again, an adviser may be able to help you.

## Inability To Obtain An Increase In Cover

You may not be able to obtain an increase in cover because of your particular health or circumstances, now or in the future. You should therefore ensure you do not allow your existing cover to lapse or to be cancelled until new insurance cover is firmly in place.

## Premium Rates

Your premiums are not guaranteed and may be varied from time to time. A table of premium rates is available on request. Different premium rates apply to males and females and to non-smokers and smokers. The premium rates allow for the cost of cover and the life insurer's expenses, including commission payable to your adviser. Your premium rates may not be altered individually but only for all policies in a group. Your policy cannot be singled out for an increase.

## Your Duty Of Disclosure

Before you enter into a contract of insurance with an insurer, you have a duty under the Insurance Contracts Act 1984, to disclose to the insurer every matter that you know, or could reasonably be expected to know, which is relevant to the insurer's decision whether to accept the risk of the insurance and, if so, on what terms.

You have the same duty to disclose those matters to the insurer before you extend, vary or reinstate this contract of insurance.

## Non-Disclosure

If you fail to comply with your duty of disclosure and the insurer would not have entered into the contract on any terms if the failure had not occurred, the insurer may avoid the contract within three years of entering into it. If your non-disclosure is fraudulent, the insurer may avoid the contract at any time. An insurer who is entitled to avoid a contract of insurance may, within three years of entering into it, elect not to avoid it but to reduce the sum insured that you have been insured for in accordance with a formula that takes into account the contribution that would have been payable if you had disclosed all relevant matters to the insurer.

# Additional Information

## How Much Does The Policy Cost?

### Regular Premiums

All plans under Priority Protection are available on a regular premium basis. The premiums you pay, excluding the premium for the Child's Recovery benefit and the Home Expenses benefit depend on the life insured's age, sex, smoking status, occupation category and state of health. The premium you pay for the Child's Recovery benefit will depend on the insured child's age and sex. The premium you pay for the Home Expenses benefit depends on the insured spouse's age, sex, smoking status and state of health.

Premiums are generally payable on a stepped or level basis.

**All plans under a policy must be on the same premium basis unless a benefit is solely stepped or level.** Money-back Term must be on a **level** premium basis and Female Crisis Assistance benefit must be on a **stepped** premium basis.

For more details about premiums, a copy of our premium rates or an indicative personalised quote, please contact your adviser or us.

### Guaranteed Renewable

Provided you pay the appropriate premium in full when due, each benefit under Priority Protection is guaranteed renewable each year to the expiry date of the benefit regardless of changes in the life insured's health, occupation or pastimes and in the case of the Disability Income Plan and the Business Expenses Insurance Plan, whether a claim has been made.

### Policy Reinstatement

Reinstatement can occur within 6 months from the latest premium due date for the first unpaid premium. Underwriting will be required in some circumstances.

### What Are Stepped or Level Premiums?

Stepped premium rates generally increase as the life insured's age increases, whereas level premium rates remain constant until the latest policy anniversary prior to the life insured's 65th birthday.

In addition, stepped or level premiums will change if:

- you request a change in your sum insured;
- you choose to have your sum insured or insured monthly benefit automatically increased to keep pace with inflation; or
- premium rates are reviewed (see Premium Guarantees on page 35).

You can switch between stepped and level premiums at any time unless otherwise specified by the policy/benefit.

### Guarantee of Continuation for Level Premium

#### Term Life Plan and Crisis Recovery Stand Alone Plan

This guarantee applies only to benefits continuing beyond the life insured's 65th birthday. Where the policy has remained in force to the policy anniversary prior to the life insured's 65th birthday, these benefits will continue on a stepped premium basis until the expiry date of the benefit. The stepped premium will reflect the

life insured's age at each policy anniversary, sex and smoking status and original terms of acceptance of the benefits.

### Premium Discounts

#### Term Life Plan and Money-back Term Plan

If you purchase a Term Life benefit or a Money-back Term benefit or both, you may be entitled to a premium rate discount based on the sum insured for each benefit and the age of the life insured at the commencement date of the plan. Please refer to the table below for the discount that may be applicable.

Term Life or Money-back Term Sum Insured	Discount to Rate per \$1,000 Sum Insured		
	Age next birthday at entry		
	44 or lower	45 – 54	55 or greater
\$500,000 to \$999,999	\$0.07	\$0.15	\$0.50
\$1,000,000 or greater	\$0.15	\$0.25	\$0.60

These discounts apply to the Term Life and Money-back Term benefits only.

Also a 5% discount applies to Term Life and Money-back Term premium rates for lives rated as occupation category AAA and AA. If applicable, this 5% discount applies prior to the above discounts.

Please consult your adviser for details of all discounts that may apply.

#### Crisis Recovery Stand Alone Plan

If you purchase a Crisis Recovery Stand Alone benefit, you may be entitled to a premium discount based on the sum insured and the age of the life insured at the commencement date of the benefit. Please refer to the table below for the discount that is applicable.

Crisis Recovery Stand Alone Sum Insured	Discount to Rate per \$1,000 Sum Insured		
	Age next birthday at entry		
	30 – 35	36 – 44	45 or greater
\$300,000 to \$499,999	\$0.10	\$0.15	\$0.50
\$500,000 to \$999,999	\$0.10	\$0.20	\$0.55
\$1,000,000 or greater	\$0.15	\$0.25	\$0.60

#### Disability Income Plan and Business Expenses Insurance Plan

If you purchase a Disability Income benefit or a Business Expenses benefit or both, you may be entitled to a premium rate discount based on the insured monthly benefit for each benefit at the commencement date of the plan. The discount will apply to the yearly premium rate for the Disability Income (Agreed Value or Indemnity) benefit and the Business Expenses Insurance benefit.

Insured Monthly Benefit	Premium Rate Discount
Up to \$2,999	Nil
\$3,000 to \$4,999	5%
\$5,000 to \$9,999	10%
\$10,000 or greater	15%

## Additional Information (continued)

If a Claim Escalation benefit, PLUS Optional benefit or Day 1 Accident benefit is included in your Disability Income Plan, then the premium rate discount applying to the Disability Income benefit will apply to these optional benefits. The premium rate discount applying to an optional Business Expenses Insurance benefit will be separately determined.

### Multi-Plan Discounts

Your policy will enjoy a premium discount (either 5% or 10%) if your policy contains two or more qualifying plans. A plan is a qualifying plan if its contracted annualised premium, excluding the policy fee (see page 36), any stamp duty (see page 36) payable and any multi-plan discount applicable, is \$500 or greater. The contracted annualised premium for a plan will include the premium for all benefits under that plan and any premium frequency charge applicable.

If your policy includes two qualifying plans a 5% premium discount will apply; if your policy includes three or more qualifying plans a 10% premium discount will apply.

If your policy qualifies for a multi-plan discount, the discount will apply to all plans under the policy even if one or more of the plans is not a qualifying plan. The discount will apply to the contracted annualised premium, excluding the policy fee and any stamp duty payable.

The minimum yearly premium of \$500 will apply to both stepped and level premium cases for qualification purposes.

For the purposes of the multi-plan discount the Term Life Plan and the Money-back Term Plan are combined together and treated as the one single plan.

A plan may change from being a non-qualifying plan to a qualifying plan as a result of the premium increasing due to a CPI increase (stepped or level premium basis), an increase in the age of the life insured (stepped premium basis), the addition of a new benefit or the voluntary increase in a benefit. Conversely, the deletion of a benefit from a qualifying plan or the voluntary decrease in a benefit under a qualifying plan may result in the plan being re-classified as a non-qualifying plan.

Where the addition or deletion of a benefit or the voluntary increase or decrease in a benefit occurs during a policy year and results in a change to the plan's qualifying status, then the multi-plan discount will change from the effective date of the change in benefit (e.g. the voluntary increase in a benefit or the addition of a new benefit).

We can vary at any time the rules for this premium discount, including the discount percentages, for both new policies and policies in-force at the time of variation.

### Minimum Premium

The minimum premium is \$250 per annum per policy. This includes the premium for all benefits chosen, the policy fee and any stamp duty.

### Payment of Premiums

Premiums must be paid monthly, half-yearly or yearly. Premium payments made more frequently than yearly are subject to a premium frequency charge (see page 36).

The first premium must be paid in advance and submitted together with the application form.

### Payments Made Easy

Acceptable methods of payment that can be used are:

- Deposit Premium Only
  - Cheque
  - Direct Debit (credit card<sup>1</sup>)
  - Direct Debit (financial institution<sup>2</sup>)
- All Future Premiums
  - Direct Debit (credit card<sup>1</sup>)
  - Direct Debit (financial institution)
  - BPAY (half-yearly and yearly only)
  - POSTbillpay (half-yearly and yearly only)

Notes 1: Acceptable Credit Cards are Bankcard, MasterCard, Visa Card, Diners Card and American Express.

2: Direct Debit (financial institution) will cover both the deposit premium and all future premiums.

### Premium Guarantees

The premium rates under all plans are not guaranteed and may be varied from time to time. A table of premium rates is available on request. Different premium rates apply to males and females, to smokers and non-smokers and to different occupations. The premium rates for Priority Protection allow for the cost of insurance and our expenses, including commission payable to an adviser.

Premium rates may not be altered individually but only for all policies in a group. Your policy cannot be singled out for an increase.

### What Happens If I Stop Paying Premiums?

If you do not pay premiums in full within 30 days from the premium due date your policy will lapse and cover will cease.

### What Are The Fees and Charges?

All the fees and charges of your Term Life Plan, Money-back Term Plan, Crisis Recovery Stand Alone Plan, Disability Income Plan (Agreed Value or Indemnity) and Business Expenses Insurance Plan are fully described in this section. We undertake not to apply any other charges without your specific consent.

We will charge a policy fee and any appropriate government stamp duty (see page 36).

# Additional Information (continued)

## Policy Fee

A policy fee is charged per policy in addition to the premiums applicable per benefit and any stamp duty. The policy fee is currently \$60 per annum regardless of the number of plans or benefits purchased under the one policy. The policy fee is subject to any premium frequency charge (see below). Two policy fees may apply – one for the Superannuation Term Life Plan and another for the non-superannuation plans.

The policy fee may be changed at our discretion. However, the policy fee at any date cannot exceed \$60 increased by the percentage increase in the CPI since 1 October 2001 up to that date. You will be notified of any change in the amount of the policy fee prior to the change taking effect.

## Premium Frequency Charge

There is no premium frequency charge on yearly premiums.

Premiums payable half-yearly or monthly are subject to a charge to cover increased costs. This charge is expressed as a percentage of the yearly premium in the following table.

Premium Payment Frequency	Charge as a percentage of Yearly Premium
Half-yearly	5%
Monthly	8%

You will be notified of any change in the amount of the charges prior to the change taking effect.

## Occupation Categories

The following is a description of each occupation category:

### Category AAA

Professional white collar workers, other than those in medical and allied occupations, who must have tertiary qualifications, e.g. lawyers and accountants. Other successful high income earning white collar workers such as senior executives who have long-standing experience in their field of business are also considered as category AAA.

### Category AA

Professionals who must have tertiary qualifications in the medical and allied occupations, e.g. doctors, dentists, optometrists, physiotherapists and domestic veterinary surgeons.

### Category A

Other white collar occupations that involve clerical and administrative work only (no manual work). These workers are generally office bound, e.g. managers, secretaries, sales people (no deliveries), clerical staff. The working environment must present minimal injury or sickness risk.

### Category B

Those occupations which are not classified as white collar and which may involve some light manual work, e.g. shopkeepers, supervisors, hairdressers, beauticians. This category also includes supervisors of manual workers and persons in a totally administrative job within an industrial environment. The working environment may present slight injury or sickness risk.

### Category C

Fully qualified, skilled tradespersons of various occupations who perform light to medium manual work, e.g. qualified electricians, chefs, mechanics. The working environment may present a moderate injury or sickness risk.

### Category D

Unqualified tradespersons who perform light to medium manual work, e.g. cleaners, drivers, fencing contractors. The working environment may present a significant injury or sickness risk.

## Taxation

Please refer to each plan's 'What About Tax?' section for information relating to that plan.

### • Tax Changes

Any material change to the taxation position of the policy will be notified to you in the first Annual Statement following the change.

### • Tax or Other Government Imposts

Where we are, or believe we will become, liable for any tax or other imposts levied by any Commonwealth or State government, authority or body in connection with the policy, we may reduce, vary or otherwise adjust any amounts (including but not limited to premiums, charges and benefits) under the policy in the manner and to the extent we determine to be appropriate to take account of the tax or impost.

### • GST

The premium applicable to this policy is input taxed for the purposes of the Goods & Services Tax (GST). No GST is payable by you in respect of the purchase of this policy.

### • Stamp Duty

Stamp duty may be payable on this policy by us in accordance with the stamp duty rates applicable in the State or Territory in which the life insured is ordinarily resident. These rates currently vary between 0% and 11% depending on the State or Territory.

For some Optional Benefits the amount of stamp duty payable is included in the premium and is not an additional charge to you. For others, it is not included in the premium and is an additional charge to you. Your adviser can provide you with a personalised premium quotation showing the amount of any stamp duty payable as an additional charge to you.



## Nomination of Beneficiary

You are entitled to nominate a beneficiary to receive all death claim proceeds arising from the non-superannuation plans under the Priority Protection policy.

Where you select the Superannuation Term Life Plan, you can nominate beneficiaries direct to the trustee of your superannuation fund (see pages 29 and 31).

## Statutory Fund

Your Priority Protection policy will be written in our Statutory Fund No. 1.

## How To Change My Sum Insured

### Increase In Sum Insured And/Or Insured Monthly Benefit

You can increase your sum insured and/or insured monthly benefit each policy year in line with the increase in the Consumer Price Index (CPI) for that year. Also you can select a voluntary increase in your sum insured and/or insured monthly benefit. Any voluntary increase will be subject to underwriting and/or maximum sum insured and insured monthly benefit rules.

### Benefit Indexation Increases

If you so choose in the application, we will offer you each policy year the opportunity to increase the sum insured and/or the insured monthly benefit for each eligible benefit under the policy by that policy year's percentage increase in the CPI or by 3% whichever is the greater (see summary on pages 4 and 5). Any sum insured and insured monthly benefit increase for a policy year will be effective from the policy anniversary at the start of the policy year.

