

ClearView LifeSolutions

Adviser Guide

30 September 2013 Version 2

Information in this Adviser Guide is based on laws applicable in the states and territories in Australia in which we operate as at the date of publication of this Adviser Guide. The information is not, and is not intended to be, legal advice and may not reflect changes or developments in the law. The information in this Adviser Guide is also based on business rules and underwriting arrangements as at the date of publication of this Adviser Guide and may not reflect changes to those business rules or underwriting arrangements. We are not under any obligation to update the information in this Adviser Guide. We will not be liable for any loss or damage of any kind (however caused) arising from or relating in any way to the information in this Adviser Guide. The information in this Adviser Guide may be updated from time to time. Any changes will be made available on our Adviser Site at **www.clearview.com.au**.

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Your Adviser Guide

The ClearView Adviser Guide is a comprehensive ready-reference tool which will assist you when recommending ClearView insurance products to your clients. It explains our underwriting philosophy, new business and underwriting requirements as well as our claims procedures.

This guide is for Advisers' use only and is not intended for general distribution. It must not be passed to clients or prospective clients. The product information contained in this guide is a summary only and should be read in conjunction with the Product Disclosure Statement (PDS) which contains detailed information on the benefits, features and any limitations of each of the cover types.

To the extent of any inconsistency between this Adviser Guide and any Policy Document or PDS, the terms contained in the Policy Document or PDS will prevail.

Our commitment

ClearView has been helping Australians achieve their financial goals for over 30 years. Now we're helping you build your business through LifeSolutions, a fresh suite of insurance products designed by industry professionals to meet the real needs of your clients.

To your clients

We recognise the value of long term relationships, and appreciate the investment you have made in establishing and developing your client base.

Quality products are at the heart of a committed relationship. Recognising this, LifeSolutions provides a genuine alternative – one that is flexible, innovative and delivers value.

We back this up with an underwriting process that is efficient and timely. We take pride in our high level of service and customer response. Most importantly, ClearView is there when your clients need us most – at claim time.

As a highly respected Australian company, we take our financial obligations and capital adequacy ratios very seriously. You can rest assured, with ClearView LifeSolutions your clients' life cover is in safe hands.

To you

ClearView is an Australian life insurance, wealth management and financial service business listed on the Australian Securities Exchange. As a group we manage and advise on approximately \$3.64 billion of our clients' investment funds and have over \$62 million of in force annual insurance premium as at 30 June 2013.

As an independent, Australian-owned company, ClearView has the flexibility to shape our suite of products in line with input from you and the clients you work with. This will ensure our products continue to meet your clients' needs while strengthening your business and providing opportunities for growth.

Your feedback continues to play a vital role in the development of our products – a commitment that's underpinned by ready access to ClearView's senior decision makers.

ClearView is the name you can trust. LifeSolutions is the product your clients can rely on.

What is ClearView LifeSolutions?

What is ClearView LifeSolutions?

ClearView LifeSolutions provides a range of insurance cover to help with your clients' wealth protection needs, whether it is for personal or business needs. The flexible nature of these products allows your clients to tailor multiple covers under the one policy or flexi link their cover under separate policies (including policies held inside and outside of superannuation).

What is ClearView LifeSolutions Super?

ClearView LifeSolutions Super is the risk-only division of the ClearView Retirement Plan (CRP). ClearView LifeSolutions Super allows your clients to hold their Life, TPD, Income Protection and Income Protection Plus Cover inside the superannuation environment. This may be a tax effective solution for some people or simply a choice of affordability because ClearView LifeSolutions Super will accept a tax-paid rollover from your clients' superannuation fund to pay the premium for their insurance cover. In order to do this, your clients will need to apply for a ClearView LifeSolutions Super Rollover account in the CRP. If your clients would like further information on this, please refer to the ClearView LifeSolutions Super Rollover PDS.

Please note that some benefits and optional extras are not available if cover is held inside superannuation, please refer to the relevant benefit or option to understand if this is the case.

| LifeSolutions | LifeSolutions Super |
|--|------------------------------|
| Life Cover | Life Cover |
| TPD Cover | TPD Cover |
| Trauma Cover | Income Protection Cover |
| Child Cover | Income Protection Plus Cover |
| Income Protection Cover (with or without Extras Package Option) | |
| Income Protection Plus Cover (with or without Extras Package Option) | |
| Business Expense Cover | |
| Accidental Death Cover | |
| Accidental TPD Cover | |
| Accidental Income Protection Cover (with or without Extras Package Option) | |

Premiums, policy fees and discounts

Premiums

The amount your clients pay for a ClearView LifeSolutions policy or cover through ClearView LifeSolutions Super is called the premium.

As part of the application process, an indicative premium (quote) will be provided to your clients. The actual premium your clients pay may be different if:

- your clients have a birthday during the period between when the guote was provided and when the cover starts, and/or
- after assessing your clients' application we are only able to offer cover on varied terms which may involve your client' paying a higher premium (which your clients agree to).

Government taxes and charges

The premium may include allowances for current government charges and taxes including stamp duty. Stamp duty is either incorporated into the base premium rate or is an additional charge. If it is an additional charge it will be shown on your clients' annual statement.

Currently, stamp duty charges range between 1.5% and 11% of the cost of the base premium, depending on the type of cover and the State or Territory we have recorded as the address of each person insured on the policy. No GST is currently payable on your clients' insurance premium.

We may pass on to your clients any applicable new or increased government taxes or charges.

Premium type

When your clients apply for cover, depending on the type of cover and their age at the time of application, they may select a stepped or level premium type.

Stepped premium

Stepped premiums are recalculated each year based on your clients' changing benefit amount and age each year. Generally stepped premium rates increase each year in line with your clients' age and in the early years of the cover will tend to be lower than what your clients would pay under a level premium.

Level premium

Level premiums are also recalculated each year for changes in your clients' benefit amount, but not for their change in age. The premium is calculated based on your clients' age at the time of application and will increase as a result of your clients increasing their amount of cover or if we increase our premium rates. A level premium will generally be higher during the early years of the cover than what your clients would pay under a stepped premium, but generally becomes lower in later years.

If your clients have a level premium and accept an increase in cover under the Indexation Benefit, we will base the cost of that increase in cover on the age your clients were at the time they took out the cover, rather than the age your clients are at the time they accept the increase in cover.

All other increases in cover will be based on your clients' age at the time they apply for the increase.

If you have a level premium and exercise the Trauma Cover Reinstatement Benefit or Life Cover Buy Back Benefit, the cost of the reinstated cover is calculated based on the age your clients were at the time they took out the cover, rather than the age your clients are at the time the cover is reinstated.

The option of a level premium is only available if your clients are aged between 18 and 60 at the time of application. Level premiums are level up to the policy anniversary immediately after your clients turn age 65. If your clients continue to hold their cover past this age, their premium will convert to a stepped premium basis.

Policy fees

A policy fee is charged to cover the costs of administering your clients' policy and applies across all types of cover for each person insured.

If your clients hold multiple policies with us, we will only apply one policy fee per person insured.

There is no policy fee charged for an insured child under Child Cover.

As at 30 November 2011 when ClearView LifeSolutions was launched, the policy fee was \$84.00 per year (or \$7 per month if paying monthly). We will index the policy fee on 1 January each year in line with the CPI.

The policy fee will be assigned to the cover type which will maximise the benefit to the client. The hierarchy is as follows:

| Cover type | Policy fee hierarchy |
|---|----------------------|
| ClearView LifeSolutions | |
| Income Protection Cover including Income Protection Plus Cover | 1 |
| Accidental Income Protection Cover | 2 |
| Business Expense Cover | 3 |
| Life Cover (SMSF) | 4 |
| Income Protection Cover including Income Protection Plus Cover (SMSF) | 5 |
| Stand alone TPD Cover (SMSF) | 6 |
| Life Cover | 7 |
| Stand alone Trauma Cover | 8 |
| Stand alone Accidental TPD Cover | 9 |
| Stand alone TPD Cover | 10 |
| Accidental Death Cover | 11 |
| Linked TPD Cover | N/A |
| Linked Accidental TPD Cover | N/A |
| Linked Trauma Cover | N/A |
| Child Cover | N/A |
| Linked TPD Cover (SMSF) | N/A |
| ClearView LifeSolutions Super | |
| Life Cover | 4 |
| Income Protection Cover including Income Protection Plus Cover | 5 |
| Stand alone TPD Cover | 6 |
| Linked TPD Cover | N/A |

Premium discounts

Your clients may be eligible for a premium discount if they are:

- applying for a large benefit amount
- part of an allowable group (refer to Group discount below)
- a new client enjoying the benefit of our New Cover Reward
- participating in our Health Maintenance Reward Program, and/or
- accepting an exclusion on selected trauma events under Trauma Cover.

Note: These discounts do not apply to the policy fee.

Large benefit amount discount

Large benefit amount discounts are built into our standard premium rates and are summarised (current as at the date of this Adviser Guide) in the tables below.

| Benefit amount | Premium discount | | | |
|---------------------------|------------------|-----------|-----------------|--|
| | Life Cover | TPD Cover | Trauma Cover | |
| \$0 - \$249,999 | Nil | Nil | Nil | |
| \$250,000 - \$499,999 | 5% | 5% | 1% | |
| \$500,000 - \$749,999 | 15% | 15% | 3% | |
| \$750,000 - \$999,999 | 20% | 20% | 5% | |
| \$1,000,000 - \$1,999,999 | 22% | 22% | 8% | |
| \$2,000,000+ | 24% | 24% | 8% | |

| Monthly benefit amount | Premium discount | | | |
|------------------------|-------------------------------|------------------------------------|------------------------------|--|
| | Income Protection Cover | Income Protection Plus Cover | Business Expense Cover | |
| \$0 - \$2,499 | Nil | Nil | Nil | |
| \$2,500 - \$4,999 | 10% | 10% | 10% | |
| \$5,000 - \$9,999 | 17% | 17% | 17% | |
| \$10,000 + | 20% | 20% | 20% | |

These large benefit amount discounts also apply to accidental covers.

Group discount

We will apply a group discount at the time of application where there is a family group relationship or business relationship between the persons insured. There is no need for the persons insured to be on the same policy, so long as their applications for a policy are submitted together and the relationship is significant and explained at the time of application. Examples of allowable group relationships include a husband and wife or for business purposes; business partners taking out cover for the purposes of a buy/sell agreement, key person cover or debt protection. The following scale of discounts apply (current as at the date of this Adviser Guide):

| Number of persons insured | Premium discount |
|---------------------------|------------------|
| 2 | 2.5% |
| 3+ | 5% |

Group discounts for existing policies will only take effect from the next renewal date of the existing policy.

New Cover Reward

We offer a reward for clients who have completed the application process and have obtained cover under ClearView LifeSolutions or ClearView LifeSolutions Super. The premium discount provided is based on the length of time your clients cover has been in place or since the last reset (see Health Maintenance Reward) as per the table below, (current as at the date of this Adviser Guide):

| Years in place or since last reset | Premium discount |
|------------------------------------|------------------|
| 1 | 10% |
| 2 | 9% |
| 3 | 8% |
| 4 | 7% |
| 5 | 6% |
| 6 | 5% |
| 7 | 4% |
| 8 | 3% |
| 9 | 2% |
| 10 | 1% |

Health Maintenance Reward

Our health maintenance reward program is a voluntary program that encourages your clients to actively manage their health and wellbeing. Your clients' reward is the reset of their New Cover Reward discount back to year 1, as described below.

Every two years from the cover start date, we will give your clients the opportunity to complete an online questionnaire on their health. This questionnaire, as at the date of this Adviser Guide, contains three questions (but the number of questions may be revised from time to time). The types of questions that will be asked include your clients' height and current weight, if they have been for a medical check-up and if they have taken up smoking (if they were a non smoker at the time of application).

If your clients' answers reflect that they are proactively managing their health, your clients' New Cover Reward premium discount will reset back to the start of the scale above (i.e. back to 10% discount at year 1). The discount scale reset will apply from the policy anniversary immediately after your clients have completed the questionnaire.

If your clients choose not to complete the questionnaire or they are unable to give a positive answer, then their premium rate will simply continue to be determined without a reset discount. If for example your clients did not complete the questionnaire in year 2 or 4 but decide to participate in year 6 and provide a positive answer, their premium will be reset back to the year 1 New Cover Reward discount of 10%. If your clients never participate in the program again, the 10% discount will simply reduce each year thereafter.

We will notify your clients two months prior to the relevant policy anniversary (every two years) and provide them with details of how to complete the questionnaire. Your clients will have 14 days to complete this and the questionnaire can only be completed during this period. We will issue your clients' renewal notice approximately 45 days prior to the policy anniversary and will confirm if their New Cover Reward discount scale has been reset to year 1.

This program is offered on a "no regrets" basis, which means that your clients can be no worse off in terms of the premium they pay as a result of participating in this program. We will not apply a medical premium loading as a result of any change in your clients' health.

This program is not available if your clients' cover has been issued with a medical premium loading or is accidental cover, as shown on their policy certificate. This program is not available for Child Cover.

Trauma Cover exclusion discount

Should the underwriter decide to remove eligibility for cover in respect to certain trauma conditions, a discount reflecting the reduction in risk may apply to the premium for Trauma Cover.

The conditions are:

| Trauma condition | Percentage discount |
|---|---------------------|
| Heart Attack | 10% |
| Out of Hospital Cardiac Arrest | |
| Coronary Artery Bypass Surgery | |
| Coronary Artery Angioplasty | |
| Coronary Artery Angioplasty - Triple Vessel | |
| Repair and Replacement of a Heart Valve | |
| Surgery of the Aorta | |
| Open Heart Surgery | |
| Stroke | 10% |
| Cancer | 20% |

A discount is possible for these conditions only as they comprise the majority of the expected claims, and thus the bulk of the premium reserve allocated to claims. We are able to strike a discount based on actual claims experience, which is not possible for many of the other trauma conditions, where incidence is low.

All discounts are at the discretion of the underwriter, and application of the discount (and the amount of the discount) will depend on the circumstances of the individual application.

All discounts are current as at the time of this Adviser Guide but are subject to change.

How to apply

Quotation tool

How do I access the quotation tool?

The quotation tool is available on **www.clearview.com.au** in a secured area.

To access:

- click on the Adviser Login button on the top right hand of the home page
- enter your username and password (case sensitive)
- click on the pink Login button.

If you forget your password click on the Forgot My Password link and follow the prompts. You will need to enter your email address and username to receive a new password.

The first time you login you will be asked to agree to the Terms and Conditions of use of the ClearView website. Click Continue.

The home page of the adviser site will appear. Here you will be able to download copies of the LifeSolutions support material, e.g. Application Form, PDS and other documents. Click the Online Quote button to go to the LifeSolutions eQuote tool.

If you have any questions or issues while completing the quote please contact your state sales office as outlined on page 103 of this Adviser Guide, or contact the Adviser Service Centre on **132 979** between 8.00 am to 6.00 pm (AEST/AEDT).

Online application

Online applications are available on **www.clearview.com.au** in a secure area. To access, please refer to the instructions above, under How do I access the quotation tool?

Complete and save a quote, or retrieve an already saved quote then select Start An Application. Complete all details and underwriting questions, then once completed select Submit.

ClearView LifeSolutions Super applications must also be accompanied by the ClearView LifeSolutions Super Supplementary Application Form which includes:

- ClearView LifeSolutions Super declaration
- Transfer request and authority form
- Binding death nomination form (where needed)
- Payment authority for Direct Debit Request (where needed)

- Tax file number declaration
- Medical authority (where needed)
- Financial authority (where needed).

The originals of the above are required and should be posted to ClearView.

ClearView LifeSolutions applications must also be accompanied by the ClearView LifeSolutions Supplementary Application Form which includes:

- Payment authority for Direct Debit Request (where needed)
- Medical authority (where needed)
- Financial authority (where needed).

Please note that increases/decreases for existing policies cannot be lodged online as yet.

Paper application forms

To apply for a ClearView LifeSolutions policy using a paper application form your clients will need to complete the ClearView LifeSolutions Application Form which can be downloaded at **www.clearview.com.au**.

The following must be attached to the Application Form:

- the quote, and
- any additional information we may require to assess the application.

Applications can be sent by:

Mail

ClearView Life Assurance Limited Reply Paid 4232 Sydney NSW 2001

Fax

02 9233 1960

Email

Scan the Application Form and attach as a PDF file to an email to ClearView Life New Business: clearviewlifenewbusiness@clearview.com.au.

Note: If your clients are applying for LifeSolutions Super and paying their premium with a partial tax-paid rollover from a complying superfund, we will need the original Partial transfer request and authority form along with certified copies of their identification which will enable us to chase the rollover on their behalf.

Additional benefits and increases to an existing policy

A ClearView LifeSolutions Application Form will need to be completed for any additional benefits or increases to the benefit amount.

The Personal Statement will need to be included with the application.

Transferring existing policies to ClearView

To transfer existing policies to ClearView, an Application Form from the current PDS will need to be completed, along with a Personal Statement. The only underwriting concession offered is the waiving of any upfront medical requirements.

Existing cover with other insurers should not be cancelled until ClearView has confirmed acceptance.

ClearView will then only be on risk once the existing policy is cancelled.

The following rules apply for transferring policies:

- the person insured must be 55 years or younger if transferring TPD, Trauma or Income Protection Cover
- the person insured must be 60 years or younger if transferring Life Cover
- the existing policy must have been **fully underwritten** in the last five years, or if including Income Protection, in the last three years. Auto accept or default cover is not considered to have been 'fully underwritten'
- the underwriter must be provided with a benefit statement or certificate of currency no more than 90 days old
- the policy must have been accepted at standard rates or with a maximum loading of +100% or two exclusions for Life Cover, or +50% or one exclusion for TPD Cover, Trauma Cover or Income Protection Cover
- for Trauma Cover, the existing insurance must cover the same conditions and be a like for like contract if required the underwriters will consult with the product manager and chief underwriter to determine the validity of the transfer
- the cover being issued by ClearView will be limited to the same amount of cover as the existing cover being transferred with maximums of:
 - Life Cover = \$3 million
 - TPD Cover = \$2 million
 - Trauma Cover = \$1 million
 - Child Cover = \$200,000
 - Income Protection Cover = \$10,000 per month
 - Business Expense Cover = \$10,000 per month.

Transferring Life Cover

The suicide exclusion on Life Cover does not apply to the policy issued by ClearView if it replaces other similar insurance under a policy issued by another insurer or another similar policy issued by ClearView and:

- the level of cover being issued by ClearView is the same amount or less than the existing cover being replaced
- we were specifically told about the intended replacement of the existing policy in the answer to the relevant question in the application and we agreed to issue the new policy on the basis that it replaced the existing policy
- the existing policy has been continuously in force for 13 months immediately prior to the issue of the new policy
- the existing policy was cancelled immediately after the issue of the new policy, and
- no claim is pending or payable under the existing policy.

Transferring Trauma and Child Cover

The deferred commencement of cover by 90 days on certain trauma conditions, child trauma conditions or health events cover as outlined in the relevant PDS, does not apply to the policy issued by ClearView if it replaces other similar insurance under a policy issued by another insurer or another policy issued by ClearView and:

- the level of cover being issued by ClearView is the same amount or less than the existing cover being replaced
- we were specifically told about the intended replacement of the existing policy in the answer to the relevant question in the application and we agreed to issue the new policy on the basis that it replaced the existing policy
- the existing policy provided cover for the same trauma conditions or health events
- the existing policy was continuously in force for 90 days immediately prior to the issue of the new policy
- the existing policy was cancelled immediately after the issue of the new policy, and
- no claim is pending or payable under the existing policy.

Note: This exemption of the 90 day qualifying period on certain trauma conditions also applies where an income protection policy with a trauma benefit is being replaced with a ClearView income protection policy with the Extras Package Option.

All of the conditions listed above in regards to transferring Trauma and Child Cover apply to the income protection policy.

What happens after the application is submitted?

ClearView's New Business and Underwriting teams will assess the application.

You will be able to track the progress of your application using our online tracking tool, Gateway. Go to **www.clearview.com.au**, select Adviser Login and select Application Tracking.

Please refer to the ClearView Application Tracking - Adviser User Guide for further instructions, under the Getting Started column.

Once all requirements are received, ClearView underwriters will make a final decision on the application. ClearView will either accept, decline or accept the application with new proposed terms.

If the application is accepted by ClearView, the policy will be issued and put in force effective from the acceptance date. Policy documentation will be sent to your clients and copies will be provided to you.

If the application is declined, a loading or exclusion is offered or other special terms applied, a ClearView underwriter will contact you to discuss the application and reasons for the decision. This will be followed up with a confirmation letter to you and your clients confirming the outcome and/or provisional offer if necessary.

Suspense cycle time limits

If after 90 days from the date of application all requirements have not been fulfilled, a declaration of good health will be required for the application to proceed.

If after 180 days from the date of application there are still outstanding requirements, the application will be withdrawn as 'not proceeded with' and both you and your clients will be advised in writing.

Complimentary Interim Accident Cover

We will provide your clients with Interim Accident Cover, at no extra cost, while we assess their application for cover. This interim cover will not apply where the insurance applied for is replacing existing insurance with us or another insurer. Please refer to the PDS for more details on Interim Accident Cover.

Underwriting

Underwriting approach/philosophy

ClearView understands that a professional and efficient underwriting service plays an important role in our partnership with you. Being able to talk to and seek advice from our underwriters is a central part of the service.

We assure you that we will:

- approach the assessment of applications on the basis that our decisions will be logical to your clients, profitable to ClearView and marketable for you, our partner
- assess applications in a timely and efficient manner, but never sacrificing quality of decision for speed
- keep you and your clients informed of the application progress at all times
- communicate in a professional manner with you, your administration support people and your clients throughout the process with the aim of ensuring the best outcome for everyone (including ClearView)
- maintain and develop a team of qualified underwriters that are empowered (and encouraged) to make decisions for all applications and on a pre-assessment request the underwriters will look for ways to accept, and not reject applications.

What we will do for you:

- provide an initial underwriting decision within 48 hours of receiving the application
- while maintaining quality outcomes, work with a minimum of discretionary medical information
- use tele-underwriting to obtain further details
- work with an efficient and reliable business partner to obtain pathology requests and medical reports.

Medical requirements

| Life, TPD and Trauma medical underwriting requirements | | | | | | |
|--|----------|---------|---------|---------|---------|-----|
| Benefit amount | Up to 45 | 46 – 50 | 51 - 55 | 56 - 60 | 61 – 65 | 66+ |
| \$0 to \$250,000 | 1 | 1 | 1 | 1 | 1 | 1 |
| \$250,001 to \$500,000 | 1 | 1 | 1 | 1 | 2 | 2 |
| \$500,001 to \$750,000 | 1 | 1 | 1 | 3 | 3 | 3 |
| \$750,001 to \$1,000,000 | 1 | 1 | 1 | 3 | 3 | 3 |
| \$1,000,001 to \$1,500,000 | 1 | 1 | 3 | 4 | 4 | 4 |
| \$1,500,001 to \$2,000,000 | 1 | 3 | 3 | 4 | 4 | 4 |
| \$2,000,001 to \$2,500,000 | 1 | 3 | 3 | 4 | 4 | 4 |
| \$2,500,001 to \$3,000,000 | 4 | 4 | 4 | 4 | 5 | 5 |

| Life, TPD and Trauma medical underwriting requirements | | | | | | |
|--|----------|---------|---------|---------|---------|-----|
| Benefit amount | Up to 45 | 46 – 50 | 51 - 55 | 56 - 60 | 61 - 65 | 66+ |
| \$3,000,001 to \$5,000,000 | 4 | 4 | 4 | 4 | 5 | 5 |
| \$5,000,001 to \$10,000,000 | 6 | 6 | 7 | 7 | 7 | 7 |
| \$10,000,001 + | 7 | 7 | 7 | 7 | 7 | 7 |

Life, TPD and Trauma medical underwriting requirements

- 1 Personal Statement
- 2 Personal Statement, Mini Check
- 3 Personal Statement, Bloods (HIV, MBA-20, Hep B & C), Mini Check
- 4 Personal Statement, Bloods (HIV, MBA-20, Hep B & C), Medical Exam, PMAR*
- 5 Personal Statement, Bloods (HIV, MBA-20, Hep B & C), PSA, Medical Exam, PMAR*
- 6 Personal Statement, Bloods (HIV, MBA-20, Hep B & C, Full Blood Count), PSA, GP Medical Exam, PMAR, MSU
- 7 Personal Statement, Bloods (HIV, MBA-20, Hep B & C, Full Blood Count), PSA/Breast Check, Specialist Medical Exam, PMAR, MSU, Exercise ECG

*PMAR may be waived if all other tests and Personal Statement are clear

| Additional Tra | Additional Trauma medical underwriting requirements | | | | | |
|----------------------------------|---|---------|---------|---------|---------|-----|
| Benefit amount | Up to 45 | 46 – 50 | 51 - 55 | 56 - 60 | 61 - 65 | 66+ |
| \$0 to \$1,000,000 | N/A | N/A | N/A | N/A | N/A | N/A |
| \$1,000,001 to \$1,500,000 | T1 | Τ2 | T2 | T3 | T3 | N/A |
| \$1,500,001 to \$2,000,000 | T4 | Τ5 | Τ6 | Τ6 | Τ6 | N/A |

Additional Trauma medical underwriting requirements

T1 Mini Check

- T2 Bloods (HIV, Hep B & C, MBA-20), Mini Check
- T3 Bloods (HIV, Hep B & C, MBA-20), Medical Exam
- T4 Bloods (HIV, Hep B & C, MBA-20, Full Blood Count), Medical Exam
- T5 Bloods (HIV, Hep B & C, MBA-20, Full Blood Count), Medical Exam
- T6 Bloods (HIV, Hep B & C, MBA-20, Full Blood Count), Medical Exam, PSA/Breast Check, MSU

Total risk medical requirements

Business Guarantee Option

The medical requirements for cover with the Business Guarantee Option are based on three times the level of the initial cover. For example, if the benefit amount applied for is \$1 million of Life Cover, the application would be medically underwritten for a benefit amount of \$3 million of Life Cover.

