

# AMP **Firstcare** Insurance – Superannuation

Insurance to protect your lifestyle

### Product Disclosure Statement Preparation date 1 January 2004

Issued by AMP Superannuation Limited ABN 31 008 414 104 AFSL No. 233060 the trustee of the AMP Personal Superannuation Fund

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This Product Disclosure Statement (PDS) is issued by AMP Superannuation Limited. No other company in the AMP Group is responsible for any statements or representations made in this document. Investment in this product within the AMP Personal Superannuation Fund ('the Fund') are not bank deposits with AMP Superannuation Limited or any other company in the AMP Group. No other company in the AMP Group guarantees performance of AMP Superannuation Limited's obligations to members of the Fund nor assumes any liability to members in connection with this product.

The PDS is an important document. You should read all of it before you complete the application form.

Within this PDS:

- your interest in the fund is referred to as "your plan"
- "we", "us", "our" and "the trustee" mean AMP Superannuation Limited
- amounts you pay to us and which we pay to AMP under the policy will be referred to as "premiums"
- "AMP" means AMP Life Limited.

### Changes to this Product Disclosure Statement

We may update the information in this Product Disclosure Statement. Normally, you can obtain updated information simply by asking your financial planner, visiting www.amp.com.au or calling us on 133 888 (you can also ask us for a free paper copy of the updated information). However, if the change to the information is materially adverse, we will issue a Supplementary Product Disclosure Statement.

This product is only available to persons receiving it (including electronically) within Australia. Applications from outside Australia will not be accepted.

## Plan at a glance

### About AMP

For over 150 years AMP has helped generations of Australian families, individuals and business enterprises safeguard and build their financial future.

### Purpose of Firstcare Insurance - Superannuation

AMP Firstcare Insurance – Superannuation offers a range of different types of cover you can choose from. Depending on the types you apply for, we will help you maintain your lifestyle by paying you a lump sum if you:

- become totally and permanently disabled; or
- die.

You can choose either of these covers separately or in combination.

Please note that this product is not a savings product. If you end the plan at any time you will not get anything back.

### What is AMP Firstcare Insurance – Superannuation?

By applying for this product, you become a member of the AMP Personal Superannuation Fund ('the Fund'). AMP Superannuation Limited is trustee of the AMP Personal Superannuation Fund and will apply to AMP Life Limited for a new policy to provide you with these benefits. AMP Life Limited administers many operations of the plan on our behalf. The owner of this policy will be the Trustee and all benefits payable under the terms of the policy will be payable to the Trustee. The Trustee can only pay you these benefits where it is permitted to do so under superannuation legislation and the governing rules of the Fund.

All contributions made by members will be credited as premiums towards the policy the Trustee has taken out on behalf of the member with AMP Life Limited.

### Secured by AMP's Australian No.1 Statutory Fund

The policy held by the Trustee with AMP Life is backed by AMP Life's Statutory No.1 Fund. The market value of the statutory fund was \$22.5 billion as at 30 September 2003.

### Eligibility

Generally available for applicants aged between 15 and 64 years of age. However, before we can accept premiums from you, superannuation eligibility rules outlined on page 5 must also be satisfied.

### Premiums and Fees

The premium you pay depends on a number of factors including a plan fee. The fees charged for your plan and information on premiums are set out on page 6. It is important you read this page.

### Taxation

There may be some tax concessions that apply to contributions to fund premiums. Amounts we pay may also be taxable in accordance with superannuation taxation rules. Please refer to page 7 for further details.

We recommend you discuss your own circumstances with your tax adviser.

### Provide for your dependants

If you have selected death cover, you may nominate one or more beneficiaries to receive the death benefit from your plan when you die. See page 8 for further details.

## Plan at a glance

### Interim Accident cover

While your application is being considered, we will provide you with interim accident cover at no extra cost. This interim cover is different to the insurance being applied for and is subject to terms and conditions. See page 11 for further details.

### Cooling Off

If you are not satisfied with your plan, you can return it within the 14 day cooling off period and have your premium paid to another superannuation entity. See page 10 for further details.

### We keep you informed

We will keep you up to date with an Annual Statement for your plan. See page 10 for further details.

### **Complaints Handling**

We have internal processes to manage complaints. However, if we are unable to resolve the complaint to your satisfaction, you may be able to refer the matter to the Superannuation Complaints Tribunal. See page 14 for further details.

Any information contained in this document is general only and not based on your personal objectives, financial situation and needs. You are encouraged to consult a financial planner before investing to consider how appropriate this product is to your objectives, financial situation and needs.

If you do not have a financial planner, you can contact AMP on 1300 360 838 to obtain a copy of our premium rates or a premium quotation.

### Risks in taking out this insurance

- Insurer becomes financially unable to pay your claim
- You may select a product that does not provide the type of cover you need
- · You may choose an inadequate amount of cover
- · You may be unable to get cover or increases due to your particular health or circumstances
- Trustee may not release funds
- You may not comply with your Duty of Disclosure, which may result in your insurer not paying all or part of your claim or cancelling this plan.

See page 10 for further details.

## Cover available

You can choose the following types of cover:

a) death;

b) disablement lump sum; or

c) both.

You can also choose to take out Waiver of Premium as an option.

Should you select both death and disablement lump sum, you will then need to decide whether the benefits should be taken as stand-alone or linked (see page 4 for further details).

### Death cover

We pay a lump sum if you die. Death cover automatically includes the following two features.

Terminal Illness cover

If you are diagnosed as having less than 12 months to live, we may advance up to 100% of the death cover (this depends on superannuation rules – see "What has to happen before we pay?" on page 4). The maximum we'll pay in advance (under all plans) is \$2 million. If there is a balance of death cover we will pay this on death.

Guaranteed Future Insurability –
 specified events increase

You may increase your death cover without providing further evidence of health if:

- you marry;
- your child is born or you legally adopt a child;
- a housing loan is granted by a financial institution for you to buy your first home; or
- you complete your first undergraduate degree at a recognised Australian university.

Premiums will be based on those rates applicable at the time of exercising an increase option. You can only increase the death cover amount once under this option in any 12 month period. Each time, you may increase the death cover amount by 25% of the original sum insured or \$100,000, whichever is the lesser.

The maximum total amount by which you can increase the death cover under this benefit over the life of the plan is the lesser of:

- the initial amount of death cover under the plan, excluding CPI increases and increases effected under this option and
- \$1,000,000.

You cannot take up this option if at the time of your request:

- you are older than 55 years of age;
- your plan has a premium loading or special terms;
- the premiums are being waived under the Waiver of Premium option; or
- you are entitled to make a terminal illness or crisis claim under any plan that you hold with AMP.

You must apply for the increase within 30 days of the first renewal date following the nominated event and provide proof of that event. Should this plan become closed to new business, the option may only be taken up on a similar AMP plan current at the time on the same terms.

### Disablement Lump Sum (DLS) cover

We pay a lump sum if you become totally and permanently disabled (TPD). Our definition of totally and permanently disabled is set out on page 15.

Basically our TPD definition relates to:

- your inability to do any regular remunerative work for which you are reasonably fitted by education, training or experience; or
- those doing home duties, your inability to do home duties or care for invalid members of your immediate family; or
- the total loss of use of more than one limb or eye; or
- your inability to do certain key activities of daily living.

If you are not in regular remunerative work or doing home duties, the circumstances when we will pay are very narrow.

### Own Occupation cover (Optional)

If you select this option, a revised definition of totally and permanently disabled will be adopted for your plan. Under this definition, we will pay you a lump sum where we consider you are unable to ever work in the primary full-time occupation you were engaged in for at least 12 months prior to the date of your illness or injury. This replaces the above first point of being able to do any regular remunerative work under the DLS cover heading.

This option is at an additional cost.

Up to \$2million of DLS cover can be taken under this option. Any cover above this is based on the standard definition ie inability to do any regular remunerative work for which you are reasonably fitted by education, training or experience.

## Plan details

### Waiver of Premium (Optional)

If you select this option, we will waive further payment of premiums under this plan after you have been 'totally disabled' for a period of more than 6 months. Our definition of 'totally disabled' is set out in full on page 16 and is different from the definition of totally and permanently disabled that might apply under your plan.

You can choose Waiver of Premium as an option at an additional cost.

### Stand Alone cover or Linked cover

When you apply for Firstcare Insurance – Superannuation, and you select more than one type of cover you need to decide whether:

- you want your remaining cover to stay at the same amount after we pay a claim. We call this Stand Alone cover; or
- you want your remaining cover to reduce after we pay a claim. We call this Linked cover.

For example, imagine you were covered for:

- Disablement Lump Sum (DLS) cover of \$150,000; and
- Death cover of \$300,000.

Then you have a car accident and we paid a \$150,000 DLS claim. On payment of this claim your DLS cover will cease.

If you had chosen Stand Alone cover:

• Your death cover would continue unchanged at \$300,000.

However, if you had chosen Linked cover:

• Your death cover would reduce to \$150,000.

You can see from this example that the maximum we would pay with Linked cover is \$300,000. But potentially, with Stand Alone cover, we could pay \$450,000.

Stand Alone cover is more expensive than Linked cover, because we may have to pay you more. The decision between Stand Alone and Linked is an important one which your financial planner can help you make.

### How much cover you can buy

We have limits on the amount of cover you can buy. These limits are based on why you need the insurance and your circumstances. Generally, the upper limits on the amount of cover are based on what you earn. In most cases, they will not constrain you.

### Keeping pace with inflation

Each year, unless we agreed not to when the cover started, we increase the amount of your cover by any increase in the Consumer Price Index (CPI) or 3%, whichever is higher. If you don't want this increase, in full or in part, then you need to tell us. The following is the maximum initial amount that we will apply CPI to:

Death Cover	\$2 million
Disablement Lump Sum Cover	\$1.5 million

For example, if the initial amount of death cover is below \$2 million, it can rise above \$2 million over time with each year's CPI adjustment. If the initial amount of death cover is greater than \$2 million, any sum insured amount over \$2 million will not be indexed.

### When we won't pay

We won't pay the death cover or any increase in the death cover if you die (or become terminally ill) by your own hand within one year and 30 days of the date the cover starts or restarts, or the increase in cover starts or restarts (respectively).

We won't pay the DLS cover if the total and permanent disablement was caused (directly or indirectly) on purpose by you.

### What has to happen before we pay?

We can only pay the terminal illness cover and DLS cover to you in accordance with superannuation rules. So before we can pay you, those rules require that, in addition to meeting the definitions in the Plan Rules, you must generally demonstrate to the Trustee:

- you have had to retire from the workforce before your normal retirement date because of ill health; and
- the Trustee is reasonably satisfied you are unlikely to ever again, because of the ill health, be engaged in gainful employment for which you are reasonably qualified by education, training or experience.

These rules also apply if you have chosen the 'own occupation' option or if contributions are made on your behalf by your spouse.