Your premium will be adjusted to allow for the higher sum insured and/or the higher insured monthly benefit and the age of the life insured at that time. Where level premiums are being paid, the age of the life insured at the time of the increase is used to calculate the premium payable on the increase.

Automatic indexation increases in the sum insured and/or the insured monthly benefit will cease at the latest policy anniversary prior to the life insured's 70th birthday or at the expiry date of the benefit, if earlier.

This option will not be exercisable where a Premium Freeze is in force.

### Voluntary Increases

The sum insured and/or the insured monthly benefit of an eligible benefit may be increased at any time subject to underwriting and maximum sum insured and insured monthly benefit rules.

This option is not available under the Money-back Term and Home Expenses benefits.

## Decrease in Sum Insured And/Or Insured Monthly Benefit

You can decrease the sum insured and/or the insured monthly benefit of an eligible benefit at any premium due date providing the reduced sum insured and/or insured monthly benefit or premium is not below the minimums in force at the time of the decrease.

This option is not available under the Money-back Term and Home Expenses benefits.

## Indexation of Benefit

Where the sum insured and/or the insured monthly benefit is increased or decreased any indexation of benefit will continue based on the increased or reduced sum insured.

## How To Apply

Starting your policy is easy! All you need to do is complete the Application Form, sign it and return it with the first premium to:

ALG Life  
549 St Kilda Road  
Melbourne, VIC 3004

An application to purchase a Priority Protection policy can proceed only on the application form accompanying this PDS.

**REMEMBER – Don't forget to keep your Complimentary Interim Accidental Death Cover Certificate and/or Complimentary Interim Accidental Disability Income Cover Certificate.**

## Health and Other Information Required

We will ask for medical and other information about the person to be insured. This evidence is required for us to assess your application. We will keep this information confidential. In assessing your application we may also ask for financial and other information in addition to further medical evidence.

## Information on Your Policy

Upon acceptance of your application and premium, we will mail or deliver to you:

- a policy document, containing policy terms and conditions; and
- a policy schedule which sets out the regular premium payable and the benefits purchased under your policy.

You should read these documents carefully and contact your adviser or us direct if you have any concerns.

### What Is A Cooling-off Period?

After you purchase a policy you will receive the policy document and policy schedule from us. You will then have 14 days to check that the policy and benefits meet your needs. This is known as the cooling-off period. Within this period you may cancel the policy and receive a full refund of all premiums paid. The cooling-off period starts from when you **received** the policy document from us or from the end of the 5th day after the day on which we **sent** the policy document to you, whichever is the earlier to occur.

To return your policy in the cooling-off period, please send us:

- your request to cancel the policy either by letter, fax or email or in any other manner permitted by law, and
- the policy document.

Note: You will lose the right to return your policy within the cooling-off period when you first exercise any right or power you have under the terms of your policy.

### Policy Terms and Conditions

Please note that this PDS provides only a basic outline of the coverage. For precise terms and conditions, you should refer to the policy document. This should be done within the cooling-off period, to satisfy yourself that the policy meets your expectations and needs, as discussed with the person who recommended it to you.

### Transfer of Ownership (Assignment)

At any time, you may transfer ownership of the policy to another person or legal entity. This is achieved by assigning the policy to the other person or entity. You should be aware that by assigning the policy, you forfeit all rights to benefits payable under the policy and it may give rise to tax implications. Also assignment will revoke any previous nomination of beneficiary.

Please contact us if you wish to assign the policy. We will advise you of the process required to do so.

### Policy Upgrade

Over time we will review the benefits provided under the policy. When the benefits under the policy change we may tell the policy owner that new benefits are available under the plan and upgrade the plan to the new plan. The upgrade will be done automatically and no action is required by you. We will replace the policy document with a new policy document incorporating the upgrade. The new policy will be effective from the next policy anniversary.

The rights and obligations will be determined by the new policy document. Should a situation arise where you are disadvantaged in any way as a result of the upgrade, the previous policy wording will apply.

In terms of any changes under the new policy, these will only apply to future claims and not past or current claims or any claims resulting from health conditions or events which began or took place before the effective date of changes.

### Lost Policy Documentation

If your policy document is lost or damaged we will replace it but may charge to recover the costs involved. This charge is currently not greater than \$100 and covers the cost of reissuing the lost document, including advertising the loss – a statutory requirement. We may vary this charge from time to time.

### Any Questions or Concerns

If you should have any questions or concerns about your policy please contact your adviser in the first instance or us direct on 1800 333 613 and we will promptly investigate your enquiry, referring it if necessary to our Internal Dispute Resolution Committee.

Internal complaints are normally resolved within 45 days. In special circumstances we may take longer. If this is the case we will advise you.

Should you still not be satisfied with our response to your concerns after they have been ruled upon by the Committee, then you may take the matter up with the external dispute resolution body, the Financial Industry Complaints Service (FICS). Details as follows:

Financial Industry Complaints Service Ltd (FICS)  
PO Box 579  
Collins Street West  
Melbourne, VIC 8007  
Telephone: 1300 780 808  
Fax: (03) 9621 2291  
Email: [fics@fics.asn.au](mailto:fics@fics.asn.au)



# Definitions

'MEDICAL PRACTITIONER' means a legally qualified and registered medical practitioner other than the policy owner or the life insured, or a family member, business partner, employee or employer of either the policy owner or the life insured.

## Term Life Plan

'TERMINAL ILLNESS' means the diagnosis of the life insured with an illness which in Our opinion, will result in the death of the life insured within 12 months of the diagnosis regardless of any treatment that may be undertaken.

'TOTAL AND PERMANENT DISABLEMENT (ANY OCCUPATION)' means that:

- (a) the life insured has suffered the total and irrecoverable loss of the:
- sight of both eyes;
  - use of two limbs; or
  - sight of one eye and use of one limb;
- or
- (b) the life insured, where engaged in any business, profession or occupation, whether as an employee or otherwise:
- has been absent from employment solely as a result of injury or sickness for an uninterrupted period of at least 6 consecutive months; and
  - is attending a medical practitioner and has undergone all reasonable and usual treatment including rehabilitation for the injury or sickness; and
  - at the end of the period of 6 months, after consideration of all the medical evidence and such other evidence as We may require, has become incapacitated to such an extent as to render him or her unlikely ever to engage in any business, profession or occupation for which he or she is reasonably suited by education, training or experience.

If the life insured was not engaged in any business, profession or occupation at the time of the injury or sickness causing disablement then the Total and Permanent Disablement (Home Duties) definition will apply.

'TOTAL AND PERMANENT DISABLEMENT (HOME DUTIES)' means that:

- (a) the life insured has suffered the total and irrecoverable loss of the:
- sight of both eyes;
  - use of two limbs; or
  - sight of one eye and use of one limb;
- or
- (b) the life insured, where wholly engaged in full-time unpaid domestic duties in his or her own residence:
- has been unable to perform normal domestic duties, leave home unaided and engage in any employment for an uninterrupted period of at least 6 consecutive months solely as a result of injury or sickness; and
  - is attending a medical practitioner and has undergone all reasonable and usual treatment including rehabilitation for the injury or sickness; and
  - at the end of the period of 6 months, after consideration of all the medical evidence and such other evidence as

We may require, has become incapacitated to such an extent as to render him or her likely to require ongoing medical care and unable ever to perform normal domestic duties, leave home unaided and engage in any form of employment.

'TOTAL AND PERMANENT DISABLEMENT (OWN OCCUPATION)' means that:

- (a) the life insured has suffered the total and irrecoverable loss of the:
- sight of both eyes;
  - use of two limbs; or
  - sight of one eye and use of one limb;
- or
- (b) the life insured, where engaged in any business, profession or occupation, whether as an employee or otherwise:
- has been absent from employment solely as a result of injury or sickness for an uninterrupted period of at least 6 consecutive months; and
  - is attending a medical practitioner and has undergone all reasonable and usual treatment including rehabilitation for the injury or sickness; and
  - at the end of the period of 6 months, after consideration of all the medical evidence and such other evidence as We may require, has become incapacitated to such an extent as to render him or her unlikely ever to engage in his or her own profession or occupation.

Occupations of a specialised nature are covered on a broader definition of their occupation. For example, a barrister will be interpreted and covered as a legal practitioner, and a doctor or surgeon will be interpreted and covered as a medical practitioner.

If the life insured was not engaged in any business, profession or occupation at the time of the injury or sickness causing disablement then the Total and Permanent Disablement (Home Duties) definition will apply.

## Crisis Events

**The following definitions apply to the optional Crisis Recovery and Child's Recovery benefits under the Term Life benefit and under the Crisis Recovery Stand Alone benefit and to the Crisis Recovery benefit under the PLUS Optional benefit under the Disability Income benefit.**

'ACCIDENTAL HIV INFECTION' means infection with the human immunodeficiency virus (HIV) acquired by accident or violence during the course of the life insured's normal occupation or through the medium of a blood transfusion, transfusion of blood products, organ transplant, assisted reproduction technique or other medical procedure or operation performed by a doctor or at a recognised medical facility. Sero-conversion evidence of the HIV infection must occur within 6 months of the accident. HIV infection transmitted by any other means, including but not limited to sexual activity or non-medical intravenous drug use, is not Accidental HIV Infection under the policy.

Any accident giving rise to a potential claim must be reported to Us within 30 days and be supported by a negative HIV antibody test taken within 7 days after the accident. We must be given access to test independently all blood samples used, if We require. We retain the right to take further independent blood tests or other medically accepted HIV tests.

## Definitions (continued)

'APLASTIC ANAEMIA' means permanent bone marrow failure that results in anaemia, neutropenia and thrombocytopenia requiring treatment by at least one of the following:

- blood product transfusion
- marrow stimulating agents
- immunosuppressive agents
- bone marrow transplantation.

'BACTERIAL MENINGITIS' means the diagnosis of the life insured with bacterial meningitis. The meningitis must produce neurological deficit causing permanent and significant functional impairment. 'Significant' shall mean at least a 25% impairment of whole person function as defined in *Guides to the Evaluation of Permanent Impairment 5th edition*, American Medical Association. Diagnosis must be confirmed by a consultant neurologist. Bacterial meningitis in the presence of HIV infection is excluded. All other forms of meningitis including viral, are excluded.

'BENIGN BRAIN TUMOUR' means a non-cancerous tumour on the brain giving rise to symptoms of increased intracranial pressure such as papilloedema, mental symptoms, seizures and sensory or motor skills impairment as confirmed by a consultant neurologist. The tumour must result in permanent neurological deficit, resulting in either:

- (a) at least 25% impairment of whole person function, as defined in *Guides to the Evaluation of Permanent Impairment 5th edition*, American Medical Association, or
- (b) the life insured being totally and permanently unable to perform any one of the following 'Activities of Daily Living':
  - (i) bathing,
  - (ii) dressing,
  - (iii) eating,
  - (iv) toileting,
  - (v) transferring.

The presence of the underlying tumour must be confirmed by imaging studies such as CT scan or MRI (Magnetic Resonance Imaging).

Cysts, granulomas, cholesteatomas, malfunctions in or of the arteries or veins of the brain, haematomas and tumours in the pituitary gland or spine are not covered.

'BLINDNESS' means total irreversible loss of sight in both eyes certified by an ophthalmologist and as a result of disease or accident.

'CANCER' means the presence of one or more malignant tumours including Hodgkin's disease, leukaemia and other malignant bone marrow disorders, and characterised by the uncontrolled growth and spread of malignant cells and the invasion and destruction of normal tissue, but does not include the following:

- tumours which are histologically described as pre-malignant or showing the changes of 'carcinoma in situ';
  - 'carcinoma in situ of the breast' is not excluded if the entire breast is removed specifically to arrest the spread of malignancy, and this procedure is the appropriate and necessary treatment as confirmed by an appropriate specialist acceptable to us.
- melanomas of less than 1.5 mm thickness as determined by histological examination and which are also less than Clark Level II depth of invasion, without ulceration;

- all hyperkeratoses or basal cell carcinomas of the skin;
- all squamous cell carcinomas of the skin, unless there has been spread to other organs;
- prostatic cancers which are histologically described as TNM classifications T1 or are of another equivalent or lesser classification;
- T1 N0 M0 papillary carcinoma of the thyroid less than 1 cm in diameter;
- chronic lymphocytic leukaemia Binet stages A or B or Rai stages 0, I, and II;
- Polycythemia Rubra Vera requiring treatment by venesection alone, and
- Tumours treated by endoscopic procedures alone.

'CARDIOMYOPATHY' means a condition of impaired ventricular function of variable aetiology (often not determined) resulting in significant physical impairment i.e. Class III on the New York Heart Association classification of cardiac impairment.

The New York Heart Association classifications are:

Class I – no limitation of physical activity, no symptoms with ordinary physical activity.

Class II – slight limitation of physical activity, symptoms occur with ordinary physical activity.

Class III – marked limitation of physical activity and comfortable at rest, symptoms occur with less than ordinary physical activity.

Class IV – symptoms with any physical activity and may occur at rest, symptoms increased in severity with any physical activity.

'CHRONIC LIVER DISEASE' means end stage liver failure, together with permanent jaundice, ascites, and hepatic encephalopathy. Such disease directly related to alcohol or drug abuse is excluded.

'CHRONIC LUNG DISEASE' means end stage respiratory failure requiring permanent oxygen therapy with FEV 1 test results consistently showing less than one litre.

'COMA' means total failure of cerebral function characterised by total unarousable, unresponsiveness to external stimuli, persisting continually with the use of a life support system for a period of at least 96 hours. It must result in significant permanent loss of cerebral function as determined by a recognised consultant neurologist acceptable to us.

For the purposes of this definition, 'significant' shall mean at least a 25% impairment of whole person function as defined in *Guides to the Evaluation of Permanent Impairment 5th edition*, American Medical Association.

Excluded from this definition is coma induced medically or resulting from alcohol or drug abuse.