Stand alone lump sum covers

The medical requirements for stand alone lump sum benefits will be those which apply to the single stand alone lump sum benefits that carries the most comprehensive medical requirements. However, multiple benefits of the same type must be added together.

For example, if the benefit amount applied for is \$2 million of Life Cover with linked Trauma and TPD Covers of \$1 million each, with additional stand alone Trauma Cover of \$1 million and stand alone TPD of \$500,000, the medical requirements for this application would be considered on a benefit amount of \$2 million total risk and \$2 million trauma risk, whichever carries the most comprehensive medical requirements. (Refer to the following table and example)

Example: Clive is 49 and applying for the following insurance:

| Cover type | Benefit amount | Single stand alone benefits to be considered | Trauma risk |
|--------------------------|-------------------|--|-------------|
| Life Cover | \$2,000,000 | \$2,000,000 | |
| Linked Trauma Cover | \$1,000,000 | | \$1,000,000 |
| Linked TPD Cover | \$1,000,000 | | |
| Stand alone Trauma Cover | \$1,000,000 | | \$1,000,000 |
| Stand alone TPD Cover | \$500,000 | \$500,000 | |
| Total | | | \$2,000,000 |

To establish his medical requirements, we check both the 'Life, TPD and Trauma medical underwriting requirements' table and 'Additional Trauma medical underwriting requirements' table, using the above Single stand alone benefits and Trauma risk figures, selecting whichever carries the most comprehensive medical requirements.

- Requirement for \$500,000 stand alone TPD Cover is: Personal Statement
- Requirements for \$2 million Life Cover are: Personal Statement, Bloods (HIV, Hep B & C, MBA-20) and Mini Check
- Requirements for \$2 million stand alone Trauma Cover are: Personal Statement, Bloods (HIV, Hep B & C, MBA-20, FBC), Medical Exam

The medical requirements requested will be based on the Trauma Risk.

NB: Medical requirements will only be calculated based on the combined cover proposed and held with ClearView (not the total throughout the industry).

| Income protection and business expense medical underwriting requirements | | | | | |
|--|----------|---------|------|--|--|
| Monthly benefit | Up to 45 | 46 – 50 | 51 + | | |
| \$0 to \$7,500 | D1 | D1 | D1 | | |
| \$7,501 to \$10,000 | D1 | D2 | D2 | | |
| \$10,001 to \$15,000 | D2 | D3 | D3 | | |
| \$15,001 to \$20,000 | D3 | D3 | D3 | | |
| \$20,001 to \$30,000 | D4 | D4 | D5 | | |
| \$30,001 + | D6 | D6 | D6 | | |

Income protection and business expense medical underwriting requirements

D1 Personal Statement

- D2 Personal Statement, Mini Check
- D3 Personal Statement, Bloods (HIV, HEP B & C, MBA-20), Medical Exam
- D4 Personal Statement, Bloods (HIV, HEP B & C, MBA-20), Medical Exam, PMAR*
- D5 Personal Statement, Bloods (HIV, HEP B & C, MBA-20), Medical Exam, PMAR
- D6 Personal Statement, Bloods (HIV, HEP B & C, MBA-20, Full Blood Count), Specialist Medical Exam, PMAR, MSU, Exercise ECG

*PMAR may be waived in this instance if all tests and Personal Statement are clear.

| Medical requirements legend | |
|-----------------------------|---|
| Mini Check | Mini Check, containing full measurements, pulse & blood pressure, MSU and information on current treatment etc. (This can be completed by a paramedical nurse). |
| HIV | Human Immunodeficiency Virus Antibody Test |
| Hepatitis B & C | Hepatitis B and Hepatitis C Serology Test |
| MBA-20 | Multiple Biochemical Analysis (NB: To include; Triglycerides, Lipids – including HDL & LDL (High Density Lipoprotein/Low Density Lipoprotein), Glucose, Liver Function Tests, Urea, Electrolytes and Creatinine) |
| Medical Exam | Medical Exam or Paramedical (This can be completed by a paramedical nurse). |
| | (NB: If the applicant has a pre-existing or current condition, it is preferable for their own GP to do the exam. This saves the underwriter obtaining a PMAR in most cases) |
| GP Medical Exam | Medical Exam or Paramedical – Must be completed by a GP/ Doctor (MBBS), NOT a nurse (NB: If the applicant has a pre- existing or current condition, it is preferable for their own GP to do the exam) |
| Specialist Medical Exam | Medical examination must be completed by a Specialist Physician. If a Specialist Physician is not available, please contact your underwriter or the Underwriting Hotline for a suitable alternative. |
| PMAR | Personal Medical Attendants Report (NB: If the applicant has not known their doctor for more than two years, or has not consulted a doctor within the last two years, a GP medical exam may be required from the person insured's own GP) |
| PSA | Prostate Specific Antigen (PSA) test or latest PSA test results performed within the last 12 months (males only) |
| Breast Check | Mammogram test or latest mammogram test results performed within the last 12 months (females only) |
| MSU | Microscopic Urinalysis |
| FBC / FBE | Full Blood Count or Full Blood Examination |
| Exercise ECG | ECG conducted during exercise. Must be done by a specialist physician or cardiologist. |

Financial requirements

| Life | Personal | Business | | | | |
|----------------------------------|---------------|---|---|--|--|--|
| | | Debt protection | Key person capital or revenue | Partnership/ Buy/sell | | |
| \$0 to \$2,500,000 | Generally nil | Generally nil | Generally nil | Generally nil | | |
| \$2,500,001 to \$6,000,000 | Generally nil | SOA or FINQ Evidence of Loan Last two years' business entity tax returns, including P&L and Balance Sheets for all entities Other requirements may be required subject to individual consideration (e.g. Last two years' personal tax returns) | SOA or FINQ Last two years' business entity tax returns, including P&L and Balance Sheets for all entities Key person statement Other requirements may be required subject to individual consideration (e.g. Last two years' personal tax returns) | SOA or FINQ Last two years' business entity tax returns, including P&L and Balance Sheets for all entities A copy of the most recent business valuation or partnership/share purchase or buy/ sell agreement, which outlines the valuation methodology used to determine the business value and the level of cover Other requirements may be required subject to individual consideration (e.g. Last two years' personal tax returns) | | |

| Life | Personal | Business | | | |
|--------------|---|---|---|---|--|
| | | Debt protection | Key person capital or revenue | Partnership/ Buy/sell | |
| ≥\$6,000,001 | SOA or FINQ Last two years' personal tax returns Last two years' NOA Last two years' NOA Last two years' business entity tax returns, including P&L and Balance Sheets for all entities Other requirements may be required subject to individual consideration (e.g. Evidence of Loan) | As above for \$2,500,001 to \$6,000,000 | As above for \$2,500,001 to \$6,000,000 | As above for \$2,500,001 to \$6,000,000 | |

| TPD | Personal | | Business | |
|-------------------------------|--|---|---|--|
| | | Debt protection | Key person capital or revenue | Partnership/ Buy/sell |
| \$0 to \$2,000,000 | Generally nil | Generally nil | Generally nil | Generally nil |
| \$2,000,001 to \$3,000,000 | • SOA or FINQ | FINQ or SOA Last two years' business entity tax returns, including P&L and Balance Sheets for all entities Evidence of Loan | FINQ or SOA Last two years' business entity tax returns, including P&L and Balance Sheets for all entities Key person statement | • FINQ or SOA • Last two years' business entity tax returns, including P&L and Balance Sheets for all entities |
| \$3,000,001 to \$5,000,000 | SOA or FINQ Last two years' personal tax returns Last two years' NOA Last two years' business entity tax returns, including P&L and Balance Sheets for all entities Other requirements may be required subject to individual consideration (e.g. Evidence of Loan) | SOA or FINQ Evidence of Loan Last two years' business entity tax returns, including P&L and Balance Sheets for all entities Other requirements may be required subject to individual consideration (e.g. Last two years' personal tax returns etc) | SOA or FINQ Last two years' business entity tax returns, including P&L and Balance Sheets for all entities Key person statement Other requirements may be required subject to individual consideration (e.g. Last two years' personal tax returns etc) | SOA or FINQ Last two years' business entity tax returns, including P&L and Balance Sheets for all entities A copy of the most recent business valuation or partnership/ share purchase or buy/sell agreement, which outlines the valuation methodology used to determine the business value and the level of cover Other requirements may be required subject to individual consideration (e.g. Last two years' personal tax returns etc) |

| Trauma | Personal | | Business | |
|-------------------------------|---------------|---|---|--|
| | | Debt protection | Key person capital or revenue | Partnership/ Buy/sell |
| \$0 to \$1,500,000 | Generally nil | Generally nil | Generally nil | Generally nil |
| \$1,500,001 to \$2,000,000 | SOA or FINQ | FINQ or SOA Evidence of Loan Other requirements may be required subject to individual consideration (e.g. Last two years' full annual accounts, last two years' company tax returns, along with last two years' personal tax returns etc) | FINQ or SOA Key person statement Other requirements may be required subject to individual consideration (e.g. Last two years' full annual accounts, last two years' company tax returns, along with last two years' personal tax returns etc) | FINQ or SOA A copy of the most recent business valuation or partnership/ share purchase or buy/sell agreement, which outlines the valuation methodology used to determine the business value and the level of cover Other requirements may be required subject to individual consideration (e.g. Last two years' full annual accounts, last two years' company tax returns, along with last two years' personal tax returns etc) |

| Lump sum income replacement multiples (personal cover only) | | | | |
|---|-----------|-----------------------|-----------|--|
| | | Multiples per product | | |
| Age | Life | TPD | Trauma | |
| Up to 40 | Up to 25x | Up to 25x | Up to 15x | |
| 41 - 50 | Up to 20x | Up to 20x | Up to 10x | |
| 51 - 55 | Up to 15x | Up to 15x | Up to 8x | |
| 56 - 60 | Up to 10x | Up to 10x | Up to 5x | |
| ≥61 | Up to 5x | Up to 5x | Up to 2x | |

NB: Both TPD and trauma coverage is subject to an overall market limit including all in force TPD and trauma coverage held by the person insured with all companies.

| Income Protecti | Income Protection financial requirements | | | | | | | | |
|-------------------------------|--|----------|----------|----------|------------|----------|----------|----------|----------|
| | | | | Occu | pation cat | egory | | | |
| | AM & | AAA | AA | А | BB | В | СС | С | SR |
| | AL | | | | | | | | |
| Guaranteed Agreed Value | | | | | | | | | |
| Employed | \$1 | \$1 | \$1 | \$1 | \$1 | \$1 | \$1 | \$1 | \$1 |
| Self Employed | \$1 | \$1 | \$1 | \$1 | \$1 | \$1 | \$1 | \$1 | \$1 |
| Agreed Value | | | | | | | | | |
| Employed | \$15,001 | \$15,001 | \$12,501 | \$10,001 | \$10,001 | \$7,501 | \$5,001 | \$5,001 | \$5,001 |
| Self Employed | \$15,001 | \$12,501 | \$12,501 | \$10,001 | \$10,001 | \$7,501 | \$5,001 | \$5,001 | \$5,001 |
| Indemnity | | | | | | | | | |
| Employed | \$20,001 | \$20,001 | \$20,001 | \$20,001 | \$20,001 | \$20,001 | \$20,001 | \$20,001 | \$5,001 |
| Self Employed | \$15,001 | \$15,001 | \$15,001 | \$15,001 | \$15,001 | \$15,001 | \$15,001 | \$15,001 | \$5,001 |
| Maximum Monthly Benefit | \$60,000 | \$60,000 | \$40,000 | \$30,000 | \$30,000 | \$30,000 | \$30,000 | \$30,000 | \$10,000 |

| Maximum replacement ratio | | | | | |
|---------------------------|-------------------|---------------------|--|--|--|
| Personal exertion income | Replacement ratio | Monthly benefit | | | |
| \$1 - \$320,000 | 75% | \$1 - \$20,000 | | | |
| \$320,001 - \$560,000 | 50% | \$20,001 - \$30,000 | | | |
| \$560,001 + | 20% | \$30,001 + | | | |

| Income protection and business expense | e guidelines and financial requirements |
|---|--|
| Employees | Last two years' personal tax returns or letter from employer confirming total remuneration Last two years' NOA FINQ or SOA for all covers in excess of \$20,000 per month |
| Self Employed | Last two years' personal tax returns Last two years' NOA Last two years' personal tax returns and NOA of spouse where there is income splitting Last two years' P&L Statements of all entities associated with the person insured and spouse where there is income splitting Last two years' Balance Sheets for all entities associated with the person insured and spouse where there is income splitting Last two years' Balance Sheets for all entities associated with the person insured and spouse where there is income splitting Last two years' business tax returns for all entities associated with the person insured and spouse where there is income splitting |
| Business Expense | Last two years' P&L Statements of all entities associated with the person insured and spouse where there is income splitting Last two years' Balance Sheets for all entities associated with the person insured and spouse where there is income splitting Other requirements may be requested subject to individual consideration |
| Income Protection and Business Expense Cover >\$40,000 per month | Cover over \$40,000 per month is only available to white collar professional occupations, however this offer is restricted to those occupations whose income is not subject to market fluctuations. i.e. we will not consider those occupations whose income is sales or commission based e.g. Property Development, Insurance Agents, Real Estate or those involved in the money markets or trading, etc. |
| Income Protection and Business Expense Cover >\$30,000 per month | Maximum monthly benefit amount will be \$60,000 for the first two years of any claim and revert to \$30,000 per month thereafter The person insured must have earned at least the required income for the last two years and income will not be averaged |

| Income protection and business expense guidelines and requirements | | | | |
|---|--|--|--|--|
| Income Protection and Business Expense Cover >\$30,000 per month | For all proposed monthly benefit amounts in excess of \$30,000 per month, the financial requirements must include the following: | | | |
| | Fully completed FINQ | | | |
| | • Full details of the person insured's unearned or investment income. There may be instances where this income will need to be offset. | | | |
| | • Full details of the person insured's assets and liabilities (including personal/family). There may be instances where potential income derived from these assets will need to be offset. | | | |
| | Last two years' personal tax returns | | | |
| | • Last two years' NOA | | | |
| | • Last two years' full company/partnership accounts, to include; P&L Statement, Balance Sheets and business tax returns for all associated entities with the person insured and spouse where there is income splitting | | | |
| | For those persons insured who are involved in partnerships, copies of the partnership agreements will need to be provided | | | |
| | The person insured's accountant will need to submit a signed statement with justification for this level of insurance | | | |

NOTE:

- Financial requirements will always be calculated based on the combined total risk of cover proposed and held industry wide (excluding cover that is being replaced by the applicable ClearView application)
- We may occasionally request financial evidence below the above levels, subject to individual consideration

| Financial requirements legend | | | | |
|-------------------------------|---|--|--|--|
| SOA | Statement of Advice (NB: To include reason(s) for cover/details of the policy recommended by the adviser, how cover was calculated/calculations for benefit amount, financial position (assets, liabilities, income, dependents etc), needs analysis etc) | | | |
| FINQ | Financial Questionnaire (NB: To include reason(s) for cover/details of the policy recommended by the adviser, how cover was calculated/calculations for benefit amount, financial position (assets, liabilities, income, dependents etc), needs analysis etc) | | | |
| NOA | Notice of Assessment | | | |
| Evidence of Loan | Signed letter of offer from financial institution with evidence of draw down amount or loan schedule with evidence of draw down amount (to include details of lender, borrower, purpose, type, amount, term and interest rate) | | | |
| P&L | Profit and Loss Statement | | | |

Newly qualified professional (waiver of mandatory financials)

Newly qualified professionals as shown in the table below are eligible for higher limits of cover without the need for upfront financials to support their income.

Eligibility

A graduate must have become registered or licensed within the last three years, working full time and generating an income to be eligible.

| Occupation | Maximum Life | Maximum TPD | Maximum Trauma | Maximum Income Protection (Guaranteed Agreed Value) | |
|------------------------------------|-----------------|----------------|-------------------|--|--|
| Accountant – CA & CPA | \$1.5m | \$1m | \$1m | \$6,250 | |
| Actuarial Graduate | \$1.5m | \$1m | \$1m | \$6,250 | |
| Actuarial Fellow | \$3m | \$2m | \$1.5m | \$6,250 | |
| Architect | \$1.5m | \$1m | \$1m | \$6,250 | |
| Barrister | \$3m | \$2m | \$1.5m | \$10,000 | |
| Chemist/Pharmacist | \$1.5m | \$1m | \$1m | \$6,250 | |
| Chiropractor | \$1.5m | \$1m | \$1m | \$6,250 | |
| Dentist | \$1.5m | \$1m | \$1m | \$10,000 | |
| Dental specialist* | \$5m | \$2m | \$2m | \$15,000 | |
| Doctor GP/Medical Intern | \$3m | \$2m | \$1m | \$10,000 | |
| Doctor specialist* | \$5m | \$2m | \$2m | \$15,000 | |
| Engineer | \$1.5m | \$1m | \$1m | \$6,250 | |
| Optometrist | \$1.5m | \$1m | \$1m | \$6,250 | |
| Physiotherapist | \$1.5m | \$1m | \$1m | \$6,250 | |
| Quantity surveyor | \$1.5m | \$1m | \$1m | \$6,250 | |
| Solicitor | \$3m | \$2m | \$1.5m | \$10,000 | |
| Veterinarian/Veterinary Surgeon | \$1.5m | \$1m | \$1m | \$6,250 | |

*Must have completed a post-graduate specialist qualification (or similar) appropriate to their specialty.

If your client is applying for this please ensure this is indicated on the Application Form.

Lifestyle factors

Height and Weight

Excess weight increases the risk of the following medical conditions:

- cardiovascular disease
- high blood pressure
- high cholesterol
- type 2 diabetes
- sleep apnoea.

ClearView will use BMI (Body Mass Index) to assess the medical implications of your clients' weight compared to their height.

We will use the following formula to calculate BMI:

BMI = Weight/(Height x Height) E.g. Weight 90kg and Height 180cm BMI = 90/(1.8 x 1.8) = 28 BMI

For clients aged over 18, a BMI between 18.5 and 25 is considered to be a healthy range. A BMI over 30 is considered to be obese and a premium loading may be applied. For a BMI of 35 and greater some further medical investigations may be required taking into consideration your clients' individual circumstances and family history.

Pregnancy

ClearView will consider all applications for Life, TPD and Trauma Cover up to the due date provided there are no present or previous complications with the pregnancy. (For TPD, the occupation rating will be classed as Home Duties)

Complications in relation to present and previous pregnancy include:

- diabetes
- ectopic pregnancies
- high blood pressure
- pre-eclampsia
- post-natal depression.

Where complications are present or there has been a history of complications a medical report (PMAR) will be required.

Applications for Income Protection Cover will be considered within the first two trimesters of the pregnancy (under six months of the pregnancy), provided there has been no complications. The person insured must have been working full time in their current

occupation which does not involve working from their place of residence and provide written confirmation that they will be returning to full time employment within 12 months of their due date.

Travel and residency

Overseas travel and residence

When applying for cover it is important that all known overseas travel, even for holidays, is disclosed as it is an important factor in the overall underwriting decision.

When underwriting the application we will consider the cover subject to the following:

- destination
- duration of the stay
- the purpose
- frequency of travel.

Where a person is planning on living overseas for a period of time for holiday or work, we will consider Life Cover and Trauma Cover based on the information above. Where the person has no intention of returning to Australia permanently the application will be declined.

The Department of Foreign Affairs and Trade (DFAT) provides recommendations for Australians potentially travelling outside of Australia. It is important to know the exact details of where the client will be spending most of their time and the duration of their stay in each location. We use the following table as a guide.

| DFAT | Travel Advice | Underwriting Approach |
|---------|------------------------------------|---|
| Level 1 | Exercise normal safety precautions | No restrictions |
| Level 2 | Exercise high degree of caution | For longer duration stays some restrictions may apply |
| Level 3 | Reconsider your need to travel | Exclusions may apply depending on the purpose of travel or application may be declined until return to Australia from pending travel |
| Level 4 | Do not travel | Application will be declined |

Residency

Your clients must have been granted permanent residency in Australia to apply for Life, TPD, Trauma, Income Protection and Business Expense Cover. We will also consider applications where your clients have applied for permanent residency in Australia but it has not yet been granted. Where benefits are offered it will be subject to a residential exclusion clause. The following is required for us to assess the application:

- confirmation that permanent residency has been applied for, the person is eligible and the expected date of approval
- type, nature and expiry date of current visa
- how long the person to be insured has lived in Australia
- current occupation, duration of current occupation and employment status (full time, part time etc)
- personal circumstances, i.e. married to an Australian permanent resident or citizen
- has purchased or is looking to purchase a home or business.

For Income Protection, indemnity policies will only be offered when all requirements below have been fulfilled. The person insured must meet the following:

- occupation must be category AM, AL, AAA, AA, A or BB
- holds a long term visa (three years and over, or employer-sponsored visa)
- has resided in Australia for a minimum of 12 months
- has applied for permanent residency within Australia, and
- do not hold citizenship of any other country other than their country of origin.

Smoking and Non Smoking

A non smoker is a person who has not smoked tobacco or any other substance, or uses a product containing nicotine (including e-cigarettes) within the last 12 months prior to the application.

If a person smokes socially or smokes one cigarette a week they are classed as a smoker and smoker rates will be applied.

Where a person insured has been classed as a smoker and has ceased to be a smoker for a period of at least 12 months, the person insured may apply for non smoker rates by completing a Non smoker's Declaration. ClearView requires the person insured to confirm that they have not stopped smoking due to a medical condition such as heart disease or a lung disorder.

Once the policy has been accepted, if a person that was a non smoker at the time of the application takes up smoking they do not need to notify ClearView unless they are applying for additional business or reinstatement of benefits.