As the superannuation rules are different from the definition of "total and permanent disablement" under the insured cover, there may be some instances where we will not be able to pay to you your DLS cover.

In this case, we will transfer the benefit to an account in the AMP Eligible Rollover Fund set up on your behalf, or to a similar complying superannuation fund that you nominate.

### Eligibility

The age ranges we cover and how long your cover can continue are shown in the table below. Note that you must also satisfy the contribution conditions under the heading 'Who can pay premiums?' on this page.

	Entry age ranges	Cover continues
Death cover	15 to 64	to a maximum age of 75*
Disablement lump sum cover	15 to 54	until you turn 65
Waiver of Premium	15 to 54	until you turn 60

\*A continuation option is available for ages above 75 until age 99.

### Who can pay premiums?

Premiums can be paid in the circumstances below. If you do not satisfy these requirements we will not be able to accept your premiums from you. Your interest in the AMP Personal Superannuation Fund will cease and your cover, unless it is transferred to another AMP product, will lapse.

You and your employer can pay premiums to your plan if:

- You are under age 70 and gainfully employed for at least 10 hours each week; or
- You are under age 65 and:
  - have been gainfully employed for at least 10 hours in any week, within 2 years of the premium being made to your plan; or
  - you are on authorised parental leave for less than
     7 consecutive years for the purpose of raising
     children. You must be a member of the fund before
     starting the leave; or
  - you have stopped working because of ill health and, at the time the premium is paid, can no longer do the kind of work you were engaged in when you became ill.

You can pay premiums if you are over age 70 but under age 75, and gainfully employed for at least 10 hours each week.

Your spouse can pay premiums into your plan if you are under age 65, and up to age 70 (if you are working at least 10 hours in the week the premium is paid).

### **Continuation Option**

If you wish to continue your death cover after age 75 or after you retire, you must transfer to a non-superannuation plan. You can transfer to a similar AMP plan current at the time, based on the terms and conditions available at the time.

## Premiums and fees

### Costs associated with this plan are comprised of premiums and fees. Both are described in this section.

### How we calculate premiums

The premium you pay depends on a number of factors including the level and type of cover you choose, your age, state of health, sex, smoking habits, occupation and pastimes.

Generally, your premium will increase as you get older. It will also increase as the amount of cover increases each year by the CPI, or if we increase the cover because you ask us to.

### Your premium

The number of variables means that we cannot give you an exact premium without knowing your circumstances. Copies of the premium rates we use to calculate your premium are available on request. Should you choose to consult a financial planner they can help you work out the insurance cover you require and provide you with a quote for the cost of cover. This will be the premium you pay, unless your circumstances (such as your health) require us to increase your premium. We will tell you if you have to pay more than the quote after we have assessed your circumstances, and your plan will show the total premium payable.

If you do not have a financial planner, you can contact AMP on 1300 360 838 to obtain a copy of our premium rates or a premium quotation.

### Current minimum premium

The current minimum premium is  $\$250\ a$  year. This includes the annual plan fee.

### What is paid to your financial planner?

If you consult a financial planner to sell you this product they may receive payment (remuneration) for the sale. Your planner has to meet their expenses from this remuneration and also relies on it to provide them with an income. This remuneration is paid from the premiums you pay – it is not an additional cost to you. Also, if you do not have a financial planner, the same premiums and fees will continue to be payable. Details of the remuneration your financial planner receives will be contained in the Statement of Advice that they will give to you.

### Guarantees

AMP has guaranteed to us to continue the plan if you pay premiums on time. AMP also guarantees that the premium won't increase between plan anniversaries unless you change your plan, or the government introduces a new tax, duty, or charge, or changes an existing one. However, AMP can change premium rates in the future as they are not guaranteed. Such a change would apply to all plans similar to yours.

### If you stop paying premiums

If you don't pay each premium within 30 days of it being due, we will take steps to end the plan. We will remind you if we don't receive your premium. You can end the plan by giving us notice in writing. We will refund the premium (less plan fee, stamp duty and government charges) for any unused complete months, to another superannuation entity.

### Plan Fee

The premium includes a plan fee to cover our costs. Each year, we increase it by any increase in the CPI. The plan fee for 2004 is \$68.50 a year.

### Your premium payment options

You can pay premiums yearly, half-yearly or monthly by direct debit. You may also pay yearly or half-yearly by cheque, BPay or Post Billpay. Direct debit payments can be from your bank, building society or credit union, or your Mastercard, Visa, Bankcard or American Express card.

### Premium Frequency Fee

If you pay more often than yearly, we charge an extra fee because our costs are higher. That fee is included in your premium. It is a percentage of the premium rate, and of your plan fee. For monthly payments, we charge an extra 7.5%. For half-yearly payments, we charge an extra 3%. We can change the percentages at any plan anniversary in circumstances relating to the commercial operation of our business.

## **Taxation**

We have outlined below our general understanding of current legislation and rules as at the date of preparation of this document. Taxation laws and their interpretation may change from time to time. We will keep you informed of any changes that could affect your plan. We recommend you consult your tax adviser if you need advice.

### Contributions

### Tax deductions for employers or self employed individuals

Contributions made by employers to fund premiums to secure cover for the benefit of their employees are generally tax deductible within age related limits. In some circumstances individuals (eg a self-employed person not in receipt of employer superannuation support) may be able to claim a tax deduction for their personal contributions.

### Other tax concessions

Contributions by employees on lower incomes and contributions made by a spouse may attract tax concessions. Your financial planner can provide you more details about these.

### Superannuation Surcharge

A surcharge tax may apply to contributions to fund premiums paid by an employer, and by individuals when they personally claim them as a tax deduction. The maximum rate of the tax is currently 14.5%. This is being progressively reduced to 13.5% for the 2004/05 financial year and 12.5% for the 2005/06 financial year onwards. It broadly applies when your taxable income plus reportable fringe benefits plus the contributions subject to the surcharge exceed \$94,691 for the 2003/04 financial year (indexed), or if you do not supply your Tax File Number. If the surcharge tax applies to you, we will tell you the amount and when you have to pay it for us. If you don't pay enough to cover the tax, we may reduce or terminate your cover (or reduce any other benefit you may have in the AMP Personal Superannuation Fund).

### Benefits

### Tax on death claims

Death benefit lump sums paid to dependants as defined for tax purposes (eg, spouse, de facto spouse, your child under age 18, or people financially dependent on you at the time of death) are generally tax free within the deceased's available pension Reasonable Benefit Limit (RBL).

Where death benefit lump sums within the deceased's available pension RBL are paid to a person who is not a tax dependant they are generally taxed at a rate of up to 15% (30% in certain circumstances) plus the Medicare levy. Death benefit lump sum amounts in excess of the deceased's available pension RBL are taxed at the top marginal rate plus the Medicare levy.

### Tax on disablement claims

Where the lump sum disablement benefit that is paid satisfies certain rules, a system of tax concessions applies. The concessions effectively mean very little tax may be paid on disablement benefits received at younger ages. The closer to age 65 that disablement occurs, the more the tax payable will be similar to that applying to retirement lump sums (ie a maximum rate for amounts within the applicable RBL of 15% plus Medicare levy if you are 55 and over, or 20% plus Medicare levy if under 55).

## Nominating a **beneficiary**

You can nominate a dependant or your Legal Personal Representative (your Estate) to receive the death benefit if you die while a member of the Fund.

### If you nominate a beneficiary

If you nominate beneficiary/ies, we are obliged to decide who will receive your benefit in the event of your death. We will generally pay who you have nominated, however, depending on your circumstances at the time of your death, may decide not to do so.

You may cancel or change your nominated beneficiary/ies at any time.

It is very important that you keep your nomination up to date in line with your personal circumstances.

You can nominate a beneficiary by completing the relevant section of your application form.

### Who can I nominate as a beneficiary?

Under superannuation law, you can nominate your Legal Personal Representative (your Estate) or a person who is a dependant to receive your benefit in the event of your death. A dependant includes:

- your spouse (including a de facto spouse)
- your children (including an adopted child, a step child, or ex-nuptial child)
- anyone who is financially dependent upon you at the time of your death.

The assessment on whether a person is a dependant is made at the time of your death.

Please note that this definition of dependant is different from the definition under the tax legislation. You may wish to discuss its implications for you with a financial planner.

### No nomination

If you don't nominate a beneficiary, we must pay your death benefit to your estate. This means that if you do not have a nomination, you should consider making a Will or altering your Will.

## Other important information

### The Trustee

AMP Firstcare Insurance – Superannuation is part of the AMP Personal Superannuation Fund. AMP Superannuation Limited is the Trustee of this Fund. We are a wholly owned subsidiary of AMP.

All contributions to your plan will be credited by us as premium payments to a life insurance policy we hold with AMP Life Limited to secure the plan's benefits.

### What is the legal structure of Firstcare Insurance – Superannuation

Your plan is issued under the Trust Deed of the AMP Personal Superannuation Fund. The Trust Deed explains:

- your rights and obligations relating to Firstcare Insurance – Superannuation, and
- our rights and obligations as the Trustee, such as the right to be indemnified, the right to terminate the trust and the limits on our liability. The rights and obligations of a Trustee are also governed by laws affecting superannuation and general trust law.

Contact us if you wish to obtain a copy of the trust deed.

### Collection of Tax File Numbers (TFNs)

We need to tell you the following before you give us your Tax File Number (TFN):

• The Superannuation Industry (Supervision) Act 1993 permits the Trustee to ask for your TFN. You are under no obligation to provide your TFN, either now or later, and it is not an offence to not quote your TFN.

However, if you don't tell us your TFN:

- You may have to pay more tax than you have to on benefits such as Eligible Termination Payments (ETPs).
   This additional tax could be re-claimed at your next tax assessment with the Australian Taxation Office.
- Surcharge tax may apply to your superannuation contributions (which would otherwise not be payable).
- In the future, when we need to pay benefits to you, it may be more difficult for us to locate or amalgamate all the superannuation benefits you are entitled to.
   The consequences of not reporting your TFN may change in the future as a result of legislative changes.

If you do tell us your TFN, we will treat it as confidential and only use it for legal purposes, such as:

- To find your superannuation benefits, where other information is insufficient.
- To calculate tax on any Eligible Termination Payment (ETP) you may be entitled to.
- If we are paying unclaimed money, we may need to give your TFN to the Commissioner of Taxation or any relevant state authority.

- Also we may give your TFN to the Commissioner of Taxation if you receive a benefit or for the purposes of the Lost Member Register.
- If you wish to transfer benefits in the future to another superannuation fund or a retirement savings account (RSA), we would provide your TFN to the trustee of that other fund or the RSA provider. However, if you do not want us to do this, you can notify us in writing.

These purposes may change in the future as a result of legislative changes.

### Trustee insurance

We have liability insurance which provides cover in respect of any claim for loss against us or the AMP Personal Superannuation Fund.

All our directors are also covered by Directors' and Officers' Liability Insurance.