'CORONARY ARTERY ANGIOPLASTY' means the actual undergoing for the first time of either:

- balloon angioplasty;
  - insertion of a stent;
  - atherectomy; or
  - laser therapy
- to correct a narrowing or blockage of three or more coronary arteries within the same procedure. Angiographic evidence, indicating at least 50% obstruction of three or more coronary arteries is required to confirm the need for this procedure.

# Definitions (continued)

The procedure must be considered necessary by a cardiologist to correct or treat coronary artery disease.

'CORONARY ARTERY BY-PASS SURGERY' means the actual undergoing of by-pass surgery (including saphenous vein or internal mammary graft(s) for the treatment of coronary artery disease. The operation must be open chest, for the treatment of one or more coronary arteries and angioplasty contra-indicated and must be considered necessary by a consultant cardiologist.

'DEMENTIA/ALZHEIMER'S DISEASE' means the unequivocal diagnosis of Alzheimer's disease or other dementia as confirmed by a consultant neurologist, geriatrician, psychiatrist or psycho-geriatrician. The diagnosis must confirm dementia due to failure of global brain function for which no other recognisable cause has been identified. The condition must result in significant cognitive impairment and the permanent inability to perform at least two of the Activities of Daily Living (see definition of 'LOSS OF INDEPENDENCE').

Dementia or Alzheimer's disease as a result of alcohol or drug abuse is excluded.

'DIPLEGIA' means the total and permanent loss of function of both sides of the body due to spinal cord injury or disease, or brain injury or disease.

'HEART ATTACK' (Myocardial Infarction) means the death of a portion of the heart muscle as a result of inadequate blood supply to the relevant area. The diagnosis for this must be evidenced by:

- new and permanent ECG changes consistent with Myocardial Infarction; and
- elevation of biochemical markers (such as troponin or cardiac enzymes) consistent with Myocardial Infarction.

We will not pay for other causes of severe non-cardiac chest pain, heart failure or angina.

If the above tests are inconclusive, We will consider other appropriate and medically recognised tests in support of a diagnosis.

'HEART VALVE SURGERY' means the actual undergoing of open-heart surgery to replace or repair cardiac valves as a consequence of heart valve defects or abnormalities occurring after the commencement date or last reinstatement date of the policy. Valvotomy is specifically excluded.

'HEMIPLEGIA' means the total and permanent loss of function of one side of the body due to spinal cord injury or disease, or brain injury or disease.

'KIDNEY FAILURE' means end stage renal failure, which presents as chronic irreversible failure of both kidneys to function, as a result of which regular renal dialysis is initiated or renal transplantation carried out.

'LOSS OF HEARING' means complete and irrecoverable loss of hearing, both natural and assisted, from both ears as a result of injury or sickness, as certified by an appropriate medical specialist.

'LOSS OF INDEPENDENCE' means:

- (a) A condition as a result of injury or sickness, where the life insured is totally and irreversibly unable to perform at least **two** of the following **five** 'Activities of Daily Living'. The condition should be confirmed by a consultant physician.

## **Bathing**

Means the ability of the life insured to wash himself or herself either in the bath or shower or by sponge bath without the standby assistance of another person. The life insured will be considered to be able to bathe himself or herself even if the above tasks can only be performed by using equipment or adaptive devices.

## **Dressing**

Means the ability to put on and take off all garments and medically necessary braces or artificial limbs usually worn, and to fasten and unfasten them, without the standby assistance of another person. The life insured will be considered able to dress himself or herself even if the above tasks can only be performed by using modified clothing or adaptive devices such as tape fasteners or zipper pulls.

## **Eating**

Means the ability to get nourishment into the body by any means once it has been prepared and made available to the life insured without the standby assistance of another person.

## **Toileting**

Means the ability to get to and from and on and off the toilet, to maintain a reasonable level of personal hygiene, and to care for clothing without the standby assistance of another person. The life insured will be considered able to toilet himself or herself even if he or she has an ostomy and is able to empty it himself or herself, or if the life insured uses a commode, bedpan or urinal, and is able to empty and clean it without the standby assistance of another person.

## **Transferring**

Means the ability to move in and out of a chair or bed without the standby assistance of another person. The life insured will be considered able to transfer himself or herself even if equipment such as canes, quad canes, walkers, crutches or grab bars or other support devices including mechanical or motorised devices is used.

or

- (b) Cognitive impairment, meaning a deterioration or loss in the life insured's intellectual capacity which requires another person's assistance or verbal cueing to protect himself or herself or others as measured by clinical evidence and standardised tests which reliably measure the impairment in the following areas:
- short or long term memory
  - orientation as to person (such as personal identity), place (such as location), and time (such as day, date and year)
  - deductive or abstract reasoning.

## Definitions (continued)

'LOSS OF LIMBS AND SIGHT OF ONE EYE' means the total and irrecoverable loss by the life insured of any of the:

- use of both hands
- use of both feet
- use of one hand and one foot
- use of one hand and the sight of one eye
- use of one foot and the sight of one eye.

'LOSS OF SPEECH' means the complete and irrecoverable loss of the ability to speak as a result of injury or sickness which must be established and the diagnosis reaffirmed after a continuous period of three months of such loss by an appropriate medical specialist.

'MAJOR BURNS' means third degree burns (full thickness skin destruction) to at least 20% of the body surface area.

'MAJOR HEAD TRAUMA' means an accidental head injury resulting in neurological deficit, as certified by a consultant neurologist acceptable to Us, causing at least a permanent 25% impairment of whole person function as defined in *Guides to the Evaluation of Permanent Impairment 5th edition*, American Medical Association.

'MAJOR ORGAN TRANSPLANT' means having received, from a human donor, a medically necessary transplant involving one or more of the following organs: kidney, heart, liver, lung, bone marrow and pancreas.

'MOTOR NEURONE DISEASE' means the unequivocal diagnosis of Motor Neurone Disease by at least two consultant neurologists with persistent neurological deficit resulting in at least a permanent 25% impairment of whole person function as defined in *Guides to the Evaluation of Permanent Impairment 5th edition*, American Medical Association.

'MULTIPLE SCLEROSIS' means the unequivocal diagnosis of multiple sclerosis by two consultant neurologists resulting in at least a permanent 25% impairment of whole person function as defined in *Guides to the Evaluation of Permanent Impairment 5th edition*, American Medical Association.

Diagnosis must be based on all of the following:

- symptoms referable to tracts (white matter) involving the optic nerves, brain stem, and spinal cord, producing well defined neurological deficits;
- a multiplicity of discrete lesions; and
- a well documented history of exacerbations and remissions of said symptoms/neurological deficits.

'MUSCULAR DYSTROPHY' means the unequivocal diagnosis of muscular dystrophy, confirmed by at least two consultant neurologists, based on a combination of some or all of the following:

- clinical presentation including absence of sensory disturbance, abnormal cerebro-spinal fluid and mild tendon reflex reduction;
- characteristic electromyogram;
- clinical suspicion confirmed by muscle biopsy, and which in Our opinion confirms the diagnosis of muscular dystrophy.

'OTHER SERIOUS CORONARY ARTERY DISEASE' means the narrowing of the lumen of at least 3 coronary arteries by a minimum of 60%, as proven for the first time by coronary arteriography, regardless of whether or not any form of coronary artery surgery has been performed.

'PARAPLEGIA' means the total and permanent loss of function of the lower limbs due to spinal cord injury or disease, or brain injury or disease.

'PARKINSON'S DISEASE' means unequivocal diagnosis of Parkinson's Disease by at least two consultant neurologists where the condition:

- cannot be controlled with medication;
- shows signs of progressive impairment;
- at least 25% impairment of whole person function, as defined in *Guides to the Evaluation of Permanent Impairment 5th edition*, American Medical Association, or
- 'Activities of Daily Living' assessment confirms the inability of the life insured to perform without assistance 2 or more of the following: bathing, dressing, eating, toileting, transferring in or out of a bed or a chair.

Only idiopathic Parkinson's Disease is covered. Drug-induced or toxic causes of Parkinsonism are excluded.

'PULMONARY ARTERIAL HYPERTENSION (PRIMARY)' means primary pulmonary hypertension associated with right ventricular enlargement established by cardiac catheterisation, resulting in significant irreversible physical impairment of at least Class III of the New York Heart Association classification of cardiac impairment.

Pulmonary Hypertension in association with chronic lung disease is specifically excluded.

Other forms of hypertension (involving increased blood pressure) are specifically excluded.

The New York Heart Association classifications are:

Class I – no limitation of physical activity, no symptoms with ordinary physical activity.

Class II – slight limitation of physical activity, symptoms occur with ordinary physical activity.

Class III – marked limitation of physical activity and comfortable at rest, symptoms occur with less than ordinary physical activity.

Class IV – symptoms with any physical activity and may occur at rest, symptoms increased in severity with any physical activity.

'QUADRIPLEGIA' means the total and permanent loss of function of the lower and upper limbs due to spinal cord injury or disease, or brain injury or disease.

'STROKE' means an acute neurological event caused by a cerebral or subarachnoid haemorrhage, cerebral embolism or cerebral thrombosis, where the following conditions are met:

- There is an acute onset of objective and ongoing neurological signs that last more than 24 hours, and
- Findings on magnetic resonance imaging, computerised tomography, or other reliable imaging techniques, demonstrate a lesion consistent with the acute haemorrhage, embolism or thrombosis.

Brain damage due to an accident, infection, reversible ischaemic neurological deficit, transient Ischaemic attack, vasculitis or an inflammatory disease is excluded.

'SURGERY TO AORTA' means the actual undergoing of surgery for a disease of the aorta needing excision and surgical replacement of the diseased aorta with a graft. For the purpose of this definition aorta shall mean the thoracic and abdominal aorta but not its branches.

'VIRAL ENCEPHALITIS' means the diagnosis of the life insured with encephalitis due to direct viral infection of the central nervous system. The encephalitis must produce neurological deficit causing permanent and significant functional impairment certified by a consultant neurologist. 'Significant' shall mean at least a 25% impairment of whole person function as defined in *Guides to the Evaluation of Permanent Impairment 5th edition*, American Medical Association. Encephalitis in the presence of HIV infection is excluded.

## Female Crisis Assistance Events

**The following definitions apply to the optional Female Crisis Assistance benefit under the Term Life benefit and under the Crisis Recovery Stand Alone benefit.**

'CARCINOMA IN SITU OF BREAST OR CERVIX' means a histologically proven, localised pre invasive lesion where cancer cells do not penetrate the basement membrane nor invade the surrounding tissues or stroma. 'Invade' means to infiltrate and/or actively destroy tissue or surrounding tissue. The disease of Carcinoma in Situ covered by this policy is limited only to the following sites:

- Breast (ICD10 = D05 ).
- Cervix Uteri (at or above CIN III grading) (ICD10 = D06).

A pap smear result is considered a preliminary diagnosis and must be confirmed by biopsy.

'COMPLICATIONS OF PREGNANCY' means one of the following:

1. Disseminated Intravascular Coagulation  
Disseminated Intravascular Coagulation (DIC) where the following conditions are met:
  - There is a pregnancy related cause of the DIC; and
  - Excessive fibrin formation and fibrinolysis has caused the depletion of coagulation proteins and platelets; and
  - There is life threatening haemorrhage from multiple sites.
2. Ectopic Pregnancy  
Pregnancy in which implantation of a fertilised ovum occurs outside the uterine cavity. The ectopic pregnancy must be terminated by laparotomy or laparoscopic surgery. The diagnosis of ectopic pregnancy must be confirmed by a medical specialist.
3. Hydatidiform Mole  
The development of fluid-filled cysts in the uterus after the degeneration of the chorion during pregnancy which results in the death of the embryo. The diagnosis of Hydatidiform mole must be confirmed by a medical specialist.

4. Stillbirth  
Foetal death in utero after 28 weeks of pregnancy.  
Elective termination of pregnancy and abortion are specifically excluded.

'CONGENITAL ABNORMALITIES OF CHILD' means one of the following:

1. Down's Syndrome  
A specific genetic abnormality caused by an extra chromosome 21 that causes mental retardation and physical abnormalities.
2. Spina Bifida  
Defective closure of the spinal column due to a neural tube deficit with a resultant meningocele or meningocele and associated neurological deficit. The diagnosis must be confirmed by a medical specialist.
3. Tetralogy of Fallot  
An anatomical abnormality with severe or total right ventricular outflow tract obstruction and a ventricular septal defect allowing right ventricular deoxygenated blood to bypass the pulmonary artery and enter the aorta directly. The diagnosis must be confirmed by a medical specialist and supported by an echocardiogram, and invasive surgery must be performed to correct the condition.
4. Transposition of Great Vessels  
A congenital heart defect where the aorta arises from the right ventricle and the pulmonary artery from the left ventricle. The diagnosis must be confirmed by a cardiologist and supported by an echocardiogram, and invasive surgery must be performed to correct the condition.
5. Congenital Blindness  
Complete absence of the sense of sight from birth. The diagnosis must be confirmed by a medical specialist.
6. Congenital Deafness  
Complete absence of the sense of hearing from birth. The diagnosis must be confirmed by a medical specialist.

'FACIAL RECONSTRUCTIVE SURGERY OR SKIN GRAFTING DUE TO ACCIDENT' means the actual undergoing of plastic or reconstructive surgery above the neck which is deemed medically necessary for the treatment of facial disfigurement as a direct result of an accident requiring inpatient hospital treatment of the life insured.

'OSTEOPOROSIS' means severe osteoporosis\* where the following conditions are met.

- At least two vertebral body fractures occurring before the age of 50 years or a fracture of the neck of the femur, due to osteoporosis.
- Bone mineral density measured in at least two sites by dual-energy x-ray densitometry (DEXA) or quantitative CT scanning is consistent with severe osteoporosis.

*\*Severe Osteoporosis is equivalent to the World Health Organisation (WHO) Definition of Osteoporosis: Bone Density reading with a T-score of less than -2.5 (i.e. 2.5 standard deviations below the peak bone density of a normal 25-30 year old adult).*



### Money-back Term Plan

See page 39 for definition of Terminal Illness.

### Crisis Recovery Stand Alone Plan

See pages 39 to 43 for definitions of Crisis Events.