Occupation guidelines

| Occupation r | atings | | | | | |
|--------------|--------|---|--|--|--|--|
| IP | TPD | Description | | | | |
| AM | А | Qualified medical professionals requiring membership of a professional or government body in order to practice that occupation | | | | |
| AL | А | Qualified legal professionals requiring membership of a professional or government body in order to practice that occupation | | | | |
| AAA A | | White collar professional/executive workers (excluding medical and legal workers) performing no manual duties who:have a degree, or | | | | |
| | | no degree but earning at least an average of \$125,000 per annum over the last three years | | | | |
| AA A | | White collar senior management performing no manual duties, who: | | | | |
| | | have been earning at least an average of \$80,000 per annum over the last three years | | | | |
| | | are qualified professionals with membership of a professional or government body, or | | | | |
| | | some indoor occupations which require tertiary qualifications and involve some light physical work or minimal onsite inspections e.g. osteopath, acupuncturist, architect | | | | |
| А | А | White collar, administrative or clerical based occupations that do not involve any manufacturing or physical duties.100% sedentary | | | | |
| | | includes most occupations which involve no manual work and are not eligible for categories AAA and AA | | | | |
| BB | A | White collar workers, including those performing less than 10% light manual duties, and/or those occupations which are not limited to the office environment involving purely desk type duties, but whose duties involve the need to get out of the office on a regular basis where these activities are integral to the performance of the occupation (e.g. real estate, some salespersons, school teacher – non manual) | | | | |
| В | В | Certain light manual skilled workers (e.g. jewellers, photocopy/TV repairers, computer technician), business owners in non-hazardous industries involved in light manual work (e.g. coffee shop owner) and supervisors of blue collar workers, where less than 20% of their time is spent performing light manual duties | | | | |
| СС | В | Tradespeople and skilled workers (e.g. trade qualified carpenter, plumber, registered nurse). For certain occupations, a maximum benefit period of 2 or 5 years will apply (shown as CC2 or CC5 in the occupation guide). | | | | |

| Occupation ratings | | | | |
|--------------------|-----|--|--|--|
| IP | TPD | Description | | |
| С | C | Heavy manual tradespeople or other semi-skilled people with at least two years' experience (e.g. qualified bricklayer, trade qualified welder, farmer). For certain occupations, a maximum benefit period of 2 or 5 years will apply (shown as C2 or C5 in the occupation guide). Own occupation TPD and Business Expense are not available. | | |
| SR | ADL | Special risk category for certain blue collar occupations, semi- skilled manual workers, unqualified but experienced tradespeople and some occupations involved in hazardous or very heavy manual work. In most instances, a minimum two years' experience will be required (e.g. concrete contractor). Eligible for 'ADL' TPD only. Business Expense is not available. | | |
| D | D | Declined occupations – hazardous or unskilled workers (e.g. armed guard, farmhand, labourer). | | |

Income Protection Plus Cover is available to AM, AL, AAA, AA, A and BB occupation ratings (including any BB2 or BB5).

The Extras Package Option and the Accident Option is available to AM, AL, AAA, AA, AB, B and CC occupation ratings (including any BB2, BB5, B2, B5, CC2 or CC5).

| Occupation guidelines legend | | | | |
|------------------------------|--|--|--|--|
| Y | Benefit can be considered | | | |
| Ν | Benefit not available | | | |
| ADL | Non working TPD definition. These occupations are not eligible for the 'Own' or 'Any' occupation definition. | | | |
| D | Decline – Uninsurable occupation | | | |
| IC | Individual consideration | | | |
| C2, C5, SR2, SR5 etc | Limited to a 2 or 5 year benefit period | | | |
| \$2.00, \$5.00, etc | Extra premium or loading per \$1,000 of benefit amount | | | |

| Occupation description | IP occ class | TPD occ class | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|--|--------------------|---------------------|--------|------------|------------|-------------|------------|
| Abalone Diver | D | D | \$2.00 | Ν | Ν | Ν | Ν |
| Abattoir Worker: Butcher – trade qualified | C2 | С | Y | Ν | Y | Ν | Y |
| Abattoir Worker: Butcher – not trade qualified | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Abattoir Worker: Supervisor – no manual work | | С | Y | Y | Y | Ν | Y |
| Accountant – CPA/CA qualified | AAA | А | Y | Y | Y | Ν | Y |

| Occupation description | IP | TPD | LI/TR | TPD | TPD | TPD | TPD |
|---|--------------|--------------|--------|-----|-----|------|-----|
| | occ class | occ class | | Own | Any | Home | Non |
| Accounting: Clerk/Bookkeeper – average income >\$80,000 | AA | А | Y | Y | Y | N | Y |
| Accounting: Clerk/Bookkeeper – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Accountant – not CPA/CA qualified, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Accountant – not CPA/CA qualified, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Acrobat - not performing at heights | D | D | Y | Ν | Ν | Ν | Ν |
| Acrobat – performing at heights with adequate safety precautions | D | D | \$2.00 | Ν | Ν | Ν | Ν |
| Actor | D | D | Y | Ν | Ν | Ν | Y |
| Actuary – not degree qualified, average income >\$125,000 | AAA | А | Y | Y | Y | Ν | Y |
| Actuary – not degree qualified, average income <\$125,000 | AA | А | Y | Y | Y | Ν | Y |
| Actuary – degree qualified | AAA | А | Y | Y | Y | Ν | Y |
| Acupuncturist – member of Australian Acupuncturist Association | AA | А | Y | Y | Y | Ν | Y |
| Acupuncturist – not a member of Australian Acupuncturist Association | D | D | Y | Ν | Ν | Ν | Y |
| Advertising Executive – not tertiary qualified, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Advertising Executive – not tertiary qualified, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Advertising Executive – tertiary qualified | AAA | А | Y | Y | Y | Ν | Y |
| Advertising Executive – not tertiary qualified, average income >\$125,000 | AAA | А | Y | Y | Y | Ν | Y |
| Advertising Executive – not tertiary qualified, average income <\$125,000 | AA | А | Y | Y | Y | Ν | Y |
| Advertising Agent – tertiary qualified | А | А | Y | Y | Y | Ν | Y |
| Advertising Agent – not tertiary qualified, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Advertising Agent – not tertiary qualified, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Aerial/Antennae Erector – over ten metres | D | D | Y | Ν | Ν | Ν | Y |
| Aerial/Antennae Erector – up to ten metres | C2 | С | Y | Ν | Y | Ν | Y |
| Aerobics Instructor – full time, minimum three years experience | SR5 | ADL | Y | Ν | Ν | Ν | Y |

| Occupation description | IP occ class | TPD occ class | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|---|--------------------|---------------------|-------|------------|------------|-------------|------------|
| Agronomist – field work (less than 20%, no hazardous chemicals), degree qualified | AA | А | Y | Y | Y | Ν | Y |
| Agronomist – field work (less than 20%, no hazardous chemicals), not degree qualified, average income >\$80,000 | AA | A | Y | Y | Y | Ν | Y |
| Agronomist – field work (less than 20%, no hazardous chemicals), not degree qualified, average income <\$80,000 | A | А | Y | Y | Y | Ν | Y |
| Agronomist – field work (more than 20%, no hazardous chemicals) | В | В | Y | Y | Y | Ν | Y |
| Air Conditioning: Engineer – not degree qualified, consultant, office only, average income >\$125,000 | AAA | A | Y | Y | Y | Ν | Y |
| Air Conditioning: Engineer – not degree qualified, consultant, office only, average income <\$125,000 | AA | A | Y | Y | Y | Ν | Y |
| Air Conditioning: Engineer – degree qualified, consultant, office only | AAA | А | Y | Y | Y | Ν | Y |
| Air Conditioning: Qualified Installer/Repairer – over ten metres | D | D | Y | Ν | Ν | Ν | Y |
| Air Conditioning: Qualified Installer/Repairer – up to ten metres | С | С | Y | Ν | Y | Ν | Y |
| Air Conditioning: Supervisor – qualified | В | В | Y | Y | Y | Ν | Y |
| Aircraft Engineer – degree qualified, flying | D | D | Y | Ν | Ν | Ν | Y |
| Aircraft Engineer – degree qualified, non flying, manual duties | CC | В | Y | Y | Y | Ν | Y |
| Aircraft Maintenance – qualified/skilled | C5 | С | Y | Ν | Y | Ν | Y |
| Airline Staff of Major Airlines Only: Baggage handlers/porters | C2 | С | Y | Ν | Y | Ν | Y |
| Airline Staff of Major Airlines Only: Office workers - average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Airline Staff of Major Airlines Only: Office workers – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Airline Staff of Major Airlines Only: Pilot, aircrew, flight attendant | D | D | Y | Ν | Ν | Ν | Y |
| Airline Staff of Major Airlines Only: Truck drivers | C2 | С | Y | Ν | Y | Ν | Y |
| Airline Staff of Minor/Charter Airlines: Baggage handlers/porters | D | D | Y | Ν | Ν | Ν | Y |
| Airline Staff of Minor/Charter Airlines: Office workers – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |

| Occupation description | IP occ class | TPD occ class | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|---|--------------------|---------------------|-------|------------|------------|-------------|------------|
| Airline Staff of Minor/Charter Airlines: Office workers – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Airline Staff of Minor/Charter Airlines: Pilot, aircrew, flight attendant | D | D | Y | Ν | Ν | Ν | Y |
| Airline Staff of Minor/Charter Airlines: Truck drivers | C2 | С | Y | Ν | Y | Ν | Y |
| Air Traffic Controller | D | D | Y | Ν | Ν | Ν | Y |
| Ambulance Officer/Paramedical/Driver | С | С | Y | Ν | Y | Ν | Y |
| Amway Seller/Distributor - full time, established minimum three years | C5 | С | Y | Ν | Y | Ν | Y |
| Amway Seller/Distributor – full time, established under three years | D | D | Y | Ν | Ν | Ν | Y |
| Amway Seller/Distributor – part time | D | D | Y | Ν | Ν | Ν | Y |
| Anaesthetist | AM | А | Y | Y | Y | Ν | Y |
| Antique Dealer – deliveries | C5 | С | Y | Ν | Y | Ν | Υ |
| Antique Dealer – Restoration | С | С | Y | Ν | Y | Ν | Y |
| Antique Dealer – sales and office only | В | В | Y | Y | Y | Ν | Υ |
| Apprentice – not in final year | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Archaeologist – not qualified | D | D | Y | Ν | Ν | Ν | Ν |
| Archaeologist – qualified, field work, no overseas travel | C5 | С | Y | Ν | Y | Ν | Y |
| Archaeologist – qualified, field work, with overseas travel | D | D | Y | Ν | Ν | Ν | IC |
| Archaeologist – qualified, no field work, no overseas travel – average income >\$125,000 | AAA | А | Y | Y | Y | Ν | Y |
| Archaeologist – qualified, no field work, no overseas travel – average income <\$125,000 | AA | А | Y | Y | Y | Ν | Y |
| Archaeologist – qualified, no field work, with overseas travel | А | А | Y | Y | Y | Ν | Y |
| Archaeologist – qualified, office, no overseas travel | AAA | А | Y | Y | Y | Ν | Y |
| Architect - university qualified, less than 10% on site | AA | А | Y | Y | Y | Ν | Y |
| Architect – not university qualified, office only, no on site, average income >\$125,000 | AAA | A | Y | Y | Y | Ν | Y |
| Architect – not university qualified, office only, no on site, average income <\$125,000 | AA | А | Y | Y | Y | Ν | Y |
| Architect – university qualified, office only, no on site | AAA | А | Y | Y | Y | Ν | Y |

| Occupation description | IP occ class | TPD occ class | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|---|--------------------|---------------------|-------|------------|------------|-------------|------------|
| Architect - university qualified, more than 10% on site | BB | А | Y | Y | Y | Ν | Y |
| Architectural draftperson – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Architectural draftperson – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Armed Services: All ranks – office duties only, no notice of deployment | D | D | Y | Ν | Ν | Ν | Ν |
| Armed Services: All ranks – other than office duties | D | D | IC | Ν | Ν | Ν | Ν |
| Art Dealer/Proprietor – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Art Dealer/Proprietor – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Artist/Painter – employed, commercial, qualified, office only, no set production work, not working from home | В | В | Y | Y | Y | Ν | Y |
| Artist/Painter – freelance, commercial, qualified, office only, no set production work, not working from home | D | D | Y | Ν | Ν | Ν | Y |
| Asbestos Worker | D | D | Y | Ν | Ν | Ν | Ν |
| Asphalt Layer | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Assembly Line Worker | D | D | Y | Ν | Ν | Ν | Y |
| Astronomer – fully qualified | AAA | А | Y | Y | Y | Ν | Y |
| Attorney | AL | А | Y | Y | Y | Ν | Y |
| Auctioneer – livestock | CC | В | Y | Y | Y | Ν | Y |
| Auctioneer – not livestock, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Auctioneer – not livestock, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Audiologist – not degree qualified, average income <\$125,000 | AA | А | Y | Y | Y | Ν | Y |
| Audiologist – not degree qualified, average income >\$125,000 | AAA | А | Y | Y | Y | Ν | Y |
| Audiologist – degree qualified | AAA | А | Y | Y | Y | Ν | Y |
| Auditor – not degree qualified, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Auditor – not degree qualified, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Auditor – degree qualified | AAA | А | Y | Y | Y | Ν | Y |
| Author/Writer | D | D | Y | Ν | Ν | Ν | Y |
| Auto-Electrician | CC | В | Y | Y | Y | Ν | Y |

| Occupation description | IP occ | TPD occ | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|---|-----------|------------|-------|------------|------------|-------------|------------|
| | class | class | | | | | |
| Aviation Industry: Ground staff – cleaner | C2 | С | Y | N | Y | Ν | Y |
| Aviation Industry: Management and Administration – office duties only, average income >\$80,000 | AA | A | Y | Y | Y | Ν | Y |
| Aviation Industry: Management and Administration – office duties only, average income <\$80,000 | A | A | Y | Y | Y | Ν | Y |
| Aviation Industry: Ground staff - refuellers | C2 | С | Y | Ν | Y | Ν | Y |
| Aviation Industry: Ground staff - security, unarmed | C2 | С | Y | Ν | Y | Ν | Y |
| Awning/Blind/Screen Installer – installer | CC | В | Y | Y | Y | Ν | Y |
| Awning/Blind/Screen Installer – sales and quoting only | BB | А | Y | Y | Y | Ν | Y |
| Awning/Blind/Screen Installer – supervisor, less than 10% manual work | В | В | Y | Y | Y | Ν | Y |
| Bailiff – armed | D | D | Y | Ν | Ν | Ν | Y |
| Bailiff – unarmed | С | С | Y | Ν | Y | Ν | Y |
| Baker – counter work only | В | В | Y | Y | Y | Ν | Υ |
| Baker – trade qualified | CC | В | Y | Y | Y | Ν | Y |
| Baker – unqualified, minimum three years experience | C5 | С | Y | Ν | Y | Ν | Y |
| Bank Manager – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Bank Manager – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Bank Officer – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Bank Officer – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Bank Senior Manager – university degree qualified | AAA | А | Y | Y | Y | Ν | Y |
| Bank Senior Manager – not university degree qualified, average income >\$125,000 | AAA | А | Y | Y | Y | Ν | Y |
| Bank Senior Manager – university degree qualified, average income <\$125,000 | AA | А | Y | Y | Y | Ν | Y |
| Bar Attendant | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Bar Manager – less than 10% bar work | CC | В | Y | Y | Y | Ν | Y |
| Bar Manager – less than 40% bar work | C5 | С | Y | Ν | Y | Ν | Y |
| Bar Manager – more than 40% bar work | SR5 | ADL | Y | Ν | Ν | Ν | Υ |
| Barber/Hairdresser – not working from home | В | В | Y | Y | Y | Ν | Υ |
| Barber/Hairdresser – working from home | D | D | Y | Ν | Ν | Ν | Υ |
| Barrister/Solicitor | AL | А | Y | Y | Y | Ν | Υ |
| Battery Fitter/Repairer – qualified | CC | В | Y | Y | Y | Ν | Y |

| Occupation description | IP occ | TPD occ | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|--|-----------|------------|-------|------------|------------|-------------|------------|
| | class | class | | | | | |
| Battery Fitter/Repairer – unqualified, minimum three years experience | C2 | С | Y | Ν | Y | Ν | Y |
| Beach Inspector – permanent, fulltime, minimum two years experience | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Beautician – qualified, Salon only | В | В | Y | Y | Y | Ν | Y |
| Beautician – working from home/mobile | D | D | Y | Ν | Ν | Ν | Y |
| Beekeeper/Apiarist | C5 | С | Y | Ν | Y | Ν | Y |
| Biochemist | AAA | А | Y | Y | Y | Ν | Y |
| Biologist: Marine – field work, diving more than 40m and/or field work more than 20% of total duties | D | D | Y | Ν | Ν | Ν | Ν |
| Biologist: Marine – field work, diving up to 40m and less than 20% of total duties | C5 | С | Y | Ν | Y | Ν | Y |
| Biologist: Marine – no field work | AAA | А | Y | Y | Y | Ν | Y |
| Biologist: Not marine | AAA | А | Y | Y | Y | Ν | Y |
| Blacksmith/Farrier – less than three years experience | D | D | Y | Ν | Ν | Ν | Y |
| Blacksmith/Farrier – minimum three years experience | C2 | С | Y | Ν | Y | Ν | Y |
| Blaster/Explosives Handler | D | D | Y | Ν | Ν | Ν | Y |
| Boarding House Proprietor | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Boat Builder - qualified | CC | В | Y | Y | Y | Ν | Y |
| Boat Builder – unqualified, minimum three years experience | C5 | С | Y | Ν | Y | Ν | Y |
| Boat Operator – charter – deep sea | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Boat Operator - charter - harbour and inlets | C5 | С | Y | Ν | Y | Ν | Y |
| Body Piercer | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Boilermaker – qualified | С | С | Y | Ν | Y | Ν | Y |
| Boilermaker – unqualified, minimum three years experience | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Bookkeeper – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Bookkeeper – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Bookmaker/Betting | D | D | Y | Ν | Ν | Ν | Y |
| Bootmaker - less than three years experience | C5 | С | Y | Ν | Y | Ν | Y |
| Bootmaker – minimum three years experience | CC | В | Y | Y | Y | Ν | Y |
| Botanist – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Botanist – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Bouncer/Crowd control | D | D | Y | Ν | Ν | Ν | Ν |

LI/TR Occupation description TPD TPD TPD Home Own Any Non class class Boxer - professional IC D D Ν Ν Ν Ν Bricklayer - qualified C C γ Ν γ Ν γ Bricklayer - unqualified, minimum three years SR5 ADI γ Ν N Ν γ experience Brickpaver C5 С Υ Ν Υ Ν Υ Broker – insurance, average income >\$80,000 AA А Y Y Y Ν γ Y Y Y Broker – insurance, average income <\$80,000 А А Ν Υ Y Y Builder - foreman, less than 20% light manual В В Y Ν Υ duties Builder – labourer ADL SR2 Υ Ν Ν Ν Υ Y Builder - licensed, fully gualified CC В Y Y Ν Y Builder - unqualified, minimum three years C5 C γ Ν γ Ν Υ experience Business Consultant – average income >\$80,000 AA A Y Y Y Ν Υ Business Consultant - average income <\$80,000 А А Y γ γ Ν Υ Y Y Butcher - retail, trade gualified В Y CC Ν γ Butcher - retail, unqualified, minimum three SR5 ADL Υ Ν Ν Ν Υ years experience ADL Y Ν Y Butcher - slaughterman SR2 Ν Ν Y Butler - qualified В B γ γ Ν γ C Butler - unqualified, minimum three years C5 Y Ν Y Ν γ experience Y Y Y Ν Buyer - retail store, office only, average income AA A Υ >\$80,000 Buyer - retail store, office only, average income А A Y Y Y Ν Υ <\$80.000 Buyer - retail store, other than office only В В Υ Y Υ Ν Υ CC В Y Y Y Cabinet Maker - trade qualified Ν Υ Cabinet Maker - unqualified, less than three SR2 ADL Υ Ν Ν Ν Υ years experience Cabinet Maker - ungualified, minimum three C5 C Y Ν Y Ν Υ years experience Cable Maker/Wire Maker SR5 ADL γ Ν Ν Ν Υ Cafe/Coffee Lounge: Kitchen hand C5 C Y Ν Y Ν Y Y Cafe/Coffee Lounge: Proprietor - less than 20% В В Υ γ Ν Υ light manual work Cafe/Coffee Lounge: Proprietor – more than 20% CC В Y Y Y Ν Y light manual work

| Occupation description | IP occ class | TPD occ class | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|---|--------------------|---------------------|-------|------------|------------|-------------|------------|
| Cafe/Coffee Lounge: Waiter/Waitress | C5 | С | Y | N | Y | N | Y |
| Cake Decorator – minimum three years experience, full time, not working from home | CC | В | Y | Y | Y | Ν | Y |
| Cake Decorator – minimum three years experience, full time, working from home | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Cameraman – film and television, employed, Australia only | CC | В | Y | Y | Y | Ν | Y |
| Cameraman – film and television, freelance, Australia only | C5 | С | Y | Ν | Y | Ν | Y |
| Cameraman – aerial (commercial pilot) | D | D | Y | Ν | Ν | Ν | Y |
| Cane Farm Labourer/Worker/Harvester | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Cane Farmer Owner/Manager | C2 | С | Y | Ν | Y | Ν | Y |
| Canteen Manager – less than 20% light manual work | В | В | Y | Y | Y | Ν | Y |
| Canteen Manager – more than 20% light manual work | CC | В | Y | Y | Y | Ν | Y |
| Canteen Work – not manager | C2 | С | Y | Ν | Y | Ν | Y |
| Caravan Park Owner | С | С | Y | Ν | Y | Ν | Y |
| Caravan Park Worker/Employee | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Car Dealership Owner – office only, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Car Dealership Owner – office only, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Car Detailer – less than three years in occupation | D | D | Y | Ν | Ν | Ν | Y |
| Car Detailer - minimum three years in occupation | C2 | С | Y | Ν | Y | Ν | Y |
| Carer | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Caretaker – living on premises | D | D | Y | Ν | Ν | Ν | Y |
| Caretaker – not living on premises | C2 | С | Y | Ν | Y | Ν | Y |
| Carpenter – trade qualified | CC | В | Y | Y | Y | Ν | Y |
| Carpenter – unqualified, less than three years experience | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Carpenter – unqualified, minimum three years experience | C5 | С | Y | Ν | Y | Ν | Y |
| Carpenter - foreman, less than 20% light manual work | В | В | Y | Y | Y | Ν | Y |
| Carpet Cleaner | C5 | С | Y | Ν | Y | Ν | Y |
| Carpet/Linoleum Layer | C5 | С | Y | Ν | Y | Ν | Y |

| Occupation description | IP occ | TPD occ | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|---|-----------|------------|-------|------------|------------|-------------|------------|
| | class | class | | | | | |
| Car Salesperson - office only, not dealership owner | A | А | Y | Y | Y | N | Y |
| Car Salesperson – yard sales, minimum two years experience | В | В | Y | Y | Y | Ν | Y |
| Cartographer – field work | В | В | Y | Y | Y | Ν | Y |
| Cartographer – no field work, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Cartographer – no field work, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Cartoonist – employed full time, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Cartoonist – employed full time, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Cartoonist – freelance/self employed | BB5 | А | Y | Y | Y | Ν | Y |
| Carver - wood, minimum three years experience | C2 | С | Y | Ν | Y | Ν | Y |
| Car Wrecker | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Car Wrecker – foreman, no manual work | C2 | С | Y | Ν | Y | Ν | Y |
| Casino Employee: Bar Attendant | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Casino Employee: Cashier | В | В | Y | Y | Y | Ν | Y |
| Casino Employee: Cleaner/ maintenance | C2 | С | Y | Ν | Y | Ν | Υ |
| Casino Employee: Croupier | CC5 | В | Y | Y | Y | Ν | Υ |
| Casino Employee: - Management/clerical only - average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Casino Employee: Management/clerical only – average income <\$80,000 | A | А | Y | Y | Y | Ν | Y |
| Casino Employee: Security | D | D | Y | Ν | Ν | Ν | Y |
| Casino Employee: Supervisor | В | В | Y | Y | Y | Ν | Y |
| Caterer – qualified, minimum three years experience | CC | В | Y | Y | Y | Ν | Y |
| Caterer – unqualified, minimum three years experience | C5 | С | Y | Ν | Y | Ν | Y |
| Ceiling Fixer – trade qualified plasterer | C5 | С | Y | Ν | Y | Ν | Y |
| Ceiling Fixer – unqualified, less than three years experience | D | D | Y | Ν | Ν | Ν | Y |
| Ceiling Fixer – unqualified, minimum three years experience | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Cellarman | D | D | Y | Ν | Ν | Ν | Y |
| Chauffeur | В | В | Y | Y | Y | Ν | Y |
| Chef/Cook – qualified | CC | В | Y | Y | Y | Ν | Y |

| Occupation description | IP occ class | TPD occ class | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|--|--------------------|---------------------|-------|------------|------------|-------------|------------|
| Chef/Cook – unqualified | C5 | С | Y | Ν | Y | Ν | Y |
| Chemist – industrial, hazardous | D | D | Y | Ν | Ν | Ν | Ν |
| Chemist – industrial, lab assistant | В | В | Y | Y | Y | Ν | Y |
| Chemist – industrial, lab technician, qualified, sedentary only, no manual work | А | А | Y | Y | Y | Ν | Y |
| Chemist – industrial, lab technician, qualified, involving some light manual work | BB | А | Y | Y | Y | Ν | Y |
| Chemist – industrial, non-hazardous, sedentary only, no manual work | А | А | Y | Y | Y | Ν | Y |
| Chemist – industrial, non-hazardous, involving some light manual work | BB | А | Y | Y | Y | Ν | Y |
| Chemist – retail pharmacist | AAA | А | Y | Y | Y | Ν | Y |
| Chemist – retail shop assistant | BB | А | Y | Y | Y | Ν | Y |
| Childcare Proprietor – less than 20% manual work | В | В | Y | Y | Y | Ν | Y |
| Childcare Proprietor - more than 20% manual work | CC | В | Y | Y | Y | Ν | Y |
| Childcare - qualified and registered, not at home | CC | В | Y | Y | Y | Ν | Y |
| Childcare – unqualified, not at home | С | С | Y | Y | Y | Ν | Y |
| Childcare – working from home | D | D | Y | Ν | Ν | Ν | Y |
| Chimney Sweep | D | D | Y | Ν | Ν | Ν | Ν |
| Chiropodist/Podiatrist – qualified and registered, less than three years experience | AA | А | Y | Y | Y | Ν | Y |
| Chiropodist/Podiatrist – qualified and registered, minimum three years experience | AA | А | Y | Y | Y | Ν | Y |
| Chiropractor – qualified and registered | AA | А | Y | Y | Y | Ν | Y |
| Choreographer | D | D | Y | Ν | Ν | Ν | Y |
| Claims/Loss Adjustor – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Claims/Loss Adjustor – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Cleaner – brick | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Cleaner – carpet | C5 | С | Y | Ν | Y | Ν | Y |
| Cleaner – domestic | C5 | С | Y | Ν | Υ | Ν | Y |
| Cleaner – mobile car, established minimum three years | C5 | С | Y | Ν | Y | Ν | Y |
| Cleaner – office, industrial, school | C5 | С | Y | Ν | Y | Ν | Y |
| Cleaner – proprietor | C5 | С | Y | Ν | Y | Ν | Y |
| Cleaner – street | D | D | Y | Ν | Ν | Ν | Y |