### Award superannuation contributions and superannuation guarantee contributions

We can accept award and Superannuation Guarantee (SG) contributions. However, many state and federal industrial awards and enterprise agreements require an employer to contribute to specified industry funds to meet superannuation obligations. This plan is not designed to solely meet an employer's total SG obligations. It may be that your employer will need to invest in other superannuation products to meet their total SG obligations.

### Regulated Superannuation Fund Certification (to be shown to any contributing employer)

AMP Superannuation Limited as Trustee certifies that the AMP Personal Superannuation Fund:

- is a resident regulated superannuation fund within the meaning of the Superannuation Industry (Supervision) Act 1993 (SIS Act)
- is not subject to a direction under Section 63 of the SIS Act and
- has never previously been subject to a direction under section 63 of the SIS Act.

The Trustee undertakes to tell each employer sponsor if the Trustee becomes aware that the fund:

- ceases to be a resident regulated superannuation fund or
- becomes subject to a direction under Section 63 of the SIS Act.

S. Ingelmo – on behalf of AMP Superannuation Limited, 1 January 2004

## Information on your insurance

### Significant risks in taking out Life Insurance

There are significant risks associated with life insurance. The most important are:

- Insurer becomes financially unable to pay your claim Our obligations to you under the plan are supported by a life insurance policy issued by AMP. An insurer may become insolvent and therefore your claims cannot be paid. Life insurers are supervised by the Australian Prudential Regulation Authority and are regulated under the Life Insurance Act 1995. As at the 30th June 2003, the reserves in AMP Life Limited's Australian No. 1 Statutory Fund, which backs this product were more than 50% higher than the Life Act requires. The financial statements of AMP are audited annually.
- Selection of a product that does not provide the type of cover you need – you may choose an insurance product that does not meet your needs. You should read the PDS for an insurance product carefully to prevent this. It is advisable to consult a financial planner for assistance.
- Inadequate amount of cover you may select the correct insurance product for your needs, but you might not choose enough cover. This might cause you to still suffer financial hardship after receiving your benefit payment. You will need to assess your needs carefully to ensure that this does not occur. Again, a financial planner will be able to help you.
- Inability to get cover or increases in cover due to your particular health or circumstances – you may not be able to obtain the cover that you need because of your particular health or circumstances, now or in the future. You should therefore not relinquish any existing cover you may have until new insurance cover is firmly in place. You should also think about your future insurance needs while you are still healthy.
- Trustee may not release funds the Trustee will not release funds if it is prevented from doing so by superannuation law or by the governing rules of the Fund.
- You may not comply with your Duty of Disclosure as a result, your insurer may not pay your claim, may pay only part of your claim, or cancel your plan.

### Duty of Disclosure

You have a duty of disclosure to tell AMP, when you apply, anything you know to be relevant to their decision whether to provide your cover and on the terms which they do so, or a reasonable person in the circumstances would know to be relevant. This is the Duty of Disclosure. If you don't, AMP may be able to treat the plan as if it never existed and pay nothing or keep the plan going but reduce the amount it pays.

### How to apply

The only way to apply for this plan is to complete the application at the back of this PDS. Before you apply you may wish to obtain your individualised quote from your financial planner who can help you assess your needs and explain the details of the plan to you. If you do not have a financial planner, you can contact AMP on 1300 360 838 to obtain a premium quotation.

### We keep you informed

### Certificate and Plan Rules

If we agree to issue the plan, we will send you a Certificate and a copy of the Plan Rules which we effect with AMP Life Limited. These documents will set out the details of who owns the plan, options selected, the amount of cover, and other important information.

Please read this document carefully to make sure the plan meets your needs.

Annual Statement

Each year, we will send you an Annual Statement advising you about your insurance, fees, and your premium for the next year. It will also tell you of any material changes to the plan.

### Annual Report

The Annual Report of the AMP Personal Superannuation Fund can be obtained by contacting AMP Customer Service. We will send you a copy annually.

### Cooling off period

We want this financial product to meet your needs. But if, after taking out this product you then decide you don't want it, you can return it by contacting us by letter, email or facsimile. You have a limited time to do this. You have 14 days starting on the earlier of:

- the date you receive the Certificate and Plan Rules or
- five days after the date of the Certificate and Plan Rules.

However, you cannot return the product if you have exercised rights or powers under it. The refund of any premiums paid under cooling off can be returned to you in cash on those amounts that are unrestricted nonpreserved. All other money must be paid to another superannuation entity. If we are not advised of a fund within a month of your request to cancel the plan, we will make the payment to the AMP Eligible Rollover Fund.

### Interim accident cover

While your application is being considered, we will provide you with interim accident cover at no extra cost. This interim cover is different to the insurance being applied for, and is subject to the terms and conditions below.

This cover will start when we receive your completed application form and the first premium payment or we receive a valid Direct Debit mandate at an AMP registered office. Cover is subject to the premium payment not being dishonoured.

Interim cover is not available if you have ever:

- withdrawn an application; or
- applied for a similar type of plan, and had the application declined; or
- you are currently applying for similar cover outside of AMP.

Interim cover will cease on the earliest of:

- 90 days from the date this interim cover starts; or
- the date your application is approved, declined, withdrawn; or
- the date we advise that your interim cover is cancelled.

During consideration of your application, we may choose to modify the cover we offer. If this occurs, interim cover will also be adjusted to incorporate the changed terms, including any adjustments to the premium.

### Important note

When assessing your application for insurance, we will take into account any claim you have made on this interim cover.

We may impose special conditions or decline your application for the insurance under these circumstances.

### When we will pay

#### If you die

We will pay if you have applied for death cover and die solely as a result of an accident during the Interim Cover period.

### OR

### If you become totally and permanently disabled

We will pay if you have applied for Disablement Lump Sum (DLS) cover and as a result of an accident during the interim cover period, you are disabled and suffer from the total and irrecoverable loss of:

- the use of two limbs; or
- the sight of both eyes; or
- the use of one limb and the total and irrecoverable loss of sight of one eye, where a limb means an entire arm or leg.

The loss must be unable to be remedied and you must survive at least 14 days after the loss.

### How much we pay

We will only pay once for interim cover under Firstcare Insurance – Superannuation.

We will pay the lesser of:

- \$600,000; or
- the sum insured applied for.

### When we won't pay

We will not pay any benefits if the application is one which AMP would not normally accept under our standard underwriting rules and exclusions. Also, we will not pay when death or disablement is caused by:

- intentional self-inflicted injury or suicide; or
- any physical condition relating to your health for which you have had any symptoms, or received advice or treatment for, before applying for this cover; or
- engaging in any sport, pastime or occupation which would not normally be covered under AMP's standard terms.

**Accident** refers to bodily injury caused directly and solely by violent, external and visible means and independent of all other causes.

### AMP's approach to insurance

Insurance is all about sharing risk. To ensure that this risk is shared fairly, AMP needs to be careful about deciding:

- · whom to insure;
- how much to charge each person; and
- whether special conditions should apply to a particular insured person.

To make the right decisions, AMP needs to have all the relevant information. That is why AMP asks for information in the application and personal statement. Asking these questions enables AMP to:

- be confident that it will be able to build reserves of money to pay future claims; and
- help protect your interests and the interests of all policyholders.

### How to claim

If you are unfortunate enough to claim, AMP will assist you through the process. Either you or someone close to you can simply contact your financial planner or call 131 267. AMP will then advise you what to do next.

Claims should promptly be lodged after the event that entitles you to claim. Failure to do so may affect the amount payable to you.

## **Privacy**

AMP Superannuation Limited has adopted the AMP Group's policy on Privacy. A description of how your personal information will be collected and used by us and AMP is set out below.

Your privacy is important to AMP.

Our primary purpose in collecting personal information from you is to enable us to establish and manage this product – one of AMP's broad range of financial services.

The information may be used for related purposes, such as to provide you with ongoing information about the range of financial services that may be useful for your financial needs. These may include investment, retirement, financial planning, banking, credit, life and general insurance products and enhanced customer services that may be made available by us, other members of the AMP Group, or by your financial planner.

We need this information in order to establish and manage this product and, if you choose not to provide the information necessary to process your application, we may not be able to process it.

We usually disclose information of this kind to:

- other companies in the AMP Group;
- your employer if you are part of an employer sponsored plan;
- the financial planner or broker responsible for the plan (if any);
- the owner of your plan;
- external service suppliers who supply administrative, financial or other services to assist the AMP Group in providing AMP financial services;
- anyone you have authorised.

When health information is collected, additional restrictions apply. Our primary purpose for obtaining this information is to assess the application for new or additional insurance for AMP. We may also use this information for directly related purposes such as deciding whether we need more information; arranging reinsurance; assessing future applications for new or altered insurance; and assessing and administering claims. We will generally collect health information from someone else, such as a doctor, with consent. We need this information to assess the insurance application and, if consent is not provided, we may not be able to process the application.

We may disclose this type of health information to:

- if your insurance is part of a superannuation fund, the trustee of that fund;
- the financial planner or broker responsible for the plan (if any);
- AMP's reinsurers;
- medical practitioners;
- any person AMP considers necessary to assist in either the assessment of claims under your plan or the resolution of complaints;
- anyone you have authorised.

Aspects of your health information may be provided to the owner of your plan in resolving terms of acceptance or if the standard Plan Rules are varied.

The AMP Privacy Policy Statement sets out the AMP Group's policies on management of personal information. A copy may be obtained from AMP, your AMP Financial Planner or our web site.

Under the National Privacy Principles, you may access personal information about you held by the AMP Group and you may let us know if you think any of it is inaccurate, incomplete or out of date. There are some limited situations, that are set out in the National Privacy Principles, where you will not have this right.

You can contact us by calling 131 267.

## Direct debit request service agreement

### The following provides more information about direct debit and how it works

- Before you complete the direct debit request form, you must check that the account you want to nominate can have direct debit (eg some passbook savings accounts and credit cards cannot have direct debit). To find out if we can debit from your account, contact your financial institution or AMP by:
  - phone 131 267 (local call fee)
  - fax 1300 301 267
  - email polinfo@amp.com.au
  - mail AMP Life Limited, PO Box 300, PARRAMATTA NSW 2124.
- 2. When you complete the form, please double-check the account details are correct by comparing them with a recent statement from your financial institution.
- This agreement allows AMP to deduct from your nominated account the amount and frequency shown on the Certificate, or the amount as modified annually due to CPI increases.
- 4. If we want to change this agreement, we will notify you 14 days in advance. If you disagree with this change, please notify us within these 14 days.
- 5. AMP will keep your financial institution account details confidential. However, we will disclose these details:
  - if you give permission
  - if a court order applies
  - to settle a claim
  - if our financial institution needs information.

- 6. If the due date is on a weekend or public holiday, we will process your payment on the next business day.
- 7. You should make sure that sufficient cleared funds are available in your account on the due date for payment.