### Disability Income Plan (Agreed Value or Indemnity)

'BENEFIT PERIOD' is the maximum period during which the monthly income benefit is payable.

'INCOME' in the case of an employed person is the pre-tax remuneration paid by an employer, including salary, fees and fringe benefits, for the last 12 months. This will include any statutory superannuation contributions and any other superannuation contributions made by an employer including those that are part of a salary sacrifice arrangement between the employed person and the employer. Where commissions and bonuses form over 40% of the pre-tax remuneration for the last 12 months, We will take them into account. Where the employed person is a professional person employed by a professional practice company, income will include all commissions and bonuses paid, in addition to salary, fees, fringe benefits and superannuation contributions made by an employer, for the last 12 months.

'INCOME' in the case of a self-employed person, a working director or partner in a partnership, is the income generated by the business or practice due to his or her personal exertion or activities, less his or her share of necessarily incurred business expenses, for the last 12 months.

Income does not include:

- income that the life insured will continue to receive from the business, even if the life insured is unable to work, including any ongoing profit generated by other employees of the business, and
- other unearned income such as dividends, interest, rental income, or proceeds from the sale of assets, or ongoing commission or royalties.

'INJURY' means a physical injury which occurs whilst the policy is in force and which results solely and directly and independently of pre-existing conditions or any other cause, (except Sickness directly resulting from medical or surgical treatment rendered necessary by it), in Total or Partial Disablement within one year of the date of its occurrence.

'MANIFESTS' means that symptoms exist which would cause an ordinarily prudent person to seek diagnosis, care or treatment, or that medical advice or treatment has been recommended by or received from a medical practitioner.

'OCCUPATIONALLY ACQUIRED HEPATITIS B OR HEPATITIS C INFECTION' means the life insured is infected with Hepatitis B or Hepatitis C as a result of an occupational accident. An occupational accident means an accident that happens whilst the life insured is performing the usual duties of his or her normal occupation and involves contact with a body substance which puts the life insured at risk of transmission of the infections.

This benefit will only be paid if all the following conditions for payment are satisfied. We require that:

- the life insured reports the accident to Us within 48 hours after it happens;
- the life insured is tested for infections within 48 hours after the accident and the results are negative;
- a medical practitioner diagnoses the life insured to be:
  - positive to Hepatitis C within 180 days after the accident; or
  - positive to Hepatitis B within 180 days after the accident and still be positive within 180 days after the first diagnosis;
- the life insured complies with all infection control precautions that apply;
- the life insured is vaccinated or immunised for the infections as required by us; and
- all tests be carried out according to the procedures we specify.

'PARTIAL DISABLEMENT' means that, due to injury or sickness, the life insured is:

- unable to work in his or her own occupation at full capacity but working in a reduced capacity in any occupation;
- earning a monthly income which is less than his or her pre-disablement income; and
- following the advice of a medical practitioner.

Where the life insured is capable of working in a reduced capacity in any occupation but is not working, we may deem the life insured to be entitled to the Partial Disablement benefit.

'PRE-DISABLEMENT INCOME (AGREED VALUE)' is the greater of the:

- life insured's average monthly income for the latest financial year preceding the commencement date of the plan; and the
- life insured's highest average monthly income for any of the latest 3 financial years preceding the commencement of disablement.

During disablement the Pre-Disablement Income amount will be increased every 12 months, following the date of disablement, by 3% or the CPI increase (whichever is the greater).

'PRE-DISABLEMENT INCOME (INDEMNITY)' is the:

- life insured's average monthly income for the latest financial year preceding the commencement of disablement.

During disablement the Pre-Disablement Income amount will be increased every 12 months, following the date of disablement, by 3% or the CPI increase (whichever is the greater).

'SICKNESS' means illness or disease which Manifests itself after the policy is in force and which results in Total or Partial Disablement.



# Definitions (continued)

'TOTAL DISABLEMENT (BUSINESS EXPENSES)' means that, due to injury or sickness, the life insured:

- is unable to perform one of the important duties of his or her occupation that he or she must be able to perform to earn income; and
- is following the advice of a medical practitioner; and
- is not working (whether paid or unpaid).

An important duty is one which involves 20% or more of the life insured's overall occupational tasks essential to producing the life insured's income.

'TOTAL DISABLEMENT (DISABILITY INCOME)' means that, due to injury or sickness, the life insured:

- is unable to perform one of the important duties of his or her occupation that he or she must be able to perform to earn income; and
- is following the advice of a medical practitioner; and
- is not working (whether paid or unpaid).

An important duty is one which involves 20% or more of the life insured's overall occupational tasks essential to producing the life insured's income.

However, if the life insured has been unemployed or on maternity or paternity leave for 12 months or longer immediately preceding the occurrence of an event giving rise to a claim, then Total Disablement means that, due to Injury or Sickness, the life insured:

- is unable to perform any occupation for which he or she is reasonably suited by education, training or experience; and
- is following the advice of a medical practitioner; and
- is not working (whether paid or unpaid).

If the life insured is on sabbatical leave it will not be considered as unemployment. Sabbatical leave must be for the purpose of research and cannot exceed 12 months or the sabbatical period specified in the Award covering the life insured, whichever is the shorter period.

'WAITING PERIOD' is the period that must expire after the life insured becomes disabled before payment of the monthly benefit commences.

## Home Expenses Benefit

'COMMON LAW MARRIAGE' means a marriage recognised at common law as valid even though performed contrary to the law of the place where the marriage is celebrated. Regardless of its form, such a marriage must be based on the expressed agreement of the parties to take one another as husband and wife and be celebrated in circumstances where compliance with the forms of the local law is impossible or excused.

'DE FACTO RELATIONSHIP' means a relationship between two adult persons not of the same sex who live together as a couple and are not legally married or related by family.

'MARRIAGE' means the union of a man and a woman to the exclusion of all others, voluntarily entered into for life.  
(s.5 Marriage Act (Cth) 1961)

'SPOUSE' means the opposite sex partner of the life insured in a traditional 'marriage', 'common law marriage' or in a 'de facto relationship'.

'TOTAL DISABLEMENT (HOME EXPENSES)' means that, due to injury or sickness, the insured spouse under the benefit where wholly engaged in full-time unpaid domestic duties in his or her own residence:

- is unable to perform normal domestic duties, leave the home unaided by another person and engage in any employment solely as a result of injury or sickness;
- is attending a medical practitioner and has undergone all reasonable and usual treatment including rehabilitation for the injury or sickness;
- is not earning an income; and
- is not working (whether paid or unpaid).

## Business Expenses Insurance Plan

See pages 44 and 45 for definitions of:

- Income
- Injury
- Manifests
- Partial Disablement
- Pre-disablement Income
- Sickness
- Total Disablement (Business Expenses), and
- Waiting Period.

# Privacy Statement

American International Assurance Company (Australia) Limited trading as AIG Life (ABN 79 004 837 861) follows the National Privacy Principles developed under the Privacy Amendment (Private Sector) Act 2000. We provide you with the following information regarding our privacy procedures and your rights. Our privacy policies and procedures may be found at [www.aiaa.com.au](http://www.aiaa.com.au).

## Purpose of Collection

We collect personal information about you to:

- a) process your application(s);
- b) administer and manage your policy including claims;
- c) facilitate our business operations; and
- d) market promotional material about services that we believe you may be interested in. (The Privacy Declaration contained in your Application allows you to elect whether you wish to receive direct marketing material from us.)

If you do not wish to provide us with all or part of the personal information we request from you, we may not be able to provide you with insurance cover.

## Access to Your Information

You are entitled at any time to request access to your personal information held by us. All requests should be made in writing to:

Policy Services Manager  
549 St Kilda Road  
Melbourne, VIC 3004

You can ask us to update your personal information at any time if it is inaccurate, incomplete or out of date.

In some circumstances, we may not permit access to your personal information. Circumstances where access may be denied include where access would be unlawful or denying access is authorised by law.

In these cases, we will provide you with written reasons for denial of access or a refusal to correct personal information.

## Disclosure of Information

We may disclose your personal information to:

- a) another member of the AIG group of companies (whether in Australia or overseas);
- b) your adviser;
- c) our contractors and third party service providers, e.g. medical practitioners and reinsurers;
- d) your employer (for employee superannuation products);
- e) financial institutions you nominate; and
- f) mail houses and archive companies.

We will only disclose your personal information to these parties for the primary purpose for which it was collected. In some circumstances we are entitled to disclose your personal information to third parties without your authorisation, such as law enforcement agencies or government authorities to protect our interests or to report illegal activities.

## Any Questions or Concerns on Privacy

If you have any questions or concerns about your personal information, please write to:

Compliance Manager  
549 St Kilda Road  
Melbourne, VIC 3004

We have established an internal dispute resolution process for handling customer complaints about our compliance with the National Privacy Principles. This dispute resolution mechanism is designed to be fair and timely to all parties and is free of charge.

If you have a complaint about our National Privacy Principles, you should submit it in writing to the Compliance Manager. You will receive a letter from us within 5 working days which documents our complaints handling process. Your complaint will be referred to our Internal Disputes Resolution Committee who will try to resolve your complaint within 45 days of receipt.

Should your complaint not be resolved to your satisfaction by our internal dispute resolution process, you may take your complaint to the Privacy Commissioner. The Privacy Commissioner's contact details are:

Office of the Federal Privacy Commissioner  
GPO Box 5218  
Sydney, NSW 1042  
or call the Privacy Hotline  
on 1300 363 992.

# Complimentary Interim Accidental Death Cover

We  
will provide

.....  
*(name of proposer)*

with Interim Accidental Death Cover  
in the event of the life to be insured's accidental death.\*  
*(The amount payable is explained overleaf.)*

This certificate is valid for 90 days from

.....  
*(date of application)*

or  
until the policy is issued or the application is declined or withdrawn,  
whichever is the earliest to occur.

.....  
*Adviser's Signature*

  
.....  
*Managing Director's Signature*



# Complimentary Interim Accidental Death Cover

American International Assurance Company (Australia) Limited trading as AIG Life grants COMPLIMENTARY INTERIM ACCIDENTAL DEATH COVER on the life to be insured without any extra premium being charged.

This cover is provided from the EFFECTIVE DATE until an assessment decision is made or until 90 days after the date the application is signed or until the policy is issued or the application is withdrawn by the proposer, whichever is the earliest to occur. A deposit equal to the first yearly premium or instalment of premium must have been paid or be payable on issue of the policy.

This interim cover certificate is issued to you after completion of the application.

## Complimentary Interim Accidental Death Cover

1. The lump sum amount payable on accidental death under this cover is:

(a) **Term Life Plan**

The lesser of:

- The Term Life sum insured proposed; and
- \$500,000

(b) **Money-back Term Plan**

The lesser of:

- The Money-back Term Life sum insured proposed; and
- \$500,000

(c) **Crisis Recovery Stand Alone Plan**

The lesser of:

- The Crisis Recovery Stand Alone sum insured proposed; and
- \$5,000

(d) **Disability Income Plan (Agreed Value or Indemnity)**

Three times the insured monthly benefit proposed under the Disability Income benefit up to a maximum payment of \$30,000.

The maximum payment under the Complimentary Interim Accidental Death Cover is \$500,000.

2. Accidental death means death which is caused solely and directly by violent, accidental, external and visible means and results solely and directly and independently of any other cause.

3. The following risks are NOT covered.

Death directly or indirectly caused by:

- (a) war (whether declared or not), invasion or civil war; and
- (b) intentional self-inflicted injury or suicide.

## Effective Date

Complimentary Interim Accidental Death Cover is effective from the issue date of the interim certificate if the application is received at our head office within five working days of the issue date with payment of the first instalment of premium. Otherwise cover commences once the application and payment are actually received at our head office.

## Optional Benefits

Complimentary Interim Accidental Death Cover applies in respect of any optional benefit which provides death or accidental death cover but not in respect of any other optional benefit.

## Claims Procedure

All the usual proofs in relation to a claim will be required (eg: death certificate, etc).

# Complimentary

## Interim Accidental Disability Income Cover

We  
will provide

.....  
(name of proposer)

with Interim Accidental Disability Income Cover  
in the event of the total disablement of the life to be insured due to an accidental injury.\*  
(The amount payable is explained overleaf.)

This certificate is valid for 90 days from

.....  
(date of application)

or  
until the policy is issued or the application is declined or withdrawn,  
whichever is the earliest to occur.

.....  
Adviser's Signature

  
.....  
Managing Director's Signature



# Complimentary Interim Accidental Disability Income Cover

American International Assurance Company (Australia) Limited trading as AIG Life grants COMPLIMENTARY INTERIM ACCIDENTAL DISABILITY INCOME COVER on the life to be insured under the Disability Income Plan without any extra premium being charged.

This cover is provided from the EFFECTIVE DATE until an assessment decision is made or until 90 days after the date the application is signed or until the policy is issued or the application is withdrawn by the proposer, whichever is the earliest to occur. A deposit equal to the first yearly premium or instalment of premium must have been paid or be payable on issue of the policy.

This interim cover certificate is issued to you after completion of the application.

## Complimentary Interim Accidental Disability Income Cover

1. The monthly amount payable on the Total Disablement of the life insured under this cover due to an accidental injury is the lowest of:
  - the Disability Income insured monthly benefit proposed as shown in the application;
  - \$5,000; and
  - the amount that would normally be acceptable under our underwriting rules (medical and financial).

The maximum payment under the Complimentary Interim Accidental Disability Income Cover is \$30,000.

2. The benefit is payable subject to the following conditions:
  - the proposed waiting period for the Disability Income benefit must be 14, 30 or 60 days;
  - the life insured must be Totally Disabled for longer than the proposed waiting period;
  - the accidental injury must occur after the policy application date but prior to the acceptance or rejection of the application by us;
  - the monthly benefit will commence from the end of the proposed waiting period for the remainder of the period of Total Disablement or for 6 months, whichever is the lesser. The benefit will be calculated on a daily basis and will be paid monthly in arrears.

All the conditions of the Disability Income benefit proposed relevant to the payment of a benefit for Total Disablement apply to this interim cover unless modified by the conditions of this interim cover certificate.