Occupation description TPD TPD TPD TPD Home Non Own Any class class Cleaner - window, hazards, abseiling from D D \$2.00 Ν Ν Ν Ν building Cleaner - window, home or shops, less than ten SR2 ADL Υ Ν Ν Ν γ metres D D \$2.00 Cleaner - window, outdoors, more than ten Ν Ν Ν Ν metres γ Clergy - sole occupation, sedentary only, no А А γ γ Ν γ manual work Clergy - sole occupation, involving some light BB А Υ Υ Y Ν Υ manual work Clerk - administration only, average income Υ Υ Υ AA А Ν Υ >\$80.000 Clerk - administration only, average income А А Y Y Y Ν Y <\$80.000 Clothing Industry: Clothing/Fashion Designer -А А γ Υ γ Ν Υ qualified, not working from home, sedentary only, no manual work Clothing Industry: Clothing/Fashion Designer BB А Y Y Y Ν Υ - qualified, not working from home, involving some light manual work Clothing Industry: Clothing/Fashion Designer -D D Y Ν Ν Ν Y qualified, working from home Clothing Industry: Clothing/Fashion Designer -C5 С Y Ν Y Ν Y ungualified, not working from home Clothing Industry: Dressmaker - trade qualified, В B γ γ Υ Ν Υ not working from home Clothing Industry: Dressmaker - working from D D Y Ν Ν Ν Υ home Clothing Industry: Management and AA А Y γ γ Ν γ administration - no manual work, average income >\$80,000 Y Y Y Ν Clothing Industry: Management and А А Υ administration - no manual work, average income <\$80,000 Υ Υ Y Clothing Industry: Pattern Maker - trade В В Ν Υ gualified, not working from home Clothing Industry: Pattern Maker - working from D D Y Ν Ν Ν Υ home Y Υ Υ Ν Clothing Industry: Tailor - trade qualified, not В В Υ working from home Clothing Industry: Tailor - working from home D D Y Ν Ν Ν Υ

| Occupation description | IP occ class | TPD occ class | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|---|--------------------|---------------------|-------|------------|------------|-------------|------------|
| Clothing Machinist – not working from home | C5 | С | Y | N | Y | N | Y |
| Club Worker: Bar Staff | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Coach (sports) – Employed by the Australian Institute of Sport | CC5 | В | Y | Y | Y | Ν | Y |
| Coach (sports) – Other than swimming or tennis | D | D | Y | Ν | Ν | Ν | Y |
| Coach (sports) – Swimming, full time, with multiple clients/squads | CC5 | В | Y | Y | Y | Ν | Y |
| Coach (sports) – Tennis, full time, with multiple clients/squads | CC5 | В | Y | Y | Y | Ν | Y |
| Coach Builder – qualified | C5 | С | Y | Ν | Y | Ν | Y |
| Coach Builder – unqualified | D | D | Y | Ν | Ν | Ν | Y |
| Commentator – radio/television – minimum five years experience | C2 | С | Y | Ν | Y | Ν | Y |
| Compositor – computer work only, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Compositor – computer work only, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Compositor – qualified | В | В | Y | Y | Y | Ν | Y |
| Computer Industry: Analyst/Programmer/ Consultant – not university qualified, average income >\$80,000 | AA | A | Y | Y | Y | Ν | Y |
| Computer Industry: Analyst/Programmer/ Consultant - not university qualified, average income <\$80,000 | A | A | Y | Y | Y | Ν | Y |
| Computer Industry: Analyst/Programmer/ Consultant – university qualified | AAA | А | Y | Y | Y | Ν | Y |
| Computer Industry: Analyst/Programmer/ Consultant – not university qualified, average income >\$125,000 | AAA | А | Y | Y | Y | Ν | Y |
| Computer Industry: Analyst/Programmer/ Consultant - not university qualified, average income <\$125,000 | AA | A | Y | Y | Y | Ν | Y |
| Computer Industry: Maintenance Engineer | В | В | Y | Y | Y | Ν | Y |
| Computer Industry: Sales – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Computer Industry: Sales – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Computer Industry: Technician – manual | В | В | Y | Y | Y | N | Y |
| Computer Industry: Technician – no manual, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |

| Occupation description | IP occ | TPD occ | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|--|-----------|------------|-------|------------|------------|-------------|------------|
| | class | class | | | | | |
| Computer Industry: Technician – no manual, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Computer Operator – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Υ |
| Computer Operator – average income <\$80,000 | А | А | Y | Υ | Υ | Ν | Y |
| Concrete Contractor | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Concrete Form Worker – up to ten metres | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Concrete Steel Fixer – up to ten metres | SR5 | ADL | Y | N | Ν | Ν | Y |
| Concrete Worker: Concretor | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Concrete Worker: Concretor/Finisher/Stamper – no concreting or formwork | SR5 | ADL | Y | N | Ν | Ν | Y |
| Control Panel Operator – less than 20% manual work | CC | В | Y | Y | Y | Ν | Y |
| Control Panel Operator – more than 20% manual work | C2 | С | Y | N | Y | Ν | Y |
| Control Panel Operator – no manual work | А | А | Y | Y | Y | Ν | Y |
| Conveyancer | AL | А | Y | Y | Y | Ν | Y |
| Coroner | AM | А | Y | Y | Y | Ν | Y |
| Crane Labourer or Hooker On | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Crane Operator/Derrickman – offshore | D | D | Y | Ν | Ν | Ν | Y |
| Crane Operator/Derrickman – onshore | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Cray Fishermen: Skipper only – less than 10% manual work | C2 | С | Y | Ν | Y | Ν | Y |
| Cray Fishermen: Skipper only – more than 10% manual work | D | D | Y | Ν | Ν | Ν | Ν |
| Crematorium/Cemetery Worker – not grave digger | С | С | Y | Ν | Y | Ν | Y |
| Curator (museum, art gallery, library) – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Curator (museum, art gallery, library) – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Curtain/Blind Installer | CC | В | Y | Y | Y | Ν | Y |
| Customs Agent/Officer – clerical/office only, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Customs Agent/Officer – clerical/office only, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Customs Agent/Officer – investigations/offsite | В | В | Y | Y | Y | Ν | Y |
| Dairy Industry: Farmer/Proprietor | C5 | С | Y | Ν | Y | Ν | Y |

| Occupation description | IP occ class | TPD occ class | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|--|--------------------|---------------------|-------|------------|------------|-------------|------------|
| Dairy Industry: Milk delivery – local rounds | C5 | С | Y | N | Y | N | Y |
| Dairy Industry: Process worker | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Dancer | D | D | Y | N | Ν | Ν | Y |
| Dancing Instructor – full time, not working from home | CC5 | В | Y | Y | Y | Ν | Y |
| Data Entry Operator | А | А | Y | Y | Y | Ν | Y |
| Dealer: Money Market – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Dealer: Money Market – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Debt Collector – field work | D | D | Y | Ν | Ν | Ν | Y |
| Debt Collector – office only | А | А | Y | Y | Y | Ν | Y |
| Decorator/Designer: Decorator exterior – over ten metres | D | D | Y | Ν | Ν | Ν | Y |
| Decorator/Designer: Decorator exterior – up to ten metres, qualified | С | С | Y | Ν | Y | Ν | Y |
| Decorator/Designer: Interior Designer – no manual work, qualified, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Decorator/Designer: Interior Designer – no manual work, qualified, average income <\$80,000 | А | A | Y | Y | Y | Ν | Y |
| Decorator/Designer: Interior Designer – no manual work, unqualified, minimum three years exp, average income >\$80,000 | AA | A | Y | Y | Y | Ν | Y |
| Decorator/Designer: Interior Designer – no manual work, unqualified, minimum three years exp, average income <\$80,000 | A | A | Y | Y | Y | Ν | Y |
| Decorator/Designer: Interior Designer – unqualified, less than three years experience and/or more than 20% manual work | D | D | Y | Ν | Ν | Ν | Y |
| Decorator/Designer: Interior Designer – unqualified, minimum three years experience, less than 20% manual work | В | В | Y | Y | Y | Ν | Y |
| Delicatessen: Proprietor | В | В | Y | Y | Y | Ν | Y |
| Delicatessen: Shop Assistant | CC | В | Y | Y | Y | Ν | Y |
| Delivery Person: Grocery, milk | C5 | С | Y | Ν | Y | Ν | Y |
| Delivery Person: Whitegoods, furniture etc | C5 | С | Y | Ν | Y | Ν | Y |
| Demolition supervisor – no explosives | C2 | С | Y | Ν | Y | Ν | Y |
| Demolition Worker – no explosives | D | D | Y | Ν | Ν | Ν | Y |

| Occupation description | IP occ | TPD occ | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|---|-----------|------------|--------|------------|------------|-------------|------------|
| | class | class | | | עייר | nome | INOT |
| Dental Worker: Dental Hygienist | BB | А | Y | Y | Y | N | Y |
| Dental Worker: Dental Nurse | В | В | Y | Y | Y | N | Y |
| Dental Worker: Dental Prosthetist/Technician | BB | А | Y | Y | Y | Ν | Y |
| Dental Worker: Dental Receptionist – no dental work | А | А | Y | Y | Y | Ν | Y |
| Dental Worker: Dentist/Surgeon/Periodontist | AM | А | Y | Y | Y | Ν | Y |
| Dental Worker: Student – with dental work | D | D | Y | Ν | Ν | Ν | Y |
| Department Store: Cleaner | C2 | С | Y | Ν | Y | Ν | Y |
| Department Store: Deliveries | C5 | С | Y | Ν | Y | Ν | Y |
| Department Store: Detective/Security | D | D | Y | Ν | Ν | Ν | Y |
| Department Store: Sales - lifting, no deliveries | В | В | Y | Y | Υ | Ν | Y |
| Department Store: Sales - no lifting, no deliveries | BB | А | Y | Y | Y | Ν | Y |
| Dermatologist | AM | А | Y | Y | Y | Ν | Y |
| Detective | D | D | Y | Ν | Ν | Ν | Y |
| Diamond Cutter/Polisher/Setter – qualified | В | В | Y | Y | Υ | Ν | Y |
| Diamond Cutter/Polisher/Setter - unqualified, minimum three years experience | CC5 | В | Y | Y | Y | Ν | Y |
| Die Maker – qualified | В | В | Y | Y | Y | Ν | Y |
| Die Maker – unqualified, minimum three years experience | CC5 | В | Y | Y | Y | Ν | Y |
| Diesel Mechanic – qualified | С | С | Y | Ν | Y | Ν | Y |
| Diesel Mechanic – unqualified, minimum three years experience | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Disc Jockey | D | D | Y | Ν | Ν | Ν | Y |
| Distillery Worker | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Diver – other, qualified | D | D | \$2.00 | Ν | Ν | Ν | Ν |
| Dock worker | D | D | Y | Ν | Ν | Ν | Y |
| Doctor of Medicine | AM | А | Y | Y | Y | Ν | Y |
| Dog Breeder – no racing involvement | D | D | Y | Ν | Ν | Ν | Y |
| Dog Groomer: owner – minimum three years – not working from home | C2 | С | Y | Ν | Y | Ν | Y |
| Dog Groomer: owner – working from home | D | D | Y | Ν | Ν | Ν | Y |
| Dogman/Steeplejack | D | D | Y | Ν | Ν | Ν | Y |
| Doorman: hotel/shop | C2 | С | Y | Ν | Y | Ν | Y |
| Draftsperson – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Draftsperson – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Draper | В | В | Y | Y | Y | Ν | Y |

| Occupation description | IP occ class | TPD occ class | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|--|--------------------|---------------------|-------|------------|------------|-------------|------------|
| Dredger – harbour or river | C5 | С | Y | Ν | Y | Ν | Y |
| Driller: water, oil, minerals, quarry - offshore | D | D | Y | Ν | Ν | Ν | Y |
| Driller: water, oil, minerals, quarry – onshore | D | D | Y | Ν | Ν | Ν | Y |
| Driver: Concrete mixer | C5 | С | Y | Ν | Y | Ν | Y |
| Driver: Armoured car | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Driver: Bakery Van | C5 | С | Y | Ν | Y | Ν | Y |
| Driver: Bicycle, motorbike (including courier) | D | D | Y | Ν | Ν | Ν | Y |
| Driver: Bobcat/Bulldozer/Backhoe Driver | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Driver: Bread Carter/Vendor | C5 | С | Y | Ν | Y | Ν | Y |
| Driver: Bus driver – local | C5 | С | Y | Ν | Y | Ν | Y |
| Driver: Bus/coach driver – long distance, less than 750km per day, daily return | C2 | С | Y | Ν | Y | Ν | Y |
| Driver: Bus/coach driver – long distance/ interstate | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Driver: Car – courier | C5 | С | Y | Ν | Y | Ν | Y |
| Driver: Driving Instructor – minimum two years experience | В | В | Y | Y | Y | Ν | Y |
| Driver: Driving test examiner | В | В | Y | Y | Y | Ν | Y |
| Driver: Fork lift driver | C2 | С | Y | Ν | Y | Ν | Y |
| Driver: Hazardous Goods (explosives, toxic chemicals) | D | D | Y | Ν | Ν | Ν | Y |
| Driver: Logging Driver | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Driver: Milkman/Vendor | C2 | С | Y | Ν | Y | Ν | Y |
| Driver: Petrol Truck driver | D | D | Y | Ν | Ν | Ν | Y |
| Driver: Removalist Driver | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Driver: Taxi driver – full time owner driver | C5 | С | Y | Ν | Y | Ν | Y |
| Driver: Taxi driver - not owner and full time | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Driver: Tow Truck Driver | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Driver: Truck Driver – less than 100km radius from base, local deliveries, no loading or unloading | C5 | С | Y | Ν | Y | Ν | Y |
| Driver: Truck Driver – more than 100km radius from base, minimum two years experience, regular contracts | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Dry Cleaner: Employee – not proprietor | CC | В | Y | Y | Y | Ν | Y |
| Dry Cleaner: Proprietor | В | В | Y | Y | Y | Ν | Y |

| Occupation description | IP occ class | TPD occ class | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|---|--------------------|---------------------|-------|------------|------------|-------------|------------|
| Earthmoving Contractor: Bobcat/Bulldozer/ Backhoe Owner – established minimum three years, employees, less than 20% manual work/ driving | CC5 | В | Υ | Y | Υ | Ν | Y |
| Earthmoving Contractor: Bobcat/Bulldozer/ Backhoe Owner – established minimum three years, employees, less than 40% manual work/ driving | C5 | С | Y | Ν | Y | Ν | Y |
| Earthmoving Contractor: Bobcat/Bulldozer/ Backhoe Owner – established minimum three years, more than 40% manual work/driving | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Editor – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Editor – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Electrical inspector – working at heights | C5 | С | Y | Ν | Y | Ν | Y |
| Electrician: Building and construction – licensed | CC | В | Y | Y | Y | Ν | Y |
| Electrician: Domestic – licensed | CC | В | Y | Y | Y | Ν | Y |
| Electrician: Engineer – qualified, onshore | CC | В | Y | Y | Y | Ν | Y |
| Electrician: Linesman | C5 | С | Y | Ν | Y | Ν | Y |
| Electrician: Power stations - high voltage | С | С | Y | Ν | Y | Ν | Y |
| Electrician: Power stations - low voltage | CC | В | Y | Y | Y | Ν | Y |
| Electroplater – qualified | В | В | Y | Y | Y | Ν | Y |
| Electroplater – unqualified, minimum three years experience | CC | В | Y | Y | Y | Ν | Y |
| Elevator Mechanic/Installer – trade qualified | С | С | Y | Ν | Y | Ν | Y |
| Elevator Mechanic/Installer – unqualified, minimum three years experience | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Employment Consultant – average income >\$80,000 | AA | А | Y | Y | Υ | Ν | Y |
| Employment Consultant – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Enameller – qualified | В | В | Y | Y | Y | Ν | Y |
| Enameller – unqualified, minimum three years experience | C2 | C | Y | Ν | Y | Ν | Y |
| Endodontist | AM | А | Y | Y | Y | Ν | Y |
| Engineer – university qualified offshore, office only | А | А | Y | Y | Y | Ν | Y |
| Engineer – university qualified, manual work, less than 20% light manual | В | В | Y | Y | Y | Ν | Y |
| Engineer – university qualified, manual work, more than 20% light manual | CC | В | Y | Y | Y | Ν | Y |

| Occupation description | IP occ | TPD occ | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|---|-----------|------------|-------|------------|------------|-------------|------------|
| | class | class | | | | | |
| Engineer – university qualified, office/consulting only, up to 10% on site | AA | А | Y | Y | Y | Ν | Y |
| Engineer – university qualified, office/consulting only, office only, no on site | AAA | А | Y | Y | Y | Ν | Y |
| Engineer – university qualified, offshore, other | CC | В | Y | Y | Y | Ν | Y |
| Engineer – university qualified, supervising on site, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Engineer – university qualified, supervising on site, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Engineer – university qualified, underground, no explosives | СС | В | Y | Y | Y | Ν | Y |
| Engineer – university qualified, underground, using explosives | D | D | Y | Ν | Ν | Ν | Y |
| Explosives Maker | D | D | Y | Ν | Ν | Ν | Y |
| Exporter/Importer – handling goods less than 20% | В | В | Y | Y | Y | Ν | Y |
| Exporter/Importer – handling goods more than 20% | D | D | Y | Ν | Ν | Ν | Y |
| Exporter/Importer – not handling goods, clerical only, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Exporter/Importer – not handling goods, clerical only, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Factory Worker | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Farm Labourer/Employee – permanent employee | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Farming Industry: Proprietor/Owner/Manager: Beef Cattle | C5 | С | Y | Ν | Y | Ν | Y |
| Farming Industry: Proprietor/Owner/Manager: Dairy | C5 | С | Y | Ν | Y | Ν | Y |
| Farming Industry: Proprietor/Owner/Manager: Farmer/Grazier owner | C5 | С | Y | Ν | Y | Ν | Y |
| Farming Industry: Proprietor/Owner/Manager: Fruit/vegetables grower/orchardist | C2 | С | Y | Ν | Y | Ν | Y |
| Farming Industry: Proprietor/Owner/Manager: Grain/Wheat | C2 | С | Y | Ν | Y | Ν | Y |
| Farming Industry: Proprietor/Owner/Manager: Grape grower | C2 | С | Y | Ν | Y | Ν | Y |
| Farming Industry: Proprietor/Owner/Manager: Mixed farming | C2 | С | Y | Ν | Y | Ν | Y |
| Farming Industry: Proprietor/Owner/Manager: Orchardist – qualified | C2 | С | Y | Ν | Y | Ν | Y |

| Occupation description | IP occ class | TPD occ class | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|--|--------------------|---------------------|-------|------------|------------|-------------|------------|
| Farming Industry: Proprietor/Owner/Manager: Oyster – not offshore | D | D | Y | N | N | N | Y |
| Farming Industry: Proprietor/Owner/Manager: Oyster – offshore | D | D | Y | Ν | Ν | Ν | Ν |
| Farming Industry: Proprietor/Owner/Manager: Poultry/Pig | C5 | С | Y | Ν | Y | Ν | Y |
| Farming Industry: Proprietor/Owner/Manager: Sugarcane | C2 | С | Y | Ν | Y | Ν | Y |
| Farrier/Blacksmith – less than three years experience | D | D | Y | Ν | Ν | Ν | Y |
| Farrier/Blacksmith – minimum three years experience | C2 | С | Y | Ν | Y | Ν | Y |
| Fast Food/Takeaway: Employee | C5 | С | Y | Ν | Y | Ν | Y |
| Fast Food/Takeaway: Owner/Manager | CC | В | Y | Y | Y | Ν | Y |
| Fencing Contractor: Agricultural/rural | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Fencing Contractor: Domestic/suburban | C5 | С | Y | Ν | Y | Ν | Y |
| Ferry/Harbour Pilot | C5 | С | Y | Ν | Y | Ν | Y |
| Fibre Glass Moulder | C5 | С | Y | Ν | Y | Ν | Y |
| Film Industry: Non-studio – Cameraman (aerial – with commercial pilot) | D | D | Y | Ν | Ν | Ν | Y |
| Film Industry: Non-studio – Cameraman, employee (on location – Australia only) | CC | В | Y | Y | Y | Ν | Y |
| Film Industry: Non-studio – Cameraman, freelance (on location – Australia only) | C5 | С | Y | Ν | Y | Ν | Y |
| Film Industry: Non-studio – Director | BB | А | Y | Y | Y | Ν | Y |
| Film Industry: Non-studio – Editor | В | В | Y | Y | Y | Ν | Y |
| Film Industry: Non-studio – Engineer | В | В | Y | Y | Y | Ν | Y |
| Film Industry: Non-studio – Producer | AA | А | Y | Y | Y | Ν | Y |
| Film Industry: Non-studio – Sound, lighting, electrical | С | С | Y | Ν | Y | Ν | Y |
| Film Industry: Studio only – Cameraman, employed | CC | В | Y | Υ | Υ | Ν | Y |
| Film Industry: Studio only – Cameraman, freelance | C5 | C | Y | N | Y | N | Y |
| Film Industry: Studio only – Director | В | В | Y | Y | Y | Ν | Y |
| Film Industry: Studio only – Editor, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Film Industry: Studio only – Editor, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |

| Occupation description | IP occ | TPD occ | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|--|-----------|------------|--------|------------|------------|-------------|------------|
| | class | class | | | | | |
| Film Industry: Studio only – Engineer (heights) | C2 | С | Y | Ν | Y | Ν | Y |
| Film Industry: Studio only – Engineer (no heights) | В | В | Y | Y | Y | Ν | Y |
| Film Industry: Studio only – Lighting (heights) | C2 | С | Y | Ν | Y | Ν | Y |
| Film Industry: Studio only – Lighting (no heights) | В | В | Y | Y | Y | Ν | Y |
| Film Industry: Studio only – Producer, average income >\$80,000 | AA | A | Y | Y | Y | Ν | Y |
| Film Industry: Studio only – Producer, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Film Industry: Studio only – Sound | В | В | Y | Y | Y | Ν | Y |
| Financial Adviser/Planner/Consultant | AA | А | Y | Y | Y | Ν | Y |
| Firefighter: Chief firefighter/station officer – Admin only | В | В | Y | Y | Y | Ν | Y |
| Firefighter: Fireman – not senior officer | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Fisherman: Captain – manual work, estuaries and freshwater | D | D | Y | Ν | Ν | Ν | Ν |
| Fisherman: Captain – manual work, offshore | D | D | \$2.00 | Ν | Ν | Ν | Ν |
| Fisherman: Captain – no manual work, estuaries and freshwater | C2 | С | Y | Ν | Y | Ν | Y |
| Fisherman: Captain – no manual work, offshore | D | D | \$2.00 | Ν | Ν | Ν | Ν |
| Fisherman: Estuaries and freshwater | D | D | Y | Ν | Ν | Ν | Ν |
| Fisherman: Offshore | D | D | \$2.00 | Ν | Ν | Ν | Ν |
| Fishmonger | С | С | Y | Ν | Y | Ν | Y |
| Fitness Centre: Administration only – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Fitness Centre: Administration only – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Fitness Centre: Instructors | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Fitness Centre: Manager – less than 10% classes | B5 | В | Y | Y | Υ | Ν | Y |
| Fitter and Turner – trade qualified | CC | В | Y | Y | Y | Ν | Y |
| Fitter and Turner – unqualified, minimum three years experience | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Floor Coverer/Layer | C2 | С | Y | Ν | Y | N | Y |
| Floor Sander | C2 | С | Y | Ν | Y | Ν | Y |
| Floor/Wall Tiler – not qualified, minimum three years experience | SR2 | ADL | Y | N | Ν | Ν | Y |
| Floor/Wall Tiler – trade qualified, no roof tiling or paving | С | С | Y | Ν | Y | Ν | Y |
| Florist: Deliveries | C5 | С | Y | Ν | Y | Ν | Y |