If there are not sufficient funds and your financial institution dishonours the payment, any charges incurred by:

- your financial institution may be debited from your account
- AMP may be debited from your plan.
- 8. If you want to change or cancel this agreement or dispute a debit, contact AMP Customer Service (the contact details are listed in point 1). In particular, if you want to:
  - Change this agreement (eg the amount you pay, how often you pay, account number, deferring payment due to unforeseen circumstances), you need to contact us at least three days before the due date.
  - Cancel this agreement or an individual payment, you need to contact us at least three days before the due date.
  - Dispute a debit that has been made from your account, AMP will respond to your initial dispute within five business days.

## Enquiries and complaints

### If you need assistance

We want you to remain totally satisfied with us and your plan. If you require any additional information, or have a concern or complaint about your Firstcare Insurance – Superannuation Plan, or the operation or management of the AMP Personal Superannuation Fund contact your financial planner or AMP Customer Service.

### Customer Service Officer

AMP Life Limited PO Box 300 Parramatta NSW 2124 Telephone: 131 267 Facsimile:1300 301 267 Email: polinfo@amp.com.au

### Complaints resolution

We have established procedures to deal with any complaints. If you make a complaint, we will:

- acknowledge its receipt and ensure an appropriate person properly considers the complaint, and
- respond to you as soon as we can, and give you information on any further action available to you.

If your complaint is not resolved to your satisfaction within 90 days, you may have the right to lodge a complaint with the Superannuation Complaints Tribunal (the 'Tribunal'). You can call the Tribunal's secretariat on 1300 884 114 or write to:

Superannuation Complaints Tribunal Locked Bag 3060 GPO Melbourne VIC 3001

The Tribunal reviews the decisions of superannuation trustees as they affect an individual member. It is independent from us.

If the Tribunal decides to review your complaint, it will attempt to resolve the matter through conciliation – that is helping you and us to reach a mutual agreement. If conciliation is unsuccessful, the Tribunal will issue a binding determination on the matter.

## Definitions and descriptions

### **Disablement Lump Sum**

You are **totally and permanently disabled** if your disability meets the definition of disablement in either Part 1, Part 2 or Part 3, in this definition and the disability:

- commences while you are engaged in regular remunerative work (or within six months after you cease regular remunerative work); or
- commences while you are engaged in home duties (or within six months after you cease home duties); or
- commences while you are engaged in your own occupation; or
- results directly from accidental bodily injury caused directly and solely by violent, external and visible means and independent of all other causes.

### Part 1 (unable to work)

You are disabled if you suffer an illness or injury and:

- the illness or injury wholly prevents you from engaging in home duties, regular remunerative work, or your own occupation for at least six months in a row; and
- since you became ill or injured, you have been under the regular care and attention of a **doctor** for that illness or injury; and
- in our opinion, the illness or injury means that you are unlikely to ever work in or attend to:
  - i. home duties; or
  - regular remunerative work for which you are reasonably fitted by education, training or experience; or
  - iii. where "own occupation" cover has been selected, your own occupation;

whichever you were engaged in when you suffered the illness or injury.

Please note, for us to consider a claim under Part 1, you must also survive the six month period in the first bullet point.

### Part 2 (loss of use of limbs and/or sight)

You are disabled if you suffer from the total and irrecoverable loss of:

- the use of two limbs; or
- the sight of both eyes; or
- the use of one limb and the total and irrecoverable loss of sight of one eye, where a limb means an entire arm or entire leg.

Please note, in addition to this the loss must be unable to be remedied and you must have survived for 14 days after the loss.

### Part 3 (loss of independent living)

You are disabled if you become totally and permanently unable to perform at least two of the **activities of daily living\*** without assistance from someone else.

We will not pay for loss of independent living caused directly by alcohol or drug abuse.

### Terms specifically defined within Disablement Lump Sum.

### Regular remunerative work

You are engaged in regular remunerative work if you are doing work in any employment, business, or occupation for at least 10 hours per week. You must be doing it for reward – or the hope of reward – of any type.

### Home duties

You are engaged in home duties if you are on a full-time basis:

- doing all duties related to running the family home; and
- either looking after your dependent children (who must either be 16 or less, or in full-time secondary education); or
- providing full-time care for invalid members of your immediate family.

\*Refer to activities of daily living on page 16.

## Definitions and descriptions

### **Own Occupation**

Your 'Own Occupation' is the primary full-time occupation which you have performed in the twelve months immediately prior to becoming disabled. For this part of the definition to apply it must be shown in your certificate. This option is only available to class A occupations which include professional and white collar workers. This option comes at an extra cost.

Specialist Medical and Legal Professional occupations will not be eligible for 'own occupation' cover on the basis of their specialised duties alone. A broader definition of 'own occupation' will be used. For example Surgeons are categorised as Medical Practitioners and Barristers as Legal Practitioners.

### Definition of totally disabled – applies to Waiver of Premium

You are totally disabled while you are unable to engage in any regular remunerative work for which you are reasonably fitted by your education, training or experience. You must be unable to do that because you have suffered an illness or injury.

### \*Activities of daily living:

Activities of daily living refers to: -

- 1. Washing: you can wash yourself by some means.
- 2: Dressing: you can put clothing on or take clothing off.
- 3. Feeding: you can get food from a plate to your mouth.
- 4. Continence: you can control both your bowel and your bladder function.
- 5. Mobility: the insured person can:
  - a) get in and out of bed
  - b) get on or off a chair/toilet
  - c) move from place to place without using a wheelchair

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### **AMP Firstcare Insurance - Superannuation**

### Application

Before you sign this application form, be aware that AMP Superannuation Limited or your financial planner is obliged to provide you with a Product Disclosure Statement containing a summary of the important information in relation to this plan. This information will help you to understand the plan and to decide whether it is appropriate to your needs.

Office Use Only -
Application number
Plan number

Mark boxes with (X) where appropriate, otherwise use block letters. Leave a box between words.

1 APPLICATION DETAILS
Type of application         New business       Transfer of cover from existing plan       Multiple lodgement         Increase       Continuation / Replacement cover option from AMP Superannuation Plan
2 INSURED PERSON
Title Surname
Given names
Previous surname
Sex Date of birth Age next birthday
Male Female
Country of birth
Have you smoked tobacco or any other substance within the last 12 months?          Marital status         Married Single Widowed Divorced De facto
Residential address
Unit no. Street no. Street name
Suburb State Postcode
Do you want AMP to change the address for other products you have with us?
PO Box Street no. Street name
Suburb     State     Postcode
4 REASONS INSURANCE IS NEEDED
Family protection Other

### 5 NOMINATION OF PREFERRED BENEFICIARIES (Optional)

The nomination you make will replace any previous nomination and applies to all your benefits under the AMP Personal Superannuation Fund (including benefits under other plans). The person(s) you nominate must be dependent on you at the time of your death. We will decide who will receive benefits on your death but we will generally pay the nominated beneficiaries. See page 8 of the PDS for details on the nomination of preferred beneficiaries.

I nominate the following preferred beneficiaries to be paid the total benefit from this plan on my death:

	1	1		
Full name	Address	Relationship to applicant	Date of birth (of beneficiary)	Proportion of total benefit
				%
				%
				%
				Total 100%
6 PLAN COVER				
Type of cover Linked	Stand alone			+
	Death cover*	Disabler	nent lump sum cov	ver*
Current sum insured applied for	\$,	\$	,	
	\$	\$		
Existing cover with AMP	* <b>\$</b>	\$		
Total new cover	=		,	·
Other details	N/A		cupation definition	to apply?*
		Ye	s No	
Waiver of premium* Yes				
	matically included. If indexation is not required	mark this box	No Indexation	
-	atement for details and availability			
7 PAYMENT DETAILS				
	Yes No			
Are the premiums paid by your	employer?			
Total premium	per Year Half year Mor	ath.		
Φ,,				
	institution account or credit card account (Plea	-		Go to <b>8</b>
	itial premium within 5 days of our acceptance c nds a notice) Note: monthly is not available. Pleas	5		h this application
	ur initial premium by credit card, please complete			
Type of credit card	VISA MasterCard Bankcard	Amex		
Credit card number		Expiry o	date	
Name on credit card				
	be above card account any amounts that	AMP may debit or	charge me/us th	rough the direct
debit system. I/We understa	the above card account any amounts that And that AMP or I/we may terminate this rec	quest at any time	by notice in writi	ng.
Signature of cardholder		C	Date	
8 TAX FILE NUMBER				
See information on the Collecti	on of Tax File Numbers on Page 9 of the Produc	t Disclosure Statem	ent.	
Tax File Number	5			

9 TRANSFER/CONTINUATION OPTION FROM AN AMP PLAN
Complete this section if you are transferring from an existing AMP plan and AMP has approved the conversion
Have you smoked tobacco or any other substance within the last 12 months?
I/we, as owner(s) of the plan below (the 'old' plan):
Existing plan number(s)
Continuation option from an AMP Superannuation Fund-Plan number
Replacement cover stamp required - OFFICE USE ONLY
<ul> <li>Request that the old plan be converted effective from the issue date of the new plan being applied for.</li> <li>Acknowledge that all cover for the insured person under the old plan will end when the new plan is issued.</li> <li>Acknowledge that this new plan is issued on the basis that I/We complied with the Duty of Disclosure at the time of issue of the old plan and on the basis that any statements made by me/us and all insured persons under the old plan were true and complete</li> <li>Acknowledge that any special conditions applying to the old plan will continue under the new plan.</li> <li>Understand that the provision in the new Plan Rules 'When we won't pay' on death or terminal illness will not apply to my new plan for the same amount of cover, provided the one year and 30 day period under my old plan has finished.</li> </ul>
Signature of previous plan owner(s) Date

×	
	Date
×	
- Signature of insured person	Date
×	

### **10 DUTY OF DISCLOSURE**

When we are considering your application – or a request to change your cover, or to restart it – we need to know exactly what risk we are being asked to have insured. Information will be provided to AMP Life Limited (AMP Life). This helps them to decide:

- · whether to provide the insurance, and
- how much to charge for it, and
- whether any special rules should apply.

Consequently, you must answer all the questions on the application and personal statement completely and accurately.

As well, you must tell us about anything:

- you know which will be relevant to AMP Life's decision to insure you, or
- anything which a reasonable person in the circumstances could be expected to know would be relevant to AMP Life's decision to insure you.

This duty continues until AMP Life issues the insurance. Therefore, you must tell us about any changes to your health, occupation, pastimes, or other relevant matters which happen after the application and personal statement have been completed, but before we send the Certificate and a copy of the Plan Rules to you.

### If you don't tell us

If you don't tell us what you are supposed to tell us, AMP Life may be able to:

- · treat the plan as if it never existed and pay nothing, or
- keep the plan going but reduce the amount it pays.

### **11 AGREEMENT AND DECLARATION**

#### Please complete these details if death cover is NOT applied for:

I agree and declare that I have chosen NOT to apply for death cover.