3. If during the application process we decide to offer a modified policy, the Interim Accidental Disability Income Cover will also be adjusted to incorporate the modified terms. If we require an additional premium due to the life insured's medical history or pastimes, the level of the life insured's Interim Accidental Disability Income Cover will be recalculated (and hence reduced) based on your proposed premium. If you are eligible to make a claim under the terms of the Interim Accidental Disability Income Cover, when we underwrite the application for insurance, we will take into account any change in the state of health of the life insured as a result of the event entitling you to claim under the Interim Accidental Disability Income Cover.

4. 'TOTAL DISABLEMENT' means that, due to Accidental Injury, the life insured:

- is unable to perform one of the important duties of his or her occupation that he or she must be able to perform to earn income;
- is following the advice of a medical practitioner; and
- is not working (whether paid or unpaid).

An important duty is one which involves 20% or more of the life insured's overall occupational tasks essential to producing the life insured's income.

5. 'ACCIDENTAL INJURY' means a physical injury due directly to an accident, which occurs while this cover is in force and which results solely and directly and independently of a pre-existing condition or any other cause in Total Disablement;
6. This cover does not apply:
  - to any benefit other than Total Disablement;
  - where the waiting period proposed is 90 days or longer;
  - to Total Disablement which has been caused by an accidental injury that occurs after this cover ends;
  - if an application for a similar type of policy on the life insured, with any insurer, has been declined, cancelled or withdrawn; and
  - if the application is one which we would not normally accept under our standard underwriting guidelines and practices.
7. The following risks are NOT covered.

Total Disablement caused by or contributed to by:

- a) an intentional self-inflicted injury or any such attempt by the life insured or the proposer;
- b) participation by the life insured in any occupation, sport or pastime which we would not normally cover on standard terms;
- c) an injury or sickness which the life insured had before this cover began that the proposer or life insured didn't tell us about;
- d) football injuries (all codes);
- e) normal pregnancy, uncomplicated childbirth or miscarriage;
- f) the taking of drugs other than prescribed by a medical practitioner;
- g) the taking of alcohol;
- h) war (whether declared or not) invasion or civil war; or
- i) AIDS, AIDS related conditions or HIV.

## Effective Date

Complimentary Interim Accidental Disability Income Cover is effective from the issue date of the interim certificate if the application is received at our head office within five working days of the issue date with payment of the first instalment of premium. Otherwise cover commences once the application and payment are actually received at our head office.

## Optional Benefits

Complimentary Interim Accidental Disability Income Cover does not apply in respect of any optional benefit added to the Disability Income benefit.

## Claims Procedure

All the usual proofs in relation to a claim will be required (eg: medical certificates, etc).



The following two pages are relevant where you request premium payments to be debited from an account held at your financial institution. Please see application form at the back of this brochure.

## Definitions

*account* means the account held at *your financial institution* from which we are authorised to arrange for funds to be debited.

*agreement* means this Direct Debit Request Service Agreement between *you* and *us*.

*business day* means a day other than a Saturday or a Sunday or a public holiday listed throughout Australia.

*debit day* means the day that payment by *you* to *us* is due.

*debit payment* means a particular transaction where a debit is made.

*direct debit request* means the Direct Debit Request between *us* and *you*.

*us* or *we* means American International Assurance Company (Australia) Limited trading as AIG Life ABN 79 004 837 861 (User ID 142).

*you* means the customer who signed the *direct debit request*.

*your financial institution* is the financial institution where *you* hold the *account* that *you* have authorised *us* to arrange to debit.

## 1. Debiting your account

- 1.1 By signing a *direct debit request*, *you* have authorised *us* to arrange for funds to be debited from *your account*. *You* should refer to the *direct debit request* and this *agreement* for the terms of the arrangement between *us* and *you*.
- 1.2 We will only arrange for funds to be debited from *your account* as authorised in the *direct debit request*.
- 1.3 If the *debit day* falls on a day that is not a *business day*, we may direct *your financial institution* to debit *your account* on the following *business day*. If *you* are unsure about which day *your account* has or will be debited *you* should ask *your financial institution*.

## 2. Changes by us

- 2.1 We may vary any details of this *agreement* or a *direct debit request* at any time by giving *you* at least fourteen (14) days written notice.

## 3. Changes by you

- 3.1 Subject to 3.2 and 3.3, *you* may change the arrangements under a *direct debit request* by contacting our Policy Services Department on (03) 9009 4000.
- 3.2 If *you* wish to stop or defer a *debit payment* *you* must notify *us* in writing at least fourteen (14) days before the next *debit day*. This notice should be given to *us* in the first instance.
- 3.3 *You* may also cancel *your* authority for *us* to debit *your account* at any time by giving *us* fourteen (14) days notice in writing before the next *debit day*. This notice should be given to *us* in the first instance.

## 4. Your obligations

- 4.1 It is *your* responsibility to ensure that there are sufficient clear funds available in *your account* to allow a *debit payment* to be made in accordance with the *direct debit request*.
- 4.2 If there are insufficient clear funds in *your account* to meet a *debit payment*:
  - (a) *you* may be charged a fee and/or interest by *your financial institution*;
  - (b) *you* may also incur fees or charges imposed or incurred by *us*; and
  - (c) *you* must arrange for the *debit payment* to be made by another method or arrange for sufficient clear funds to be in *your account* by an agreed time so that we can process the *debit payment*.
- 4.3 *You* should check *your account* statement to verify that the amounts debited from *your account* are correct.
- 4.4 If we are liable to pay goods and services tax ("GST") on a supply made in connection with this *agreement*, then *you* agree to pay *us* on demand an amount equal to the consideration payable for the supply multiplied by the prevailing GST rate.

## 5. Dispute

- 5.1 If *you* believe that there has been an error in debiting *your account*, *you* should notify our Policy Services Department directly on (03) 9009 4000 and confirm this in writing to *us* as soon as possible so that *we* can resolve *your* query more quickly.
- 5.2 If *we* conclude as a result of our investigations that *your account* has been incorrectly debited *we* will respond to *your* query by arranging for *your financial institution* to adjust *your account* (including interest and charges) accordingly. *We* will also notify *you* in writing of the amount by which *your account* has been adjusted.
- 5.3 If *we* conclude as a result of our investigations that *your account* has not been incorrectly debited *we* will respond to *your* query by providing *you* with reasons and any evidence for this finding.
- 5.4 Any queries *you* may have about an error made in debiting *your account* should be directed to *us* in the first instance so that *we* can attempt to resolve the matter between *us* and *you*. If *we* cannot resolve the matter *you* can still refer it to *your financial institution* which will obtain details from *you* of the disputed transaction and may lodge a claim on *your* behalf.

## 6. Accounts

*You* should check:

- (a) with *your financial institution* whether direct debiting is available from *your account* as direct debiting is not available on all accounts offered by financial institutions.
- (b) *your account* details which *you* have provided to *us* are correct by checking them against a recent *account* statement; and
- (c) with *your financial institution* before completing the *direct debit request* if *you* have any queries about how to complete the *direct debit request*.

## 7. Confidentiality

- 7.1 *We* will keep any information (including *your account* details) in *your direct debit request* confidential. *We* will make reasonable efforts to keep any such information that *we* have about *you* secure and to ensure that any of our employees or agents who have access to information about *you* do not make any unauthorised use, modification, reproduction or disclosure of that information.
- 7.2 *We* will only disclose information that *we* have about *you*:
  - (a) to the extent specifically required by law; or
  - (b) for the purposes of this *agreement* (including disclosing information in connection with any query or claim).

## 8. Notice

- 8.1 If *you* wish to notify *us* in writing about anything relating to this *agreement*, *you* should write to:

Policy Services Department  
AIG Life  
549 St Kilda Road  
Melbourne, VIC 3004.
- 8.2 *We* will notify *you* by sending a notice in the ordinary post to the address *you* have given *us* in the *direct debit request*.
- 8.3 Any notice will be deemed to have been received two *business days* after it is posted.

# Application Form Priority Protection

Version 4 – Issued 1 February 2006

(Head Office Use Only)

Policy No:

Adviser No:



Please use a dark blue or black pen when filling in application.

**Before you sign this application, be aware that we or your adviser is obliged to have provided you with a Priority Protection Product Disclosure Statement containing a summary of the important information in relation to this product. This information will help you to understand the product and to decide whether it is appropriate for your needs.**

## Your Duty of Disclosure

Before you enter into a contract of insurance with an insurer, you have a duty under the Insurance Contracts Act 1984, to disclose to the insurer every matter that you know, or could reasonably be expected to know, which is relevant to the insurer's decision whether to accept the risk of the insurance and, if so, on what terms.

You have the same duty to disclose those matters to the insurer before you extend, vary or reinstate this contract of insurance.

## Non-Disclosure

If you fail to comply with your duty of disclosure and the insurer would not have entered into the contract on any terms if the failure had not occurred, the insurer may avoid the contract within three years of entering into it. If your non-disclosure is fraudulent, the insurer may avoid the contract at any time. An insurer who is entitled to avoid a contract of insurance may, within three years of entering into it, elect not to avoid it but to reduce the sum that you have been insured for in accordance with a formula that takes into account the contribution that would have been payable if you had disclosed all relevant matters to the insurer.

## A. Life Insured (Life insured to complete this section in full.)

1. Name	Title	Family Name	Given Name	Sex
2. Residential Address	No.	Street		
	Suburb			Postcode
We may need to contact you to clarify information you have provided in the application.				
3. Contact Details	Phone (home)	Phone (work)	Mobile	
	E-mail			
4. Postal Address (if different to above)				
5. Smoker	<input type="checkbox"/> Yes	<input type="checkbox"/> No	6. Date of Birth (dd/mm/yy)	<input type="text"/>
			7. Age next birthday	<input type="text"/>
			8. Marital status	<input type="text"/>
9. Country of Birth	<input type="text"/>			
10. Are you currently an Australian citizen or permanent resident of Australia (as approved by the Australian Immigration Department)?				Yes <input type="checkbox"/> No <input type="checkbox"/>
11. How long have you permanently lived in Australia?	<input type="text"/> years	<input type="text"/> months	or <input type="checkbox"/> All my life.	

## B. Proposer(s)/Policy Owner(s) (Proposer to complete if other than life insured.)

1. Name (1)	Title	Family Name or Company Name	Given Name or ABN	Sex
	Date of birth (dd/mm/yy)	<input type="text"/>	Age next birthday	<input type="text"/>
Name (2)	Title	Family Name	Given Name	Sex
	Date of birth (dd/mm/yy)	<input type="text"/>	Age next birthday	<input type="text"/>
2. Address for Notices	No.	Street		
	Suburb			Postcode
3. Contact Details	Phone (home)	Phone (work)	Mobile	
	E-mail			
4. Relationship to Life Insured	<input type="text"/>			
5. Are you currently an Australian citizen or permanent resident of Australia (as approved by the Australian Immigration Department)?				Yes <input type="checkbox"/> No <input type="checkbox"/>
6. How long have you permanently lived in Australia?	<input type="text"/> years	<input type="text"/> months	or <input type="checkbox"/> All my life.	

## C. Policy Details (Proposer to complete this section.)

**SUPERANNUATION TERM LIFE PLAN ONLY – Life Insured to complete this section on pages 2 and 3.**

1. Is the requested cover  New or  Add-on/increase to existing cover with us?  Other (please specify)
2. Are annual CPI increases required?  Yes  No (Not available for Home Expenses, Child's Recovery and Money-back Term)
3. (a) Reasons for cover:  Personal Cover  Keyman Cover  Partnership  Loan Protection  Buy/Sell, Share Purchase
- (b) Is a concurrent application for a Business Partner or Spouse being submitted? If 'Yes' please provide details.

The remainder of section C is optional if a copy of the full Priority Protection quotation, **signed by the proposer** (life insured for Superannuation Term Life Plan), is attached to this application.

4. Is a **signed** quotation attached to this application?  Yes  No **If 'No', please complete the plan details below.**
5. Life Insured's Occupation Category AAA, AA, A, B, C or D
6.  Stepped Premium  Level Premium

### Term Life Plan (Ordinary)

	Sum Insured	Yearly Premium
Term Life	\$ <input type="text"/>	\$ <input type="text"/>
Permanent Disablement*†	\$ <input type="text"/>	\$ <input type="text"/>
Crisis Recovery	\$ <input type="text"/>	\$ <input type="text"/>
Crisis Recovery Buy-back <input type="checkbox"/> Yes <input type="checkbox"/> No		\$ <input type="text"/>
Female Crisis Assistance Benefit (females only)	\$ <input type="text"/>	\$ <input type="text"/>
Child's Recovery Benefit <input type="text"/> No. of Children	\$ <input type="text"/>	\$ <input type="text"/>
Waiver of Premium*† <input type="checkbox"/> Yes <input type="checkbox"/> No		\$ <input type="text"/>
Child's Guaranteed Insurability <input type="text"/> No. of Children		\$ <input type="text"/>
Permanent Disablement Stand Alone (No Optional Benefits available)*†	\$ <input type="text"/>	\$ <input type="text"/>
* If life insured is in occupation category AAA, AA or A please state definition of total and permanent disablement. <input type="checkbox"/> Any Occupation <input type="checkbox"/> Own Occupation		
† <input type="checkbox"/> Home Duties definition for housewife/househusband only	Sub-total Yearly Premium	\$ <input type="text"/>
	Annualised Premium‡	\$ <input type="text"/>

### Money-back Term Plan

	Sum Insured	Yearly Premium
Money-back Term	\$ <input type="text"/>	\$ <input type="text"/>
	Sub-total Yearly Premium	\$ <input type="text"/>
	Annualised Premium‡	\$ <input type="text"/>

### Crisis Recovery Stand Alone Plan

	Sum Insured	Yearly Premium
Crisis Recovery Stand Alone Benefit	\$ <input type="text"/>	\$ <input type="text"/>
Female Crisis Assistance Benefit (females only)	\$ <input type="text"/>	\$ <input type="text"/>
Child's Recovery Benefit <input type="text"/> No. of Children	\$ <input type="text"/>	\$ <input type="text"/>
	Sub-total Yearly Premium	\$ <input type="text"/>
	Annualised Premium‡	\$ <input type="text"/>

‡ Annualised Premium includes any premium frequency charges  
(see page 36) based on the premium frequency selected (see Section D).