| Occupation description | IP occ | TPD occ | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|---|-----------|------------|-------|------------|------------|-------------|------------|
| | class | class | | | <i></i> | | |
| Florist: Sales | В | В | Y | Y | Y | N | Y |
| Florist: Shop proprietor – no deliveries, less than 10% manual work | BB | А | Y | Y | Y | Ν | Y |
| Florist: Shop proprietor – no deliveries, more than 10% manual work | В | В | Y | Y | Y | Ν | Y |
| Food Technologist - average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Food Technologist - average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Footballer – professional | D | D | Y | Ν | Ν | Ν | Y |
| Forester – Supervisory | С | С | Y | Ν | Y | Ν | Y |
| Forester – tree felling | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Forest Ranger – trade qualified | С | С | Y | Ν | Υ | Ν | Y |
| Forest Ranger – unqualified | D | D | Y | Ν | Ν | Ν | Y |
| Form Worker/Concretor | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Foundry Worker | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Freezing Works – employee | SR5 | ADL | Y | Ν | Ν | Ν | Υ |
| French Polisher – qualified | CC | В | Y | Y | Y | Ν | Y |
| French Polisher – unqualified, less than three years experience | D | D | Y | Ν | Ν | Ν | Y |
| French Polisher – unqualified, minimum three years experience | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Fruiterer/Greengrocer – employee | C5 | С | Y | Ν | Y | Ν | Υ |
| Fruiterer/Greengrocer - proprietor | С | С | Y | Ν | Y | Ν | Y |
| Fruit Packer/Picker | D | D | Y | Ν | Ν | Ν | Υ |
| Funeral Parlour: Director – no embalming, admin only, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Funeral Parlour: Director – no embalming, admin only, average income <\$80,000 | A | А | Y | Y | Y | Ν | Y |
| Funeral Parlour: Driver/pallbearer | В | В | Y | Y | Y | Ν | Y |
| Funeral Parlour: Embalmer | CC | В | Y | Υ | Υ | Ν | Υ |
| Funeral Parlour: Undertaker | С | С | Y | Ν | Y | Ν | Y |
| Furnaceman | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Furniture Dealer: Deliveries | C5 | С | Y | Ν | Y | Ν | Y |
| Furniture Dealer: Sales – less than 20% light manual work | В | В | Y | Y | Y | Ν | Y |
| Furniture Dealer: Sales – more than 20% light manual work | CC | В | Y | Y | Y | Ν | Y |
| Furniture Dealer: Sales – no manual, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |

| Occupation description | IP occ class | TPD occ class | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|--|--------------------|---------------------|-------|------------|------------|-------------|------------|
| Furniture Dealer: Sales – no manual, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Furniture Removalist | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Furniture Restorer – trade qualified | CC | В | Y | Y | Y | Ν | Y |
| Furniture Restorer – unqualified, less than three years experience | D | D | Y | Ν | Ν | Ν | Y |
| Furniture Restorer – unqualified, minimum three years experience | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Furrier | С | С | Y | Ν | Y | Ν | Y |
| Garage/Service Station: Console Operator | В | В | Y | Y | Y | Ν | Y |
| Garage/Service Station: Mechanic – trade qualified | С | С | Y | Ν | Y | Ν | Y |
| Garage/Service Station: Proprietor | В | В | Y | Y | Y | Ν | Y |
| Garage/Service Station: Pump attendant/ operator | C2 | С | Y | Ν | Y | Ν | Y |
| Garbage Collector/Driver | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Gardener – trade qualified | С | С | Y | Ν | Y | Ν | Y |
| Gardener – unqualified | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Gas Fitter – trade qualified | CC | В | Y | Y | Y | Ν | Y |
| Gas Fitter – unqualified, less than three years experience | D | D | Y | Ν | Ν | Ν | Y |
| Gas Fitter – unqualified, minimum three years experience | C2 | С | Y | Ν | Y | Ν | Y |
| Gas Meter Reader/Tester | В | В | Y | Y | Y | Ν | Y |
| Gas Pipelayer | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Geologist/Geophysicist – field work, no underground, no explosives | В | В | Y | Y | Y | Ν | Y |
| Geologist/Geophysicist – field work, no underground, using explosives | D | D | Y | Ν | Ν | Ν | Y |
| Geologist/Geophysicist – field work, underground, no explosives | CC | В | Y | Y | Y | Ν | Y |
| Geologist/Geophysicist – field work, underground, using explosives | D | D | Y | Ν | Ν | Ν | Y |
| Geologist/Geophysicist – not university qualified, office only, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Geologist/Geophysicist – not university qualified, office only, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Geologist/Geophysicist – offshore, qualified, office only | А | А | Y | Y | Y | Ν | Y |

| Occupation description | IP occ class | TPD occ class | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|---|--------------------|---------------------|-------|------------|------------|-------------|------------|
| Geologist/Geophysicist - offshore, qualified, other | CC | B | Y | Y | Y | N | Y |
| Geologist/Geophysicist – university qualified, office only | AAA | А | Y | Y | Y | Ν | Y |
| Geologist/Geophysicist – using explosives | D | D | Y | Ν | Ν | Ν | Y |
| Glass Blower | D | D | Y | Ν | Ν | Ν | Y |
| Glazier – trade qualified | CC | В | Y | Y | Y | Ν | Y |
| Glazier – unqualified, minimum three years experience | C5 | С | Y | Ν | Y | Ν | Y |
| Goldsmith - trade qualified | В | В | Y | Y | Y | Ν | Υ |
| Goldsmith - unqualified, minimum three years experience | CC | В | Y | Y | Y | Ν | Y |
| Golf Professional: Shop and tuition | CC | В | Y | Y | Y | Ν | Y |
| Golf Professional: Shop only | В | В | Y | Y | Y | Ν | Y |
| Golf Professional: Tournaments | D | D | Y | Ν | Ν | Ν | Υ |
| Government Employees – clerical only, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Government Employees – clerical only, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Graphic Designer – not qualified | D | D | Y | Ν | Ν | Ν | Y |
| Graphic Designer – qualified, not working from home, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Graphic Designer – qualified, not working from home, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Graphic Designer – qualified, working from home | D | D | Y | Ν | Ν | Ν | Y |
| Grave Digger | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Greenkeeper/Groundsman – qualified | С | С | Y | Ν | Y | Ν | Y |
| Greenkeeper/Groundsman – unqualified | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Greyhound Trainer | D | D | Y | Ν | Ν | Ν | Y |
| Grocer | CC | В | Y | Y | Y | Ν | Y |
| Guest House Proprietor/Bed and Breakfast Proprietor | CC5 | В | Y | Y | Y | Ν | Y |
| Gunsmith | CC | В | Y | Y | Y | Ν | Y |
| Gynaecologist | AM | А | Y | Y | Y | Ν | Y |
| Gyprock Fixer – trade qualified | C5 | С | Y | Ν | Y | Ν | Y |
| Gyprock Fixer – unqualified, less than three years experience | D | D | Y | Ν | Ν | Ν | Y |
| Gyprock Fixer – unqualified, minimum three years experience | SR2 | ADL | Υ | N | Ν | Ν | Y |

| Occupation description | IP occ | TPD occ | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|--|-----------|------------|-------|------------|------------|-------------|------------|
| | class | class | | | , viy | lione | Non |
| Haberdasher | В | В | Y | Y | Y | N | Y |
| Handyman – full time, not self employed | C2 | С | Y | Ν | Y | Ν | Y |
| Handyman – self employed or part time | D | D | Y | Ν | Ν | Ν | Y |
| Harbour Pilot | C5 | С | Y | Ν | Y | Ν | Y |
| Hardware Retailer | В | В | Y | Y | Y | Ν | Y |
| Health Inspector | BB | А | Y | Y | Y | Ν | Y |
| Helicopter Pilot/Crew: TV/Radio | D | D | Y | Ν | Ν | Ν | Y |
| Home Duties/Housewife/Homemaker | D | В | Y | Ν | Ν | Y | Y |
| Homeopath – not qualified or working from home | D | D | Y | Ν | Ν | Ν | Y |
| Homeopath – qualified, not working from home, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Homeopath – qualified, not working from home, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Horse Riding Instructor | D | D | Y | Ν | Ν | Ν | Y |
| Horse Strappers/Trainers | D | D | Y | Ν | Ν | Ν | Y |
| Horticulturalist – other | CC5 | В | Y | Y | Y | Ν | Y |
| Horticulturalist – qualified (university/TAFE course) | СС | В | Y | Y | Y | Ν | Y |
| Hospital Orderly/Porter | C5 | С | Y | Ν | Y | Ν | Y |
| Hotel/Motel: Administration only – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Hotel/Motel: Administration only – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Hotel/Motel: Bellboy | D | D | Y | Ν | Ν | Ν | Y |
| Hotel/Motel: Concierge – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Hotel/Motel: Concierge – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Hotel/Motel: Laundry Staff | D | D | Y | Ν | Ν | Ν | Y |
| Hotel/Motel: Maid – minimum two years experience | C2 | С | Y | Ν | Y | Ν | Y |
| Hotel/Motel: Maintenance – qualified | С | С | Y | Ν | Y | Ν | Y |
| Hotel/Motel: Manager/Proprietor – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Hotel/Motel: Manager/Proprietor – average income <\$80,000 | А | А | Y | Υ | Y | Ν | Y |
| Hotel/Motel: Porter | SR2 | ADL | Y | Ν | Ν | Ν | Y |

| Occupation description | IP occ class | TPD occ class | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|--|--------------------|---------------------|-------|------------|------------|-------------|------------|
| Hotel/Motel: Security – armed | D | D | Y | N | N | N | Y |
| Hotel/Motel: Security – unarmed | C2 | С | Y | N | Y | N | Y |
| House reblocker/restumper | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Human Resources Officer – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Human Resources Officer – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Human Resources: Manager – not university qualified, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Human Resources: Manager – not university qualified, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Human Resources: Manager – university qualified | AAA | А | Y | Y | Y | Ν | Y |
| Human Resources: Manager – not university qualified, average income >\$125,000 | AAA | А | Y | Y | Y | Ν | Y |
| Human Resources: Manager – not university qualified, average income <\$125,000 | AA | А | Y | Y | Y | Ν | Y |
| Hydraulic Hose Fitter | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Hypnotherapist – qualified Member of Australian Hypnotherapist Society, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Hypnotherapist – qualified Member of Australian Hypnotherapist Society, average income <\$80,000 | A | A | Y | Y | Y | Ν | Y |
| Hypnotherapist – unqualified or not Member of Australian Hypnotherapist Society | D | D | Y | Ν | Ν | Ν | Y |
| Instrument Maker – qualified | В | В | Y | Y | Y | Ν | Y |
| Instrument Maker – unqualified, minimum three years experience | СС | В | Y | Y | Y | Ν | Y |
| Insulation Installer – minimum three years experience | C2 | С | Y | Ν | Y | Ν | Y |
| Insurance Agent/Broker/Planner/Consultant – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Insurance Agent/Broker/Planner/Consultant - average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Insurance Assessor/Adjustor – average income >\$80,000 | AA | A | Y | Y | Y | Ν | Y |
| Insurance Assessor/Adjustor – average income <\$80,000 | А | A | Y | Y | Y | Ν | Y |
| Insurance Clerk - average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Insurance Clerk – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |

| Occupation description | IP occ | TPD occ | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|---|-----------|------------|--------|------------|------------|-------------|------------|
| | class | class | | | | | |
| Insurance Investigator – no surveillance work/ administration only, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Insurance Investigator – no surveillance work/ administration only, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Insurance Investigator – surveillance work | D | D | Y | Ν | Ν | Ν | Y |
| Insurance Management/Executive – university qualified | AAA | А | Y | Y | Y | Ν | Y |
| Insurance Management/Executive – not university qualified, average income >\$125,000 | AAA | А | Y | Y | Y | Ν | Y |
| Insurance Management/Executive – not university qualified, average income <\$125,000 | AA | А | Y | Y | Y | Ν | Y |
| Interpreter – not working from home, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Interpreter – not working from home, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Investment Banker – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Investment Banker – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Iridologist – qualified, not working from home, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Iridologist – qualified, not working from home, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Iridologist – unqualified or working from home | D | D | Y | Ν | Ν | Ν | Y |
| Ironing Contractor | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Ironmonger | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Irrigation/drainage worker | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Jackeroo/Jillaroo | D | D | Y | Ν | Ν | Ν | Ν |
| Jeweller: Sales retail store – meeting the requirements of A | А | А | Y | Y | Y | Ν | Y |
| Jeweller: Sales retail store – not meeting the requirements of A | BB | А | Y | Y | Y | Ν | Y |
| Jeweller: Trade Qualified Cutter, Polisher, Repairs | В | В | Y | Y | Y | Ν | Y |
| Jeweller: Unqualified Cutter/Polisher – minimum two years experience | C2 | С | Y | Ν | Y | Ν | Y |
| Jockey: Flat racing | D | D | Y | Ν | Ν | Ν | Ν |
| Jockey: Harness racing | D | D | Y | Ν | Ν | Ν | Ν |
| Jockey: Steeple/jump racing | D | D | \$2.00 | Ν | Ν | Ν | Ν |
| Joiner – trade qualified | CC | В | Y | Y | Y | Ν | Y |
| Joiner – unqualified, minimum three years experience | C2 | С | Y | Ν | Y | Ν | Y |

| Occupation description | IP occ | TPD occ | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|---|-----------|------------|-------|------------|------------|-------------|------------|
| | class | class | | | | | |
| Journalist – employed, no overseas assignments or unusual hazards, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Journalist – employed, no overseas assignments or unusual hazards, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Journalist – freelance, not at home, no overseas assignments or unusual hazards, regular work | В | В | Y | Y | Y | Ν | Y |
| Judge | AL | А | Y | Y | Y | Ν | Y |
| Judges Clerk – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Judges Clerk – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Kennel/Cat Homes: Owner/Proprietor | С | С | Y | Ν | Y | Ν | Y |
| Kennel/Cat Homes: Worker | C2 | С | Y | Ν | Y | Ν | Y |
| Kiln Operator | C2 | С | Y | Ν | Y | Ν | Y |
| Laboratory Assistant | В | В | Y | Y | Y | Ν | Y |
| Laboratory Technician – qualified, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Laboratory Technician – qualified, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Labourer | D | D | Y | Ν | Ν | Ν | Y |
| Landscape worker: Landscape architect – university qualified, less than 10% manual work, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Landscape worker: Landscape architect – university qualified, less than 10% manual work, average income <\$80,000 | А | A | Y | Y | Y | Ν | Y |
| Landscape Worker: Trade qualified | С | С | Y | Ν | Y | Ν | Y |
| Landscape Worker: unqualified or less than three years experience | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Lathe Operator – not trade qualified | D | D | Y | Ν | Ν | Ν | Y |
| Lathe Operator – trade qualified | C5 | С | Y | Ν | Y | Ν | Y |
| Laundry/Laundromat: Owner | C5 | С | Y | Ν | Y | Ν | Y |
| Laundry/Laundromat: Staff | D | D | Y | Ν | Ν | Ν | Y |
| Law Clerk – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Law Clerk – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Lawn Mowing Contractor: less than three years experience | D | D | Y | Ν | Ν | Ν | Y |
| Lawn Mowing Contractor: minimum three years experience | C2 | С | Y | Ν | Y | Ν | Y |
| Lawn Mowing Contractor: Sales/Service | В | В | Y | Y | Y | Ν | Y |
| Lawyer | AL | А | Y | Y | Y | Ν | Y |

| Occupation description | IP occ class | TPD occ class | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|--|--------------------|---------------------|--------|------------|------------|-------------|------------|
| Lecturer – university or equivalent | AAA | А | Y | Y | Y | Ν | Y |
| Librarian – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Librarian – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Life Guard | D | D | Y | Ν | Ν | Ν | Y |
| Linesperson – electrical/telephone, heights over ten metres | C2 | С | Y | Ν | Y | Ν | Y |
| Linesperson – electrical/telephone, heights up to ten metres | С | С | Y | Ν | Y | Ν | Y |
| Livestock Broker/Buyer/Dealer – including manual | CC | В | Y | Y | Y | Ν | Y |
| Livestock Broker/Buyer/Dealer – no manual | В | В | Y | Y | Y | Ν | Y |
| Locksmith | В | В | Y | Y | Y | Ν | Y |
| Logging Contractor/Log Hauler | D | D | Y | Ν | Ν | Ν | Y |
| Lumberjack | D | D | \$2.00 | Ν | Ν | Ν | Ν |
| Machinery Sales/Hire | В | В | Y | Y | Y | Ν | Y |
| Machinist/Machine Operator - not trade qualified | D | D | Y | Ν | Ν | Ν | Y |
| Machinist/Machine Operator - trade qualified | C5 | С | Y | Ν | Y | Ν | Y |
| Magistrate | AL | А | Y | Y | Y | Ν | Y |
| Manager – more than 20% light manual duties and supervising blue collar workers | СС | В | Y | Y | Y | Ν | Y |
| Manager – office/administration only, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Manager – office/administration only, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Manager – up to 20% light manual duties and supervising blue collar workers | В | В | Y | Y | Y | Ν | Y |
| Manicurist - not working from home, salon only | C2 | С | Y | Ν | Y | Ν | Y |
| Manicurist – working from home/mobile | D | D | Y | Ν | Ν | Ν | Y |
| Marina Owner – no manual work, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Marina Owner – no manual work, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Marine Crew – not ocean going | C2 | С | Y | Ν | Y | Ν | Y |
| Marine Crew – ocean going in Australian Waters | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Market Gardener – less than three years experience | D | D | Y | Ν | Ν | Ν | Y |
| Market Gardener – minimum three years experience | C2 | С | Y | Ν | Y | Ν | Y |

| Occupation description | IP occ | TPD occ | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|--|-----------|------------|-------|------------|------------|-------------|------------|
| | class | class | | | | | |
| Marketing/Sales Manager – not degree qualified, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Marketing/Sales Manager – not degree qualified, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Marketing/Sales Manager – not degree qualified, average income >\$125,000 | AAA | А | Y | Y | Y | Ν | Y |
| Marketing/Sales Manager – not degree qualified, average income <\$125,000 | AA | А | Y | Y | Y | Ν | Y |
| Marketing/Sales Manager – university degree qualified | AAA | А | Y | Y | Y | Ν | Y |
| Market Researcher/Analyst – degree qualified | AAA | А | Y | Y | Y | Ν | Y |
| Market Researcher/Analyst – not degree qualified, average income >\$125,000 | AAA | А | Y | Y | Y | Ν | Y |
| Market Researcher/Analyst – not degree qualified, average income <\$125,000 | AA | А | Y | Y | Y | Ν | Y |
| Market Researcher/Analyst – not degree qualified, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Market Researcher/Analyst – not degree qualified, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Market Stall Holder | D | D | Y | Ν | Ν | Ν | Y |
| Martial Arts Instructor | D | D | Y | Ν | Ν | Ν | Y |
| Masseur – qualified, working in recognised centre or salon only | CC5 | В | Y | Y | Y | Ν | Y |
| Masseur – unqualified or working from home | D | D | Y | Ν | Ν | Ν | Y |
| Meat Industry: Boner | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Meat Industry: Inspector | CC | В | Y | Y | Y | Ν | Y |
| Meat Industry: Packer | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Meat Industry: Supervisor – no manual | CC | В | Y | Y | Y | Ν | Y |
| Motor Mechanic – trade qualified | CC | В | Y | Y | Y | Ν | Y |
| Motor Mechanic – unqualified | D | D | Y | Ν | Ν | Ν | Y |
| Medical Practitioner | AM | А | Y | Y | Y | Ν | Y |
| Medical Practitioner – student | D | D | Y | Ν | Ν | Ν | Y |
| Merchant Banker | AAA | А | Y | Y | Y | Ν | Y |
| Metallurgist – qualified, no underground work | AA | А | Y | Y | Y | Ν | Y |
| Meteorologist | AAA | А | Y | Y | Y | Ν | Y |
| Meter Reader | В | В | Y | Y | Y | Ν | Y |
| Midwife – registered | CC | В | Y | Y | Y | Ν | Y |

| Occupation description | IP occ | TPD occ | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|---|-----------|------------|-------|------------|------------|-------------|------------|
| | class | class | | | | | |
| Mining: Clerical/Office work only – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Mining: Clerical/Office work only – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Mining: Executive managers – degree qualified, office only | AAA | А | Y | Y | Y | Ν | Y |
| Mining: Manager – no manual work, average income >\$125,000 | AAA | А | Y | Y | Y | Ν | Y |
| Mining: Manager – no manual work, average income <\$125,000 | AA | А | Y | Y | Y | Ν | Y |
| Mining: Manager – no manual work, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Mining: Manager – no manual work, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Mining: Plant operators – open cut mines only | C2 | С | Y | Ν | Y | Ν | Y |
| Mining: Quarry worker – no explosives | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Mining: Safety Officer | В | В | Y | Y | Y | Ν | Y |
| Mining: Surface worker – bogger operator | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Mining: Surface worker – explosives handling | D | D | Y | Ν | Ν | Ν | Y |
| Mining: Surface worker – mill operator | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Mining: Surface worker – not trade qualified, explosives handling | D | D | Y | Ν | Ν | Ν | Y |
| Mining: Surface worker – not trade qualified, no explosives | D | D | Y | Ν | Ν | Ν | Y |
| Mining: Surface worker – trade qualified (e.g. Welder, Carpenter, Electrician, Mechanic), no explosives | C5 | С | Y | N | Y | N | Y |
| Mining: Surface worker – trade qualified, explosives handling | D | D | Y | Ν | Ν | Ν | Y |
| Mining: Underground – bogger operator | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Mining: Underground – explosives handling | D | D | Y | Ν | Ν | Ν | Y |
| Mining: Underground – jumbo operator, no explosives | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Mining: Underground – not trade qualified, explosives handling | D | D | Y | Ν | Ν | Ν | Y |
| Mining: Underground – not trade qualified, no explosives | D | D | Y | Ν | Ν | Ν | Y |
| Mining: Underground – trade qualified (e.g. Welder, Carpenter, Electrician, Mechanic), no explosives | C5 | С | Y | Ν | Y | Ν | Y |

| Occupation description | IP occ class | TPD occ class | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|--|--------------------|---------------------|-------|------------|------------|-------------|------------|
| Mining: Underground – trade qualified, explosives handling | D | D | Y | N | N | Ν | Y |
| Minister of Religion – sole occupation | А | А | Y | Y | Y | Ν | Y |
| Mobile coffee van operator/owner, established minimum three years | C5 | С | Y | Ν | Y | Ν | Y |
| Model | D | D | Y | Ν | Ν | Ν | Y |
| Motor Vehicle – assembly worker | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Moulder/casting workers – qualified | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Moulder/casting workers – unqualified | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Muffler Fitter – less than three years experience | D | D | Y | Ν | Ν | Ν | Y |
| Muffler Fitter – minimum three years experience | C2 | С | Y | Ν | Y | Ν | Y |
| Museum Curator – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Museum Curator – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Musician | D | D | Y | Ν | Ν | Ν | Y |
| Musician – orchestra, full time, salaried | C2 | С | Y | Ν | Y | Ν | Y |
| Nanny | D | D | Y | Ν | Ν | Y | Y |
| Naturopath – not qualified, working from home | D | D | Y | Ν | Ν | Ν | Y |
| Naturopath – qualified, not working from home, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Naturopath – qualified, not working from home, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Neurologist | AM | А | Y | Y | Y | Ν | Y |
| Newsagent: Counter sales duties only, sedentary only, no manual work | А | А | Y | Y | Y | Ν | Y |
| Newsagent: Counter sales duties, involving some light manual work | BB | А | Y | Y | Y | Ν | Y |
| Newsagent: Paper deliveries | CC | В | Y | Y | Y | Ν | Y |
| Newspaper Compositor | В | В | Y | Y | Y | Ν | Y |
| Newspaper Editor – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Newspaper Editor – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| News Reader | D | D | Y | Ν | Ν | Ν | Y |
| Nurse: Assistant/Aide | C2 | С | Y | Ν | Y | Ν | Y |
| Nurse: Director of Nursing – no manual duties, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Nurse: Director of Nursing – no manual duties, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Nurse: Intellectual disability/Psychiatric | C5 | С | Y | Ν | Y | Ν | Y |

