



AIA Australia 2008 Claims Review

At AIA Australia, we make every effort to pay claims promptly and ensure that every claim that should be paid is paid. Our people handle each claim with care, sensitivity and professionalism. You can take comfort in knowing we'll be there when you need us.

Claims Paid:	1 Dec 2004 – 30 Nov 2005	1 Dec 2005 – 30 Nov 2006	1 Dec 2006 – 30 Nov 2007	1 Dec 2007 – 30 Nov 2008
Crisis Recovery	\$2,979,315.00	\$7,717,500.61	\$7,047,751.48	\$9,675,515.57
Term Life	\$29,168,019.00	\$40,151,643.30	\$55,898,988.32	\$86,220,012.58
Disability Income	\$6,651,153.00	\$11,512,264.60	\$15,825,215.00	\$26,102,063.60
Total & Permanent Disablement (TPD)	\$9,780,912.00	\$18,552,950.10	\$20,535,023.16	\$35,775,096.90
Total	\$48,579,299.00	\$77,934,358.61	\$99,306,977.96	\$157,772,688.65

Selected Claims

Occupation	Benefit	Payment	Gender	Cause of Claim	Age
Nurse Manager	Death Benefit	\$1,375,448.50	Female	Ovarian Cancer	44
Engineering Manager	Death Benefit	\$1,160,338.60	Male	Colon Cancer	62
Chemical Engineer	Death Benefit	\$1,024,000.00	Male	Car Accident	38
Civil Engineer	Death Benefit	\$997,736.50	Male	Kidney Cancer	62
Financial Dealers/Broker	Death Benefit	\$649,516.76	Male	Heart Disease	54
Refrigeration Mechanic	Crisis Recovery	\$600,000.00	Male	Colon Cancer	52
Sales Representative	Death Benefit	\$565,994.40	Male	Cancer – unspecified	60
Sales and Marketing Manager	Crisis Recovery	\$515,000.00	Male	Lymphoid Leukaemia	46
Property Manager	Crisis Recovery	\$500,000.00	Male	Heart Attack	55
Specialist Manager	Death Benefit	\$469,318.00	Female	Hodgkin Lymphoma	42
Environmental Health Officer	Death Benefit	\$407,587.00	Female	Car Accident	32
Management Consultant	TPD	\$381,344.00	Female	Cerebral Palsy	34
Accountant	Death Benefit	\$370,000.00	Male	Hypothermia	39
Anaesthetist	Crisis Recovery	\$337,980.00	Female	Breast Cancer	47
Sales and Marketing Manager	Death Benefit	\$333,466.90	Male	Heart Attack	53
Commercial Cleaner	Death Benefit	\$290,780.00	Female	Multiple injuries to Body	43
Company Secretary	Death Benefit	\$260,000.00	Female	Rheumatoid Arthritis	55
Accountant	TPD	\$256,416.33	Male	Plasma Cell Myeloma	53
Animal Trainer	Death Benefit	\$255,249.73	Female	Pulmonary Embolism	54
Information Technology Manager	TPD	\$254,350.54	Male	Multiple Sclerosis	42
Motor Mechanic	TPD	\$249,999.75	Male	Stroke	49
Insurance Broker	TPD	\$227,501.25	Female	Eye Disease	48
Specialist Medical Practitioner	Income Protection	\$202,212.13	Male	Pancreatic Cancer	61
Aged/Disabled Person Carer	Death Benefit	\$200,000.00	Female	Drowning	50
Office Trainee	Death Benefit	\$200,000.00	Male	Epilepsy	23

Selected Claims (continued)

Occupation	Benefit	Payment	Gender	Cause of Claim	Age
Engine/Boiler Operator	TPD	\$200,000.00	Male	Paraplegia & Tetraplegia	23
Sales Assistants	Death Benefit	\$193,800.00	Female	Liver & Bile Duct Cancer	30
General Clerk	Death Benefit	\$174,621.70	Female	Breast Cancer	41
Cleaners	Death Benefit	\$166,200.00	Male	Toxic Poisoning	36
Registered Midwife	Death Benefit	\$166,200.00	Female	Disease of Heart Valves	34
Registered Nurse	Death Benefit	\$166,200.00	Female	Myeloid Leukaemia	29
Registered Nurse	TPD	\$166,200.00	Male	Bone Cancer	36
General Manager	Death Benefit	\$162,989.08	Male	Atherosclerosis	47
Disabilities Services Officer	TPD	\$160,500.00	Female	Mental Illness	48
Information Technology Manager	Crisis Recovery	\$150,000.00	Female	Thyroid Cancer	40
Construction Project Manager	Death Benefit	\$147,304.00	Male	Cardiac Arrest	48
Sales Assistant	TPD	\$146,540.00	Female	Stomach Cancer	51
Secondary School Teacher	Death Benefit	\$143,762.00	Female	Renal Pelvis Cancer	61
Sales Assistant	Death Benefit	\$143,000.00	Male	HIV	40
Public Relations Officer	Death Benefit	\$141,792.00	Female	Cancer — unspecified	40
Production Manager	Death Benefit	\$140,011.00	Male	Unknown	27
Sales Assistant	Death Benefit	\$134,980.00	Male	Pulmonary Embolism	54
Receptionist	Death Benefit	\$133,200.00	Female	Type 1 Diabetes Mellitus	41
Sales Assistant	Death Benefit	\$132,050.00	Female	Unknown	55
Government Official	TPD	\$127,564.80	Female	Dislocation of Shoulder	45
General Medical Practitioner	Crisis Recovery	\$126,822.00	Male	Prostate Cancer	64
Miner	TPD	\$124,367.00	Male	Fractured Skull	52
Secondary School Teacher	TPD	\$122,320.00	Female	Parkinson's Disease	62
Glass Processing Labourer	TPD	\$116,394.00	Male	Skin Cancer	35
Domestic Housekeeper	Death Benefit	\$110,030.00	Male	Open Wounds to Body	26
General Medical Practitioner	Income Protection	\$109,859.05	Female	Brain Cancer	45
Beauty Therapist	Death Benefit	\$105,200.00	Female	Breast Cancer	35
Specialist Manager	Death Benefit	\$105,000.00	Female	Brain Cancer	60
Specialist Physician	Income Protection	\$101,592.00	Male	Prostate Cancer	51
Electrical Engineering Technician	Crisis Recovery	\$100,000.00	Female	Heart Attack	49
Real Estate Salesperson	Income Protection	\$93,208.80	Male	Prostate Cancer	52
Intermediate Clerical Worker	Death Benefit	\$92,760.00	Female	Gunshot Wound	32
Apprentice Motor Mechanic	Death Benefit	\$85,792.00	Male	Car Accident	19

This summary includes information about past payments only and is not indicative of payments which may be made to you in the future. Refer to the Priority Protection Product Disclosure Statement, Version 7.1, Issued 24 June 2009 for full details of the benefits under these products, available from your adviser, or by contacting us on Freecall 1800 333 613 before deciding whether these products are appropriate for you.

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