C. Policy Details (continued) (Proposer to complete this section.)

SUPERANNUATION TERM LIFE PLAN ONLY – Life Insured to complete this section on pages 2 and 3.

**Disability Income Plan**

Agreed Value (available for categories AAA, AA, A, B and C) or  Indemnity (available for categories AAA, AA, A, B, C and D)

Insured Monthly Benefit \$

Benefit Period  2 years  5 years  To Age 65\*

Waiting Period  14 days\*  30 days  60 days  90 days  1 year  2 years

**Yearly Premium**  
Disability Income \$

Claim Escalation  Yes  No \$

PLUS Optional  Yes  No \$

Day 1 Accident  Yes  No \$

Home Expenses Benefit\*\* (spouse only)  
 \$1,000 per month  \$1,500 per month  \$2,000 per month > \$

Business Expenses Insurance  
Insured Monthly Benefit \$

Waiting Period  14 days  30 days Business Expenses Insurance \$

Sub-total Yearly Premium \$

Annualised Premium‡ \$

\*Not available for occupation category D

\*\* Spouse to complete Sections N and Y only

>Conditions apply – see page 24 of Product Disclosure Statement

**Business Expenses Insurance Plan**

Insured Monthly Benefit \$

Waiting Period  14 days  30 days

**Yearly Premium**  
Business Expenses Insurance \$

Sub-total Yearly Premium \$

Annualised Premium‡ \$

Total of all Sub-total Yearly Premiums (above) \$

Policy Fee \$

Stamp Duty \$

**Total Instalment Premium†** \$   
(See Section D for premium frequency)

†The total instalment premium due under this policy will be based on the total of all Sub-total Yearly Premiums for each plan together with a policy fee and stamp duty as specified in the Product Disclosure Statement less any multi-plan discount applicable. In all states other than WA, stamp duty is payable on the Crisis Recovery Stand Alone Plan, Disability Income Plan, Business Expenses Insurance Plan and the Permanent Disablement Stand Alone benefit under the Term Life Plan, and if the Term Life benefit or the Money-back Term benefit is not chosen, on the Policy Fee.

In WA, in addition to the stamp duty described in the sentence above stamp duty will be payable on all benefits under the Term Life Plan other than the Term Life benefit and the Child's Guaranteed Insurability benefit.

‡Annualised Premium includes any premium frequency charges (see page 36) based on the premium frequency selected (see Section D).

**Superannuation Term Life Plan (Life Insured to complete this section.)**

(Cannot be purchased with any other benefit under one policy. A separate policy will be required.)

Term Life \$  \$

Permanent Disablement# \$  \$

Permanent Disablement Stand Alone (No optional benefits available)# \$  \$

# If life insured is in occupation category AAA, AA or A please state definition of total and permanent disablement.

Any Occupation  Own Occupation

Sub-total Yearly Premium \$

Policy Fee \$

**Total Yearly Premium** \$

**Instalment Premium** \$   
(See Section D for premium frequency)

## D. Payment Options

Please select your premium frequency.  Monthly  Half-yearly  Yearly

### Deposit Premium

An initial deposit premium is required.  
Please select one option:

- A cheque for the first premium payment is attached to this application.
- Please debit my Financial Institution Account for the first premium payment and all future premium payments.  
*Please also complete the Direct Debit Request on page 23.*
- Please debit my credit card for the first premium payment.  
*Please also complete the Credit Card Authority on page 23.*

### Future Premiums

For half-yearly or yearly, we will send you a premium renewal notice prior to the due date.  
Please select one option:

#### Direct Debit (monthly, half-yearly or yearly)

- Financial Institution Account.  
*Please also complete the Direct Debit Request on page 23 unless you have already completed it.*
- Credit Card.  
*Please also complete the Credit Card Authority on page 23.*

#### Direct Billing (half-yearly or yearly only)

- Please send me a premium renewal notice prior to each premium due date.

## E. Nomination of Beneficiaries (Not applicable for the Superannuation Term Life Plan.)

Proposer to complete if required. Please list your nominated beneficiary(ies) and the proportion of death benefit you would like each to receive.

Nominated Beneficiaries (full name)	Address	State	Post Code	Date of Birth	Relationship to Life Insured	Percentage of Benefit
				/ /		%
				/ /		%
				/ /		%
				/ /		%
<b>If more than four beneficiaries are to be nominated use a separate Nomination of Beneficiary form available from us or your adviser.</b>						<b>100 %</b>

## F. Child's Guaranteed Insurability (Proposer to complete if purchasing this benefit.)

Family Name of Child	Given Name	Date of Birth	Sex M/F	Age Next Birthday	Place of Birth

1. Are the children in good health and free from mental or physical impairment? (If 'No', please give full details below.) Yes  No
2. Have the children received medical attention for any illness or serious injury? (If 'Yes', please give full details below.) Yes  No

.....

.....

.....

.....





## H. Doctor's Details (Life insured to complete this section in full.)

1. (a) Details of your personal doctor.

**IF NO PERSONAL DOCTOR, PLEASE STATE NAME/ADDRESS OF LAST DOCTOR OR MEDICAL CENTRE YOU ATTENDED.**

Name:		
Address:		Postcode
Phone ( )	Fax ( )	Email (if known)

(b) What was the date of your last consultation?

(c) What was the reason for the consultation?

(d) What was the result?

(e) How long have you been attending this surgery or practice?

(f) If less than 12 months, please provide the name and address of your previous personal doctor or medical centre.

Name:		
Address:		Postcode
Phone ( )	Fax ( )	Email (if known)

**Please note: A medical report is not always obtained.**

**Medical reports are obtained, however, on a random basis to check the validity of medical information provided.**



**J. Present Occupation** (Life insured to complete this section in full.)

1. (a) Please give details of your **current and previous occupation** or jobs over the **last five years**, including any period **unemployed, travelling, studying etc.**

	From	To	Occupation	Industry	Tick which is applicable			
					Employee of own company	Self-employed	Employee	Partnership
Current Occupation	/ /	Present						
Previous Occupations	/ /	/ /						
Previous Occupations	/ /	/ /						

(b) What type of products or services do you or your employer sell?

(c) What are the principal duties of your occupation and where do you perform these duties? **Include any manual work performed.**

Duties (eg office work, site inspection, supervision, selling etc)	Percentage of time	Location (eg office, on site, at home, driving etc)	Percentage of time
	%		%
	%		%
	%		%
	%		%
	100 %		100 %

(d) How many hours a week do you work?  How many weeks per year?

2. What is your annual income? \$

3. (a) Do you have any other occupation? ..... Yes  No

(b) Do you contemplate any change in occupation? ..... Yes  No

4. Does your occupation require you to work underground; at heights; off-shore; near dangerous materials, substances, machinery or building or factory sites? If 'Yes', please give details below, eg locations, depths, heights, frequency etc. .... Yes  No

**If you answered 'Yes' to Question 3 or 4, please provide full details below.**

.....

.....

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.....

.....

## K. Additional Occupation Details

If you are applying for Disability Income Plan or Business Expenses Insurance Plan, please also complete the additional questions below.

1. What is the business/employer name and address?

2. Do you work at home? Yes  No  ..... If 'Yes', please state percentage of time.  %

3. Do you perform any manual work? ..... Yes  No

(a) If 'Yes' – please state percentage of time  %

(b) Is the manual work an important duty in your occupation? ..... Yes  No

4. What professional, business or tertiary qualifications do you have?

If you are self-employed, in a partnership or employee of own company, please complete the remaining questions.

5. Do you operate as a  sole trader  partnership  company, or  trust?

6. (a) What percentage of your work is: Freelance?  % Contract?  %

(b) Is your work seasonal?  Yes  No If 'Yes', please provide details

(c) Please state what percentage of interest/shareholding you have in the business/practice?  %

7. When was the business purchased/started?  / /

8. What percentage of Monthly Business Turnover is derived from your personal exertion?  %

9. How many people do you employ?

10. Please provide employee details (excluding yourself) in the table below.

Occupation of all Partners/Employees	Family Member Y/N	Daily Duties	Full-time Part-time or Contractor?	Monthly Remuneration	% Interest in Business

## L. Income Details

(Life insured to complete if Disability Income Plan is being purchased.)

(If Business Expenses Stand Alone is being purchased complete only Question 7 below.)

1. What is your income from your current occupation? (Personal income is income earned by your personal exertion. Do not include investments.)

### Employee

Your income is the total remuneration paid by your employer including salary, fees, commission, regular bonuses, regular overtime, fringe benefits and superannuation contributions (statutory or voluntary).

Last financial year 30/6/  Previous financial year 30/6/   
 Remuneration package \$  Remuneration package \$

### Self Employed (sole trader, partner, employee of own company)

	Last financial year 30/6/ <input type="text"/>		Previous financial year 30/6/ <input type="text"/>
Gross business income/revenue	\$ <input type="text"/>		\$ <input type="text"/>
Total business expenses	- \$ <input type="text"/>	-	\$ <input type="text"/>
Net business income/revenue (before tax)	= \$ <input type="text"/>	=	\$ <input type="text"/>
% Share of net business income	<input type="text"/> %		<input type="text"/> %
Add backs (your own portion of personal salary/wages, superannuation contributions, spouse's income if income splitting, share of depreciation)	+ \$ <input type="text"/>	+	\$ <input type="text"/>
Total net earned income (before tax)	= \$ <input type="text"/>	=	\$ <input type="text"/>

2. Is your current income different than that stated above for the last financial year? ..... Yes  No

If 'Yes', reasons for change.  Current income \$

3. If you have a second occupation, please provide the following details.

Do you have a second occupation? If 'Yes' please provide details..... Yes  No

Nature of occupation

Hours worked per week  Number of weeks worked per year

Last financial year 30/6/  Previous financial year 30/6/

Net income (before tax) \$  Net income (before tax) \$

4. Do you earn commission or bonuses? ..... Yes  No

If 'Yes', please state percentage of total income.  %

5. Will any of your income (from any source) continue if you become disabled? ..... Yes  No

If 'Yes', state source (eg sick leave, directors' fees, salary, renewal or trail commission, salary continuance insurance, profit share from the business etc?)

For how long will it continue?  Amount of income (per month). \$

6. Do you receive any unearned income from investments (eg rental property, dividends etc.)? ..... Yes  No

If 'Yes', please state the amount per month (net of costs and expenses). \$  (Do not include negatively geared investments)

Please state the source.

7. (a) For self employed, employed by own company or partnership.

Has your company had a net operating loss in the last 2 years? ..... Yes  No

If 'Yes', please provide details of your company's profit and loss statements for all entities.

- (b) Have you or any business with which you have been associated ever been made bankrupt or placed in receivership, involuntary liquidation or under administration? ..... Yes  No

If 'Yes', when?  Date of discharge  / /



# M. Business Expenses Insurance

(Life insured to complete only if Business Expenses Insurance is being purchased.)

1. Please state the value of all monthly business expenses. **(Do not include** personal remuneration, mortgage principal, depreciation on real estate, cost of goods, wares and merchandise, equipment, fixtures and fittings, salaries of revenue producing employees.)

**Alternatively, the supply of copies of taxation returns and profit and loss statements for all entities associated with your business will be accepted in place of completing the details below.**

Eligible Expenses	Monthly Expenses
(a) Rent, property rates and taxes* .....	\$ <input type="text"/>
(b) Insurance of premises (eg fire etc)* .....	\$ <input type="text"/>
(c) Security costs* .....	\$ <input type="text"/>
(d) Electricity, gas, water, heating, telephone and cleaning* .....	\$ <input type="text"/>
(e) Mobile phone .....	\$ <input type="text"/>
(f) Bank fees/charges, interest on business loans .....	\$ <input type="text"/>
(g) Hire and lease of plant and equipment .....	\$ <input type="text"/>
(h) Business insurance premiums (eg liability, professional indemnity) .....	\$ <input type="text"/>
(i) Membership fees, publications and subscriptions to professional bodies .....	\$ <input type="text"/>
(j) Accountant's and auditor's fees .....	\$ <input type="text"/>
(k) Regular advertising expenses, postage, printing and stationery .....	\$ <input type="text"/>
(l) Salaries and costs of employees who <b>do not</b> generate revenue (e.g.: superannuation contributions, payroll tax, workers' compensation for employees who <b>do not</b> generate revenue) .....	\$ <input type="text"/>
(m) Net cost of locum, ie. cost to employ less revenue generated by locum .....	\$ <input type="text"/>
(n) Other fixed business expenses – <b>please specify</b> .....	\$ <input type="text"/>
.....	\$ <input type="text"/>
.....	\$ <input type="text"/>
.....	\$ <input type="text"/>
(o) <b>Total Monthly Business Expenses</b> .....	\$ <input type="text"/>

\*Not insurable if working from home

2. What percentage of Monthly Business Expenses are you responsible for/liable to pay .....  %

**N. Home Expenses Benefit Only (Spouse to complete this section in full.)**

**1. SPOUSE DETAILS**

(a) Spouse's Family Name  Spouse's Given Name  Sex

(b) Date of Birth  /  /  Age next birthday  Country of birth

2. Are you a permanent resident of Australia? ..... Yes  No

3. Please provide details of any other income protection or salary continuance insurance held by you.

Policy Number	Commencing Date	Insurer	Type of Cover	Amount of Cover	Terms of Acceptance (eg loading, exclusion)	Existing Income Protection: Waiting Period/ Benefit Period	To Be Replaced 'Y' or 'N'

4. Have you smoked tobacco in the last 12 months? ..... Yes  No

5. (a) What is your height?  Height  cm (b) What is your weight?  Weight  kg

6. Do you engage in or intend to engage in any of the following: abseiling, aviation (other than as a passenger on a recognised airline), football (all codes), long-distance sailing, hang gliding, scuba diving, motor racing, parachuting, powerboat racing, mountaineering, martial arts or any other hazardous activity? (If 'Yes', please complete Section P Activities/Pursuits Questionnaire)..... Yes  No

7. (a) Have you ever been treated for any of the following:
- High blood pressure, chest pains or high cholesterol? ..... Yes  No
  - Heart condition or stroke? ..... Yes  No
  - Cancer, lump or growth of any kind? ..... Yes  No
  - Back, neck or joint pain or other musculoskeletal disorder or arthritis? ..... Yes  No
  - Blood disorder, haemophilia, haemochromatosis, chronic fatigue, RSI or myalgia? ..... Yes  No
  - Diabetes, hepatitis, epilepsy? ..... Yes  No
  - Alcohol or drug abuse? ..... Yes  No
  - Any disorder of the kidney, bladder, liver, bowel or stomach? ..... Yes  No
  - Asthma or other respiratory disease? ..... Yes  No
  - Depression, anxiety, stress or other mental illness? ..... Yes  No
- (b) Other than for any condition listed above, have you in the past 3 years, sought medical advice or treatment from a doctor or other health professional, or been prescribed medication (excluding antibiotics or contraceptives) for any condition?..... Yes  No
- (c) Are you currently considering or have you been advised to undergo any treatment, therapy, special tests, or operation? ..... Yes  No

If you have answered 'Yes' to question 7 above please provide full details below. If insufficient space continue on page 21.