| Occupation description | IP occ class | TPD occ class | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|---|--------------------|---------------------|-------|------------|------------|-------------|------------|
| Nurse: Enrolled | CC | В | Y | Y | Y | Ν | Y |
| Nurse: Registered | В | В | Y | Y | Y | Ν | Y |
| Nurse: Student | D | D | Y | Ν | Ν | Ν | Y |
| Nurse: Theatre | CC | В | Y | Y | Y | Ν | Y |
| Nurse: Unit Managers – no manual duties, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Nurse: Unit Managers – no manual duties, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Nursery: Qualified nurseryman | C2 | С | Y | Ν | Y | Ν | Y |
| Nursery: Retail employee – less than 20% manual work | СС | В | Y | Y | Y | Ν | Y |
| Nursery: Unqualified nurseryman | D | D | Y | Ν | Ν | Ν | Y |
| Obstetrician | AM | А | Y | Y | Y | Ν | Y |
| Occupational Therapist | AA | А | Y | Y | Y | Ν | Y |
| Oil and Gas Industry: Chef or kitchen worker – offshore | C5 | С | Y | Ν | Y | Ν | Y |
| Oil and Gas Industry: Crane Driver – offshore | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Oil and Gas Industry: Derrickman – offshore | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Oil and Gas Industry: Driller – offshore | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Oil and Gas Industry: Laboratory Technician – offshore | В | В | Y | Y | Y | Ν | Y |
| Oil and Gas Industry: Labourer/tool pusher – offshore | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Oil and Gas Industry: Rigger – offshore | D | D | Y | Ν | Ν | Ν | Y |
| Oil and Gas Industry: Supervisor – offshore, office duties only | А | А | Y | Y | Y | Ν | Y |
| Oil and Gas Industry: Supervisor - offshore, other | C5 | С | Y | Ν | Y | Ν | Y |
| Oil and Gas Industry: Crane Driver – onshore | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Oil and Gas Industry: Derrickman – onshore | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Oil and Gas Industry: Driller – onshore | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Oil and Gas Industry: Labourer – onshore | D | D | Y | Ν | Ν | Ν | Y |
| Oil and Gas Industry: Rigger – onshore, height less than ten metres | D | D | Y | Ν | Ν | Ν | Y |
| Oil and Gas Industry: Rigger – onshore, height more than ten metres | D | D | Y | Ν | Ν | Ν | Y |
| Oil and Gas Industry: Supervisor – onshore, other | C5 | С | Y | Ν | Y | Ν | Y |

| Occupation description | IP occ class | TPD occ class | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|--|--------------------|---------------------|-------|------------|------------|-------------|------------|
| Oil and Gas Industry: Executive Manager – onshore, university qualified | AA | А | Y | Y | Y | Ν | Y |
| Oil and Gas Industry: Executive Manager – onshore, university qualified, office only | AAA | А | Y | Y | Y | Ν | Y |
| Oil and Gas Industry: Executive Manager – onshore, not university qualified, office only, average income >\$125,000 | AAA | A | Y | Y | Y | Ν | Y |
| Oil and Gas Industry: Executive Manager – onshore, not university qualified, office only, average income <\$125,000 | AA | A | Y | Y | Y | Ν | Y |
| Oil and Gas Industry: Management/Clerical only - onshore, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Oil and Gas Industry: Management/Clerical only – onshore, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Oil and Gas Industry: Pipeline workers: (e.g. Welder, Carpenter, Electrician, Mechanic) – onshore, not trade qualified | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Oil and Gas Industry: Pipeline workers: (e.g. Welder, Carpenter, Electrician, Mechanic) – onshore, trade qualified | C5 | С | Y | Ν | Y | Ν | Y |
| Oil and Gas Industry: Pipeline workers: Repairmen/Trench workers – onshore | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Oil and Gas Industry: Refinery workers: General definition workers – onshore | D | D | Y | Ν | Ν | Ν | Y |
| Oil and Gas Industry: Refinery workers: Rigger – onshore, height less than ten metres | D | D | Y | Ν | Ν | Ν | Y |
| Oil and Gas Industry: Refinery workers: Rigger – onshore, height more than ten metres | D | D | Y | Ν | Ν | Ν | Y |
| Oil and Gas Industry: Refinery workers: Supervisor – onshore, office duties only | А | А | Y | Y | Y | Ν | Y |
| Ophthalmologist | AM | А | Y | Y | Y | Ν | Y |
| Optician/Optical Dispenser – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Optician/Optical Dispenser – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Optometrist | AM | А | Y | Y | Y | Ν | Y |
| Orchardist – proprietor/owner only | C2 | С | Y | Ν | Y | Ν | Y |
| Orthodontist | AM | А | Y | Y | Y | Ν | Y |
| Orthopaedic Surgeon | AM | А | Y | Y | Y | Ν | Y |
| Osteopath | AM | А | Y | Y | Y | Ν | Y |
| Other: Occupation not specified – A rates | А | А | Y | Y | Y | Ν | Y |

| Occupation description | IP occ | TPD occ | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|--|-----------|------------|-------|------------|------------|-------------|------------|
| | class | class | | | | | |
| Other: Occupation not specified – AA rates | AA | А | Y | Y | Y | Ν | Υ |
| Other: Occupation not specified – AAA rates | AAA | А | Y | Y | Y | Ν | Y |
| Other: Occupation not specified – AL rates | AL | А | Y | Y | Y | Ν | Υ |
| Other: Occupation not specified – AM rates | AM | А | Y | Y | Y | Ν | Y |
| Other: Occupation not specified – B rates | В | В | Y | Y | Υ | Ν | Y |
| Other: Occupation not specified – BB rates | BB | А | Y | Y | Y | Ν | Y |
| Other: Occupation not specified – C rates | С | С | Y | Ν | Y | Ν | Y |
| Other: Occupation not specified - CC rates | CC | В | Y | Y | Y | Ν | Y |
| Other: Occupation not specified – SR rates | SR | ADL | Y | Ν | Ν | Ν | Y |
| Other: Occupation not specified – D rates | D | D | Y | Ν | Ν | Ν | Ν |
| Oyster Farmer/Packer – not offshore | D | D | Y | Ν | Ν | Ν | Y |
| Oyster Farmer/Packer – offshore | D | D | Y | Ν | Ν | Ν | Ν |
| Paediatrician | AM | А | Y | Y | Y | Ν | Y |
| Painter - trade qualified, heights less than ten metres | С | С | Y | Ν | Y | Ν | Y |
| Painter – trade qualified or unqualified, heights more than ten metres | D | D | Y | Ν | Ν | Ν | Y |
| Painter – unqualified, less than three years experience, heights less than ten metres | D | D | Y | Ν | Ν | Ν | Y |
| Painter – unqualified, more than three years experience, heights less than ten metres | C5 | С | Y | Ν | Y | Ν | Y |
| Panelbeater – not qualified | D | D | Y | Ν | Ν | N | Y |
| Panelbeater – trade qualified | С | С | Y | Ν | Y | Ν | Y |
| Paper/Pulp Industry – skilled | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Paper/Pulp Industry – unskilled | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Paralegal – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Paralegal – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Paramedic | С | С | Y | Ν | Y | Ν | Y |
| Parking Station Attendant: Cashier only | CC | В | Y | Y | Y | Ν | Y |
| Parking Station Attendant: Parking cars | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Parole Officer – office only | BB | А | Y | Y | Y | Ν | Y |
| Pathologist | AM | А | Y | Y | Y | Ν | Y |
| Patrolman: Security – armed | D | D | Y | Ν | Ν | Ν | Y |
| Patrolman: Security – unarmed | C2 | С | Y | Ν | Y | Ν | Y |
| Paver | C5 | С | Y | N | Y | Ν | Y |
| Pawnbroker – minimum three years experience | C2 | С | Y | Ν | Y | Ν | Y |

| Occupation description | IP occ | TPD occ | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|--|-----------|------------|-------|------------|------------|-------------|------------|
| | class | class | | | | | |
| Periodontist | AM | А | Y | Y | Y | Ν | Y |
| Personal Assistant – not working from home, administration only, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Personal Assistant – not working from home, administration only, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Personal Assistant – working from home, administration only | D | D | Y | Ν | N | Ν | Y |
| Personnel Consultant – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Personnel Consultant – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Pest Controller/Exterminator – heights less than ten metres | С | С | Y | Ν | Y | Ν | Y |
| Pest Controller/Exterminator – heights more than ten metres | D | D | Y | Ν | N | Ν | Y |
| Pharmacist | AAA | А | Y | Y | Y | Ν | Y |
| Photocopier Technician/Repairman | В | В | Y | Y | Y | Ν | Y |
| Photographer: Aerial – commercial pilot | D | D | Y | Ν | Ν | Ν | Y |
| Photographer: Employee – Australia only, no aviation, no hazardous activities | CC | В | Y | Y | Y | Ν | Y |
| Photographer: Freelance – Australia only, no aviation, no hazardous activities | C5 | С | Y | Ν | Y | Ν | Y |
| Photographer: Press/TV news Photographer – Australia only | CC5 | В | Y | Y | Y | Ν | Y |
| Photographer: Studio only - less than 10% manual work | BB | А | Y | Y | Y | Ν | Y |
| Photographer: Studio only - more than 10% manual work | В | В | Y | Y | Y | Ν | Y |
| Photographer: Studio – weddings and private functions, local only | В | В | Y | Y | Y | Ν | Y |
| Physicist | AAA | А | Y | Y | Y | Ν | Y |
| Physiologist | AM | А | Y | Y | Y | Ν | Y |
| Physiotherapist - degree qualified | AM | А | Y | Y | Y | Ν | Y |
| Physiotherapist – not degree qualified | BB | А | Y | Y | Y | Ν | Υ |
| Piano Tuner | В | В | Y | Y | Y | Ν | Y |
| Picture Framer | В | В | Y | Y | Y | Ν | Y |
| Plant Operator - less than 20% manual work | CC | В | Y | Y | Y | Ν | Y |
| Plant Operator – office, control room, no manual work, average income >\$80,000 | AA | А | Y | Υ | Y | Ν | Y |

| Occupation description | IP occ class | TPD occ class | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|---|--------------------|---------------------|-------|------------|------------|-------------|------------|
| Plant Operator – office, control room, no manual work, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Plasterer – trade qualified or minimum three years experience | C5 | С | Y | Ν | Y | Ν | Y |
| Plasterer – unqualified or less than three years experience | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Plumber – trade qualified | CC | В | Y | Y | Y | Ν | Y |
| Plumber – unqualified, less than three years experience | D | D | Y | Ν | Ν | Ν | Y |
| Plumber: Roof Plumber – qualified or unqualified, minimum three years experience | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Podiatrist – less than three years experience | AA | А | Y | Y | Y | Ν | Y |
| Podiatrist - minimum three years experience | AA | А | Y | Y | Y | Ν | Y |
| Police: All officers | D | D | Y | Ν | Ν | Ν | Ν |
| Police: Clerical – non officer (past or present), average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Police: Clerical – non officer (past or present), average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Pool Cleaner | C5 | С | Y | Ν | Y | Ν | Y |
| Post Office: Clerical – counter staff | BB | А | Y | Y | Y | Ν | Y |
| Post Office: Mail Contractor/Sorter/Delivery | D | D | Y | Ν | Ν | Ν | Y |
| Post Office: Postman – not using motorbike | C5 | С | Y | Ν | Y | Ν | Y |
| Post Office: Postman – using motorbike | C2 | С | Y | Ν | Y | Ν | Y |
| Potter – commercial, qualified, office only, not working from home | В | В | Y | Y | Y | Ν | Y |
| Potter – commercial, unqualified, working from home | D | D | Y | Ν | Ν | Ν | Y |
| Poultry Farmer: Manager only | C5 | С | Y | Ν | Y | Ν | Y |
| Poultry Farmer: Other than manager | C2 | С | Y | Ν | Y | Ν | Y |
| Priest – sole occupation | А | А | Y | Y | Y | Ν | Y |
| Printer: Bookbinder/Compositor | В | В | Y | Y | Y | Ν | Y |
| Printer: Editor/Proofreader – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Printer: Editor/Proofreader – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Printer: Lithographer | В | В | Y | Y | Y | Ν | Y |
| Printer: Trade qualified | CC | В | Y | Y | Y | Ν | Y |
| Printer: unqualified, minimum three years experience | C2 | С | Y | Ν | Y | Ν | Y |

| Occupation description | IP occ class | TPD occ class | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|--|--------------------|---------------------|-------|------------|------------|-------------|------------|
| Prison Warden/Officer | D | D | Y | Ν | Ν | Ν | Y |
| Prison: Clerical – non officer, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Prison: Clerical – non officer, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Private Investigator: well established, minimum three years experience, unarmed | C2 | С | Y | Ν | Y | Ν | Y |
| Probation Officer – clerical only, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Probation Officer – clerical only, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Process Worker | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Production Line Worker | D | D | Y | Ν | Ν | Ν | Y |
| Professional Sportsperson | D | D | Y | Ν | Ν | Ν | Y |
| Professor | AAA | А | Y | Y | Y | Ν | Y |
| Property Developer/Investor – full time, involved with project management and actual development | В | В | Y | Y | Y | Ν | Y |
| Property Developer/Investor – no involvement with project management or in actual development | D | D | Y | N | Ν | Ν | Y |
| Property Manager/Caretaker – living on premises | D | D | Y | Ν | Ν | Ν | Y |
| Property Manager/Caretaker – not living on premises | C2 | С | Y | Ν | Y | Ν | Y |
| Property Rental Manager – sedentary only, no manual work | А | А | Y | Y | Y | Ν | Y |
| Property Rental Manager – involving some light manual work | BB | А | Y | Y | Y | Ν | Y |
| Psychiatrist | AM | А | Y | Υ | Υ | Ν | Υ |
| Psychologist | AM | А | Y | Y | Y | Ν | Y |
| Public Relations Officer – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Public Relations Officer – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Publisher – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Publisher – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Quantity Surveyor – consulting/office work only, university qualified, average income >\$125,000 | AAA | А | Y | Y | Y | Ν | Y |
| Quantity Surveyor – office duties only, average income >\$80,000 | AA | А | Υ | Y | Y | Ν | Y |

| Occupation description | IP occ class | TPD occ class | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|---|--------------------|---------------------|-------|------------|------------|-------------|------------|
| Quantity Surveyor – office duties only, average income <\$80,000 | A | А | Y | Y | Y | N | Y |
| Quantity Surveyor – qualified, other | CC | В | Y | Y | Y | Ν | Y |
| Quarries: Blaster | D | D | Y | Ν | Ν | Ν | Y |
| Quarries: Crusherman | D | D | Y | Ν | Ν | Ν | Y |
| Quarries: Jackhammer operator | D | D | Y | Ν | Ν | Ν | Y |
| Quarries: Licensed tradesman (e.g. Carpenter, Electrician, Mechanic) – explosives handling | D | D | Y | N | Ν | Ν | Y |
| Quarries: Licensed tradesman (e.g. Carpenter, Electrician, Mechanic) – no explosives | C5 | С | Y | Ν | Y | Ν | Y |
| Quarries – semi-skilled, plant operator | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Radiographer – average income >\$80,000 | AA | А | Y | Υ | Υ | Ν | Y |
| Radiographer – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Radiologist | AM | А | Y | Υ | Y | Ν | Y |
| Radio Worker: Director/producer - average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Radio Worker: Director/producer - average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Radio Worker: Sound Engineer – qualified | В | В | Y | Y | Y | Ν | Y |
| Radio Worker: Technician | В | В | Y | Y | Y | Ν | Y |
| Railway Workers: Booking officer | А | А | Y | Y | Y | Ν | Y |
| Railway Workers: Ganger | D | D | Y | Ν | Ν | Ν | Y |
| Railway Workers: Guard | D | D | Y | Ν | Ν | Ν | Y |
| Railway Workers: Inspector – ticket | C5 | С | Y | Ν | Y | Ν | Y |
| Railway Workers: Maintenance staff | D | D | Y | Ν | Ν | Ν | Y |
| Railway Workers: Porter | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Railway Workers: Signalman | В | В | Y | Y | Y | Ν | Y |
| Railway Workers: Station master | В | В | Y | Y | Y | Ν | Y |
| Railway Workers: Ticket collector | D | D | Y | Ν | Ν | Ν | Y |
| Railway Workers: Train/Tram Driver | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Ranger | C5 | С | Y | Ν | Y | Ν | Y |
| Real Estate Agent – administration only, no manual work | А | А | Y | Y | Y | Ν | Y |
| Real Estate Agent – administration, involving some light manual work | BB | A | Y | Y | Y | Ν | Y |
| Receptionist – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Receptionist – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |

| Occupation description | IP occ class | TPD occ class | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|---|--------------------|---------------------|-------|------------|------------|-------------|------------|
| Reflexologist – qualified, Australian registered, not working from home | A | A | Y | Y | Y | N | Y |
| Refrigeration Mechanic – trade qualified | CC | В | Y | Y | Y | Ν | Y |
| Refrigeration Mechanic – unqualified, minimum three years experience | C5 | С | Y | Ν | Y | Ν | Y |
| Rehabilitation consultant | AM | А | Y | Y | Y | Ν | Y |
| Removalist | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Renderer: Cement | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Reporter – employed, no overseas work, office only, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Reporter – employed, no overseas work, office only, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Reporter - self employed or overseas work | D | D | Y | Ν | Ν | Ν | IC |
| Repossession Agent | D | D | Y | Ν | Ν | Ν | Y |
| Residential Care Worker | D | D | Y | Ν | Ν | Ν | Y |
| Restaurant: Kitchen hand | C5 | С | Y | Ν | Y | N | Y |
| Restaurant: Maître de | В | В | Y | Y | Y | Ν | Y |
| Restaurant: Waitress/Waiter | CC5 | В | Y | Y | Y | Ν | Y |
| Road Maintenance and Construction | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Road sweeper/cleaner driver | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Roller Door Installer | C2 | С | Y | Ν | Y | Ν | Y |
| Rubbish/garbage removalist – non-driver | SR5 | ADL | Y | Ν | Ν | N | Y |
| Saddlemaker | В | В | Y | Y | Y | Ν | Y |
| Sailmaker | В | В | Y | Y | Y | Ν | Y |
| Sales Representative: Commercial travel – deliveries light goods only | В | В | Y | Y | Y | Ν | Y |
| Sales Representative: Commercial travel – no deliveries/repairs, no manual work | А | А | Y | Y | Y | Ν | Y |
| Sales Representative: Commercial travel – no deliveries/repairs, involving some light manual work | BB | А | Y | Y | Y | Ν | Y |
| Sales Representative – Deliveries | CC | В | Y | Y | Y | Ν | Y |
| Sales Representative – Door to door | D | D | Y | Ν | Ν | Ν | Y |
| Sales Representative – requiring lifting or demonstration of heavy goods | CC | В | Y | Y | Y | Ν | Y |
| Sandblaster | D | D | Y | Ν | Ν | Ν | Y |
| Sawmiller | D | D | Y | Ν | Ν | Ν | Y |
| Scaffold Worker – over ten metres | D | D | Y | Ν | Ν | Ν | Y |

| Occupation description | IP occ | TPD occ | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|---|-----------|------------|-------|------------|------------|-------------|------------|
| | class | class | | Own | Ану | nome | NOT |
| Scaffold Worker - up to ten metres | SR2 | ADL | Y | N | N | N | Y |
| Scientist – field work, hazardous chemicals | D | D | Y | Ν | Ν | Ν | N |
| Scientist - field work, less than 20%, no hazardous chemicals | В | В | Y | Y | Y | Ν | Y |
| Scientist - field work, more than 20%, no hazardous chemicals | CC | В | Y | Y | Y | Ν | Y |
| Scientist – laboratory only, no hazardous chemicals, degree qualified | AA | А | Y | Y | Y | Ν | Y |
| Scrap Metal Dealer | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Scrapmetal worker | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Screen Printer – trade qualified | CC | В | Y | Y | Y | Ν | Y |
| Screen Printer – unqualified, minimum three years experience | C2 | С | Y | Ν | Y | Ν | Y |
| Sculptor | D | D | Y | Ν | Ν | Ν | Y |
| Secretary – not working from home, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Secretary – not working from home, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Security Guard: Aviation security – armed | D | D | Y | Ν | Ν | Ν | Y |
| Security Guard: Aviation security – unarmed | C2 | С | Y | Ν | Y | Ν | Y |
| Security Guard: Bailiff - armed, courtroom only | D | D | Y | Ν | Ν | Ν | Y |
| Security Guard: Bailiff - unarmed, courtroom only | С | С | Y | Ν | Y | Ν | Y |
| Security Guard: Bank security – armed | D | D | Y | Ν | Ν | Ν | Y |
| Security Guard: Bank security – unarmed | C2 | С | Y | Ν | Y | Ν | Y |
| Security Guard: Bodyguard | D | D | Y | Ν | Ν | Ν | Ν |
| Security Guard: Bouncer | D | D | Y | Ν | Ν | Ν | Ν |
| Security Guard: Casino security | D | D | Y | Ν | Ν | Ν | Y |
| Security Guard: Control room – unarmed, no intruder confrontation | В | В | Y | Y | Y | Ν | Y |
| Security Guard: Department store security/ detectives | D | D | Y | Ν | Ν | Ν | Y |
| Security Guard: Detectives | D | D | Y | Ν | Ν | Ν | Y |
| Security Guard: Hotel/Motel Industry security - armed | D | D | Y | Ν | Ν | Ν | Y |
| Security Guard: Hotel/Motel Industry security – unarmed | C2 | С | Y | Ν | Y | Ν | Y |
| Security Guard: Railway guard | D | D | Y | Ν | Ν | Ν | Y |
| Sewage plant worker | SR5 | ADL | Y | Ν | Ν | Ν | Y |

| Occupation description | IP occ class | TPD occ | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|--|--------------------|------------|-------|------------|------------|-------------|------------|
| Sewing Machine Mechanic | B | class B | Y | Y | Y | N | Y |
| Sewing Machinist – qualified, not working from home | C5 | C | Y | N | Y | N | Y |
| Sewing Machinist – unqualified | D | D | Y | Ν | Ν | Ν | Y |
| Shearer | D | D | Y | Ν | Ν | Ν | Y |
| Shed/Carport Erector | С | С | Y | Ν | Y | Ν | Y |
| Sheetmetal Worker – not trade qualified less than three years experience | D | D | Y | Ν | Ν | Ν | Y |
| Sheetmetal Worker – not trade qualified minimum three years experience | C2 | С | Y | N | Y | Ν | Y |
| Sheetmetal Worker - trade qualified | С | С | Y | Ν | Y | Ν | Y |
| Shipwright | CC | В | Y | Y | Y | Ν | Y |
| Shipyard Worker | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Shoemaker/Repairer – less than three years experience | CC | В | Y | Y | Y | Ν | Y |
| Shoemaker/Repairer – minimum three years experience | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Adult books/goods | CC | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Antique dealers – deliveries | C5 | С | Y | N | Y | Ν | Y |
| Shop Assistant/Keeper: Antique dealers – Restoration | С | С | Y | Ν | Y | Ν | Y |
| Shop Assistant/Keeper: Antique dealers – sales and office only, no deliveries | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Aquarium shop | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Art supplies – less than 10% manual work | BB | А | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Art supplies – more than 10% manual work | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Baby shop – less than 10% manual work | BB | А | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Baby shop - more than 10% manual work | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Bakery | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Battery sales – no fitting | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Bedding – less than 10% manual work | BB | А | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Bedding – more than 10% manual work | В | В | Y | Y | Y | Ν | Y |

