

## **Bushfire Victims - Life Insurance Advisory Note.**

Richard Gilbert, on behalf of the Australian superannuation industry, today expressed condolences to those Victorian families who have suffered loss or injury in the recent catastrophic fires.

IFSA wishes to confirm that member companies stand ready to support their customers at this difficult time. Many of those affected will have either death and or disability insurance.

Member life insurance companies have already started dialogue with trustees and some have already opened special telephone lines to deal with customer claims and payment issues as quickly as possible.

People needing to make a claim should contact their life insurance company's claims office or superannuation trustee direct.

IFSA Members can be contacted via their websites:

http://www.ifsa.com.au/public/content/ViewCategory.aspx?id=6

For further information, please contact Simon Disney, Senior Manager Media and Communications on 0408 161 466