Question	Name of condition/test	Date started	Degree of recovery %	Details of treatment/result	Date of last symptoms	Full name, address, phone number of doctor(s) or hospital

8. **Occupation** (including details of manual duties)  **Industry**

**9. AIDS STATEMENT**

- (a) Have you suffered from Acquired Immune Deficiency Syndrome (AIDS) or been infected with the HIV virus or are you carrying antibodies to the HIV virus? ..... Yes  No
- (b) Since 1980, have you used intravenous drugs, engaged in male to male anal sexual activity or worked as a prostitute? ..... Yes  No
- (c) Have you had sexual intercourse with someone you know or suspect to be HIV positive? ..... Yes  No
- (If 'Yes' to question 9 above, a 'Confidential Lifestyle' Questionnaire is required.)

O. Child's Recovery Benefit\* (Proposer to complete if purchasing this benefit.)

**Child 1 (Personal Details)**

1. Family name   
 Given name

2. Sex  3. Country of birth

4. Date of birth  /  /  5. Age next birthday

6. (a) Is the child a permanent resident of Australia?  Yes  No  
 (b) How long has the child lived in Australia?  
 years  months or  All their life

7. State your relationship with the child.

8. Is there any insurance cover currently in force on the child's life, and/or is there any other cover on the child's life being applied for?  Yes  No  
 If 'Yes', please give details.

9. Has an application of insurance cover on the child's life ever been declined or accepted with an increased premium or on non-standard terms?  Yes  No  
 If 'Yes', please give details.

10. Is the child in good health and free from mental or physical impairment?  Yes  No  
 If 'No', please give full details.

11. Has the child ever suffered from any illness or injury necessitating any hospitalisation, or is the child taking prescribed medication or has the child ever had more than 2 weeks off school as a result of illness or injury?  Yes  No  
 If 'Yes', please give details below.

Illness or injury:	Date started:	/	/
Details of treatment:			
Length of treatment:	Time off school:		
Date of last symptom:	/	/	Degree of recovery: %
Name and address of doctor/hospital:			

12. Name and address of the child's family doctor.

13. Has the child's mother or father or any brother or sister or grandparent suffered from diabetes, cancer, epilepsy, high blood pressure, heart disease, stroke, mental disorder or depression, haemophilia, Huntington's disease, polycystic kidney or any other hereditary disease?  Yes  No  
 If 'Yes', please give details below.

Family Member (relationship to child)	Condition/Illness (for cancer/heart disease – specify type)	Age at onset	Age at death
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

**Child 2 (Personal Details)**

1. Family name   
 Given name

2. Sex  3. Country of birth

4. Date of birth  /  /  5. Age next birthday

6. (a) Is the child a permanent resident of Australia?  Yes  No  
 (b) How long has the child lived in Australia?  
 years  months or  All their life

7. State your relationship with the child.

8. Is there any insurance cover currently in force on the child's life, and/or is there any other cover on the child's life being applied for?  Yes  No  
 If 'Yes', please give details.

9. Has an application of insurance cover on the child's life ever been declined or accepted with an increased premium or on non-standard terms?  Yes  No  
 If 'Yes', please give details.

10. Is the child in good health and free from mental or physical impairment?  Yes  No  
 If 'No', please give full details.

11. Has the child ever suffered from any illness or injury necessitating any hospitalisation, or is the child taking prescribed medication or has the child ever had more than 2 weeks off school as a result of illness or injury?  Yes  No  
 If 'Yes', please give details below.

Illness or injury:	Date started:	/	/
Details of treatment:			
Length of treatment:	Time off school:		
Date of last symptom:	/	/	Degree of recovery: %
Name and address of doctor/hospital:			

12. Name and address of the child's family doctor.

13. Has the child's mother or father or any brother or sister or grandparent suffered from diabetes, cancer, epilepsy, high blood pressure, heart disease, stroke, mental disorder or depression, haemophilia, Huntington's disease, polycystic kidney or any other hereditary disease?  Yes  No  
 If 'Yes', please give details below.

Family Member (relationship to child)	Condition/Illness (for cancer/heart disease – specify type)	Age at onset	Age at death
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

\* Please photocopy sheet if more than two children are to be covered under the Child's Recovery Benefit.

P. Activities/Pursuits Questionnaire

1. Please describe the activity or pursuit.
2. Please advise the number of times you engage in the activity per year.
3. How many actual events/hours/trips/flights/dives/climbs/jumps/ others, did you participate in over the last twelve months approximately?
4. What qualifications, certificates, licences, associations and club memberships do you hold?
5. How long have you been involved in this activity?
6. Where do you engage in this activity and in what locations?
7. Do you ever engage in this activity alone, or are you always with a group?
8. Do you compete in this activity?  Yes  No  
 If 'Yes', please advise the level of competition and names of events.
9. Do you receive any payments for your involvement in this activity?  Yes  No  
 If 'Yes', please advise details.
10. Please advise the maximum heights, speeds, depths the activity includes.
11. Are any of the above likely to change over the next 2 years?  Yes  No  
 If 'Yes', please provide full details.
12. Are you involved in any record attempts?  Yes  No  
 If 'Yes', please provide details.
13. Are all recognised/standard safety measures and precautions followed? Please provide any additional details.
14. Please provide details including engine size and model for any cars, boats, planes or other equipment used. For martial arts state whether contact or non-contact.
15. Have you ever been involved in any accident/mishap whilst participating in this activity?  Yes  No  
 If 'Yes', please provide details.

Q. Asthma Questionnaire

1. Date asthma first diagnosed.  /  /
2. How often do you experience symptoms? eg. wheezing, breathlessness, chest tightness.  
 Daily  Weekly  Monthly  Other
3. When was your most recent episode of asthma?  /  /
4. Are you aware of any causes that trigger your symptoms? eg. allergy, exercise.
5. Have you ever been off work due to asthma?  Yes  No  
 If 'Yes', please advise when, and for how long.
6. Name of medications.   
 (a) Dosage   
 (b) Frequency   
 (c) What treatment do you use to control an attack?  
  
 (d) Do you take any form of medication between attacks?  Yes  No  
 If 'Yes', please state nature and dosage.  
  
 (e) When was the last time you received medication?
7. Have you ever required steroid therapy (by tablet or syrup)?  Yes  No  
 If 'Yes', please provide details.
8. Have you ever been in hospital or received emergency treatment for asthma?  Yes  No  
 If 'Yes', please state when, for how long and where?
9. Have you ever undergone a lung function test?  Yes  No  
 If 'Yes', please advise dates and highest and lowest readings, if known.
10. Have you ever consulted a specialist for this condition?  Yes  No  
 If 'Yes', please advise name and address of doctor of last consultation.
11. Please provide details of your most recent visit to any other doctor for this condition. Include date, name and address of doctor consulted.

R. Back/Neck Questionnaire

1. Area of spine affected (eg. neck, upper or lower back) and exact diagnosis.
2. Date of first symptoms.
3. (a) What was the cause?  
  
 (b) State frequency and severity of attacks.
4. (a) Are you still experiencing symptoms?  Yes  No  
 If 'No', date of last experienced symptoms.   
 (b) How frequently do symptoms occur?
5. Do you have or have you ever had pain, numbness or 'pins and needles' in your arm, shoulders, buttocks or legs?  Yes  No
6. (a) Have you ever been off work due to your symptoms or unable to perform your normal day-to-day activities?  Yes  No  
 If 'Yes', when and for how long?  
  
 (b) Have you had any x-rays or investigations?  Yes  No  
 If 'Yes', please provide details.
7. (a) What is the nature of the treatment?  
  
 (b) Are you still receiving treatment?  Yes  No  
 If 'No', when did you cease treatment?
8. Have you ever consulted a specialist for this condition?  Yes  No  
 If 'Yes', advise name and address of doctor of last consultation.
9. Please provide details of your most recent visit to any other doctor or therapist for this condition. Include date, name and address of doctor or therapist consulted.
10. Have you had any ongoing effects of any kind, eg. pain, discomfort, limitations of movement etc?  Yes  No  
 If 'Yes', please give details.
11. Is it necessary to avoid lifting or to restrict your daily activities in any way?  Yes  No  
 If 'Yes', please provide details.

S. Diabetes Questionnaire

1. What was the date of onset of diabetes?   
 (An approximate date will suffice.)
2. Are you under regular medical supervision?  Yes  No  
 If 'Yes', state date of last visit and name and address of doctor/clinic.
3. (a) Do you require insulin or other drugs?  Yes  No  
 If 'Yes', please provide details of medication and dosage?  
  
 (b) What was the date of your last visit?
4. (a) Do you regularly test your sugar levels?  Yes  No  
 (b) If 'Yes', at what intervals.   
 (c) Please state your blood sugar levels.
5. Have you suffered from any of the following conditions?
 

(a) Diabetic coma or insulin coma.	<input type="checkbox"/> Yes	<input type="checkbox"/> No
(b) Infections, eg. boils, abscessed teeth, tonsillitis.	<input type="checkbox"/> Yes	<input type="checkbox"/> No
(c) Eye trouble.	<input type="checkbox"/> Yes	<input type="checkbox"/> No
(d) Heart trouble.	<input type="checkbox"/> Yes	<input type="checkbox"/> No
(e) High blood pressure.	<input type="checkbox"/> Yes	<input type="checkbox"/> No
(f) Urinary, bladder or kidney trouble.	<input type="checkbox"/> Yes	<input type="checkbox"/> No
(g) Pain or burning sensation in legs and feet.	<input type="checkbox"/> Yes	<input type="checkbox"/> No
(h) Recurring or prolonged illness.	<input type="checkbox"/> Yes	<input type="checkbox"/> No
(i) Raised cholesterol or triglyceride levels.	<input type="checkbox"/> Yes	<input type="checkbox"/> No

If you answered 'Yes' to any items (a)–(i) please state nature of treatment and whether recovery was complete. If necessary, a separate sheet of paper should be attached.
6. Has an electrocardiographic (ECG) examination been carried out?  Yes  No  
 If 'Yes', please state most recent date, name of physician and where the record may be obtained for inspection.
7. How much time have you lost from your occupation during the last 12 months as the result of your diabetic condition?

T. Mental Health Questionnaire

1. Please indicate the condition(s) you have had or received treatment for.

- Anxiety including generalised anxiety, panic or phobic disorder
- Eating disorder including anorexia nervosa, bulimia
- Depression including major depression or mild depression
- Manic depressive illness, bi-polar disorder
- Alcohol or other substance abuse or addiction
- Post traumatic stress
- Schizophrenic or any other psychotic disorder
- Stress, sleeplessness, chronic tiredness
- Other (please specify)

2. Describe your symptoms including the date started and how long they lasted.

Symptoms	Date from	Date to

3. (a) Has any reason for your condition been identified or are there any factors which trigger your condition?

(b) Have you ever had suicidal thoughts or attempted suicide?

4. (a) Date symptoms commenced.  /  /

(b) Have you had any recurrences of this condition?  Yes  No

If 'Yes', how many times?  When?  /  /

5. (a) Please advise all treatments you have received and/or are receiving, including counselling, name(s) of medications, hospitalisation etc.

Type of treatment	Date commenced	Date ceased

(b) Are you currently receiving treatment?  Yes  No

(c) If 'Yes', please provide details.

6. Please provide details of doctors or health professionals, including psychiatrists and psychologists, consulted for your condition.

Name and address	Date first consulted	Date last consulted

7. Have you ever been off work or your normal daily activities restricted in any way due to your condition?  Yes  No

If 'Yes', when and how long?

8. Have you any ongoing effects or restriction to your activities of any kind due to your condition?  Yes  No

If 'Yes', please provide details.

U. Check-up Questionnaire

1. Please state the reason/s for your regular check-up/blood test.

2. Please state the dates of your last two check-ups.

3. Were any test/s or investigation/s performed?  Yes  No  
If 'Yes', please state type/s and result/s (include copies if available).

4. Was any treatment prescribed?  Yes  No  
If 'Yes', please state type and dosage.

5. Are you required to return for a follow up?  Yes  No  
If 'Yes', please state when.



V. Multi-Purpose Questionnaire  
(may be photocopied for additional conditions)

1. Name of condition (exact diagnosis).

2. What part of the body was affected?  
(State left or right side, if applicable.)

3. What was the cause?

4. (a) Date symptoms commenced  /  /   
 (b) How long have you been free of symptoms?   
 (c) How often do/did you have symptoms?

5. Have you ever been off work or your normal daily activities restricted in any way related to this condition?  Yes  No  
 If 'Yes', please state when, duration and reason/restriction.

6. Have you any residual, on-going effects or restriction in your daily activities?  Yes  No  
 If 'Yes', please give details.

7. Have you taken regular or occasional medication for this condition?  Yes  No  
 If 'Yes', advise names of medication(s), dosage(s) and frequency.  
  