Occupation guidelines

| Occupation description | IP occ class | TPD occ class | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|--|--------------------|---------------------|-------|------------|------------|-------------|------------|
| Shop Assistant/Keeper: Bicycle repairs | CC | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Bicycle sales | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Boating equipment – sales only, less than 10% manual work | BB | А | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Boating equipment – sales only, more than 10% manual work | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Books/stationery – less than 10% manual work | BB | А | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Books/stationery – more than 10% manual work | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Bottle shop | C2 | С | Y | Ν | Y | Ν | Y |
| Shop Assistant/Keeper: Brassware shop – less than 10% manual work | BB | А | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Brassware shop – more than 10% manual work | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Building supplies – no deliveries | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Camping equipment | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Card shop – less than 10% manual work | BB | А | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Card shop – more than 10% manual work | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Carpet – sales only, less than 10% manual work | BB | А | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Carpet – sales only, more than 10% manual work | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Cars – office only, no sales or manual work | А | А | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Cars – office only, involving some light manual work | BB | А | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Cars – yard sales | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Chemist shop assistant – less than 10% manual work | BB | А | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Chemist shop assistant – more than 10% manual work | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Chinaware and glassware shop – less than 10% manual work | BB | А | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Chinaware and glassware shop - more than 10% manual work | В | В | Y | Y | Y | Ν | Y |

| Occupation description | IP occ class | TPD occ class | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|---|--------------------|---------------------|-------|------------|------------|-------------|------------|
| Shop Assistant/Keeper: Clothing – less than 10% manual work | BB | А | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Clothing – more than 10% manual work | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Computer – less than 10% manual work | BB | А | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Computer – more than 10% manual work | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Confectionary – less than 10% manual work | BB | А | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Confectionary – more than 10% manual work | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Curtain – less than 10% manual work | BB | А | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Curtain - more than 10% manual work | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Delicatessen | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Department store – deliveries | C5 | С | Y | N | Y | Ν | Y |
| Shop Assistant/Keeper: Department store – sales, no deliveries, less than 10% manual work | BB | А | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Department store – sales, no deliveries, more than 10% manual work | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Disposal store | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Duty free shop – less than 10% manual work | BB | А | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Duty free shop – more than 10% manual work | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Electrical – deliveries | C5 | С | Y | Ν | Y | Ν | Y |
| Shop Assistant/Keeper: Electrical – retail sales only, less than 10% manual work | BB | А | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Electrical – retail sales only, more than 10% manual work | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Fish and chip shop | CC | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Florist – deliveries | C5 | С | Y | Ν | Y | Ν | Y |
| Shop Assistant/Keeper: Florist – sales, no deliveries | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Florist – shop proprietor, no deliveries, less than 10% manual work | BB | А | Y | Y | Y | Ν | Y |

| Occupation description | IP occ | TPD occ | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|---|-----------|------------|-------|------------|------------|-------------|------------|
| | class | class | | | | | |
| Shop Assistant/Keeper: Florist – shop proprietor, no deliveries, more than 10% manual work | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Foot wear – less than 10% manual work | BB | А | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Foot wear – more than 10% manual work | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Furnishings (cushions, fabrics) – less than 10% manual work | BB | А | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Furnishings (cushions, fabrics) – more than 10% manual work | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Furniture – deliveries | C5 | С | Y | Ν | Y | Ν | Y |
| Shop Assistant/Keeper: Furniture – sales only, less than 10% manual work | BB | А | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Furniture – sales only, more than 10% manual work | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Gift shop – less than 10% manual work | BB | А | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Gift shop – more than 10% manual work | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Hardware – administration only | А | А | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Hardware – deliveries | C5 | С | Y | Ν | Y | Ν | Y |
| Shop Assistant/Keeper: Hardware – sales | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Health food – less than 10% manual work | BB | А | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Health food – more than 10% manual work | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Ice cream parlour | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Juice vendor | C2 | С | Y | Ν | Y | Ν | Y |
| Shop Assistant/Keeper: Lawn moving sales | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Light fittings – less than 10% manual work | BB | А | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Light fittings – more than 10% manual work | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Machinery sales/hire | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Motor vehicle accessories and spare parts | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Musical instruments – deliveries | C5 | С | Y | Ν | Y | Ν | Y |

| Occupation description | IP occ | TPD occ | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|---|-----------|------------|-------|------------|------------|-------------|------------|
| | class | class | | | Any | Tiome | |
| Shop Assistant/Keeper: Musical instruments – no deliveries, less than 10% manual work | BB | А | Y | Y | Y | N | Y |
| Shop Assistant/Keeper: Musical instruments – no deliveries, more than 10% manual work | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Newsagent – no deliveries, less than 10% manual work | BB | А | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Newsagent – no deliveries, more than 10% manual work | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Nursery retail – less than 20% manual work | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Office supply – less than 10% manual work | BB | А | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Office supply – more than 10% manual work | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Paint and wallpaper | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Pet shop | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Photographic – repairs | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Photographic – sales, less than 10% manual work | BB | А | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Photographic – sales, more than 10% manual work | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Record shop – less than 10% manual work | BB | А | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Record shop – more than 10% manual work | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Second hand goods | В | В | Y | Y | Y | Ν | Υ |
| Shop Assistant/Keeper: Sporting goods – sales only, less than 10% manual work | BB | А | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Sporting goods – sales only, more than 10% manual work | В | В | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Supermarket - cashier | CC | В | Y | Y | Υ | Ν | Υ |
| Shop Assistant/Keeper: Supermarket - deliveries | C5 | С | Y | Ν | Y | Ν | Y |
| Shop Assistant/Keeper: Supermarket – manager and clerical, administration only, no manual work | А | A | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Supermarket – manager and clerical, administration, involving some light manual work | BB | А | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Supermarket – shelf stockist | SR5 | ADL | Y | Ν | Ν | Ν | Y |

Occupation guidelines

| Occupation description | IP occ | TPD occ | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|---|-----------|------------|-------|------------|------------|-------------|------------|
| | class | class | | | , | | Non |
| Shop Assistant/Keeper: Swimming pool supplies | В | В | Y | Y | Y | N | Y |
| Shop Assistant/Keeper: Tobacconist – less than 10% manual work | BB | А | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Tobacconist – more than 10% manual work | В | В | Y | Y | Υ | Ν | Y |
| Shop Assistant/Keeper: Toy shop – less than 10% manual work | BB | А | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Toy shop – more than 10% manual work | В | В | Y | Y | Υ | Ν | Y |
| Shop Assistant/Keeper: Video/DVD/Record shop – less than 10% manual work | BB | А | Y | Y | Y | Ν | Y |
| Shop Assistant/Keeper: Video/DVD/Record shop – more than 10% manual work | В | В | Y | Y | Y | Ν | Y |
| Shop Filler/Shelf Stacker | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Shopfitter – not trade qualified, less than three years experience | D | D | Y | Ν | Ν | Ν | Y |
| Shopfitter – not trade qualified, more than three years experience | C5 | С | Y | Ν | Y | Ν | Y |
| Shopfitter - trade qualified | CC | В | Y | Y | Y | Ν | Y |
| Shop Owner - less than 10% manual work | BB | А | Y | Y | Y | Ν | Y |
| Shop Owner - less than 20% manual work | В | В | Y | Y | Y | Ν | Y |
| Shop Owner - more than 20% manual work | C5 | С | Y | Ν | Y | Ν | Y |
| Shop Owner – no manual work | А | А | Y | Y | Y | Ν | Y |
| Shop Owner: Sales - counter only, less than 10% manual work | BB | А | Y | Y | Y | Ν | Y |
| Shop Owner: Sales – counter only, more than 10% manual work | В | В | Y | Y | Y | Ν | Y |
| Shunter | D | D | Y | Ν | Ν | Ν | Y |
| Signwriter – more than ten metres | D | D | Y | Ν | Ν | Ν | Y |
| Signwriter – qualified, less than ten metres | В | В | Y | Y | Y | Ν | Y |
| Signwriter - unqualified, less than ten metres | С | С | Y | Ν | Y | Ν | Y |
| Silversmith – qualified | В | В | Y | Y | Y | Ν | Y |
| Silversmith - unqualified, minimum three years experience | C2 | С | Y | Ν | Y | Ν | Y |
| Singer | D | D | Y | Ν | Ν | Ν | Y |
| Skylight Fitter – less than ten metres | С | С | Y | Ν | Y | Ν | Y |
| Skylight Fitter – more than ten metres | D | D | Y | Ν | Ν | Ν | Y |
| Slaughterman | SR2 | ADL | Y | Ν | Ν | Ν | Y |

| Occupation description | IP occ | TPD occ | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|--|-----------|------------|-------|------------|------------|-------------|------------|
| | class | class | | | | | |
| Social Educator/Trainer | D | D | Y | Ν | Ν | Ν | Y |
| Social Worker/Counsellor – degree qualified, Field visits | BB | А | Y | Y | Y | Ν | Y |
| Social Worker/Counsellor - degree qualified, Office only | AA | А | Y | Y | Y | Ν | Y |
| Social Worker/Counsellor – unqualified, minimum three years experience | В | В | Y | Y | Y | Ν | Y |
| Soft Drink Vendor | C2 | С | Y | Ν | Y | Ν | Y |
| Solicitor | AL | А | Y | Y | Y | Ν | Y |
| Sound Technician – studio only, minimum three years experience | В | В | Y | Y | Y | Ν | Y |
| Speech Therapist/Pathologist – University qualified | AAA | А | Y | Y | Y | Ν | Y |
| Speech Therapist/Pathologist – not university qualified, average income >\$125,000 | AAA | А | Y | Y | Y | Ν | Y |
| Speech Therapist/Pathologist – not university qualified, average income <\$125,000 | AA | А | Y | Y | Y | Ν | Y |
| Spray Painter – trade qualified | CC | В | Y | Y | Y | Ν | Y |
| Spray Painter - unqualified, minimum three years experience | C5 | С | Y | Ν | Y | Ν | Y |
| Squash Court Proprietor – no coaching | В | В | Y | Y | Y | Ν | Y |
| Statistician – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Statistician – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Steel Mill Worker | D | D | Y | Ν | Ν | Ν | Y |
| Stevedore | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Stock and Station Agent - no manual work | В | В | Y | Y | Y | Ν | Y |
| Stock and Station Agent – with manual work | CC5 | В | Y | Y | Y | Ν | Y |
| Stockbroker – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Stockbroker – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Stockman | D | D | Y | Ν | Ν | Ν | Y |
| Stone Mason | С | С | Y | Ν | Y | Ν | Y |
| Storeperson/Warehouse person | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Student – medical/nursing/dentistry (with practical) | D | D | Y | Ν | Ν | Ν | Y |
| Student – other | D | D | Y | Ν | Ν | Ν | Y |
| Stuntperson – film/TV | D | D | IC | Ν | Ν | Ν | Ν |
| Stuntperson – record attempts and one off stunts | D | D | Ν | Ν | Ν | Ν | Ν |

| Occupation description | IP occ | TPD occ | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|--|-----------|------------|--------|------------|------------|-------------|------------|
| | class | class | | | | | |
| Surfboard Reshaper | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Surgeon | AM | А | Y | Y | Y | Ν | Y |
| Surveyor – consulting/office work only, university qualified | AAA | А | Y | Y | Y | Ν | Y |
| Surveyor: Field work – other, qualified | CC | В | Y | Y | Y | Ν | Y |
| Surveyor: Land – qualified, less than 20% field work | В | В | Y | Y | Y | Ν | Y |
| Surveyor: Mining – qualified, no underground | C5 | С | Y | Ν | Y | Ν | Y |
| Surveyor: Quantity - qualified, office duties only, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Surveyor: Quantity - qualified, office duties only, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Surveyor: Quantity - qualified, office duties only, average income >\$125,000 | AAA | А | Y | Y | Y | Ν | Y |
| Surveyor: Quantity - qualified, other | CC | В | Y | Y | Y | Ν | Y |
| Surveyor: Underwater – qualified | D | D | \$2.00 | Ν | Ν | Ν | Ν |
| Swimming Pool Attendant – permanent, full time, minimum two years experience | C5 | С | Y | Ν | Y | Ν | Y |
| Swimming Pool Builder – above ground, qualified | С | С | Y | Ν | Y | Ν | Y |
| Swimming Pool Builder – in ground, concrete, licensed | С | С | Y | Ν | Y | Ν | Y |
| Swimming Pool Builder – in ground, fibreglass | С | С | Y | Ν | Y | Ν | Y |
| TAB Agent – full time | А | А | Y | Y | Y | Ν | Y |
| Tattooist | D | D | Y | Ν | Ν | Ν | Y |
| Tax Consultant - average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Tax Consultant – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Taxidermist | CC | В | Y | Y | Y | Ν | Y |
| Teacher: Headmaster | AAA | А | Y | Y | Y | Ν | Y |
| Teacher: Kindergarten aide | CC | В | Y | Y | Y | Ν | Y |
| Teacher: Kindergarten teacher – qualified | BB | А | Y | Y | Y | Ν | Y |
| Teacher: Music Teacher – qualified, not working from home, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Teacher: Music Teacher – qualified, not working from home, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Teacher: Music Teacher – qualified, working from home | D | D | Y | Ν | Ν | Ν | Y |
| Teacher: Non-manual, classroom, less than 10% manual work | А | А | Υ | Y | Y | Ν | Y |

| Occupation description | IP occ | TPD occ | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|---|------------|------------|-------|------------|------------|-------------|------------|
| Teacher: Non-manual, classroom, more than | class B | class B | Y | Y | Y | N | Y |
| 10% manual work | 5 | 5 | | | | | |
| Teacher: Physical education, trades, art, woodwork | CC | В | Y | Y | Y | Ν | Y |
| Teacher: Teacher's aide | В | В | Y | Y | Y | Ν | Y |
| Telephone Industry: Administration only – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Telephone Industry: Administration only – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Telephone Industry: Cable installation | D | D | Y | Ν | Ν | Ν | Y |
| Telephone Industry: Linesman – heights over ten metres | C2 | С | Y | Ν | Y | Ν | Y |
| Telephone Industry: Linesman – heights up to ten metres | С | С | Y | Ν | Y | Ν | Y |
| Telephone Industry: Technician – no underground | В | В | Y | Y | Y | Ν | Y |
| Television/Radio Repairer | В | В | Y | Y | Y | Ν | Y |
| Theatre/Cinema: Management – office only, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Theatre/Cinema: Management – office only, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Theatre/Cinema: Projectionist | В | В | Y | Y | Y | Ν | Y |
| Theatre/Cinema: Ticket seller | В | В | Y | Y | Y | Ν | Y |
| Theatre/Cinema: Usher | CC | В | Y | Y | Y | Ν | Y |
| Tiler: Floor and Wall tiler – trade qualified, no roof tiling or paving | C | С | Y | Ν | Y | Ν | Y |
| Tiler: Roof tiler - fully qualified, up to ten metres | C5 | С | Y | Ν | Y | Ν | Y |
| Tiler: Roof tiler – unqualified or working over ten metres, less than three years experience | D | D | Y | Ν | Ν | Ν | Y |
| Tiler: Roof tiler – unqualified or working over ten metres, minimum three years experience | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Timber Merchant | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Tool Maker – trade qualified | В | В | Y | Y | Y | Ν | Υ |
| Tool Maker – unqualified, less than three years experience | D | D | Y | Ν | Ν | Ν | Y |
| Tool Maker – unqualified, minimum three years experience | CC | В | Y | Y | Y | Ν | Y |
| Tourist Guide – full time, not seasonal | CC | В | Y | Y | Y | Ν | Y |
| Tourist Guide - part time or seasonal | D | D | Y | Ν | Ν | Ν | Y |

Occupation guidelines

| Occupation description | IP | TPD | LI/TR | TPD | TPD | TPD | TPD |
|---|--------------|--------------|-------|-----|-----|------|-----|
| | occ class | occ class | | Own | Any | Home | Non |
| Town Planner – degree qualified | AAA | А | Y | Y | Y | N | Y |
| Town Planner – not degree qualified, average income >\$125,000 | AAA | А | Y | Y | Y | Ν | Y |
| Town Planner – not degree qualified, average income <\$125,000 | AA | А | Y | Y | Y | Ν | Y |
| Town Planner – not degree qualified, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Town Planner – not degree qualified, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Translator – not working from home, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Translator – not working from home, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Travel Agent – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Travel Agent – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Tree Surgeon | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Tugboat Operator | SR5 | ADL | Y | Ν | Ν | Ν | Y |
| Tupperware Sales | D | D | Y | Ν | Ν | Ν | Y |
| Tutor – full time, not working from home, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Tutor – full time, not working from home, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Tutor – working from home | BB5 | А | Y | Y | Y | Ν | Y |
| Typesetter | В | В | Y | Y | Y | Ν | Y |
| Typist – not working from home, average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Typist – not working from home, average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Tyre Fitter/Repairer | C2 | С | Y | Ν | Y | Ν | Y |
| Upholsterer/Trimmer – not qualified, minimum three years experience | C2 | С | Y | Ν | Y | Ν | Y |
| Upholsterer/Trimmer – trade qualified | CC | В | Y | Υ | Y | Ν | Y |
| Urologist | AM | А | Y | Y | Y | Ν | Y |
| Valet – full time | C5 | С | Y | Ν | Y | Ν | Y |
| Valuer: Livestock – no manual work | В | В | Y | Y | Y | Ν | Y |
| Valuer: Livestock – with manual work | CC | В | Y | Y | Y | Ν | Y |
| Valuer: Property – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Valuer: Property – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |

Occupation description TPD Home Non Own Any class class Y Vehicle Body Builder - trade gualified С Υ Ν Ν Y C5 Vehicle Body Builder - unqualified D D γ Ν Ν Ν γ (2 C Y Y Vending Machine Filler Ν Ν γ Vending Machine Serviceman C2 С Υ Y Ν Ν Υ CC В Y Y Y Veterinary Nurse Ν γ Υ Υ Υ γ Veterinary Surgeon - domestic pets AA А Ν Y Veterinary Surgeon - large animals BB A Y Y Ν Y Wardsman D D γ Ν Ν Ν γ Warehouse: Manager - between 10% to 20% CC Y γ Y В Ν Υ manual work Warehouse: Manager - less than 10% manual BB А γ γ γ Ν γ work Warehouse: Manager - more than 20% manual С Y Y Ν C2 Ν γ work Warehouse: Not management D D Υ Ν Ν Ν Υ Y CC В Y Y Ν Y Washing Machine Mechanic Watchmaker/Repairer В B Y γ Υ Ν Υ C5 C Y Ν Y Ν γ Waterproofer Y Weather Forecaster - average income >\$80,000 AA А Υ Υ Ν Υ Weather Forecaster – average income <\$80,000 А А γ γ γ Ν γ С С Y Ν Ν Welder - trade qualified γ Υ Welder – ungualified C5 С Y Ν Y Ν Y Welfare Worker - administration/office only, AA A Y Y Y Ν Υ average income >\$80,000 Y Y Y Ν Y Welfare Worker - administration/office only, А А average income <\$80,000 Welfare Worker - qualified, visiting/outside work Y Y γ Ν Υ В В less than 20% Y Y Welfare Worker - qualified, visiting/outside work CC В Υ Ν Υ more than 20% Welfare Worker - unaualified CC5B γ γ γ Ν γ ADL Y Ν Wharf/Waterside Worker SR2 Ν Ν Υ Window Dresser - qualified В В γ γ Υ Ν Υ Window Dresser - unqualified C2 C Y Ν Y Ν γ Window Tinter: Employee C2 С Y Y Ν Y Ν В В Y Y Y Ν Y Window Tinter: Proprietor

| Occupation description | IP occ class | TPD occ class | LI/TR | TPD Own | TPD Any | TPD Home | TPD Non |
|---|--------------------|---------------------|-------|------------|------------|-------------|------------|
| Windscreen Fitter – less than three years experience | D | D | Y | Ν | Ν | Ν | Y |
| Windscreen Fitter – minimum three years experience | C5 | С | Y | Ν | Y | Ν | Y |
| Winemaker – qualified | В | В | Y | Y | Y | Ν | Y |
| Woolbroker/Buyer – average income >\$80,000 | AA | А | Y | Y | Y | Ν | Y |
| Woolbroker/Buyer – average income <\$80,000 | А | А | Y | Y | Y | Ν | Y |
| Wool Classer | CC | В | Y | Y | Y | Ν | Y |
| Wrecker | D | D | Y | Ν | Ν | Ν | Y |
| Xray Technician – qualified | BB | А | Y | Y | Y | Ν | Y |
| Zoo Attendant - qualified | C5 | С | Y | Ν | Y | Ν | Y |
| Zoo Attendant – unqualified | SR2 | ADL | Y | Ν | Ν | Ν | Y |
| Zoologist | AA | А | Y | Y | Y | Ν | Y |

Pastime guidelines

| Pastimes legend | |
|---------------------|---|
| Std | Standard rates |
| Excl | Exclusion |
| \$1.00, \$2.00, etc | Per mile or per \$1,000 flat rate loading |
| 25%, 50%, etc | Extra mortality (EM) or morbidity loading |
| NA | Not available |
| 30 day, 90 day, etc | Minimum waiting period |
| IC | Individual consideration |

| Pursuit or pastime | Level of participation | Life | TPD | Trauma | IP and BEX |
|--|--|-------------|------|--------|-------------------------------|
| Abseiling | | | | | |
| Indoor | Amateur | Std | Std | Std | 30 day for B, CC, C and SR |
| Outdoor | Amateur - no competition | Std | Excl | Std | Excl |
| | Professional and competitive | Excl | NA | Excl | NA |
| Acrobat | Professional | Std | NA | Std | NA |
| Archery | Amateur | Std | Std | Std | Std |
| Athletics | Amateur | Std | Std | Std | Std |
| | Coach | Std | IC | Std | IC |
| | Professional | Std | NA | Std | NA |
| Aviation | | | | | |
| All record attempts, stunt flying, test flying | | IC | Excl | Excl | Excl |
| Aerobatic flying | | IC | IC | IC | IC |
| Air racing | | Excl/\$2.00 | Excl | Excl | Excl |
| Ballooning | Up to 50 hours experience | Excl/\$1.00 | Excl | Excl | Excl |
| | More than 50 hours experience | Std | Excl | Std | Excl |
| | Record attempts, ocean crossing, competition | IC | Excl | IC | Excl |
| Gliding | Up to 100 hours per annum | Std | Std | Std | Std |
| | More than 100 hours per annum | Std | Excl | Std | Excl |

| Pursuit or pastime | Level of participation | Life | TPD | Trauma | IP and BEX |
|---|--|--------------|------|-------------|------------|
| Hang gliding, | Up to 50 hours per annum | Std | Excl | Excl | Excl |
| Powered hang- gliding and Paragliding - Member of reputable association, non- competition | More than 50 hours per annum | Excl/\$3.00 | Excl | Excl | Excl |
| Crop dusting, cattle mustering | Fixed wing and helicopter | Excl/\$5.00 | NA | Excl | NA |
| Gyroplanes/ | Up to 100 hours per annum | Excl/\$5.00 | Excl | Excl | Excl |
| Autogyros | More than 100 hours per annum | Excl/\$10.00 | Excl | Excl | Excl |
| Microlite/Ultralite | 25 hours or less per annum | Std | Excl | Excl/\$1.00 | Excl |
| | 26 to 50 hours per annum | Excl/\$1.00 | Excl | Excl/\$1.00 | Excl |
| | 51 to 100 hours per annum | Excl/\$3.00 | Excl | Excl/\$3.00 | Excl |
| | More than 100 hours per annum | Excl/\$5.00 | Excl | Excl/\$5.00 | Excl |
| Parachuting | Up to 50 jumps per annum | Std | Excl | Std | Excl |
| (excluding BASE jumping) | 51 to 100 jumps per annum | Excl/\$1.00 | Excl | Excl/\$1.00 | Excl |
| Jamping) | 101 to 200 jumps per annum | Excl/\$2.00 | Excl | Excl/\$2.00 | Excl |
| | More than 200 jumps per annum | Excl/\$3.00 | Excl | Excl/\$3.00 | Excl |
| | Instructor (not full time) | Excl/\$2.00 | Excl | Excl/\$2.00 | Excl |
| | Public displays | Excl/\$5.00 | Excl | Excl | Excl |
| Wing suit | | NA | NA | NA | NA |
| Private flying | Up to 75 hours per annum | Std | Std | Std | Std |
| (fixed wing and helicopters) | 76 to 200 hours per annum | Excl/\$2.00 | Excl | Excl/\$2.00 | Excl |
| nencopters, | 201 to 300 hours per annum | Excl/\$3.00 | Excl | Excl/\$3.00 | Excl |
| | 301 hours or greater per annum | Excl/\$4.00 | Excl | Excl/\$4.00 | Excl |
| Student pilots | | Excl/\$2.00 | Excl | Excl | Excl |
| Other | Aviation including search and rescue, fire fighting, power line work and all other specialised operations | IC | IC | IC | IC |
| Badminton | Amateur | Std | Std | Std | Std |
| | Professional | Std | NA | Std | NA |
| BASE jumping | | NA | NA | NA | NA |
| Baseball/ | Amateur | Std | Std | Std | Std |
| Basketball/ Handball/Netball/ Softball/Volleyball | Professional | Std | NA | Std | NA |
| Bowling | Amateur/Recreational | Std | Std | Std | Std |
| | Professional | Std | NA | Std | NA |