I acknowledge AMP will not pay me any money under this plan should I die.

Your signature

|--|

Date			

+

#### I agree that:

- I have received and read the AMP Firstcare Insurance Superannuation Product Disclosure Statement Preparation Date 1 January 2004;
- ii Where I am applying to become a member of the AMP Personal Superannuation Fund with the assistance of a financial planner, my financial planner may use the information provided to me in this application and any other form relevant to AMP Life Ltd to complete and submit an electronic application on my behalf.
- iii I have read my duty of disclosure. I have kept my duty of disclosure in mind when completing my application form, and I understand insurance cover issued by AMP Life will be based on the information I give in my application form;
- iv All the information provided in my application form is complete and correct. If any information has been written by someone else, I have reviewed this information and confirm it is complete and correct;
- v I understand that if I do not comply with my duty to disclose all information completely and accurately, the insurance might be cancelled or the terms may be altered by AMP Life;
- vi I understand that terminal illness cover (and where I have selected it, disablement lump sum cover including cover for persons who have chosen the 'own occupation' cover) can only be paid to me in accordance with superannuation rules as set out on page 3 of the AMP Firstcare Insurance Superannuation Product Disclosure Statement Preparation Date 1 January 2004;
- vii I am applying/have applied already to the Trustee of the AMP Personal Superannuation Fund, to be a member of that fund and agree to be bound by the provisions of the Trust Deed.

If you or your employer are going to pay the premium, then you agree the following is correct:

viii I am currently;

- under age 65 and I am or have been gainfully employed or for at least 10 hours per week at any time during the last two years or
- between age 65 and 70 and I am gainfully employed for at least 10 hours per week and

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- If you are over age 70 and you are going to pay the premium, then you agree the following is correct:
  - ix I am under age 75 and am gainfully employed for at least 10 hours per week; and
  - x I acknowledge that I may not be able to contribute to a superannuation fund and I will write and tell the Trustee if I no longer satisfy the above conditions;
  - xi If my employer is paying the premium, I will write and tell the Trustee if my employer stops paying.

If your spouse or de facto spouse is going to pay the premium, then you agree the following is correct:

- xii I am under age 65 and I understand that all contributions paid into the plan will be contributions from my spouse (including de facto spouse) whom I live with on a genuine domestic basis and
- xiii If I have selected to include the disablement lump sum cover in the plan, I acknowledge that I am currently gainfully employed for at least 10 hours per week and

**xiv** I acknowledge that if I or my spouse do not satisfy these conditions in future, we may not be able to contribute to the superannuation fund, and I will write and tell the Trustee if either of us no longer satisfies the conditions.

xv When I decided to apply for this plan, I did this based on: (Cross one of the following)

My financial planner completed a fact find and needs analysis based on information I have provided at his/her request. My financial planner recommended I/we purchase this plan. I have been provided with a copy of the Statement of Advice; or

I decided not to provide my financial planner with all the information he/she requested. I understand that by doing this I risk making a financial commitment to a plan that may not suit my needs; or

I decided to purchase a plan different from the one my financial planner recommended. I understand that by doing this I risk making a financial commitment to a plan that may not suit my needs; or

I only wanted advice on a limited range of products. I understand that because of this I risk making a financial commitment to a plan that may not suit my needs; or

My financial planner did not complete a fact find or needs analysis on me and my circumstances. Nor did my financial planner give me any advice. I understand that because of this I risk making a financial commitment to a plan that may not suit my needs.

I did not seek or obtain any advice in relation to this plan or my decision to purchase it. I therefore understand that there is a risk that this plan may not be appropriate to my situation, needs and objectives. I am aware that if I want more information on products or if I want to have my needs analysed I should speak to an adviser / financial planner or call AMP on 133 888.

/our signature	Date
×	

Notes: 1. Register: Unless otherwise requested, this plan will be registered in a State or Territory of the insured persons address.



### Risk Products Personal Statement

# OFFICE USE ONLY Financial planner name Financial planner no. Telephone Image: Colspan="2">Image: Colspan="2">Colspan="2">Telephone Image: Colspan="2">Image: Colspan="2">Colspan="2">Telephone Image: Colspan="2">Image: Colspan="2">Telephone Image: Colspan="2">Telephone Image: Colspan="2">Telephone Image: Colspan="2">Telephone Image: Colspan="2">Telephone Image: Colspan="2">Telephone Image: Colspan="2"<

### This Personal Statement can be used for new applications, increases or additions to:

- Death and Disablement Lump Sum (including Firstcare and FLS)
- Crisis Cover
- Income Continuation, Business Overheads or Temporary Salary Continuance.

### Mark boxes with (X) where appropriate, otherwise use block letters. Leave a box between words.

DETAILS
Application or Plan Number
Title Surname
Given names
Date of birth Sex
Height Weight to cm or the fit ins Weight Ibs Weight Weight Weight Ibs Weight Ibs Weight Ibs Way we phone or email you if we need to clarify any details contained in this statement?
If 'Yes' please provide preferred contact details:
Phone number
Preferred contact time 🗌 8am – 10am 🗌 10am – 12pm 🗌 12pm – 2pm 🗌 2pm – 4pm 🗌 4pm – 6pm 🔲 Any
Preferred contact day Mon Tue Wed Thur Fri Any
Email address

#### Important Note

This Personal Statement must be complete and correct because it will be the basis on which AMP Life Limited (ABN 84 079 300 379) may agree to insure you. You must therefore read and understand your DUTY OF DISCLOSURE explained below.

If you are unsure of anything in the statement, please ask your Financial Planner or AMP to explain it.

If you require more room to provide your answers than has been allocated on this form, please provide a separate signed and dated page(s) and attach this page(s) to your application.

### YOUR DUTY OF DISCLOSURE

#### What you must tell us

You must answer all the questions in the Personal Statement completely and accurately. This helps us to decide whether to provide the insurance, how much to charge and whether any special rules should apply. You must also tell us anything else you think may be relevant to our decision about insuring you, or anything a reasonable person in the circumstances could be expected to know would be relevant to our decision. This may include giving us information we do not specifically ask for; e.g. if you have a medical problem which your doctor cannot explain or diagnose; if you are involved in any criminal activity; if you are facing bankruptcy; etc.

This duty continues until we issue the Certificate of Insurance and Plan Rules to the plan owner(s), or for FLS members, until we advise you that we have accepted your application for insurance. Therefore, you must tell us about any change in your health, occupation, pastimes or any other relevant matter which happens after this Personal Statement has been completed up until the time the plan owner(s) receive the Certificate of Insurance and Plan Rules, or for FLS members, up until we notify you that we have accepted your application for insurance.

#### If you don't tell us

If you don't tell us what we need to know to complete our assessment of the risk, we may be able to treat your cover as if it never existed and pay nothing, or keep your policy going but reduce the amount we pay.

1 RESIDENCE AND TRAV	EL					
a. Are you a Non-Australian	n citizen or resident,	or living in Australia	on a temporary visa o	of any kind?	No Yes	
b. Do you have any definite	e plans to travel or re	eside overseas, or are	you currently residing	g overseas?	No Yes	
If 'Yes', has the Australia	n government issued	a travel warning for	the country you inte	nd to visit/reside?	No Yes	
If 'Yes', to any of the above of	questions, please pro	ovide full details (inclu	iding reason for visit	, country, when and o	duration):	
2 INSURANCE DETAILS						
a. Are you applying for, or If 'Yes', please provide details	5	5.		2		
in res , please provide details				,		
Name of insurer	Life cover	Total & Permanent Disability cover	Trauma (Crisis) cover	Monthly disability cover	Is this cover to be cancelled?*	
	\$	\$	\$	\$	No Yes	
	\$	\$	\$	\$	No Yes	
	\$	\$	\$	\$	No Yes	
*Important Note: Your applicatio acceptance of this application. Fa to be replaced will cease and a ne	ilure to do so may rend					
<ul> <li>Have you ever made any Motor Accident, Veteran indicated that they woul</li> </ul>	s Affairs or Social Se	curity – not relating to	o unemployment) or	has any insurer ever	, 🗌 No 🔲 Yes	
If 'Yes', please provide full de	etails:					
3 SPORTS ACTIVITIES						
a. Do you currently particip	ate or intend to par	rticipate in any hazar	dous activity such as	aviation (other than a	as a	
regular fare paying passe football, off-road trail bi	enger), caving, motor	racing (land or water	), hang gliding, parad	huting, climbing, divi		
If 'Yes', please complete one	of the supplementar	ry questionnaires on p	age A12			
4 DOCTOR INFORMATIO	N					
Name of your usual doctor (if	f you do not have a i	usual doctor, then the	last doctor that you	saw)		
Address of your usual doctor						
Unit no. Stre	et no.	Street name				
Suburb				State P	ostcode	
Phone number		How long have you be	en a patient of this o	doctor?		
		years	months			
Date of last consultation with	any doctor	Name of doctor that y	ou saw (if same as al	oove, write 'As above	<i>'</i> )	
Reason for consultation						
What was the result/outcome of the consultation?						
Receiving medication/treatment and/or condition improving* Being referred for further tests, investigations or to a specialist*						
* provide details						
5 HABITS						
a. Have you smoked tobacc	a. Have you smoked tobacco or any other substance within the last 12 months?					
If 'Yes', quantity per:						
b. Have you regularly consu	med alcohol within	the last 12 months?			No Yes	
If 'Yes', number of standard of	drinks* per:	day	week mo	onth		
*a standard drink = 1 nip spirits, 1 wine glass of wine, sherry glass port/sherry, 10oz/285ml glass of beer						

6	MEDICAL HISTORY					
•	If you answer 'Yes' to any of the bold conditions, complete the relevant Medical Questionnaire on page A10 or A11. If you answer 'Yes' to conditions which are not bold, provide details in the Additional Information table below.					
To t	he best of your knowledge, have you ever had, been told you had, received advice or treatment for any of the fo	llowing:				
a.	High blood pressure, chest pain, high cholesterol, stroke or any heart or vascular disorder?	□ No □ Yes				
b.	Asthma, bronchitis, tuberculosis or any other lung disorder?					
C.	Neurological disorder such as epilepsy, multiple sclerosis, paralysis, migraine, dizziness or neuritis?					
d.	Kidney or bladder disorder such as kidney stones, nephritis or passing blood in the urine?	No Yes				
e.	Hepatitis, cirrhosis or any liver or gall bladder disorder?	No Yes				
f.	Diabetes, sugar in urine, thyroid or pancreatic disorder?					
g.	Indigestion, ulcer, hernia, colitis, passing blood from the bowel or any other bowel disorder?					
h.	Blood disorder, such as anaemia, haemophilia, leukaemia or received a blood transfusion?					
i.	Cancer, cyst, skin lesion or tumour of any kind?					
j.	Strained back, sciatica, whiplash, disc, vertebral or any other form of back or neck problem?	No Yes				
k.	Arthritis, rheumatism, gout, tendonitis, repetitive strain injury, chronic fatigue syndrome, fibromyalgia or any disorder of the joints or muscles?	No Yes				
I.	A mental health condition, including but not limited to depression, anxiety, stress or psychosis?					
m.	Any other disorder or physical impairment, including any skin condition or impairment of sight or hearing?	No Yes				
n.	To the best of your knowledge, do you, or any of your current or past sexual partners, have HIV/AIDS; or are you experiencing any unexplained night sweats or unintentional weight loss; or do you/have you engage/d in any activity(ies) reasonably accepted as having an increased risk of exposure to the virus?	No Yes				
0.	Have you within the last 3 years, taken any drugs or medication of any kind (whether prescribed or otherwise); undergone or intend undergoing any medical tests or investigations: been referred to a specialist; suffered from any illness or injury not mentioned above; or been off work for more than 7 consecutive days due to any illness or injury?	No Yes				
	ales only					
p.	Have you had an abnormal pap smear or mammogram; any gynaecological condition; complication with a past or current pregnancy or any breast lump (even if you have not seen a doctor about it)?	No Yes				
q.	Are you currently pregnant? No Yes If 'Yes', expected delivery date:					