 Are you still taking this medication?  Yes  No

8. Have you had any other treatment for this condition (eg. physiotherapy, operation, alternative remedies)?  Yes  No

9. Have you had any diagnostic investigations (eg. scope, scan, x-rays, EEG, ECG etc)?  Yes  No

10. Have you ever been in hospital or received emergency treatment for anything related to this condition?  Yes  No

11. Have you seen a doctor or other therapist for anything related to this condition.  Yes  No  
 If 'Yes' please provide details below. Include reason for consultation, investigation, findings and advice, and the name and specialty of the doctor/therapist.  
**If you answered 'Yes' to questions 8 –11 please advise details including date, type of treatment and tests.**

12. Has further treatment been recommended for this condition?  Yes  No  
 If 'Yes', please provide details.

13. Does your usual doctor have details of this condition?  Yes  No  
 If 'No', provide name and address of doctor who has full details.

V. Multi-Purpose Questionnaire  
(may be photocopied for additional conditions)

1. Name of condition (exact diagnosis).

2. What part of the body was affected?  
(State left or right side, if applicable.)

3. What was the cause?

4. (a) Date symptoms commenced  /  /   
 (b) How long have you been free of symptoms?   
 (c) How often do/did you have symptoms?

5. Have you ever been off work or your normal daily activities restricted in any way related to this condition?  Yes  No  
 If 'Yes', please state when, duration and reason/restriction.

6. Have you any residual, on-going effects or restriction in your daily activities?  Yes  No  
 If 'Yes', please give details.

7. Have you taken regular or occasional medication for this condition?  Yes  No  
 If 'Yes', advise names of medication(s), dosage(s) and frequency.  
  
 Are you still taking this medication?  Yes  No

8. Have you had any other treatment for this condition (eg. physiotherapy, operation, alternative remedies)?  Yes  No

9. Have you had any diagnostic investigations (eg. scope, scan, x-rays, EEG, ECG etc)?  Yes  No

10. Have you ever been in hospital or received emergency treatment for anything related to this condition?  Yes  No

11. Have you seen a doctor or other therapist for anything related to this condition.  Yes  No  
 If 'Yes' please provide details below. Include reason for consultation, investigation, findings and advice, and the name and specialty of the doctor/therapist.  
**If you answered 'Yes' to questions 8 –11 please advise details including date, type of treatment and tests.**

12. Has further treatment been recommended for this condition?  Yes  No  
 If 'Yes', please provide details.

13. Does your usual doctor have details of this condition?  Yes  No  
 If 'No', provide name and address of doctor who has full details.

# W. Private/Self-Managed Superannuation Fund

The following is to be completed where benefit is to be owned by a Private/Self Managed Superannuation Fund.

**Declaration** – to be signed by an authorised officer in the case of a company trustee, or by each individual trustee

I/We declare that:

- 1) I/We have the power under the trust deed governing the superannuation fund to effect the product described in this Product Disclosure Statement.
- 2) The fund is a complying fund in accordance with the requirements of the Superannuation Industry (Supervision) Act 1993 ('SIS'), SIS Regulations and the Income Tax Assessment Act ('Tax Act').
- 3) I/We will undertake to inform AIG Life if the fund ceases to comply with legislative requirements.
- 4) I/We declare that to the best of my/our knowledge the statements made are true and complete.

Superannuation Fund Name  ABN

Signature of Company Trustee	<input checked="" type="checkbox"/>	Date	<input type="text"/> / <input type="text"/> / <input type="text"/>	Official Position	<input type="text"/>
Trustee Signature	<input checked="" type="checkbox"/>			Date	<input type="text"/> / <input type="text"/> / <input type="text"/>
Trustee Signature	<input checked="" type="checkbox"/>			Date	<input type="text"/> / <input type="text"/> / <input type="text"/>
Trustee Signature	<input checked="" type="checkbox"/>			Date	<input type="text"/> / <input type="text"/> / <input type="text"/>
Trustee Signature	<input checked="" type="checkbox"/>			Date	<input type="text"/> / <input type="text"/> / <input type="text"/>

## X. AIA Superannuation Fund – Membership Application

To join the AIA Superannuation Fund you must complete this application form which was issued together with the Product Disclosure Statement (PDS). Please read the PDS before applying.

### PERSONAL SUPERANNUATION

The following is to be completed by the life insured where the Superannuation Term Life Plan is to be owned by the AIA Financial Services Limited ('AIAFS') (ABN 68 008 540 252), as Trustee of the AIA Superannuation Fund (the 'Fund') – an approved trustee under the Superannuation Industry (Supervision) Act 1993. Before you sign this Membership Application, AIAFS is obliged to have provided you with a Product Disclosure Statement containing a summary of the important information in relation to the AIA Superannuation Fund. This information will help you to understand the product and decide whether it is appropriate for your needs.

#### Application for Membership

My full name, address, date of birth and occupation details appear on this form. I hereby apply for membership of the AIA Superannuation Fund and agree to be bound by the trust deed constituting the Fund. At the date of this application I am an employee or a person who is gainfully engaged in any business, trade, profession, vocation or other occupation, or have been gainfully employed on a full or part-time basis in the past two years.

1. Will any employer pay contributions to the Fund on your behalf?  Yes  No  
If 'Yes', please show date you commenced employment with employer.  /  /
2. Date employer commenced to pay contribution to the Fund  /  /
3. Nominated Retirement Date  /  /  or Nominated Retirement Age

#### 4. Personal or Employer Contributions

I declare that I am under age 65 years or that I am over age 65 and under age 75 and have been gainfully employed for at least 40 hours in a period of not more than 30 consecutive days in the latest financial year. I will write and advise the Trustee if at any time this is no longer correct.

#### 5. Nomination of Beneficiary (optional)

Please refer to the section 'Nominating a Beneficiary' (page 29) before completing this part of the form.

You may nominate one or more of your dependants to receive a benefit payable from the Fund in the event of your death. A 'dependant' includes your spouse (legal or de facto), your child or any other person who is financially dependent on you at the time of your death. A 'child' includes an adopted child, a step-child or an ex-nuptial child.

Type of nomination:  Binding  Non-binding

Dependant(s) Nominated (full name)	Address	State	Post Code	Date of Birth	Relationship to You	Percentage of Benefit
				/ /		%
				/ /		%
				/ /		%
				/ /		%
<b>If more than four beneficiaries are to be nominated use a separate Nomination of Beneficiary form available from us or your adviser.</b>						<b>100 %</b>

#### 6. Signatures

I declare that I have read the conditions and the important information in the 'Nominating a Beneficiary' section (page 29) and agree to those conditions. I further declare that the information contained in this Membership Application is true and correct.

Signature of Applicant   Date  /  /

#### Signatures of Witnesses – declaration and statement by TWO witnesses (must not be nominated beneficiaries).

Full complete this section if you wish to make a binding nomination. We declare that this form was signed by the applicant for membership of the Fund in our presence. We state that we are each over 18 years and that we are not nominated as a beneficiary on this form.

Signature of Witness A   Date  /  /

Full name of witness A  Date of birth  /  /

Signature of Witness B   Date  /  /

Full name of witness B  Date of birth  /  /

Applicant's Tax File Number  /  /

## Y. Declaration (Life insured and Proposer(s) must complete this section.)

I/We declare that the information contained in the attached statements (whether written in my/our hand or not) or input into the computer using the electronic application system (eApp) is true and correct and that no information material to the insurance has been withheld.

I/We agree that any personal statements made or completed electronically together with any relevant documents shall form the basis of the proposed contract of insurance with American International Assurance Company (Australia) Limited, trading as AIG Life.

I/We have read the Product Disclosure Statement including Your Duty of Disclosure notice set out in the What Are The Significant Risks? section and understand its contents and what is meant by my/our duty to disclose. I also understand that my/our duty to disclose continues after I/we have completed this application until AIG Life has accepted the risk.

I/We declare that I/we have read the Privacy Statement set out in the Privacy section of the Product Disclosure Statement and I/we consent to the collection, use and disclosure of my/our personal and sensitive information in the manner described in that Privacy Statement.

I/We consent to AIG Life collecting sensitive information, i.e. health information about me/us, for the purpose of the performance of this contract.

I/We agree that cover will not commence until the premium is paid and AIG Life has accepted the risk.

Do you wish to receive direct marketing material from us? Yes  No

**Note: If 'No', your name will be deleted from AIG Life's direct marketing mailing list.**

**AIG Life will not sell or give its mailing list to third parties for promotions independent of AIG Life.**

**Note: Your premium will be held in a trust account administered by us until the policy is issued to you.**

**Under the Corporations Act we are entitled to retain any interest earned during the period the funds are held in trust.**

### Life Insured's Name

Family Name	Given Name
-------------	------------

Date

 /  / 

Signature of Life Insured

 X

(If Company affix Company Stamp)

### Proposer's Name (1)

Family Name	Given Name
-------------	------------

Date

 /  / 

Signature of Proposer(s) (if not the same as Life Insured)

 X

**NOTE: If paying by cheque, please make cheque payable to: AIG Life**

### Proposer's Name (2)

Family Name	Given Name
-------------	------------

Date

 /  / 

Signature of Proposer(s) (if not the same as Life Insured)

 X

### Spouse's Name (if Home Expenses selected)

Family Name	Given Name
-------------	------------

Date

 /  / 

Signature of Spouse

 X

### Adviser Declaration (To be completed where an electronic application has been used)

I declare that I have given the Proposer a copy of the relevant Product Disclosure Statement, the Proposer has checked the details provided in the application and the Life Insured has checked the health information provided.

(Adviser to complete)

eApp No.

Yes  No

Adviser 1 Signature

 X

Date

 /  / 

Adviser 2 Signature

 X

Date

 /  /





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# Direct Debit Request

If this Direct Debit Request is for more than one policy then please list all relevant policy numbers.

Policy number	Policy number	Policy number	Policy number
---------------	---------------	---------------	---------------

Payment options: 1.  Deposit premium and all future premiums 2.  All future premiums

**Request and Authority to debit the account named below to pay AIG Life**  monthly  half-yearly  yearly

Please refer to page 51 and 52 for Direct Debit Request Service Agreement in the Product Disclosure Statement.

I/We

Account holder 1

Title	Family Name or Company Name	Given Name or ABN
-------	-----------------------------	-------------------

Address	Postcode
---------	----------

Account holder 2

Title	Family Name or Company Name	Given Name or ABN
-------	-----------------------------	-------------------

Address	Postcode
---------	----------

**request and authorise** American International Assurance Company (Australia) Limited, trading as AIG Life (User ID 142) to arrange for any amount AIG Life may debit or charge me to be debited through the Bulk Electronic Clearing System from an account held at the financial institution identified below subject to the terms and conditions of the Direct Debit Request Service Agreement.

**Insert details of account to be debited**

Name account is held in

BSB number

 - 

Account number

**Acknowledgment** I/We have read and understood the terms and conditions governing the debit arrangements between myself and AIG Life as set out in this Request and in the Direct Debit Request Service Agreement.

**Insert the name and address of financial institution at which account is held**

Financial institution name

Address

Postcode

**Insert your signature and address**

Account Holder 1 Signature

Account Holder 2 Signature

Date

# Credit Card Authority

If this Credit Card Authority is for more than one policy then please list all relevant policy numbers.

Policy number	Policy number	Policy number	Policy number
---------------	---------------	---------------	---------------

Payment options: 1.  Deposit premium only 2.  All future premiums 3.  Deposit premium and all future premiums

**Please debit my**

Bankcard  Visa  MasterCard  Diners  AMEX

No.

Expiry Date  /

This authority enables American International Assurance Company (Australia) Limited, trading as AIG Life, to debit your credit card until you advise AIG Life in writing to cancel this authority. The amount debited may vary from time to time as a result of contractual premium variations which apply to your policy. This only applies if option 2 or 3 above is chosen.

If you choose the option of using a credit card for the one-off payment of the deposit premium please enter the amount.

Name as shown on credit card

Cardholder's Signature

Date  /  /20

**IMPORTANT NOTICE:**

**Credit Card refunds will be processed by us in the ordinary course of business. We will not accept any responsibility for credit card charges or fees incurred due to expired or cancelled cards or timing delays in processing refunds by the credit card issuer.**

# Authority to Release Medical Information

I,

authorise any medical practitioner, hospital, clinic or other person (including any life insurance company or underwriter), to disclose to American International Assurance Company (Australia) Limited, trading as AIG Life, full details of my health and medical history. I agree that a photocopy or facsimile of this authority should be considered as effective and valid as the original.

Date

Signature of Life Insured

# Authority to Release Medical Information

I,

authorise any medical practitioner, hospital, clinic or other person (including any life insurance company or underwriter), to disclose to American International Assurance Company (Australia) Limited, trading as AIG Life, full details of my health and medical history. I agree that a photocopy or facsimile of this authority should be considered as effective and valid as the original.

Date

Signature of Life Insured



Priority Protection  
Direct Debit Request  
(see over)



Priority Protection  
Credit Card Authority  
(see over)

Priority Protection  
Authority to Release Medical  
Information  
(see over)



Priority Protection  
Authority to Release Medical  
Information  
(see over)



## AIG Life: A Member Company of AIG

AIG Life is a registered trading name of American International Assurance Company (Australia) Limited (AIA). AIA has been operating in Australia for over 30 years and is a member company of the world's leading international insurance and financial services organisation, American International Group Inc (AIG), which has operations in approximately 130 countries and jurisdictions. The strength of the AIG brand is evidenced by its global assets which exceed A\$1 trillion (US\$800 billion) and employs over 90,000 people.

AIG Life in Australia is a specialist provider of financial products designed to offer comprehensive, affordable solutions to insurance and financial advisers, their clients and corporate Australia.

## Directory

American International Assurance Company (Australia) Limited trading as AIG Life.

ABN 79 004 837 861 AFS Licence No. 230043

### Directors

**Chairman** E. Tse

**Directors** D.C. Whyte, A.J. Belfer, J.G.G. Butselaar, M.J.L. Royce, G.R.S. Crichton, H.F. Carne

### Registered Office

549 St Kilda Road, MELBOURNE 3004

Phone: (03) 9009 4000, Fax: (03) 9009 4824, Freecall: 1800 033 490

[www.aiglif.com.au](http://www.aiglif.com.au)



Issued by: American International Assurance Company (Australia) Limited  
trading as AIG Life ABN 79 004 837 861 AFS Licence No. 230043

 A member company of American International Group, Inc.

**We'll help you protect the things that really matter.**