| Pursuit or pastime | Level of participation | Life | TPD | Trauma | IP and BEX |
|---|---|-------------|------|--------|---|
| Boxing and | Amateur/Recreational | Std | Std | Std | Std |
| kickboxing | Professional | \$2.00 | NA | NA | NA |
| Bungee jumping | Amateur - Up to 10 jumps per annum (including 'one-off' jumpers) | Std | Excl | Std | Excl |
| | Amateur - More than 10 jumps per annum | Excl/\$2.00 | Excl | Excl | Excl |
| | Jumpmaster/ Professional | Excl/\$5.00 | NA | Excl | NA |
| Bush walking/Hill climbing/Trekking/ Tramping | | Std | Std | Std | Std |
| Canoeing/Kayaking | I | | | | |
| Still water | Amateur - no competition | Std | Std | Std | Std |
| | Competition/racing | Std | Std | Std | Std |
| White/wild water | Experienced canoeist with a guide, short trip, not remote location | Std | Excl | Std | Excl |
| | In remote areas or travelling long distances | IC | IC | IC | IC |
| Canyoning (not underwater or | Experienced canyoneer, with a guide | Excl/\$2.00 | Excl | Excl | Excl |
| diving involved) | Otherwise | IC | Excl | Excl | Excl |
| Caving and potholing (not underwater or | Experienced caver or accompanied by experienced caver, less than 12 times per annum | Std | Excl | Excl | Excl |
| diving involved) | Otherwise | IC | IC | IC | IC |
| Cricket | Amateur | Std | Std | Std | Std |
| | Professional | Std | NA | Std | NA |
| Cycling/mountain | Amateur | Std | Std | Std | Std |
| bike riding | Professional | Std | NA | Excl | NA |
| Fencing | Amateur | Std | Std | Std | Std |
| Football | | | | | |
| Aussie rules/AFL, League, Union | Amateur | Std | Std | Std | Excl/+25%/ 90 day for B, CC, C and SR |
| | Professional | Std | NA | Std | NA |
| | Coach | Std | IC | Std | IC |
| Soccer - indoor | Amateur | Std | Std | Std | Std |
| Soccer - outdoor | Amateur | Std | Std | Std | Std |
| | Coach | Std | IC | Std | IC |
| | Professional | Std | NA | Std | NA |

| Pursuit or pastime | Level of participation | Life | TPD | Trauma | IP and BEX |
|----------------------------|--|--------|------|--------|------------|
| Touch football | Amateur | Std | Std | Std | Std |
| Golf | Amateur | Std | Std | Std | Std |
| | Coach | Std | IC | Std | IC |
| | Professional | Std | NA | Std | NA |
| Gymnastics | Amateur | Std | Std | Std | Std |
| | Professional | Std | NA | Std | NA |
| Hockey | Amateur | Std | Std | Std | Std |
| | Professional | Std | NA | Std | NA |
| Horse riding | Amateur - no competition | Std | Std | Std | Std |
| | Amateur - competition (including polo, show jumping) | Std | Excl | Std | Excl |
| | Professional | Std | NA | Std | NA |
| Rodeo | Amateur | Std | Excl | Excl | Excl |
| | Professional | Std | NA | Excl | NA |
| Hunting (no aviatio | n) | | | | |
| Big game | Amateur | Std | Excl | Std | Excl |
| | Professional | \$2.00 | NA | \$2.00 | NA |
| All other types | Amateur | Std | Std | Std | Std |
| of hunting and shooting | Professional | Std | NA | Std | NA |
| Ice hockey | Amateur | Std | Std | Std | Std |
| | Professional | Std | NA | Excl | NA |
| Kayaking/canoeing | - refer canoeing | | | | |
| Kitesurfing | Amateur, including occasional holiday competition | Std | Std | Std | Std |
| | Professional and advanced competition | Std | NA | Std | NA |
| Lacrosse - refer race | quet sports | | | | |
| Marathon running | Amateur | Std | Std | Std | Std |
| Martial arts | Amateur - no competition | Std | Std | Std | Std |
| | Amateur - competition | Std | Excl | Std | Excl |
| | Professional | Std | NA | IC | NA |
| Motor sport | | | | | |

| Pursuit or pastime | Level of participation | Life | TPD | Trauma | IP and BEX |
|---|---|--------------|------|--------|-----------------------------|
| Motor car racing | Amateur - no internationals, social participation only. Include go karts, lawn mower racing, vintage cars, reliability trials (car clubs), time trials, rallies, cross country, hill climb events, motorkhanas | Std | Std | Std | Std |
| | Amateur - competition (eg single seaters, dragsters, karting, sport cars and sedans/saloons, stock cars, speedway, etc. | IC | Excl | IC | Excl |
| | Professional | IC | NA | IC | NA |
| Motorcycles/bikes | | | | | |
| Hill climb, motocross, marshals, scramble, time trials, trails riding, veteran & vintage | Amateur | Std | Std | Std | Excl for B, CC, C and SR |
| Other | Amateur | IC | Excl | IC | Excl |
| | Professional - any motorcycle racing | IC | NA | IC | NA |
| Motor boats/ | Amateur - no competition | Std | Std | Std | Std |
| power boats | All competition and racing | IC | IC | IC | IC |
| Mountain | Australia and New Zealand only | Excl/ \$2.00 | Excl | Excl | Excl |
| climbing/ mountaineering | Otherwise, depending on location, height | IC | IC | IC | IC |
| | Above 7000m (eg Everest, K2) | NA | NA | NA | NA |
| Netball | Amateur | Std | Std | Std | Std |
| | Professional | Std | NA | Std | NA |
| Racquet sports | | | | | |
| Badminton, | Amateur | Std | Std | Std | Std |
| Squash, Tennis, Table tennis, Jai | Professional | Std | NA | Std | NA |
| alai, Lacrosse | Coach | Std | IC | Std | IC |
| Rock climbing | Indoor - amateur | Std | Std | Std | Std |
| | Outdoor - Amateur: less than 4000 metres and climbing to UIAA level 5 or using bolts only | Std | Excl | Excl | Excl |
| | Otherwise, depending on location, height | IC | IC | IC | IC |
| | Outdoor - Professional | IC | NA | Excl | NA |

| Pursuit or pastime | Level of participation | Life | TPD | Trauma | IP and BEX |
|--|--|-------------|------|-------------|------------|
| Rowing | Amateur | Std | Std | Std | Std |
| | Special events such as transatlantic crossings, or national/international events | IC | IC | IC | IC |
| Sailboarding | Amateur | Std | Std | Std | Std |
| Sailing/yachting | Amateur - Australian waters, daytime only | Std | Std | Std | Std |
| | Amateur - Racing inland | Std | Std | Std | Excl |
| | Amateur - Racing offshore, categories 3 & 4 | Std | Std | Std | Excl |
| | Racing offshore, all other catagories and trans-ocean | IC | IC | IC | IC |
| | Instructor (Inland and Australian waters) | Std | NA | Std | NA |
| SCUBA diving - forn | nal training | | | | |
| Diving depths less than 40 | No caving, potholing or wreck diving | Std | Std | Std | Std |
| metres, always accompanied | Some wreck exploration | Excl/\$1.00 | Excl | Excl | Excl |
| uccompanieu | Some caving and pothole diving | Excl/\$2.00 | Excl | Excl | Excl |
| Diving depths more than 40 | No caving, potholing or wreck diving | Excl/\$2.00 | Excl | Excl/\$2.00 | Excl |
| metres, always accompanied | Some wreck exploration | Excl/\$3.00 | Excl | Excl | Excl |
| uccompanieu | Some caving and pothole diving | Excl/\$5.00 | Excl | Excl | Excl |
| Unaccompanied | | Excl | Excl | Excl | Excl |
| Instructor | Depending on location, depth, involvement, etc. | IC | NA | IC | NA |
| Mixed gases, diving bells, depth record attempts, treasure hunting, special expeditions, etc. | | IC | IC | IC | IC |
| Skating, | Amateur - no competition | Std | Std | Std | Std |
| skateboarding, ice skating, roller | Amateur - competition | Std | Excl | Std | Excl |
| skating | Professional | Std | NA | Excl | NA |
| Skiing - snow, water, grass | Amateur - only including occasional holiday competitions | Std | Std | Std | Std |
| | Advanced amateur competitor | Std | Excl | Std | Excl |
| | Professional and advanced competition, including ski jumping | Std | NA | Excl | NA |

| Pursuit or pastime | Level of participation | Life | TPD | Trauma | IP and BEX |
|--|---|-----------------------|-----------------------|-----------------------|-----------------------|
| Snowboarding | Amateur - no competition except occasional holiday competitions | Std | Std | Std | Std |
| | Advanced amateur competitor | Std | Excl | Std | Excl |
| Surfing | Amateur including occasional holiday competition | Std | Std | Std | Std |
| | Advanced amateur competitor | Std | Excl | Std | Excl |
| | Professional | Std | NA | Std | NA |
| Triathlons | Amateur | Std | Std | Std | Std |
| Weight lifting | Amateur - no competition | Std | Std | Std | Std |
| | Competition | Std | Excl | Std | Excl |
| White water rafting | Experienced rafter with a guide, short trip, not remote | Std | Std | Std | Std |
| | Otherwise | IC | IC | IC | IC |
| Wrestling | Amateur - no competition | Std | Std | Std | Std |
| | Amateur - competition | Std | Excl | Std | Excl |
| | Professional | Std | NA | Std | NA |
| Zorbing | Less than 10 times per annum, including 'one-off' | Std | Excl | Std | Excl |
| | More than 10 times per annum | Excl/\$1.00 | Excl | Excl/\$1.00 | Excl |
| All extreme sports, record attempts, endurance events, stunts and other special events not included in the list | | Refer to ClearView | Refer to ClearView | Refer to ClearView | Refer to ClearView |

Policy maintenance

Renewal process

Below are time frames for when renewal correspondence will be sent to your clients for both LifeSolutions and LifeSolutions Super.

| Type of correspondence produced | When correspondence is produced |
|---------------------------------|---------------------------------|
| Renewal notice | 55 days prior to renewal |
| First reminder notice | 14 days after renewal |
| Final reminder notice | 28 days after renewal |
| Lapse notice | 65 days after renewal |

Please refer to the section entitled 'Reinstatements' for time frames regarding reinstatement of policies which have lapsed.

The following section details how changes can be made to policies that are currently in force. All forms listed can be downloaded from the website or obtained by contacting ClearView on **132 979**.

General policy administration

| Process | Form/letter | Form signed | Accepted by | | | |
|---------------------------------------|--------------------------------------|------------------------------------|-------------|----------------------|-------|--|
| | required | by/change requested by | Mail | Fax/Scan to email | Phone | |
| Change of address | None | Policy owner | 1 | ✓ | 1 | |
| Authority to obtain information | Letter | Policy owner | 1 | 1 | × | |
| Beneficiary | Nomination of Beneficiary Form | Policy owner | 1 | 1 | × | |
| Cancellation of policy/benefit | Letter | Policy owner | 1 | 1 | × | |
| Change of name | Letter/proof of new name | Policy owner/ person insured | 1 | ✓ | × | |
| Credit card payments | None | Policy owner | 1 | 1 | 1 | |
| Change of bank accounts | Direct Debit Form | Policy owner/ account holder | 1 | 1 | × | |
| Decrease benefits | Letter | Policy owner | 1 | 1 | × | |

| Process | Form/letter | Form signed | Accepted by | | | |
|---------------------------------------|---|--------------------------------------|-------------|----------------------|-------|--|
| | required | by/change requested by | Mail | Fax/Scan to email | Phone | |
| Change of ownership | Memorandum of transfer | Policy owner/ new policy owner | V | ✓ | × | |
| Transfer from ordinary to super | New quote and Application Form excluding Personal Statement | Policy owner/ trustee | V | V | × | |
| Change of smoking status | Non Smoker Declaration | Policy owner/ person insured | 1 | ✓ | × | |

Please include the policy number, person insured and policy owner's names and instructions in all written correspondence.

Increases/loading review

| Process | Form/letter required | Form signed | Accepted by | | | |
|--|--|---------------------------------|-------------|----------------------|-------|--|
| | | by/change requested by | Mail | Fax/Scan to email | Phone | |
| Increase/add benefit | Application Form | Policy owner/ person insured | 1 | 1 | × | |
| Review of medical and non medical loading | Application Form and Personal Statement | Policy owner/ person insured | 5 | 1 | × | |
| Review of medical exclusion | Application Form and Personal Statement | Policy owner/ person insured | ✓ | ✓ | × | |
| Review of non medical exclusion | Letter from person insured confirming details of past, current and future participation/intentions regarding the hazardous pursuit/activity | Policy owner/ person insured | J | V | × | |
| Review of occupation category - After 12 months of being in new occupation | Letter/occupation questionnaire | Policy owner/ person insured | s | J | × | |

For all other policy maintenance queries or requests please contact ClearView on 132 979.

Reinstatements

If a policy lapses due to non-payment of the premium, your clients can apply to reinstate the policy within six months based on the following:

- Less than six months: Reinstatement form and declaration of good health is required, along with the outstanding premiums due.
- Over six months: Cannot be reinstated. A new application and re-underwriting is required.

Adviser commission

ClearView will pay commission when an application is accepted and the first premium has been paid. Commission is payable on the policy premium, excluding the policy fee, stamp duty and any premium frequency loading, and after any applicable discounts or loadings have been applied.

Initial commission for year 1 is payable upfront, regardless of the premium frequency. Renewal commission from year 2 onwards is paid upon receipt of the premium.

If clients are exercising the Suspending Cover Benefit, Disability Premium Waiver Option, Waiver of Premium While on Claim Benefit or the Waiver of Premium While on Maternity Leave Benefit, renewal commission will cease until payment of premiums recommences.

ClearView offer the following commission options, inclusive of 10% GST.

| Commission rates (inclusive | Upf | ront | Hyt | lybrid Level | | |
|--------------------------------|--------|---------|--------|--------------|--------|---------|
| | Year 1 | Year 2+ | Year 1 | Year 2+ | Year 1 | Year 2+ |
| of 10% GST) | 115% | 10% | 80% | 20% | 30% | 30% |

High entry age commission rates

The following restrictions on choice of commission apply:

- Level commission only for Life Cover where clients are aged 66 and older at entry
- Level commission only for TPD, Trauma, Income Protection and Business Expense Cover where clients are aged 61 and older at entry.

Dial-down commission

If you dial-down the commission the premium payable will be reduced and the premium discount will apply for the life of the policy. The first year commission under Upfront and Hybrid will reduce Year 1 commission but will leave the renewal at 10% and 20% respectively. For Level, the commission each year will be reduced by the amount of the discount chosen e.g. a 10% ongoing premium discount will mean 20% Level commission.

| Premium discount | Upfron | t/Initial | Hyt | Hybrid Lev | | vel | |
|---------------------|--------|-----------|--------|------------|--------|-------|--|
| | Year 1 | Trail | Year 1 | Trail | Year 1 | Trail | |
| 0.0% | 115% | 10% | 80% | 20% | 30.0% | 30.0% | |
| 2.5% | 100% | 10% | 60% | 20% | 27.5% | 27.5% | |
| 5.0% | 85% | 10% | 45% | 20% | 25.0% | 25.0% | |
| 7.5% | 70% | 10% | | | 22.5% | 22.5% | |
| 10.0% | 55% | 10% | | | 20.0% | 20.0% | |

| Premium discount | Upfront/Initial | | Hybrid | | Level | |
|---------------------|-----------------|-------|--------|-------|--------|-------|
| | Year 1 | Trail | Year 1 | Trail | Year 1 | Trail |
| 12.5% | 40% | 10% | | | 17.5% | 17.5% |
| 15.0% | 25% | 10% | | | 15.0% | 15.0% |
| 17.5% | | | | | 12.5% | 12.5% |
| 20.0% | | | | | 10.0% | 10.0% |
| 22.5% | | | | | 7.5% | 7.5% |
| 25.0% | | | | | 5.0% | 5.0% |
| 27.5% | | | | | 2.5% | 2.5% |
| 30.0% | 0% | 0% | | | | |

Responsibility period

The responsibility period is 12 months. If the policy lapses or is cancelled during the responsibility period, there will be a write back of commission. Similarly, if the policy is altered during the responsibility period and as such results in a reduced premium, there will be a write back. The amount of the write back will be a percentage of the commission already paid for that cover as outlined in the table below.

| Months | Write back |
|-----------------------------|------------|
| Less than 6 months in force | 100% |
| 6 – 9 months in force | 50% |
| 10 - 12 months in force | 25% |

The responsibility period only applies to premiums on which year 1 commission has been paid.

Please note that write backs will be applied to the adviser who is servicing the client at the time of the write back, even if they did not submit the application or receive the year 1 commission.

Replacement policies

If a ClearView policy is replaced with another ClearView policy (even if on altered terms) within the first seven years, full initial year 1 commission will not be paid.

The commission type for the replacement policy (e.g. Upfront, Hybrid or Level) cannot have a higher renewal rate than the original policy within the first seven years. For example, if the original policy was written under Upfront commission you cannot replace it under Hybrid or Level but if the original policy was written under Level commission, you can re-write it under Hybrid or Upfront.

The commission rate cannot be dialled-down any further than the original policy such that the premium discount resulting from the dial-down reduces the premium by more than the commission can be reduced.

Full initial year 1 commission is paid on any increase in premium amount between the original and replacement policy. A portion of initial year 1 commission will be payable on the original premium amount, depending on how long the original policy has been in force. Please refer to the table below:

| Years in force | % of initial year 1 commission to be paid on the base premium amount |
|----------------|--|
| 1 - 3 | Nil |
| 4 | 25% |
| 5 | 50% |
| 6 | 75% |
| 7 | 100% |

If the premium on the replacement policy is less than the original premium, commission is not calculated on the reduced premium e.g. if the original policy premium was \$100 and the replacement policy has a premium of \$50, commission will not be calculated on -\$50 on the replacement policy.

The responsibility period and associated clawbacks for lapses or cancellations will apply.

Claims

Claims philosophy

At ClearView we pride ourselves on handling claims as quickly and sensitively as possible. We understand that this can be an extremely difficult time for those involved and we do everything we can to make the process as straightforward and simple as it can be.

- A dedicated, experienced claims officer is allocated to each claim, who will look after the claim through the entire process
- Your clients and their families will have direct access to their claims officer via telephone or email
- Our claims officer will maintain regular contact with each claimant to keep them up to date on the progress of their claim and be able to assist with the completion of any forms that may be required
- Each claim is assessed on it own merits under the terms and conditions of the policy.

Objectives:

- ClearView ensures that there is a consistent and fair approach in making claims decisions
- each claim is handled sensitively and confidentially
- our claims decisions are made on the basis of the policy terms and conditions
- all claims are managed in an efficient and effective manner to ensure that your clients and their families have a positive experience in their difficult time
- ensure that the benefits are paid to correctly.

Claims procedures

Claim notification and lodgement process

Step 1 – Notification

To make a claim, the claimant or the estate's Legal Personal Representative should contact ClearView Claims directly on 1300 730 832 and speak to one of our experienced claims officers directly. Our Claims Team can be contacted between 8am and 5:00pm AEST/AEDT Monday to Friday.

The claims officer will require the following information to be provided at this point of time:

- policy number
- person insured's name
- date of birth of the person insured
- contact details of the claimants or their Legal Personal Representative.

ClearView will establish the nature of the claim during the initial telephone conversation and arrange for a letter outlining all the benefits which your clients are entitled to under the policy and a claim form to be posted for completion. This information will be posted within 24 hours of the initial conversation.

At the time of call, the claims officer will also be able to outline the requirements that will be needed to assess the claim. This will allow the claimant or their Legal Personal Representative to start gathering the required information.

ClearView will allocate a dedicated claims officer who will process the claim and communicate with the client throughout the whole process. This will allow the claimant to have one point of contact during what can be a difficult time. Your clients will also be given the direct telephone number and email address of the claims officer for ease of contact.

Step 2 – Initial assessment

Upon receipt of the completed claim form and other relevant paperwork the claims officer will make the initial assessment of the claim. This will take place within 48 hours of receipt of the completed paperwork.

ClearView will keep the claimant or their Legal Personal Representative informed of the progress throughout the assessment. There may be times where ClearView will need to contact the claimant's medical provider to obtain information.

Step 3 – Payment

On acceptance of the claim, the claims officer will contact the claimant or their Legal Personal Representative to advise that the claim has been admitted and advise that payment will be made within 48 hours.

Payments can be made either via payment directly into a nominated bank account or by cheque. A confirmation letter of the payment will also be posted outlining the calculation of the payment.

Guarantee of Claims Accountability

ClearView adopts a Guarantee of Claims Accountability: a public commitment to you and your clients so all parties know upfront what to expect when a claim is made.

Simply put, when your clients make a claim under their policy, ClearView guarantees:

- to take the time to understand the claimant's situation so that we can better cater for the unique circumstances that will exist
- to work with the claimant and/or the adviser to facilitate easy and open communication throughout the claims process
- to explain upfront what may be involved in the claim assessment process
- to keep the claimant and/or the adviser updated on progress being made in the assessment of the claim

- if we require additional information, to advise what is required as soon as possible and explain not only what we need but why it will assist the assessment of the claim
- if we require an independent medical examination, if possible, to arrange it at a time and place convenient to the claimant, and again if possible, to provide a selection of examiners from which the claimant can choose
- to provide, in writing, the reasons for any adverse claims decision
- if the claimant does not agree with any adverse claims decision, to review that decision and to enter into discussions with the claimant and/or the adviser, including a face to face meeting if requested
- to continue discussions, until either agreement is reached or the claimant expresses a preference to refer the matter to a third party at which time we will assist the claimant to identify the available options, and
- where we are required to undertake specialist investigations including surveillance we will ensure this is done only if necessary, and after taking into consideration your circumstances.

The only time the Guarantee of Claims Accountability will not apply is when ClearView has reasonable grounds to believe that the claimant has not met the Duty of Disclosure in accordance with the *Insurance Contracts Act 1984* (Cth) or the claimant is involved in an illegal and/or fraudulent activity.

Claims requirements

| | Death | Trauma | TPD/ Terminal illness | IP/BE |
|---|-------|--|-----------------------------|-------|
| Original policy document | 1 | 1 | 1 | 1 |
| Claim Form | 1 | 1 | 1 | 1 |
| Death certificate showing cause of death | 1 | N/A | N/A | N/A |
| Evidence of date of birth (birth certificate, passport) | 1 | 1 | 1 | 1 |
| Medical information authority | 1 | 1 | 1 | 1 |
| Health insurance commission authority (HIC) | 1 | 1 | 1 | 1 |
| Will, probate/letters of administration | 1 | N/A | N/A | N/A |
| Tax file number (superannuation policies only) | 1 | Trauma not available in Super | V | 1 |

The following items may be required once the initial assessment of the claim has been made. If required our claims officer will work with your clients or their estate in obtaining these details.

- doctor reports, copies of pathology results
- additional medical reports from treating doctors
- police reports
- coroner's reports
- referral for an independent medical examination and/or vocational or functional assessment.

Contacts

Adviser Service and Support

For all Adviser enquiries including ordering of PDSs, IT support, follow up on new business applications, lodging a claim, maintenance and current policy status, contact:

T: 132 979

(between 8am - 6pm, weekdays, AEST)

E: advisersupport@clearview.com.au

New Business/Underwriting

T: 1300 661 920 (between 8am - 6pm, weekdays, AEST)

Select option 1 to speak directly with an underwriter.

Select option 2 to speak directly with a new business administrator.

ClearView Life Reply Paid 4232 Sydney NSW 2001

F: 02 9233 1960

Client Administration

Matthew Minney

Manager Client Administration and Claims **T:** 02 8095 1317 **M:** 0416 225 971

E: matthew.minney@clearview.com.au

New business administration

Jeff Hill

Team Manager New Business

- **T:** 02 8095 1414
- E: clearviewlifenewbusiness@clearview. com.au

Policy maintenance administration

Susan Steele

Team Manager Client Administration

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- E: clearviewlife.maintenance@clearview. com.au

Underwriting

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Chief Underwriter

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Manager Life Products

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