### Additional information (required If 'Yes' answered for conditions not bold)

	intornation (require				,	- i
Question letter	Condition/Test/ Reason	Date first started	Date of last symptoms	Degree of recovery	Full details of treatment	Full name and address of doctor or hospital
		1 1	1 1	%		
		1 1	/ /	%		
		1 1	/ /	%		
		1 1	/ /	%		
		1 1	/ /	%		
		1 1	/ /	%		
		1 1	/ /	%		

If you need more room to provide your answers, please provide a separate signed and dated page(s) and attach to your application.

### **7 FAMILY HISTORY**

a. Has any blood related family member (father, mother, brother, sister) had diabetes, heart problem, stroke, high cholesterol or haemochromatosis, familial polyposis; breast, cervical, ovarian, colon or other cancer; cystic fibrosis, depression or other mental health condition, polycystic kidney disease, Huntington's chorea, or any condition which may be inheritable? No

### If 'Yes', please complete the table below

Relation	List ALL conditions and cause of death if applicable (if cancer, please give type and site)	Age at onset	Age at death (if applicable)
Mother			
Father			
Brothers			
Sisters			

8	OCCUPATION AND INCOME DE	TAILS This sect	ion must be con	nplete	d for all applications		
a.	What is your current occupation?						
	Are any of the duties of your occupation of a hazardous nature (e.g. armed services, asbestos or other						
	dangerous substances, boxing, circ underground or with explosives, c					er,	No Yes
	If 'Yes', please provide details						
C.	What is your current income				]	\$ ,	
	(if self-employed, state income for	r the last 12 mon	ths, after deduc	ting b	usiness expenses)?	<b>»</b>  ,	,
d.	How many hours per week and w	eeks per year do	you work in you	ur mai	n occupation?	hours	weeks
e.	Have you (or any business that yo ever been investigated, charged o						
	financial) matter; or ever been de						No Yes
	If 'Yes', please provide details						
	IRTHER OCCUPATION AND INC	ome details					
lf yo	ou are NOT applying for Disableme	ent Lump Sum, To			isablement, Income Continua	tion, Temporar	y Salary
	tinuance or Business Overheads In ne of your	surance you may	y proceed to page	ge A9			
busi	ness or employer						
	Iress of your ness or employer						
f.	Are you self-employed (including	sole trader or pa	rtner) or a majo	r share	eholder of the company		No Yes
	for which you work?						No 🗌 Yes
	If 'Yes', please state the % of the	-	own and the	numbe	er of employees	%	employees
g.	What are the main duties of your	-	04 . C. Marco			•••	
	Duties (e.g. office work, sales, supe	ervision, manual)	% of time		cation (e.g. office, on-site, di	riving, at home	
			%				%
			%				%
			%				%
			%				%
			100%				100%
h.	Do you hold any professional/trad	e qualifications?					No Yes
	If 'Yes', give details Type				Institution		
i.	What was your income from your	main occupation	n (after deductin	ig busi			
					Last tax year (200)	Tax year be	fore (200)
	Base annual income from primar	y occupation*			\$	\$	
	Plus: bonuses and/or commission	S			\$	\$	
	Less: Business Expenses				\$	\$	
	Net Income (after deducting busin	ness expenses but	before deductir	ng tax)	\$	\$	
	*For <b>Employed</b> persons, you may include sala state your share of Gross Profit.	ry packaged items (e.ç	g. motor vehicles, pre	tax salar	y sacrificed superannuation contributi	ons etc). For Self Emp	oloyed persons,
j.	Has your employer, employment s	tatus or occupati	ion changed in t	he las	t 2 years?		No Yes
-	If 'Yes', give employment history		Ū				
	Employer	Employm	ient status		Occupation	Date from	Date to
						1	1
						1	1
						1	/
k.	Do you have any other occupation	or do vou receive	e income (includi	na inv	estment income) from any oth	her source?	No Yes
	If 'Yes', please provide details (e.g	5	-	•			
I.	Do you have any definite plans to	change vour occ	cupation or emp	lovme	nt status; or to take extende	d leave?	No Yes
·		<u>j</u> j j j j j j j j j j j j j j j j j j	,				
	If 'Yes', please provide details						

9 FINANCIAL PL	ANNER INFORMATION	To be completed by	financial planner		
If this application h	as been discussed with an	Underwriter prior to	submission, provide the	e following:	
Underwriter's name				Date	
Discussion details					
Pre-arranged	Doctor Medical Exam		Paramedical Exam		Blood Test
medical tests	Specialist Medical Exam		Resting ECG		Stress ECG
	Other (please specify)				
Financial Planner					
notes					
				CTA NOTO	

### THE FOLLOWING THREE SECTIONS MUST BE COMPLETED IN ALL CIRCUMSTANCES

### 10 AGREEMENT AND DECLARATION

I, the insured person, agree and declare that:

- a. I have read my duty of disclosure. I have kept my duty of disclosure in mind when completing my Personal Statement, and I understand any plan issued by AMP will be based on information I give in my Personal Statement, any additional questionnaire(s), form(s), and statement(s), as well as telephone underwriting (if applicable).
- b. I understand I must tell AMP of any change in my health, occupation or pastimes and of any other thing that happens to me which may in any way affect the risk of insuring me, where this change occurs after I have completed this Personal Statement right up to the time that AMP issues the plan.
- c. All the information provided in my Personal Statement is complete and correct. If any information has been written by someone else, I have reviewed this information and confirm it is complete and correct. I understand that if I do not comply with my duty to disclose all information completely and accurately, the insurance might be cancelled or the terms may be altered by AMP.
- d. I authorise any doctor, hospital or other health service provider that I have or may attend to release details of my personal medical history, including referrals to or treatment by other practitioners, to AMP. The purpose is to allow AMP to assess my application for new/additional/reinstated insurance (as applicable) and assess any claim that might arise. I understand that, under Government Privacy legislation, I may access a copy of these reports from AMP. I have been advised by AMP of the ways this information may be used, and to whom it may be disclosed, and approve those purposes.
- e. I have read the Privacy Information on page A13 and agree to the various uses and exchanges of my personal information and acknowledge my right to access personal information held about me by the AMP Group.
- f. I have read the HIV Antibodies Test Information on page A13 and I agree that if an HIV test is required to assess my application for insurance, that I consent to such a test being performed and that I will provide advice at the time of blood collection as to whom I wish to be notified in the event of a positive HIV antibody result.

### IMPORTANT This agreement and declaration must be signed after you have read your duty of disclosure and privacy information and completed your Personal Statement. Only sign this agreement and declaration if you agree to make the declaration.

My signature to this declaration confirms my agreement to all of the above	×	
	Insured person	

X

Х

Signature of my parent/guardian if I am under age 16

Date	
Date	

Parent/guardian if applicable

### 11A AUTHORITY FOR MEDICAL REPORT To be completed and signed by the insured person

I dull name of insured person) hereby authorise you to release at any time details of my personal medical history, including referrals to or treatment by other Practitioners, to AMP Life Limited ABN 84 079 300 379. The purpose is to allow AMP to assess my application for new/additional/reinstated insurance (as applicable) and assess any claim that might arise. A photocopy of this authorisation shall be as valid as the original. Under Government Privacy legislation, I may access a copy of your report from AMP. Furthermore, I have been advised by AMP of the ways this information may be used and to whom it may be disclosed, and approve those purposes.

Signature of insured person

### 11B AUTHORITY FOR MEDICAL REPORT To be completed and signed by the insured person

ı	

(full name of insured person) hereby authorise you to release at any time details of my personal medical history, including referrals to or treatment by other Practitioners, to AMP Life Limited ABN 84 079 300 379. The purpose is to allow AMP to assess my application for new/additional/reinstated insurance (as applicable) and assess any claim that might arise. A photocopy of this authorisation shall be as valid as the original. Under Government Privacy legislation, I may access a copy of your report from AMP. Furthermore, I have been advised by AMP of the ways this information may be used and to whom it may be disclosed, and approve those purposes.

Signature of insured person

Date

Date

### 12 HEALTH QUESTIONNAIRES

If you need more room to provide your answers, please provide a separate signed and dated page/s and attach to your application.

MENTAL HEALTH CONDITION	GENERAL MEDICAL
Please indicate ( the appropriate box/es) the mental health condition/s you have had, or received treatment for?	Name of condition
Anxiety (including generalised anxiety, panic or phobic disorder)	Cause if known
Eating disorder (including anorexia nervosa and bulimia)	Date your condition first began Date of last symptoms
Depression (including major depression and dysthymia)	
Manic depressive illness, bi-polar disorder	How often do you have symptoms?
Alcohol or other substance abuse or addiction	
Post traumatic stress	What makes symptoms start or worsen?
Schizophrenia or any other psychotic disorder	
Stress, sleeplessness or chronic tiredness	What part(s) of your body are affected?
Other (please describe)	
	Describe your symptoms
Date your condition first began       Date of last symptoms         Have you ever been prescribed any medication?       No       Yes	Do you experience any residual or ongoing effects? No Yes If 'Yes', please provide details
If 'Yes', please provide details including the name of all drugs,	Have you ever taken medications
dosage and how frequently taken       Medicine (e.g. Zoloft)     Dose       Frequency	for this condition?
	If 'Yes', please provide details (including name, dose & frequency)
	Have you ever had any other treatment (e.g. physiotherapy, surgery etc.) or been in hospital or received
Are you still taking medication	emergency treatment for this condition?
for your condition?	If 'Yes', please provide details
If 'No', date ceased?	
Have you ever been absent from work, referred to a specialist, hospitalised or had your lifestyle restricted in any way, as a result of your condition/s?	Have you ever been absent from work, incapacitated or had your lifestyle restricted, as a result of this condition? In No Yes If 'Yes', please provide details
If 'Yes', please provide details	
Give details of your most recent visit to a doctor, hospital or	Give details of your most recent visit to a doctor, hospital or other therapist for anything related to your condition
other therapist for anything related to your condition	Date         Medical provider         Address
Date Medical provider Address	

If you need more room to provide your answers, please provide a separate signed and dated page/s and attach to your application.

RESPIRAT	ORY DISORDERS	(e.g. asthma, bronchitis	etc.)	BACK OR NECK	OR OTHER M	USCULOSKEL	etal disc	DRDER
Name of as								
Name of co	ondition first begai	n Date of last symptoms		Name of condition	n			
	onalion mist boga			Exact location				
How often	da yay baya symp	tame?		Date your condition	on first began	Date of last sy	/mptoms	
	do you have symp	lons:						
		-		How often do yo	u have sympton	ns?		
	es symptoms start of se, stress and allerg							
				How long do sym	ptoms last?			
	asure your peak flo		Yes	What makes sym	ptoms start or w	vorsen?		
		s of the lowest, highest and ver the last 3 months						
Low	-	Highest Average	è				_	
				Do your symptom		ner areas?	L No	∐ Ye
Do you, or l	have you ever used	d any inhalers		If 'Yes', please pr	ovide details			
	y medication for t		Yes					
	ase provide details I how frequently r	s including the name of all d	rugs,	Have you ever ha				
Medicine (e.		Dose Frequence	-v	having investigat				Ye:
	.9.1 0.1.0.1.1	2000 11044011	<u>.</u>	If 'Yes', please pr	ovide details (d	octor, date and	i lesuit ett	·.)
			_					
				Please provide de physiotherapy, ch				
					·			0 ,
	ver required treatr ted to hospital or	nent with oral steroids,		L Have you ever be	en absent from	work.		
	ore than 2 consecu	utive days as a	_	incapacitated or	had your lifesty			
result of thi			Yes	as a result of this			📙 No	Ye:
If 'Yes', plea	ase provide details	6		If 'Yes', please pr	ovide details			
	LE/SKIN LESION			DIABETES			Г	
Please indic	ate (🗸 the approp	riate box/es) the condition/s	s you		liabetes was dia	anosed	[	
Please indic have had, c			s you	Age when your d		gnosed	[ No	
Please indic have had, c Basal Cell C	ate (✓ the approp or received treatme	ent for?	s you	Age when your d Do you take insu	lin?	gnosed	[   No	Ter Yes
Please indic have had, c Basal Cell C	ate (✓ the approp or received treatme arcinoma (BCC)	ent for?	s you	Age when your d Do you take insu If 'Yes', please pr	lin? ovide details			
Please indic have had, c Basal Cell C Hyperkerato	ate (/ the approp or received treatme arcinoma (BCC) osis or solar kerato	ent for?	s you	Age when your d Do you take insu	lin? ovide details	gnosed Number of		
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Please indic have had, o Basal Cell C Hyperkerato Melanoma Mole or nae Sebaceous (	cate (/ the approp or received treatme arcinoma (BCC) osis or solar kerato evi (fatty) Cyst Cell Carcinoma (SCC)	ent for? sis	s you	Age when your d Do you take insu If 'Yes', please pr Type of Do you test your	lin? ovide details Insulin blood sugar lev ovide details of	Number of els? the lowest, hi the last 12 mo	units per de la constanta de l	day
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Please indic have had, o Basal Cell C Hyperkerato Melanoma Mole or nac Sebaceous ( Squamous C Other (plea Site/s Date diagno Has the lesi	cate (/ the approp or received treatme arcinoma (BCC) osis or solar kerato evi (fatty) Cyst Cell Carcinoma (SCC se describe)	ent for?  C)		Age when your d Do you take insu If 'Yes', please pr Do you test your If 'Yes', please pr average readings Lowest Have you ever su coma, or required diabetes or any r	lin? ovide details Insulin blood sugar lev ovide details of obtained over Higl ffered from a d d hospitalisatior elated conditior ovide details	Number of els? the lowest, hi the last 12 mo hest iabetic or insul n due to your n?	units per No ghest and nths Average	day Yes
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### **13 SPORTING ACTIVITIES QUESTIONNAIRES**

If you need more room to provide your answers, please provide	a separate signed and dated page/s and attach to your application.
DIVING	AVIATION
Please state all diving qualifications you have obtained:	
	Licence type
How many years have you been diving?	Type of flying* Fixed wing or No. of hours No. of hours helicopter past 12 months next 12 months
Number of dives in the last 12 months	
Estimated number of dives in next 12 months	*Type of flying as defined by the Aviation Authorities: e.g. Aerobics, Stunt, Agricultural, Airline operations, Charter,
Maximum depths dived (in metres)	Commuter operations, Private/Business commuting, Training
Average number of dives	others/instructing, Gliding, Ultralights, Gyroplanes, Other (specify)
per annum deeper than 30m	Type of aircraft that you usually fly
Do you dive:	Name of your pilot's club or association
in ocean caves No Yes in wrecks No Ye	Air Navigation Order under
in dams or lakes No Yes at night No Yes in inland caves No Yes alone No Yes	
in inland caves I No I Yes alone I No I Yes	licence; flying undertaken outside of Australia; take offs
enriched air II No II Yes mixed gases II No II Ye	previous flying accident/s and/or charges
Have you ever had a diving accident or illness?	If 'Yes', please provide details
If 'Yes', please provide details	<b>1</b>
MOTOR SPORT on land or on water	OTHER ACTIVITIES
Please indicate ( the appropriate box/es) the activity/ies you take part in:	Please indicate the activity/ies you take part in:
AUSCAR/NASCAR Rallies	j L
Boats Road/circuit (cycles)	Frequency of participation?
Drag (cars/cycles) Sedans (circuit)	
Historic Speed (lap dash/hill climb etc.)	Duration of participation? years
Karts/go karts Speedway (cars/cycles)	Details of any licences or qualifications
Motorkhana Sports cars	
Off road (cycles) Stunts	Name of any club or organisation that you are a member of
Off road (cars) Trucks	
Open wheel Other (specify below)	Location/s where you undertake or participate in this activity
Provide details of your involvement	Maximum altitude/depth or speed etc.
	1
Category	Do you participate in competition?
Class	If 'Yes', please provide details
Vehicle	
Fuel       Engine capacity	Details of any injury/ies as a result of participating in this activity
No. of events last 12 mths	
No. of events next 12 mths	
Max speed	Details of any definite plans to change from what you
No. of vehicles per event	stated above
Competition licence type	]
Issuing body Years held	Details of any other relevant features of your involvement in
Are you a professional or sponsored driver?	
Do you have definite plans to compete overseas? No Ye Have you ever had a motor sport accident, or has your competition licence ever been suspended? No Ye	

Your privacy is important to us and further information about AMP's collection of personal information is provided in our Product Disclosure Statement.

Our primary purpose in collecting information about your health is to assess the application for new or additional insurance from AMP. We may also use this information for directly related purposes such as deciding whether we need more information from you; arranging reinsurance; assessing future applications for new or altered insurance; and assessing and administering claims.

We will generally collect health information from someone else, such as a doctor, with consent. We need this information to assess the insurance application and, if you choose not to provide such consent, we may not be able to process the application.

We may disclose this type of information to:

- if your insurance is part of a superannuation fund, the trustee of that fund,
- the Financial Planner or broker responsible for the plan, (if any),
- AMP's reinsurers
- medical practitioners,
- any person AMP considers necessary to assist in either the assessment of claims under your plan or the resolution of complaints, and
- anyone you have authorised.

Aspects of your health information may be provided to the owner of the Plan in resolving or explaining terms of acceptance or if the standard Plan Rules are varied. You have the right to access personal information held about you by the AMP Group, as explained in your Product Disclosure Statement.

### **HIV ANTIBODIES TEST INFORMATION**

For AMP Life to consider your insurance application, you may need to have a blood test for Human Immunodeficiency Virus (HIV) antibodies. Depending on the type of insurance you have applied for, the blood sample may also be used to determine other matters like your serum cholesterol and kidney and liver functions.

AIDS – Acquired Immune Deficiency Syndrome is the final stage of the illness caused by HIV. HIV destroys some of the defence mechanisms which protect us against infections and cancers. As a result, people infected with HIV may suffer severe infections and cancer as well as organ damage. The most recent evidence suggests that the virus stays in the body indefinitely and causes progressive damage. There is still no cure or vaccine for AIDS but in many cases those infected may survive 10 or more years.

A positive HIV antibody test can have major social, medical, psychological and legal consequences which you should consider before having this test done. These include:

- possible ill-informed discrimination
- possible lawful exclusion from employment if you work in one of a very limited range of occupations where there is a risk of transmitting HIV
- HIV and AIDS are notifiable to government authorities, but your identity would not be reported
- as HIV positive people will develop AIDS and long term outlook is uncertain, life and disability insurance is not normally available to people with HIV
- some countries restrict the entry of people with HIV
- it is an offence to knowingly transmit HIV or to put other people at risk of infection.

You may choose to not have the test done. If you decide not to have the test, AMP can't consider your application for insurance. You may choose to arrange your own HIV antibody test and have the results sent to AMP.

If you choose to have AMP arrange the test, the results will be sent under confidential cover to the AMP's medical officer/chief underwriter to protect your privacy. In the event of a positive result, this will be communicated to you via the doctor you have specified in your authority for HIV test. Otherwise, acceptance of your insurance application will indicate that your HIV antibody test was negative.

### **AUTHORITY FOR PATHOLOGY TESTS**

I have recently applied to AMP Life Ltd ABN 84 079 300 379 for Life Insurance/Income Continuation cover and, as part of their standard underwriting requirements, I am to undertake the following blood tests:

• Multiple Biochemical Analysis (MBA) • HDL/LDL Cholesterol • Hepatitis B & C serology • HIV Antibodies

I hereby provide authorisation for the above blood tests to be performed in connection with my insurance application and the results to be forwarded to: The Chief Medical Officer, AMP Life Limited, PO Box 300, Parramatta NSW 2124

I also provide my consent and authorisation for the HIV antibodies test and in the event of a positive result, request that the following doctor be advised of the result, to enable appropriate counselling to be conducted:

#### Doctor's name

Doctor's address				
Unit no.	Street no.	Street name		
Suburb			State	Postcode
Name of Insured	l Person			

Signature of insured person

Date

### AUTHORITY FOR PATHOLOGY TESTS

#### Instructions to the insured person when blood tests are required

You can choose from the following alternatives to get your blood tests done.

1. Via your own or usual doctor. You will need to take the 'Test' details (on page A13) along to your doctor to ensure the correct blood tests are completed.

You must fast for 8 hours (you may drink water) before having blood tests done. An early morning appointment may help make fasting easier for you.

- 2. Via a paramedical facility<sup>\*</sup>. Your financial planner will contact one of these service providers who will then contact you to arrange an appointment at a time and place convenient for yourself for a nurse to visit you to take blood.
- 3. Via a local pathology collection centre<sup>\*</sup>. As per your own or usual doctor, you will need to take the 'Test' details along to the collection centre to ensure the correct blood tests are completed.
- \* You will need to confirm your identification at the time of providing the blood sample for 2 or 3 above.

#### Instructions to the financial planner when blood tests are required

- 1. If your client chooses to attend their own or usual doctor to have the required blood tests done, you will need to ensure that they take the 'Test' details (on page A13) with them.
- 2. If your client is comfortable using a paramedical facility, you will need to complete a 'Health Request' form for the particular provider to be able to follow up with your client. AMP's recommended paramedical service provider is:

#### Lifescreen Phone: 1800 686 000 Fax: 1800 804 758

If you do not have one of these forms available, contact Lifescreen and they will immediately fax one to you. When you return this form to them, they will then look after everything for you.

3. If your client chooses to attend a local pathology collection centre, you will need to provide your client with the address and arrange an appointment accordingly.

You will need to ensure that your client takes the 'Test' details to their appointment



### **Direct Debit Request**

### For Risk Products

Firstcare, Income Continuation, Business Overheads, CrisisCare, Term Life, Yearly Renewable Term

Mark boxes with (X) where appropriate, otherwise use block letters. Leave a box between words.

Planowner's name*	
Telephone (daytime)	

\* For AMP Firstcare Superannuation – Insurance plans please insert the insured person's name.

<b>1</b> 1		AIL
	<u> </u>	

Plan/Application number	Amount		Frequency	Deduction Date*
	\$	<b>"</b> •	Mth 1/2 year Year	
	\$	, .	Mth 1/2 year Year	
	\$	"	Mth 1/2 year Year	

\*Deduction date cannot be nominated for Income Continuation and Business Overheads.

Bank/credit union/building society deduction - Complete Section 2. Credit card deduction – Complete Section 3. You must complete either Section 2 or 3.

Deduct initial payment by Direct Debit from the credit card/bank account below We will deduct the initial premium within 5 days of our acceptance of your application for insurance.

#### DEDUCTION FROM BANK ACCOUNT Form of request for debiting amounts to accounts by the direct debit system – DDR 2

Yes

No

Details of your financial institution (e.g. bank, credit union) Authority number (Office use)					
Name of institution					
Branch location	Stat	e			
Account holder name					
Telephone (if different to planowner's co (daytime)	ntact no.)				
BSB number	Account number				

Note: Direct debiting is not available on the full range of accounts. If in doubt, please refer to your bank/financial institution.

I/We request AMP Life Limited (user ID000103), until further notice in writing to debit my/our account, as outlined above, any amounts which they may debit or charge me/us through the direct debit system. I/We have read and agree to the terms of the direct debit service agreement in the Product Disclosure Statement page 13.

Signature(s) of Accountholder	X					Da	ite [	
Accountinoidei	••							
	X					Da	ite [	
	••							
3 DEDUCTIO		/I CREDIT	CARD					
Type of credit ca	ard		MasterCard	Bankcard	Amex			
Credit card num	lber					Expiry date	9	
Name on credit	card							
Telephone (if diffe (daytime)	erent to planow	ner's contact no.)						
			ard account any an terminate this req				thro	bugh the direct debit system.
Signature of cardholder	X					Da	ite	

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### **AMP Firstcare Insurance – Superannuation**

### **Electronic Application**

Before you sign this application form, be aware that AMP Superannuation Limited or your financial planner is obliged to provide you with a Product Disclosure Statement, containing a summary of the important information in relation to this plan. This information will help you to understand the plan and to decide whether it is appropriate to your needs.

Mark boxes with (X) where appropriate, otherwise use block letters. Leave a box between words.

### **1 APPLICATION DETAILS**

My application includes:

- my electronic application on the computer which has Application Number and Verification Number on it; and
- this Agreement and Declaration.

Member name		
Application number		
Verification number		+
Plan number		, , , , , , , , , , , , , , , , , , ,
Type of application		
New business In	crease Transfer of cover for existing plan Continuation/Repl cover option from Superannuation P	AMP
2 CONVERSION/CO	ONTINUATION OPTION DETAILS	
	you are transferring from an existing AMP plan and AMP has approved	the conversion
	plan below (the 'old' plan):	
Existing plan number		
Continuation optio	n from an AMP Superannuation Fund - Plan number	
Replacement cover st	amp required – office use only	
Request that the old p	plan be converted effective from the issue date of the new plan being a	pplied for.
Acknowledge that all	cover for the life insured under the old plan will end when the new pla	n is issued.
	s new plan is issued on the basis that I/we complied with the Duty of Dis that any statements made by me/us and all life insureds under the old p	
•	y special conditions applying to the old plan will continue under the new	•
	rovision in the new Plan Rules 'When we won't pay' on death or termina	•
for the same amount of	of cover, provided the one year and 30 day period under my old plan has	finished.
Signature of <i>previous</i>	V	Date
planowner(s)	A	
	×	Date
Signature of <i>new</i> planowner	V	Date
planowner		Continues over page
		continues over page

3 AGREEMENT AND DECLARATION					
I agree and declare th	e <b>details if death cover is NOT applied for:</b> at I have chosen NOT to apply for death cover. ill not pay me any money under this plan should I die.				
Your Signature	×	Date			
<ul> <li>1 January 2004;</li> <li>ii Where I am applyin my financial plannet to complete and su</li> <li>iii The Application Nu</li> <li>iv I have read my dut; understand insurariv</li> <li>v All the information else, I have reviewed</li> <li>vi I understand that if cancelled or the ter</li> <li>vii I understand that if understand that if page 3 of the AMP</li> <li>viii I am applying/have agree to be bound</li> <li>If you or your employer</li> <li>ix I am currently; <ul> <li>under age 60</li> <li>years or</li> <li>between age</li> </ul> </li> <li>If you are over age 70 a x I am under ag xi I acknowledge longer satisfy</li> <li>xii If my employed</li> <li>fy our spouse or de fact xiii I am under ag (including de xiv If I have select employed for xv I acknowledge superannuatio</li> <li>xvi When I decided to financial plannet of the fina</li></ul>	read the AMP Firstcare Insurance – Superannuation Product Disclosure ing to become a member of the AMP Personal Superannuation Fund w er may use the information provided to me in this application and any bmit an electronic application on my behalf. Imber and Verification Number shown above appear on my electronic y of disclosure. I have kept my duty of disclosure in mind when comple- tice cover issued by AMP Life will be based on the information I give in provided in my application form is complete and correct. If any inforr ad this information and confirm it is complete and correct; if I do not comply with my duty to disclose all information completely a ms may be altered by AMP Life; erminal illness cover (and where I have selected it, disablement lumps he 'own occupation' cover) can only be paid to me in accordance with Firstcare Insurance – Superannuation Product Disclosure Statement Pr applied already to the Trustee of the AMP Personal Superannuation F by the provisions of the Trust Deed. are going to pay the premium, then you agree the following is correct 5 and I am or have been gainfully employed or for at least 10 hours per ween nd you are going to pay the premium, then you agree the following is e 45 and 70 and I am gainfully employed for at least 10 hours per week; and a that I may not be able to contribute to a superannuation fund and I the above conditions; are is paying the premium, I will write and tell the Trustee if my employ to spouse is going to pay the premium, then you agree the following is e 45 and I understand that all contributions paid into the plan will be facto spouse) whom I live with on a genuine domestic basis and ted to include the disablement lump sum cover in the plan, I acknowle at least 10 hours per week and a that if I or my spouse do not satisfy these conditions in future, we ma n fund, and I will write and tell the Trustee if either of us no longers apply for this plan, I did this based on: (Cross one of the following) lanner completed a fact	ith the assistance of a financial planner, other form relevant to AMP Life Ltd application on the computer screen; eting my application form, and I my application form; mation has been written by someone and accurately, the insurance might be sum cover – including cover for persons superannuation rules as set out on reparation Date 1 January 2004; Fund, to be a member of that fund and et: week at any time during the last two ek and s correct: will write and tell the Trustee if I no er stops paying. is correct: contributions from my spouse edge that I am currently gainfully ay not be able to contribute to the atisfies the conditions. In I have provided at his/her request. My a copy of the Statement of Advice; or sted. I understand that by doing this I nis I risk making a financial incurstances. Nor did my financial ial commitment to a plan that may not e it. I therefore understand that there . I am aware that if I want more			
Your Signature	×	Date			
<ul> <li>I agree and declare that</li> <li>The applicant receive 1 January 2004.</li> <li>The applicant has au AMP Personal Supera</li> <li>The Application Num</li> <li>I read aloud to the a Number and the Ver</li> <li>After the Application completed application</li> </ul>	ed an AMP Firstcare Insurance – Superannuation Product Disclosure Sta thorised me to use the information provided by them in this form and annuation Fund to complete and submit an electronic application on t ober and Verification Number were written on this form before the ap pplicant each of the questions in the electronic application on the con ification Number set out above and have accurately recorded the answ n Number and Verification Number were generated, I asked the applic	d any other form relevant to their behalf. oplicant signed it. nputer marked with the Application wers given.			
Signature of financial planner	×	Date			
Planner's name					
Phone number AMP Superannuation Lim	nited ABN 31 008 414 104, AFSL No. 233060				

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## **Contact** AMP

### Directory

### AMP SUPERANNUATION LIMITED

Registered C	office
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Level 22				
AMP Building				
33 Alfred Street				
Sydney Cove NSW 2000				
Telephone:	(02) 9257 5000			
Fax:	(02) 9257 7886			

### NEW BUSINESS ENQUIRIES

Telephone: 133 888 Monday to Friday

### WHERE TO SEND APPLICATION FORMS – NEW BUSINESS

### AMP Operations Centre

Reply Paid 62990 Parramatta NSW 2150

### AMP CUSTOMER SERVICE CENTRE

 
 Telephone:
 131 267 Monday to Friday

 Fax:
 1300 301 267

### ADDRESS – ENQUIRIES

### **AMP** Financial Services

Jessie Street Building PO Box 300 Parramatta NSW 2124

### INTERNET ADDRESS

Website:	www.amp.com.au
Email:	polinfo@amp.com.au

### ADVISER SERVICES

National service for advisers		
Telephone:	1300 785 066	
	Monday to Friday	
Fax:	1300 785 067	
Email:	ifa_service_centre@amp.com.au	

### AMP ADVISER SERVICES

Lodgement Team		
Locked Bag 5027		
Parramatta NSW 2124		

Parramatta NSW 2124	
Telephone:	1300 785 066
	Monday to Friday
Fax:	1300 785 067
	Monday to Friday
Email:	ifa_service_centre@amp.com.au



advice investments banking retirement income superannuation insurance

## Contact

Contact your adviser or financial planner orTelephone133 888<br/>Monday to FridayInternetwww.amp.com.auEmailpolinfo@amp.com.au